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# UPSC

Answer Questions in NOT MORE THAN the Word Limit specified for each in the Parenthesis.  
Content of the Question is more important than length.  
( Specimen Answer Booklet - For Practice Purpose Only)

उम्मीदवारों को  
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Q2.  
Day 8  
7/6/2023

"NPA is a revolution or radicalism in words; and status quo in skills or technologies". Comment (PYQ 2009).

New Public Administration ("NPA") was the outcome of Minnowbrook I conference (1968). It thus originated in conditions of racist/ethnic clashes in the USA and general public discontentment with Weberian Bureaucracy.

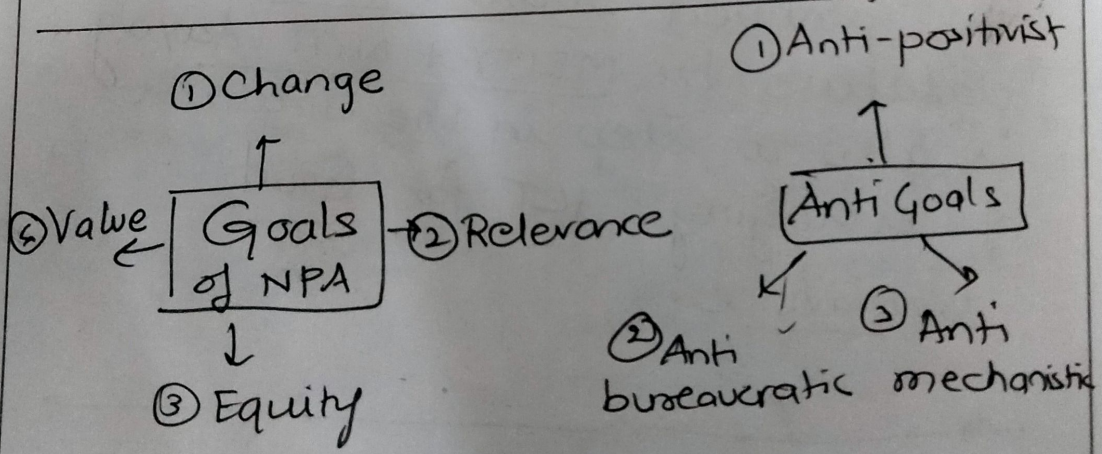


FIG: FEATURES OF NPA

NPA criticised as merely radicalism in words because:

- ① Impractical / revolutionary tone  
eg: aimed at Eliminating inequalities

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- " Criticised classical thought but gave no alternative solutions "
- ③ Raised more questions than provide solutions
- example: Change → but no suggestion on what, how sociality.
- Social equity → but no suggestion on extent.

However, NPA did have contributions too for skills and technologies

- ① Bureaucrats need to be customer oriented
- ② Systems need to be open & ecological
- ③ Hierarchy needs to be flexible
- ④ Foundation for later thinkers  
eg: Public choice theory  
Comparative Public management

Thus, NPA cannot be said to be merely revolution in words especially because it laid the importance of NORMATIVISM & VALUES as a solution to the IRON CAGE of Weberian Bureaucracy

DISCIPLINE OF PUBAD