



WWW.CONTINENTAL.COM

# Travel Planning Made E-easy

Visit Continental's Web site and purchase an E-Ticket today!



## Make reservations

- Shop for flights and fares.
- Purchase tickets quickly and easily.
- Earn OnePass miles for each on-line purchase.
- Check flight status for flight and arrival and departure gate information.
- Learn all about your destination.
- Make car and hotel reservations.

## Access Frequent Flyer program

- Enroll instantly for OnePass membership.
- Check your OnePass account balance on-line.
- Read about the latest OnePass news and specials.
- Access an Interactive Reward Chart.

## Take advantage of CO.O.L. Travel Specials<sup>SM</sup>

- Receive **FREE** e-mail notifications of sales and promotions to a variety of U.S. and international destinations.
- Save on air, car and hotel rates.
- Purchase on-line for added savings.
- Take advantage of special OnePass offers.

## Explore Continental Airlines Vacations<sup>SM</sup>

- Book complete vacation packages to fit your style and budget.
- Enjoy money-saving bonus features.
- Destinations include Las Vegas, the Caribbean, Europe, Florida, Latin America and Hawaii, to name a few.

## E-Ticket and eService Centers

### What is an E-Ticket?

With electronic ticketing, or E-Ticket, you may purchase, change and refund airline transactions over the telephone, eliminating the need for paper tickets.

### How does E-Ticket work?

To make your reservation and purchase your E-Ticket, call your Continental agent at 800/523-FARE, or book online at [www.continental.com](http://www.continental.com).

### What are eService Centers?

Continental is proud to introduce the eService Center or "ESC," our newest generation of airport self service. ESCs began replacing existing E-Ticket machines in our hub cities of Houston, Newark and Cleveland. We plan to complete this transition to most airport locations by the end of this month.

### How does the eService Center (ESC) work?

Insert your major credit card or OnePass Elite card to activate the machine, then follow the prompts. Your credit card will not

be charged unless you choose to purchase an E-Ticket. You will be required to show a photo I.D. as you board the aircraft.

### What exactly can you do at the ESC?

- Purchase an E-Ticket for same-day travel.
- Check in for your flight and receive your boarding pass if you've already purchased an E-Ticket.
- Select or change your seat.
- Check your bags (at ticket counter locations only).
- Confirm your OnePass number.
- If necessary, change your flight times for same-day travel.
- Platinum and Gold Elite members are automatically added to the standby list for First Class.

### Where are E-Tickets and ESCs available?

E-Tickets are available in the U.S. and most international destinations. Check with Continental for exact locations. E-Ticket machines are located in major U.S. airports for domestic U.S. check-in. In cities without E-Ticket machines, present your photo I.D. to a Continental agent.

### What about curbside baggage check?

When traveling in the U.S., you may check your bags with a skycap at the curb by presenting your E-Ticket receipt and photo I.D.

