


REGIONAL WIRELESS COOPERATIVE POLICIES AND PROCEDURES	
	No. O-13.13
Subject: Subscriber Classification Policy	Revised: 09/2019 Prior Rev: 09/2013

1.0 Purpose

- 1.1. The purpose of this policy is to define classifications of subscribers on the Regional Wireless Cooperative (RWC).

2.0 Owner

- 2.1. Operations Working Group (OWG).

3.0 Applies To

- 3.1. Any entity operating subscriber radio equipment on the RWC.

4.0 Background

- 4.1. The RWC is a radio communications system that supports both public safety and public service operations.

5.0 Policy Statement

- 5.1. Subscribers using the RWC Network shall be categorized into defined classifications.
- 5.2. Defined classifications will help normalize Operation and Maintenance (O&M) charges and maintain the accuracy and integrity of subscriber billing.

6.0 Supporting Rules

- 6.1. Subscriber Classifications:

- 6.1.1. Operational – Subscribers owned by a Member, Associate, or Conditional Participant for operational use, to include: mobile or portable radios, control stations, consoles, or any other method of accessing the RWC Network. Operational Subscribers are:

- 6.1.1.1. Billable.
- 6.1.1.2. Used on Member specific or interoperable talkgroups.
- 6.1.1.3. Spare subscriber with active ID.

- 6.1.2. A stock subscriber with an inactive ID is non-billable.
- 6.1.3. Interoperable – Subscribers owned by an entity with an approved RWC Interoperability Agreement. Interoperable Subscribers are:
 - 6.1.3.1. Non-billable.
 - 6.1.3.2. To be used for interoperability, as authorized on RWC talkgroups.
- 6.1.4. Cache – Subscribers with an approved Cache Talkgroup plan are:
 - 6.1.4.1. Non-billable.
 - 6.1.4.2. RWC Cache plans will be approved by the Operations Working Group (OWG).
- 6.1.5. Developmental – Subscribers to be used for development of talkgroup plans, subscriber testing, manufacturer, and vendor testing are:
 - 6.1.5.1. Non-billable.
 - 6.1.5.2. For other approved uses as determined by the Network Operations Manager.
 - 6.1.5.3. Regional Operations will maintain a list of Developmental IDs to be available upon request.
- 6.1.6. Transitional – Equipment purchased to replace operational subscribers are:
 - 6.1.6.1. Non-billable for a period of three (3) months.
 - 6.1.6.1.1. An additional three (3) month period may be granted if requested in writing to the OWG.
 - 6.1.6.2. Request for Transitional IDs will be submitted to the Network Operations Manager using a RWC Subscriber Workbook.
 - 6.1.6.3. After the allotted time period, the IDs will become billable.

7.0 Responsibilities

- 7.1. RWC Network users are responsible for maintaining an accurate subscriber inventory.
- 7.2. It is recommended that RWC Network users reconcile their inventory with the Administrative Manager on a quarterly basis.

8.0 Conditions for Exception or Waiver

- 8.1. As provided in the Waiver or Exception Policy.

9.0 Applicable Policies and/or Procedures

- 9.1. As listed at www.rwcaz.org.