

Lisette Armour

Associate Complex Case Manager

MOSAIC
CASE MANAGEMENT

Experience

Lisette is an experienced and compassionate Case Manager with two years of case management experience and a strong foundation as a senior Occupational Therapist. She specialises in coordinating complex rehabilitation, managing multidisciplinary teams, and delivering client-centred support across physical, cognitive, and mental health needs.

With expertise spanning both health and social care, Lisette is skilled in person-centred care planning, safeguarding, risk management, and complex caseload coordination. She works collaboratively with legal teams, healthcare providers, and social services to ensure clients receive the right support throughout their rehabilitation journey. Her calm leadership style and ability to mentor others underpin her commitment to delivering high-quality, holistic case management.

Conditions Managed

- Acquired brain injury
- Mental health
- Cerebral palsy
- Learning disability
- Spinal injury
- Amputation(s)
- Persistent vegetative state
- Complex orthopaedic injury
- Auditory & visual impairment(s)
- Substance misuse(s)

Key Skills

- Clients with complex mental health
- Equipment & environmental adaptions
- Multi-disciplinary working
- Promotion of independent living skills
- Securing statutory funding
- Managing emotionally challenging environments
- Benefit securement

Registrations and Memberships:

- Royal College of Occupational Therapists (RCOT)
- Health Care Professions Council (HCPC)
- Institute of Registered Case Managers (IRCM)
- British Association of Brain Injury and Complex Case Management (BABICM)

Arrange to meet with us!

Contact us:

info@mosaic-cmat.co.uk

01604 316140

This is me!

Favourite food?

I'm a Chocolate fiend!



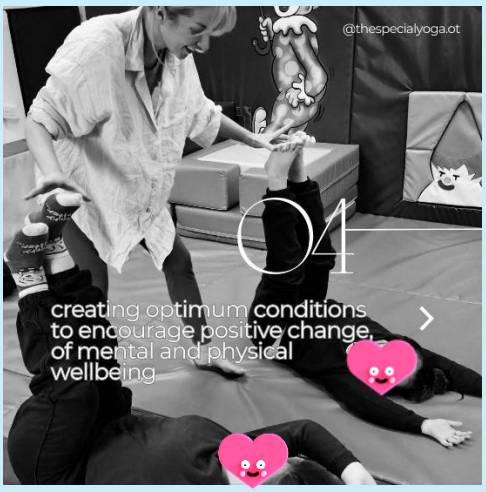


Favourite place?

I love Sri Lanka

What do you like to do outside of work?

I volunteer as a special Yoga teacher!



Location covered

(up to 2 hours)

