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| REGIONAL WIRELESS COOPERATIVE POLICIES AND PROCEDURES |  |
| | No. O-05.11 |
| Subject: Good Neighbor Policy | Effective Date 11/17/2011 Revised 08/10/2017 12/03/2019 |

1.0 Purpose

- 1.1. To temporarily assist entities with an immediate communications emergency, such as a complete loss of system resources for public safety daily operations.

2.0 Owner

- 2.1. Regional Wireless Cooperative (RWC) Operations Working Group (OWG).

3.0 Applies To

- 3.1. Non-RWC entities.

4.0 Background

- 4.1. Non-RWC entities who experience an immediate communications emergency, such as a catastrophic system failure may request to use the RWC network on a temporary basis.

5.0 Policy Statement

- 5.1. This policy outlines the RWC's ability to assist non-RWC entities on a temporary basis.

6.0 Supporting Rules

- 6.1. RWC Network Operations has the authority to immediately activate appropriate resources in an emergency situation.
- 6.2. Communications will be provided on a temporary basis.
- 6.3. Continued use must be approved by the OWG, and Board of Directors.

7.0 Responsibilities

- 7.1. RWC Network Operations will notify the Executive Director.
- 7.2. Requests for continued use must be submitted to the RWC Executive Director.
- 7.3. Submissions must include:
 - 7.3.1. Agency name and single point of contact.
 - 7.3.2. Number of subscribers (an RWC Subscriber Inventory form may be required).
 - 7.3.3. Estimated length of access to resources.
 - 7.3.4. Operational needs and purpose of request.
 - 7.3.5. Agency agreement to follow RWC Policies and Procedures.

8.0 Conditions for Exemption or Waiver

- 8.1. As provided in the Waiver or Exception Policy.

9.0 Applicable Policies and/or Procedures

- 9.1. As listed at www.rwcaz.org.