REGIONAL WIRELESS COOPERATIVE POLICIES AND PROCEDURES	 **No.** **O-05.11**
Subject: **Good Neighbor Policy**	**Revised: 11/2025** **Prior Rev: 10/2023**

1.0 Purpose

1.1 To temporarily assist entities with an immediate communications emergency, such as a complete loss of system resources for public safety daily operations.

2.0 Owner

2.1 Regional Wireless Cooperative (RWC) Operations Working Group (OWG).

3.0 Applies To

3.1 Non-RWC entities.

4.0 Background

4.1 Non-RWC entities who experience an immediate communications emergency, such as a catastrophic system failure may request to use the RWC network on a temporary basis.

5.0 Policy Statement

5.1 This policy outlines the RWC's ability to assist non-RWC entities on a temporary basis.

6.0 Supporting Rules

6.1 RWC Network Operations Center (NOC) has the authority to immediately activate appropriate resources in an emergency situation with available RWC resources.

6.2 Communications will be provided on a temporary basis.

6.3 Continued use must be approved by the OWG, and Board of Directors if needed.

7.0 Responsibilities

7.1 RWC NOC will notify the Executive Director.

7.2 Requests for continued use must be submitted to the RWC Executive Director.

7.3 Submissions must include:

7.3.1 Agency name and single point of contact.

7.3.2 Number of subscribers (an RWC Subscriber Inventory form may be required.

7.3.3 Estimated length of access to resources.
7.3.4 Operational needs and purpose of request.
7.3.5 Agency agreement to follow RWC Policies and Procedures.

8.0 Conditions for Exemption or Waiver

8.1 As provided in the Waiver or Exception Policy.

9.0 Applicable Policies and/or Procedures

9.1 As listed at www.rwcaz.org.