

VISITATION POLICY



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TERMS & CONDITIONS



At Snala Cockapoos, the health and safety of our puppies and dogs is our top priority. While we understand that prospective owners may wish to visit before bringing their new puppy home, we follow strict visitation protocols to protect our animals, home, and breeding program.

By Appointment Only

- All visits must be scheduled in advance. We do not allow unannounced visits under any circumstances.
- Only approved applicants who have completed a Puppy Application Form and passed initial screening will be invited to visit.
- Visits are typically arranged after the puppies reach 5–6 weeks of age, once they are more resilient to outside germs.

Limited Visitors Per Appointment

- To minimise stress on the puppies and ensure safety, we ask that no more than two adults attend the visit.
- Children may be welcome at our discretion but must be closely supervised at all times.

Hygiene & Biosecurity Protocols

- Visitors must not visit any other breeders, kennels, dog parks, or shelters on the day of the appointment to prevent the spread of disease.
- We may ask visitors to:
 - Use hand sanitiser upon arrival,
 - Remove shoes or wear shoe covers,
 - Avoid direct contact with certain dogs or areas of the home.
- If you are feeling unwell, we kindly ask that you reschedule your visit for everyone's safety.

Respect for Our Home & Dogs

- As we are a home-based breeder, we ask all visitors to be respectful of our space and understand that this is a private residence, not a petting zoo or commercial facility.
- Visitors are not permitted to bring their own pets to any appointment.

Puppy Viewing Guidelines

- Visits are arranged with the goal of meeting the puppies, their parents (if available), and asking questions.
- Puppies will not be handled excessively, and we may limit physical interaction to protect them from stress or infection.

- Puppy selection may also be done virtually via photos, videos, or video calls depending on health, timing, or distance.

Security & Surveillance

- For the protection of our dogs and home, we use CCTV monitoring and may verify visitor identities in advance.
- We reserve the right to decline or cancel a visit at any time if we feel uncomfortable or that our safety, or that of our dogs, may be compromised.

Timing and Duration

- Visits are typically limited to 30–45 minutes to avoid overstimulation for puppies and disruption to their routine.
- We ask that visitors arrive on time, as late arrivals may need to be rescheduled.

Photography Policy

- Photography and video recording are allowed only with permission.
- We may provide our own professional photos of the puppies to ensure consistency and reduce disruption.

Educational Purpose

- Visits are an opportunity to learn about the breed, puppy care, and our breeding practices—not just to play with the puppies.
- We encourage visitors to ask questions about feeding, training, health, and the transition to their new home.

Deposit Requirement Before Visiting

- Due to the high level of interest and biosecurity risk, we may require a holding deposit before visits are confirmed.
- This helps ensure that visits are made by genuinely committed buyers and supports responsible puppy placements.