


<p style="text-align: center;">REGIONAL WIRELESS COOPERATIVE POLICIES AND PROCEDURES</p>	
	<p><b>No.</b> <b>O-10.10</b></p>
<p><b>Subject:</b> <b>Subscriber Radio Equipment Maintenance Policy</b></p>	<p><b>Revised: 04/2023</b></p> <p><b>Prior Rev:</b> <b>04/2019</b> <b>07/2010</b></p>

## 1.0 Purpose

- 1.1. The purpose of this policy is to define the responsibilities for maintenance of the Regional Wireless Cooperative (RWC) subscriber radio equipment.

## 2.0 Owner

- 2.1. RWC Operations Working Group (OWG)

## 3.0 Applies To

- 3.1. Any entity operating subscriber radio equipment on the RWC Network.

## 4.0 Background

- 4.1. The RWC is a radio communications network that serves both public safety and public service operations. Maintenance activities related to the operation of the entity's subscriber radio equipment are critical to the services provided to RWC users.

## 5.0 Policy Statements

- 5.1. Each entity with subscriber radio equipment having access to the RWC Network is solely responsible for all service and maintenance of subscriber radio equipment.

## 6.0 Supporting Rules

- 6.1. RWC Network users are responsible for internal distribution, tracking, and inventory control of subscriber radio equipment.
- 6.1.1. The radio ID / manufacturer serial number relationship of subscriber equipment should be included in the RWC Network user's inventory.

## **7.0 Responsibilities**

- 7.1. RWC Network users are responsible for maintaining their subscriber radio equipment according to FCC rules and regulations, as well as preventative maintenance (PM) based on manufacturer's recommendations.
- 7.2. RWC Network users will be responsible for providing and managing spare parts for their subscriber radio equipment
- 7.3. RWC Network users are responsible for the replacement and upgrades of their subscriber equipment.
  - 7.3.1. It is the responsibility of the user agency to evaluate subscriber firmware to ensure RWC Network compatibility.

## **8.0 Conditions for Exemption or Waiver**

- 8.1. As provided in the Waiver or Exception Policy

## **9.0 Applicable Policies and/or Procedures**

- 9.1. As listed at [www.rwcaz.org](http://www.rwcaz.org).