

## The Process to Obtain a Bin

In each of the above-mentioned options, you need to call the Pik-It Up call centre and obtain a reference number.

You will need your account number when you do this.

If it was stolen, then you should first visit your nearest police station and report it.

You will need to provide the case number when calling the COJ call centre.

If you need to pay for the bin(s), then you need to go to your Regional Walk-In Centre (for Ward 87 it is Randburg, Corner Jan Smuts Avenue & Bram Fischer Drive) with the reference number, a copy of your municipal bill and cash to the value of R385 plus VAT per bin.

In theory, Pikitup will then alert the depot that services your suburb and deliver a bin within a week or so depending on stock availability.

If you haven't received your bin after a month please email Ronel Doria – [Ronelld@pikitup.co.za](mailto:Ronelld@pikitup.co.za)

1. Name
2. Cell Number
3. Address
4. Reference Number
5. Attach a copy of your receipt if you have paid for the bin