

NOISE NUISANCE

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Please follow the procedures on the document to report noise nuisances.

JMPD are responsible for bylaw enforcement in CoJ. Public Nuisance, Public Drinking, Noise, Reckless Driving, Etc.

<https://drive.google.com/file/d/1hCWKq-hbYeh-HXzBL6r8BUfAdWiryBW2/view?usp=sharing>

APRA Recommended Steps for responding to Noise Pollution & other Neighborly CoJ Bylaws matters:

Step-1: Gather & give contact details regarding any matter-of interest or property-of-concern around you... & then be in contact with the 1-Residents, 2-Caretaker/manager & 3-Owner of any property / business around you in a neighborly-way before there is a massive, ongoing & infuriating problem. A casual chat, sharing greetings & contact details will go a long way when the first problem arises.

Step-2: Inform them of your desire to share their contact information with other neighbors for strictly neighborly & security purposes & also pass-along, with permission, the contact details of other neighbors. This allows all to know that all will be accessible & somewhat accountable to each other as neighbors doing our best to live together in an area with sensitivity to each other.

Step-3: If a problem arises make neighborly-contact with them (Resident, Caretaker/Manager &/or Owner) privately via phone &/or SMS, WhatsApp, or email to detail the problem for them... date, time, length, nature of the problem & see if they will work with you to sort it out in amicable fashion. We strongly recommend you approach them the way you would prefer to be approached. Of course, one must always be aware and wise concerning the potential dangers and possible escalations so in-person contact alone during the violation might be unwise.

Step-4: Invite/request other neighbors on your street to make similar contact with them. Confirm if they were able to do so & if there was any positive response.

Step-5: Consider carefully sharing the concern on a street group & invite other to join in the neighborly approach to the resolution of the matter.

Step-6: Call 10177 OR 011 375 5911 for Coj JMPD-Fire-Amb Call Center (24/7/365) including all bylaws): Always get a reference#. Ask to speak to a supervisor if unsatisfied. If you begin your contact with JMPD be kindly noting that you have already done the several steps above, it tends to streamline the conversation towards some further cooperation & action from them. For further info & assistance re JPMD bylaws: (M-F 7:30am – 4pm): 011 490 1630 OR 011 490 1576. SAPS for disturbance of the peace: 011 248 5520/5521/5522. Get officers name and OB Reference Number.

Step-7: Contact our security company partners (RAID, Beagle-Watch, Fidelity/ADT) who technically do not have a mandate or authority, but can usually assist in these situations. If you are a client, call your Sec Co first then others to assist if needed.

If it's a non-neighbor-related situation like a Trading Stall then you could consider where you should start or go directly to step 6.

If you and some on your street are willing to do the above, we/APRA are happy to assist to strengthen the cause.