

Account Executive

Location: Cambridge, Ontario

Travel: Travel 25%

At Ionic Automation, we believe in the power of collaboration and technical excellence to drive meaningful outcomes for our clients. We're looking for a trusted advisor who thrives on building strong relationships, solving complex challenges, and working closely with cross-functional teams to support our clients' strategic goals.

What You'll Do

Be a Strategic Partner:

Serve as a trusted advisor to clients, aligning Ionic's solutions with their business objectives and long-term vision.

Lead Account Strategy:

Own the strategic direction for assigned accounts, ensuring clear communication and alignment across internal teams.

Build Strong Relationships:

Develop and maintain deep connections across all levels of the client organization, gaining insight into their operations, drivers, and organizational structure.

• Drive Growth:

Identify opportunities, maintain a healthy pipeline, and guide deals to successful closure.

Collaborate Across Teams:

Work closely with leadership and technical experts to deliver tailored solutions that meet client needs.

Deliver Technical Value:

Understand industry trends, client challenges, and Ionic Automation's capabilities to design impactful solutions and articulate a compelling value proposition.

Coordinate Resources:

Wrangle cross-functional teams—including senior leadership and domain experts—to win strategic opportunities and deliver exceptional client outcomes.



• Ensure Operational Excellence:

Maintain accurate records in our CRM system, support account reviews, and manage expectations with internal and external stakeholders.

Negotiate with Confidence:

Partner with our team to finalize terms, pricing, and agreements

• Champion Compliance:

Stay well-versed in company policies and relevant regulations, ensuring all activities meet our high standards for ethics, safety, and quality.

What You Bring

Basic Qualifications:

- Bachelor's degree or equivalent experience
- Legally authorized to work in Canada (no visa sponsorship available)

Preferred Qualifications:

- Degree in Engineering, Operations Management, or a related field
- Experience in software, industrial automation, or technical sales
- Background in manufacturing, systems integration, or engineering services
- Familiarity with automation technologies
- Strong communication skills across all organizational levels
- Valid driver's license and willingness to travel as necessary

At Ionic Automation, we're more than a technology provider. We're a team of passionate problem-solvers committed to helping our clients succeed. If you're ready to make an impact and grow with us, we'd love to hear from you.