



AWAAB'S LAW COMPLIANCE CHECKLIST

Helping social landlords meet new damp & mould standards
Stay compliant and protect tenants with RB Cleaning

WHY THIS MATTERS

Awaab's Law introduces strict legal deadlines for investigating and resolving damp and mould hazards. From **27 October 2025**, all social landlords must investigate reports quickly, communicate findings, and make properties safe within set timescales.

MANDATORY RESPONSE TIMES:

- ✓ **24 hours:** Act on emergencies immediately
- ✓ **10 working days:** Investigate the reported hazard
- ✓ **3 working days:** Send written findings
- ✓ **5 working days:** Make property safe or start works
- ✓ **12 weeks max:** Complete any major repairs

SAFE FOR HOMES, SAFE FOR TENANTS

We use eco-friendly, non-toxic solutions designed to protect tenants and prevent recurring mould problems

Stay compliant with Awaab's Law and book your professional mould removal clean with RB Cleaning.

KEY DEADLINES

Phase 1 – 27 Oct 2025: Damp, mould, emergency hazards

Phase 2 – 2026: Additional hazards (excess cold & heat, electrical, fire, structural and hygiene issues)

Phase 3 – 2027: All remaining HHSRS hazards

YOUR COMPLIANCE CHECKLIST:

- ✓ Review your damp & mould policy and tenant procedures
- ✓ Train staff or contractors on Awaab's Law standards
- ✓ Implement tenant reporting system and response log
- ✓ Schedule proactive property inspections
- ✓ Keep dated evidence of reports, findings and works
- ✓ Partner with professional cleaning mould specialists

HOW RB CLEANING CAN HELP:

- ✓ Deep mould washes using safe, eco-friendly products
- ✓ Thorough sanitisation of affected areas
- ✓ Practical tenant guidance after mould removal on how to prevent recurrence
- ✓ Supporting landlords in meeting new standards