



Privacy Policy

Privacy Statement

Your privacy matters to us. The Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule gives you the right to know how your health information may be used, shared, and how you can access it. Sunrise Wellness Care is committed to keeping your information safe and providing you with a clear Notice of Privacy Practices for all members in our Health and Long Term Care programs.

Web Privacy Statement

Collecting and Using Personal Information

When you visit our website, any personal details you choose to share are provided voluntarily. We use this information only for the purpose stated on the page where it's collected. Sunrise Wellness Care will never sell or trade your personal data. We may only share it if:

1. The law requires or allows it,
2. You give your permission, or
3. It's necessary for trusted contractors or partners to help us deliver services.

We also make sure any third party we work with protects your information and uses it only for its intended purpose.

“Personal Information” can include things like your name, address, date of birth, phone number, or member ID. Sometimes we ask for this information to answer questions, deliver services, or improve your experience.

Email Communications

We welcome your questions and feedback through the email links on our site. Messages are directed to the team best suited to help you.

Please note: most emails sent over the internet aren't encrypted and could be viewed by others while in transit. To protect your privacy, please don't send confidential

information through email. If needed, you can always call us directly at the numbers listed on our Contact Us page or reach Member Services at 661-679-7540.

Some parts of our site are secured so you can safely exchange information. Clear instructions are provided whenever you're on a secure page.

Links to Other Sites

Our website may include links to other sites we think you'll find helpful. These sites aren't managed by Sunrise Wellness Care, and we're not responsible for their content, accuracy, or privacy practices. Including a link doesn't mean we endorse the site or its products.

Security

We take the protection of your information seriously. Sunrise Wellness Care uses strong administrative, technical, and physical safeguards to keep your data safe. We also run security checks and have recovery plans in place to protect against unauthorized access or disclosure.

Updates to This Statement

We may update this Privacy Statement from time to time. These updates help reflect our ongoing commitment to protecting your information.

Legal Statement

Disclaimer

The information on this website is provided "as is," without warranties of any kind. While we do our best to ensure accuracy, errors may occur. Once you leave our website, Sunrise Wellness Care is not responsible for the content, products, or services on other sites.

Limitation of Liability

Sunrise Wellness Care is not liable for damages that may result from using our site or linked sites including data loss, business interruption, or other indirect losses.

Website Updates We may make changes or improvements to our website content, services, or programs at any time without notice. Information posted may not always reflect the most current updates.