

Purchase Terms and Warranty

The following Purchase Terms and Warranty apply to all sales of products by Quanics. Your purchase of Quanics products is confirmation of your acceptance. The Purchase Terms and Warranty may be changed solely at the discretion of Quanics without notice.

Quotes:

Project estimates are valid for 90 days unless otherwise noted by Quanics. Individual part prices are subject to change without notice.

Payment Terms:

Open Accounts: Net 30 days. 1 1/2% charged on accounts for each month or portion thereof that are past 30 days. Timely payments are very important and this late fee will be charged to all accounts that are paid late. Accounts past due on a continuous or reoccurring basis may have their credit approval status modified without prior notification. All Credit Card charges will incur a 3% processing fee. There is a \$50.00 fee for returned checks.

Product Returns:

Returns require prior approval. Product may be returned within 30 days of invoice date for full refund if returned in undamaged, unopened box. Damaged box voids any return refund. A 20% restocking fee will be charged if boxes opened and resealed or return is made after 30 but within 90 days of purchase. Returns after 90 days will be on a case by case basis. Custom items are nonreturnable. All freight will be charged to the customer's account.

Freight:

All products are sold F.O.B. Quanics warehouse or F.O.B. the original equipment manufacturer. Additional charges may be incurred for multiple drop shipments, haulers fuel surcharge or special delivery conditions such as residential surcharges for pallet offloading. Choice of freight carrier is at the discretion of Quanics. Customers requesting specific carriers or delivery types will be responsible for any additional freight charges.

Customer Responsible for Damaged Shipments:

Freight claims for damaged or missing shipments are the responsibility of the customer. Shipping claims shall be filed by the customer with the delivering carrier and any losses incurred are at the customer's expense. If you receive a shipment in damaged condition, retain all packing material for carrier's examination, immediately advise the carrier by phone and in writing, and advise our office immediately so we may assist you with your carrier claim.

State Sales Tax:

All purchases made within the state of Kentucky will be charged the appropriate rate of Kentucky sales tax. Sales or use tax of out of state orders are the responsibility of the customer and such purchases will be reported to the respective state when requested.

Warranty:

- All products manufactured by Quanics are warranted against defects in material and workmanship for a period of one year from the date purchased unless a longer period is stated on the product Technical Data Sheet.
- Quanics' liability is limited to repair or replacement of the part. In no event shall Quanics be liable for any consequential damages or any labor, material, freight or other expense required to replace, correct, or reinstall the product.
- Warranty is void if the product has been improperly modified, applied, installed, or subjected to abuse or misuse.
- Except as stated herein, there are no warranties expressed or implied including the warranty of merchantability or warranty of fitness for a specific purpose.
- Products bought and resold by Quanics carry the original manufacturer's warranty in lieu of any warranty provided by Quanics. Quanics will assist the customer in processing a warranty claim for products resold by Quanics, but is not responsible for the warranty provided by the original manufacturer or the failure of the original manufacturer to honor the terms of their warranty.