

Privacy Policy

Wags & Whiskers Somerset collects the following data:

- Your name, address, phone number, email address, and emergency contact details.

How **Wags & Whiskers Somerset** collects and processes your data:

- Collection of data occurs upon submission of a **Wags & Whiskers Somerset** Service and Client Information Form.
- And/or when you request an appointment using our online booking service.
- And/or when anyone voluntarily completes a customer survey or provides feedback on any platforms owned/managed by **Wags & Whiskers Somerset**.
- And/or when you use or view our website via your browser's cookies.

How **Wags & Whiskers Somerset** will store your data:

- **Wags & Whiskers Somerset** stores your data securely at its registered address
- **Wags & Whiskers Somerset** stores your data electronically via secure methods with licensed security software.

How **Wags & Whiskers Somerset** will use your data:

- **Wags & Whiskers Somerset** will process and use your data in order to provide you with its services.

Marketing

- **Wags & Whiskers Somerset** would like to use your data to email you with offers and services that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

Your data protection rights

The right to access- You have the right to request Wags & Whiskers Somerset for copies of your personal data. We may charge you a small fee for this service.

The right to rectification- You have the right to request that Wags & Whiskers Somerset correct any information you believe is inaccurate. You also have the right to request Wags & Whiskers Somerset to complete information you believe is incomplete.

The right to erasure- You have the right to request that Wags & Whiskers Somerset erase your personal data, under certain conditions.

The right to restrict processing- You have the right to request that Wags & Whiskers Somerset restrict the processing of your personal data, under certain conditions.

The right to object to processing- You have the right to object to Wags & Whiskers Somerset's processing of your personal data, under certain conditions.

The right to data portability- You have the right to request that Wags & Whiskers Somerset transfer the data we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@wagswhiskers-somerset.co.uk