

Absolute Family Care, LLC  
3007 Ridgeline Blvd. Ste. B  
Tarpon Springs, Florida 34688

Absolute Family Care, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Absolute Family Care, LLC does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Absolute Family Care, LLC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large prints, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Ute Gittinger.

If you believe that Absolute Family Care, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ute Gittinger, Civil Rights Coordinator  
3007 Ridgeline Blvd. Ste B  
Tarpon Springs, Florida 34688  
Phone 727-945-7122 Fax 727-945-7121

You can file a grievance in person, mail or fax. Ute Gittinger, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Taglines are available in the 15 most common non-English languages in Florida which are: Spanish, French Creole, Vietnamese, Portuguese, Chinese, French, Tagalog, Russian, Arabic, Italian, German, Korean, Polish, Gujarati and Thai.

1. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-225-5254 (TTY: 7-1-1)
2. ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-225-5254 (TTY: 7-1-1)
3. CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-225-5254 (TTY: 7-1-1)
4. ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-225-5254 (TTY: 7-1-1)
5. 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-225-5254 (TTY: 7-1-1)
6. ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-225-5254 (TTY: 7-1-1)
7. PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-225-5254 (TTY: 7-1-1)
8. ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-225-5254 (TTY: 7-1-1)
9. ملحوظة: إذا كنت تتحدث اللغة، فإن خدمات المساعدة اللغوية لتوافر لك بالمجان. اتصل برقم 1-800-225-5254 هاتف المسم والكبير: 1-800-225-5254 (TTY: 7-1-1)
10. ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-225-5254 (TTY: 7-1-1)
11. ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-225-5254 (TTY: 7-1-1)

