


<p style="text-align: center;"><b>REGIONAL WIRELESS COOPERATIVE POLICIES AND PROCEDURES</b></p>	
	<p><b>No. O-05.11</b></p>
<p><b>Subject:</b></p> <p><b>Good Neighbor Policy</b></p>	<p><b>Revised: 11/2025</b></p> <p><b>Prior Rev: 10/2023</b></p>

### **1.0 Purpose**

- 1.1 To temporarily assist entities with an immediate communications emergency, such as a complete loss of system resources for public safety daily operations.

### **2.0 Owner**

- 2.1 Regional Wireless Cooperative (RWC) Operations Working Group (OWG).

### **3.0 Applies To**

- 3.1 Non-RWC entities.

### **4.0 Background**

- 4.1 Non-RWC entities who experience an immediate communications emergency, such as a catastrophic system failure may request to use the RWC network on a temporary basis.

### **5.0 Policy Statement**

- 5.1 This policy outlines the RWC's ability to assist non-RWC entities on a temporary basis.

### **6.0 Supporting Rules**

- 6.1 RWC Network Operations Center (NOC) has the authority to immediately activate appropriate resources in an emergency situation with available RWC resources.
- 6.2 Communications will be provided on a temporary basis.
- 6.3 Continued use must be approved by the OWG, and Board of Directors if needed.

### **7.0 Responsibilities**

- 7.1 RWC NOC will notify the Executive Director.
- 7.2 Requests for continued use must be submitted to the RWC Executive Director.
- 7.3 Submissions must include:
  - 7.3.1 Agency name and single point of contact.
  - 7.3.2 Number of subscribers (an RWC Subscriber Inventory form may be required).

- 7.3.3 Estimated length of access to resources.
- 7.3.4 Operational needs and purpose of request.
- 7.3.5 Agency agreement to follow RWC Policies and Procedures.

## **8.0 Conditions for Exemption or Waiver**

- 8.1 As provided in the Waiver or Exception Policy.

## **9.0 Applicable Policies and/or Procedures**

- 9.1 As listed at [www.rwcaz.org](http://www.rwcaz.org).