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## BRIDAL CONTRACT

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This agreement is between Chantelle Castro ([hello@chantellecastromakeupartist.com](mailto:hello@chantellecastromakeupartist.com)), hereinafter referred to as “Chantelle Castro Makeup Artist”, and you, the bridal client, for bridal hair and/or makeup services on your chosen wedding day as previously discussed.

References to “I”, “me” or “my” in these Terms and Conditions refer to Chantelle Castro Makeup Artist ABN 70 933 250 631. These Terms apply to all services provided by me, including any assistant or subcontractor I may engage.

By booking and/or paying your deposit, you agree to these Terms and Conditions and accept responsibility for understanding and adhering to them.

The total cost of services, including any applicable travel fees, will be confirmed in writing.

To secure your date, a \$200 deposit is required. This will be deducted from your total balance and is non-refundable (except as otherwise outlined in these Terms and Conditions).

The remaining balance is due at least 7 days prior to your wedding, either via bank transfer, payment via a supplied link/invoice or if agreed, cash on the day. Please note that your booking is only confirmed once your deposit has been received. If the deposit is not received, your date may be released.

### Services & Pricing

All services are provided as quoted and agreed prior to booking.

Once your booking is confirmed, the number of services cannot be reduced.

If members of your party drop out, you are welcome to replace them with someone else.

Additional services may be accommodated where possible but are not guaranteed.

### Timing & Schedule

A run sheet will be provided in the lead-up to your wedding day.

It is recommended that all services are completed at least 1 hour prior to departure for the ceremony. Clients are responsible for being ready to receive their service at their allocated time. Delays caused by the client or bridal party may impact the schedule.

If services run overtime due to delays, additional fees may apply.



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### Travel & Additional Fees

Travel fees apply for all mobile bookings and are quoted based on location. Any parking or toll costs associated with the booking must be covered by the client. An early start fee of \$50 per hour (per artist) applies for start times before 7:00am, this is inclusive of travel time.

For larger bookings or early start times, an assistant may be required. This incurs a \$250 assistant fee, plus applicable travel costs. Options including an assistant will be supplied to you during the quoting process.

### Bridal Trials

A Bridal trial is always recommended, usually 8-12 weeks before the wedding. Trials are set at the same price as your Bridal service, but will include detailed consultation notes and personalised skin/hair care recommendations for the lead up to your wedding day, as well as any recommended products for touch ups based on your skin type. This is not compulsory but is strongly recommended. Trials are to be booked and paid for separately.

At the trial, we can discuss your lip combo and any touch up requirements. For Bridal hair trials, please note this is for one style only. If wanting to try multiple styles, a separate trial will need to be booked. Please let me know ahead of time if your hair is very long or coarse in texture, as I will need to work this into my schedule.

### Health & Safety

Clients must inform Chantelle Castro Makeup Artist of any allergies, sensitivities, or medical conditions prior to the service.

By proceeding, you acknowledge that all services are performed at your own risk, and Chantelle Castro Makeup Artist is not liable for any allergic reactions or adverse effects. Services may be refused if any client presents with contagious conditions, or behaviour that is unsafe or inappropriate.

### Photography & Content

Chantelle Castro Makeup Artist may take photos or videos of services for portfolio, social media, and marketing purposes.

By booking, you grant permission for this content to be used unless otherwise requested in writing.

### Cancellations

Cancellations must be made in writing.

The deposit is non-refundable after the 7-day cooling-off period

Cancellations made within 30 days of the booking will incur a fee of 50% of the total booking cost. Cancellations made within 14 days of the booking will incur a fee of 100% of the total booking cost.



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### Miscellaneous

In the unlikely event that Chantelle Castro Makeup Artist is unable to attend, a suitable replacement artist may be arranged. This will be discussed with you prior to a final decision being made. Please note, I will always attend all bookings and it is me who is performing all services (except for when I share with a hired assistant) and the only time I would ever have to cancel is if I was extremely unwell.

All services are subject to availability and the terms outlined above. You agree this document also extends to assistants/subcontractors of Chantelle Castro Makeup Artist. Damage to or theft of my property caused by any person (including children), requires compensation for the full value of the relevant item plus shipping costs.

### GST

All pricing is listed in AUD and does not include GST as Chantelle Castro Makeup Artist is not registered for GST at this time.

In the event that GST registration becomes applicable prior to your wedding date, a 10% GST may be applied to your final balance in line with Australian tax requirements. You will always be notified in advance should this occur.

### Booking & Payment

A non-refundable deposit of \$200 is required to secure your wedding date.

A 7-day cooling-off period applies, during which your deposit is fully refundable. After this period, the deposit becomes non-refundable, however it may be transferred to a new date (subject to availability).

Your remaining balance is required to be paid no later than 7 days before your wedding date, and a reminder invoice will be sent prior to this. Payments are made via the secure payment link provided. Bookings are not confirmed until the deposit has been received.

Please communicate with Chantelle once payment has been made.

**Chantelle Castro**  
**Westpac Business Account**  
**BSB- 032 097**  
**ACCOUNT - 605 212**

Alternatively, you can pay with card on my website via the booking link below.

By proceeding with your booking and payment, you confirm that you have read, understood, and agree to these Booking Terms.