

Steadfast Tattoo Co., LLC

Welcome to Steadfast Tattoo Co.'s Client Policies

Each artist at our tattoo shop in Redmond, Oregon sets their own rates and handles payment directly with their clients. Accepted payment methods may vary by artist, so we recommend confirming details during your consultation.

Our shop minimum for tattoo services is \$100, and hourly rates typically range from \$100 to \$150, depending on the artist. All artists in our shop will work with your budget in mind, and we frequently offer flat-rate pricing for pre-drawn flash designs or simple walk-in requests.

Shop merchandise and items made by artists are sold directly by their creators.

Consultations

We offer free consultations to discuss your tattoo design ideas, placement options, and style preferences. During these sessions, we can answer any questions you may have. Consultations can be easily scheduled through our online booking system and require a card on file. We request at least 24 hours' notice for cancellations or rescheduling. Please note that missed consultations or cancellations made with less than 24 hours' notice may incur a \$30 fee.

Deposits

To book a tattoo appointment, we require a \$100 non-refundable deposit. This deposit not only secures your time with the artist but also covers the design process and is deducted from the final cost of your tattoo. If your tattoo requires multiple sessions, the deposit will be applied to the final appointment.

Each deposit allows for one reschedule with a minimum of 48 hours' notice. If you need to reschedule more than once or provide less than 48 hours' notice, a new deposit will be required. Please note that no-calls and no-shows will result in a forfeited deposit for your appointment and a new deposit will be required to schedule.

Cancellations & No-Shows

Cancelling your appointment means the deposit is forfeited. Missed appointments without notice (no-call/no-show) or arriving more than 15 minutes late without calling may also result in forfeiting your deposit and losing your scheduled time.

Tattoo Design Process

Once you've had your consultation and placed a deposit, your artist will begin the design process. You'll receive an appointment reminder before your scheduled session. Most artists present designs when you arrive. Minor edits can often be made on the spot, but significant changes may require rescheduling and an additional deposit.

Some artists may choose to send your design in advance, so be sure to ask your artist what their policy is. Please keep in mind that major redesigns requested late in the process may result in a new deposit.

Artists will not draw or prepare designs without a deposit and appointment scheduled, which is standard practice. This protects their time and also helps them prioritize their work according to appointment dates. Thank you for your understanding and respect for their creative workload.

Appointment Expectations

Please arrive at your scheduled appointment time (there is no need to arrive early). Our artists carefully plan their workflow, including setup, cleanup, and short breaks between sessions, to ensure you receive their full focus and best work. Arriving at your scheduled time helps us stay on track and maintain a healthy, smooth-running environment for everyone.

Once you complete your consent forms, your artist will review your design, place the stencil, and begin your tattoo once everything is prepared. We're happy to adjust or re-place the stencil until it feels just right to you — please don't hesitate to ask. You're the one living with your tattoo forever, and we want you to love the placement before we begin your tattoo.

Dress comfortably and ensure the tattoo area is easily accessible. You're welcome to bring snacks, headphones, or anything to help you feel relaxed — just be sure you can stay still during your tattoo.

We prioritize your comfort and privacy. If you're receiving a tattoo in a sensitive area, feel free to bring supportive clothing or ask for a privacy screen. If you prefer a quieter, conversation-free session, just let your artist know.

Aftercare

We offer two healing methods for your tattoo experience: the derm-shield (clear medical adhesive bandage) and traditional aftercare (wrap + ointment). Your artist will recommend the best option based on your skin type, placement, and lifestyle.

Traditional Aftercare

Leave the dri-loc pad and wrap on for 2–3 hours to absorb excess ink and fluid. Wash your tattoo with an unscented antibacterial soap and pat it dry with a clean paper towel. Apply a thin layer of ointment (such as A&D or Aquaphor) or a scent-free lotion (such as Lubriderm or Cetaphil), rubbing it in completely. Avoid leaving excess product on the tattoo.

Repeat this process at least three times daily for two weeks or until peeling occurs. You may continue moisturizing daily until the area is no longer itchy. Avoid swimming or soaking in pools, tubs, rivers, or lakes. Do not pick, scratch, or peel your tattoo. Avoid sun exposure while your tattoo is healing, especially during the first 48 hours.

Derm Shield Method

Derm shield, an adhesive bandage, may be placed over your tattoo and left on for 3–5 days. If a large fluid pocket develops, the bandage may be replaced within the first 24 hours. Removal is easiest in the shower with warm water and soap. Gently lift an edge and pull outward; the bandage will release slowly, similar to a command strip. Do not pull back toward the tattoo.

After removal, wash your tattoo with antibacterial soap, pat dry with a clean paper towel, and lightly moisturize with a scent-free lotion. Avoid swimming, soaking, or prolonged water exposure for 1–2 weeks. Do not pick, scratch, or peel your tattoo.

These guidelines are general aftercare recommendations. Your artist will provide specific instructions based on your tattoo and skin, and may advise medical evaluation if concerns arise.

If you have any questions during the healing process, please contact your artist.

Studio Practices & Standards

At Steadfast Tattoo Co., we uphold the highest industry standards for safety, sanitation, and professional care. We use eco-friendly barrier protection, single-use needles and supplies for each client, and high-level disinfectants in accordance with Oregon state regulations. All artists are certified in bloodborne pathogen training, CPR, and first aid, and are trained to recognize skin concerns that may require medical evaluation. While we do not provide medical advice, we prioritize client safety and comfort — including offering snacks and drinks during longer sessions to help maintain blood sugar and overall well-being.

Politics and Religion-Free Creative Space

At Steadfast Tattoo Co., one of the trusted tattoo shops in Redmond, Oregon, we welcome clients of all backgrounds and beliefs. We are honored to create tattoo designs that hold personal meaning, including those rooted in faith, heritage, or civic identity. However, we kindly ask that all clients and artists refrain from engaging in political or religious debates or commentary during their time in our studio. This includes jokes, derogatory terms, or hate speech.

Our goal is to maintain a calm, neutral, and respectful environment where everyone feels safe, welcome, and free from unnecessary tension. This is our creative space where we make permanent art, and we want to focus on giving you our best. We reserve the right to redirect conversation or end appointments if discussions become disrespectful or disruptive, ensuring a positive experience for everyone.

Children & Support Person Policy

Steadfast Tattoo Co. welcomes well-behaved and properly supervised children in the shop when accompanied by a responsible adult.

For everyone's safety, children must remain with an attending adult at all times who is not currently receiving a tattoo, piercing, or other service. Children may not be left unattended in the lobby, procedure areas, or elsewhere in the shop.

Due to the presence of sharps, disinfectants, biohazard materials, and active procedures, any disruptive behavior—including yelling, screaming, climbing on furniture, running, or playing on shop floors—may result in children and guardians being asked to step outside.

We offer earlobe piercings for ages 6 and up. A parent or legal guardian must be present with valid photo ID, sign all required consent forms, and remain with the child throughout the entire procedure. We only perform piercings for children who are comfortable and willing to receive them. If a child is visibly distressed or states they do not wish to proceed, the service will not be performed.

Clients are welcome to bring one support guest to their appointment. All guests must remain respectful and non-disruptive. Artists may ask guests to step outside the procedure area at any time for safety, workflow, or client comfort.

Thank you for helping us keep our shop safe, clean, and comfortable for everyone.