

2QTR2025 SE Surplus Declaration

State	Exchange	Working Agreement	Organizational Unit	Job Title	# Number at Risk	Surplus Function	Displacement Date	Surplus Classification
AL	DCTR	Core - CWA D3	SWINK, CRISTY	LINE TRANSLATIONS SPECIALIST	4	Central Office line programming via the MARCH system on legacy/POTS phone lines	06-28-2025	Technological/ Operational Efficiency
AL	FLRN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
AL	BRHM	Core - CWA D3	TOWNES, CHAD	DISPATCH ASSISTANT	8	Assign managed services, installation, and maintenance work to technicians.	06-28-2025	Economic
AL	BRHM	Core - CWA D3	SWINK, CRISTY	FACILITIES ASSIGNMENT SPCLST	14	Facility assignment on Copper networks	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	OFFICE ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	RIVERA, MAYRA	OFFICE CLERICAL ASSISTANT	2	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	SERVICE REPRESENTATIVE	73	Loads, investigates and resolves billing disputes for Wholesale Customers for TDM, Private Line, and AT&T Switched Ethernet services.	06-28-2025	Technological/ Operational Efficiency
AL	BRHM	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	2	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
AL	MTGM	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	BYBH	Core - CWA D3	KORTE, KEITH	SERVICES TECHNICIAN	5	Repairs and maintains outside cable facilities and premise services wires. May perform all duties of a Service technician.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic

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FL	FTLD	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	FTPR	Core - CWA D3	SWINK, CRISTY	OFFICE ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
FL	JCVL	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	3	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
FL	MIAM	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	MIAM	Core - CWA D3	SWINK, CRISTY	OFFICE ASSISTANT	4	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
FL	NDAD	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	20	The CAB team takes phone calls and chats from external AT&T Business customers. These customers are looking to create trouble tickets, get status on an existing trouble ticket, or escalate on an existing trouble ticket.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	41	Retail Order Creator (TDM/Strategic) - Issues service orders for Retail TDM/Strategic Products	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	CUSTOMER SERVICE ASSOCIATE	10	Issues service orders for IP Broad Band (IPBB) products	06-28-2025	Technological/ Operational Efficiency

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FL	FTLD	Core - CWA D3	TOWNES, CHAD	MAINTENANCE ADMINISTRATOR	3	The CAB team takes phone calls and chats from external AT&T Business customers. These customers are looking to create trouble tickets, get status on an existing trouble ticket, or escalate on an existing trouble ticket.	06-28-2025	Technological/ Operational Efficiency
FL	FTLD	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT	14	Retail Order Management (TDM/Strategic) - Project management support for complex TDM/Strategic Products	06-28-2025	Technological/ Operational Efficiency
FL	WPBH	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
FL	WPBH	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	2	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
GA	ALBY	Core - CWA D3	SWINK, CRISTY	SALES ASSOCIATE	2	DAC (Digital Assistance Center) Tier 3 - providing support for customers and Tiers 1 and 2 in handling issues such as password resets involving our digital presence (i.e. - ATT.com, etc.)	06-28-2025	Technological/ Operational Efficiency
GA	ALBY	Core - CWA D3	SWINK, CRISTY	SERVICE REPRESENTATIVE	31	DAC (Digital Assistance Center) Tier 3 - providing support for customers and Tiers 1 and 2 in handling issues such as password resets involving our digital presence (i.e. - ATT.com, etc.)	06-28-2025	Technological/ Operational Efficiency
GA	ALPR	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	ATLN	Core - CWA D3	TOWNES, CHAD	ELECTRONIC TECHNICIAN	18	Service Assurance Support for Legacy TDM products and services.	06-28-2025	Technological/ Operational Efficiency

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GA	ATLN	Core - CWA D3	RIVERA, MAYRA	OFFICE CLERICAL ASSISTANT	1	Clerical / Administrative	06-28-2025	Technological/ Operational Efficiency
GA	ATLN	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	2	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	CHMB	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	CNYR	Core - CWA D3	PARADISE, MICHAEL	ELECTRONIC TECHNICIAN	8	This role involves performing maintenance on the Network Transport Layer 1.	06-28-2025	Technological/ Operational Efficiency
GA	NRCR	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	4	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
GA	PWSP	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
GA	THSN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic

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GA	TUKR	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
LA	NWOR	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT / CPE	1	Service Consultants meet with customers and gather information pertaining to their specific TDM, VOIP, KEY, or PBX solutions. Service Consultant will assist in the planning and programming phase of systems as well as the training of end users after and during installation.	06-28-2025	Economic
MS	JCSN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
NC	CHRL	Core - CWA D3	SCHUTTS, WILLIAM	DIGITAL TECHNICIAN	2	Technician responsible for Digital Electronic work in the AT&T Network.	06-28-2025	Economic
NC	CHRL	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
NC	RLGH	Core - CWA D3	TOWNES, CHAD	FIELD SERVICES TECHNICIAN	1	A Field Services Technician places wire or cable on customer's premises from designated equipment rooms to specified locations per work orders and wiring diagrams/plans. May work outside and aloft.	06-28-2025	Economic
SC	CMDN	Core - CWA D3	TOWNES, CHAD	SYSTEMS TECHNICIAN	1	Systems Technicians install, configure, maintain and test TDM, VOIP, KEY, and PBX systems including hardware, software, and network components.	06-28-2025	Economic
SC	CLMA	Core - CWA D3	PARADISE, MICHAEL	COMMUNICATIONS ASSISTANT	9	Legacy CTS RBOC TDM (Southeast & Midwest) and associated work center responsibilities.	06-28-2025	Technological/ Operational Efficiency

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TN	NSVL	Core - CWA D3	PARADISE, MICHAEL	ELECTRONIC TECHNICIAN	1	Responsible for the maintenance and repair of Remote Testheads, supporting legacy products such as Plain Old Telephone Service (POTS) lines and wireline Time-Division Multiplexing (TDM) circuits.	06-28-2025	Technological/ Operational Efficiency
TN	KNVL	Core - CWA D3	TOWNES, CHAD	SERVICE CONSULTANT / CPE	1	Service Consultants meet with customers and gather information pertaining to their specific TDM, VOIP, KEY, or PBX solutions. Service Consultant will assist in the planning-and programming phase of systems as well as the training of end users after and during installation.	06-28-2025	Economic
TN	RPLY	Core - CWA D3	KORTE, KEITH	FACILITY TECHNICIAN	1	Perform provisioning/maintenance functions to provide/maintain telecommunications services to customers.	06-28-2025	Technological/ Operational Efficiency
TN	RPLY	Core - CWA D3	KORTE, KEITH	SERVICES TECHNICIAN	2	Perform provisioning/maintenance functions to provide/maintain telecommunications services to customers.	06-28-2025	Technological/ Operational Efficiency