



IDR Stone Solutions

A Division of FF&E Imports, Inc.
A Woman /Minority Owned Business

CARE & MAINTENANCE GUIDE

At IDR Stone Solutions, we excel in producing both engineered quartz and handcrafted quartz. At IDR Stone Solutions our products offer high-performance surfaces that are tough, nonporous, and chemical resistant, with superior waterproofing, scratch resistance, anti-fouling, and heat resistance compared to other similar materials. With very simple, quick, and easy steps, one can maintain the natural beauty of these surfaces for many years.

1. Daily Cleaning:

Always use water and non-abrasive cloth when cleaning to avoid dulling your surfaces and to enable IDR Stone Solutions, Inc. to retain its radiant, lustrous appearance for many years. For daily cleaning, simply wipe down your countertop with a damp cloth / damp paper towel and if necessary, a small amount of non-bleach, non-abrasive cleanser.

Even though IDR Stone Solutions, Inc. resists permanent staining when exposed to liquids (such as wine, vinegar, tea, lemon juice and soda) or fruits and vegetables, you will want to wipe up food and spills as soon as possible with multi-purpose detergents, then rinse with clean water. You can mix multi-purpose detergent and warm water with the proportion 1:5.

For daily maintenance:

- Countertops: Wipe down with a damp cloth or paper towel. If needed, use a non-bleach, non-abrasive cleanser.
- Walls and Floors: Clean with a soft mop or sponge using water and a mild detergent. Avoid abrasive cleaning tools that could scratch the surface.

2. Stubborn stains

Instead of using multi-purpose detergents, you should use specialized non-abrasive cleaners with neutral PH (6-8).

However, before using this on the entire surface, you should try it on a small area, if there is no discoloration or loss of gloss, you can do the same on the entire surface. We recommend using soft clothes or sponges to remove the dirt and then wipe with warm water.

For stubborn stains on any surface:

- Use specialized non-abrasive cleaners with a neutral pH (6-8). Test the cleaner on a small area first to ensure no discoloration or loss of gloss occurs.
- Use soft cloths or sponges to remove dirt and then wipe with warm water.

3. Dried stains

For dry stains like rubber, nail polish paint, paint, food... you just need a thin hard plastic piece to remove and rinse with warm water and multipurpose detergents.

- Use a thin hard plastic scraper to remove the stain, then rinse with warm water and multi-purpose detergents.
- Apply a mixture of baking soda and water for no more than five minutes to lift tougher messes.



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ADDITIONAL NOTES FOR VARIOUS APPLICATIONS

1. Avoid strong impact

Even though our products are impact resistant, you should not stand or put heavy objects on the surface of the countertops, especially on the weaker areas after fabrication and installation such as corners & edges. Repeated trauma can cause chips or crack.

2. Avoid chemical impact

IDR Stone Solutions stone may be damaged if it comes in contact with strong chemicals or solvents. We recommend not using Hydrofluoric acid, paint remover or solvent containing trichloroethane or methylene chloride to clean the surfaces. These chemicals will discolor the surfaces. Additionally, avoid using harsh cleaning agents like oven cleaners, bleach, and oil soaps.

3. Avoid sunlight impact

IDR Stone Solutions, Inc. engineered stone may change color, hue, or curvature if it remains too long under direct sunlight. We recommend avoiding install of IDR Stone Solutions, Inc. products in areas with direct sunlight.

Heat Resistance

Countertops: Although quartz is scorch-resistant, it is not heat-proof. Always use trivets or hot pads between hot items and the surface to prevent thermal shock, which can cause cracking.

Floors: Avoid placing heating devices directly on the floors. Use protective mats or padding.

By following these guidelines, you can ensure that your IDR Stone Solutions, Inc. surfaces maintain their beauty and functionality for many years.