

Gill Dunn

Associate

Case Manager

MOSAIC
CASE MANAGEMENT

Experience

Gill has over 25 years' experience working in care and case management, supporting adults, children and families with complex needs, including those with life-changing injuries.

She has worked as a Case Manager for over 20 years, coordinating care, rehabilitation and multidisciplinary support. Gill is experienced in managing complex care packages, supporting families through challenging situations, and ensuring clients receive the right support at the right time.

Her background includes a range of roles across support services, residential management and operations, giving her a well-rounded understanding of both the practical delivery of care and the importance of a consistent, person-centred approach.

Gill is known for her calm, organised and approachable manner, with a focus on clear communication, problem-solving and helping clients and families feel supported throughout.

Conditions Managed

- Acquired Brain Injury
- Stroke
- Complex Orthopaedic Injuries
- Spinal Injuries
- Amputations
- Elderly Care
- Cerebral Palsy

Key Skills

- Coordinating complex care and rehabilitation packages
- Managing multidisciplinary teams
- Initial Needs Assessments (INA)
- Care planning and ongoing reviews
- Recruitment, training and supervision of support teams
- Liaising with Local Authorities and CHC for funding
- Equipment provision and environmental adaptations
- Supporting education pathways, including EHCP processes
- Advocacy and liaison with families, solicitors and professionals
- Risk assessment and problem-solving in complex situations

Registrations and memberships:

- British Association of Brain Injury and Complex Case Management (BABICM)
- IRCM – Registered Case Manager (2025)
- NVQ Level 4 – Registered Manager

Contact us:

info@mosaic-cmat.co.uk

01604 316140

This is me!

Dogs or cats?

Definitely dogs! Blane my fox red lab





Where is your Favourite place?

Home of Course

Favourite Film?

The Little Mermaid



Location covered

(up to 2 hours)



Arrange to meet
with us!