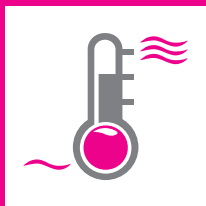
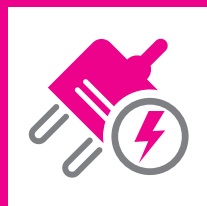


umax™

maximum performance for utilities

Innovative & agile customer information system (CIS/ERP) for utilities B2B/B2C

Integrating crm, billing, collection, asset, service & meter data management in one solution, certified for Microsoft Dynamics AX



Smart flexibility.
Delivered.



UMAX is a standardized customer information system for utility companies, built on and certified for Microsoft Dynamics AX 2012.

CERTIFIED FOR



Microsoft
Dynamics

AX 2012

A powerful customer information system

Delivering smart flexibility for utilities B2B/B2C

UMAX, the answer for utilities

The utility industry is a very dynamic sector, confronted with disruptive challenges, touching the industry in its very core.

Tendencies and challenges such as smart metering & grids, increased competition, intensified compliancy, environmental & economic pressures etc. make the environment where utilities operate in, ever-changing.

To succeed in their mission, to stay ahead of competition and to respond effectively to these changes, utilities require solutions that deliver the necessary flexibility in a smart way.

UMAX is such a solution. **It is a powerful, agile and innovative business solution, supporting utilities in the management of their core business processes such as: customer relationship management, billing,**

payments and collection management, asset, service and meter data management... On top of that, UMAX offers also standard ERP functionality like finance, HR and warehouse management...





UMAX stands for and guarantees:

- Maximized customer revenues via processes built on customer value
- Reduced time & effort spent leading to optimized operational margins
- Higher productivity via integration and an organization in control
- A helicopter view over the full utility value chain

Optimize your utility value chain

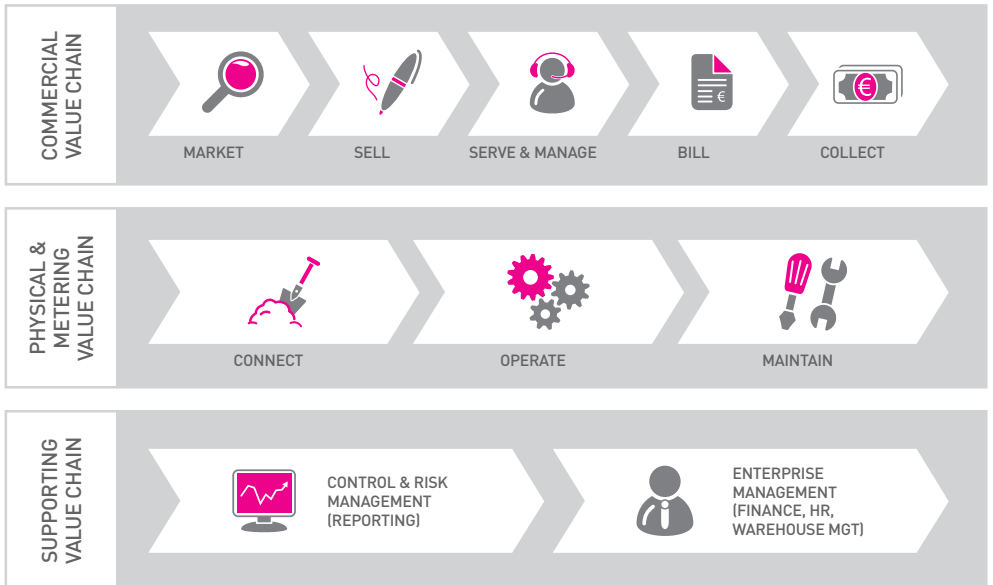
Focus on customer value and manage with confidence

UMAX grew out of the idea to deliver an innovative, flexible, future-proof and affordable business solution, that fully supports utilities in their strategy, streamlines the core utility processes and reduces the total cost of the IT landscape.

UMAX has proven itself to be the perfect solution for managing the different phases of the utility value chain, from acquiring

new customers to the execution of service orders in the field and even in the daily management of the business.

In addition, UMAX has been specifically created to support utilities in managing their business in confidence, by maintaining a constant 'helicopter' view over the full utility value chain.



AX, Microsoft's leading ERP platform

Guaranteeing flexibility at a low cost

UMAX is built on and certified for the Microsoft Dynamics AX 2012 platform. AX is Microsoft's top line of ERP software for mid-sized and large organizations. It empowers people to anticipate and embrace change so businesses can thrive.

Microsoft Dynamics AX is considered a platform 'leader of industry' with a clear vision: guarantee flexibility at a low total cost of ownership.

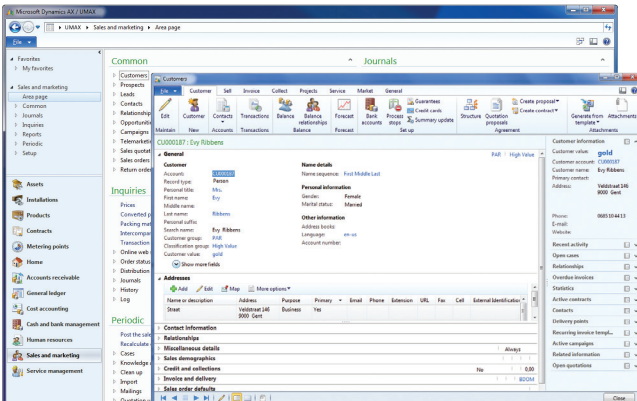
UMAX is also a certified solution, meaning it has passed Microsoft's most stringent software tests and meets with the highest standards. Moreover, through performance tests in cooperation with HP, it was proven that UMAX can handle up to 20+ million customers without any performance degradation.

This makes UMAX a proven, robust and trustworthy solution for utilities.



By being built on Microsoft Dynamics AX, UMAX can guarantee the following advantages:

- Flexible & modular solution
- Low maintenance costs
- Scalable application
- Future-proof solution
- Quick adoption ratio
- Low total cost of ownership (TCO)
- Smart Energy Reference Architecture (SERA)



The power of UMAX

Successfully delivered

UMAX has been successfully implemented over the past ten years at various international and regional utility players and has been perfected through best practices collected from these projects.

Discover who benefits from the smart flexibility offered by UMAX, the leading utility customer information system, and download the reference cases of some of our clients on the umaxsolutions.com website.





Ideal basis for success:

- a standardized 'out-of-the-box' solution
- built on a 'leader of industry' platform
- configured to the needs of your utility company
- adapted to the local market and industry standards

Find a UMAX registered
implementation partner
for your region on
www.umaxsolutions.com

Registered implementation partners

Delivering the power of UMAX to your doorstep!

UMAX is a global, standardized and packaged software solution for utilities. However, as in any other business, utilities have to comply with the (local) regulatory, judicial and fiscal standards and requirements.



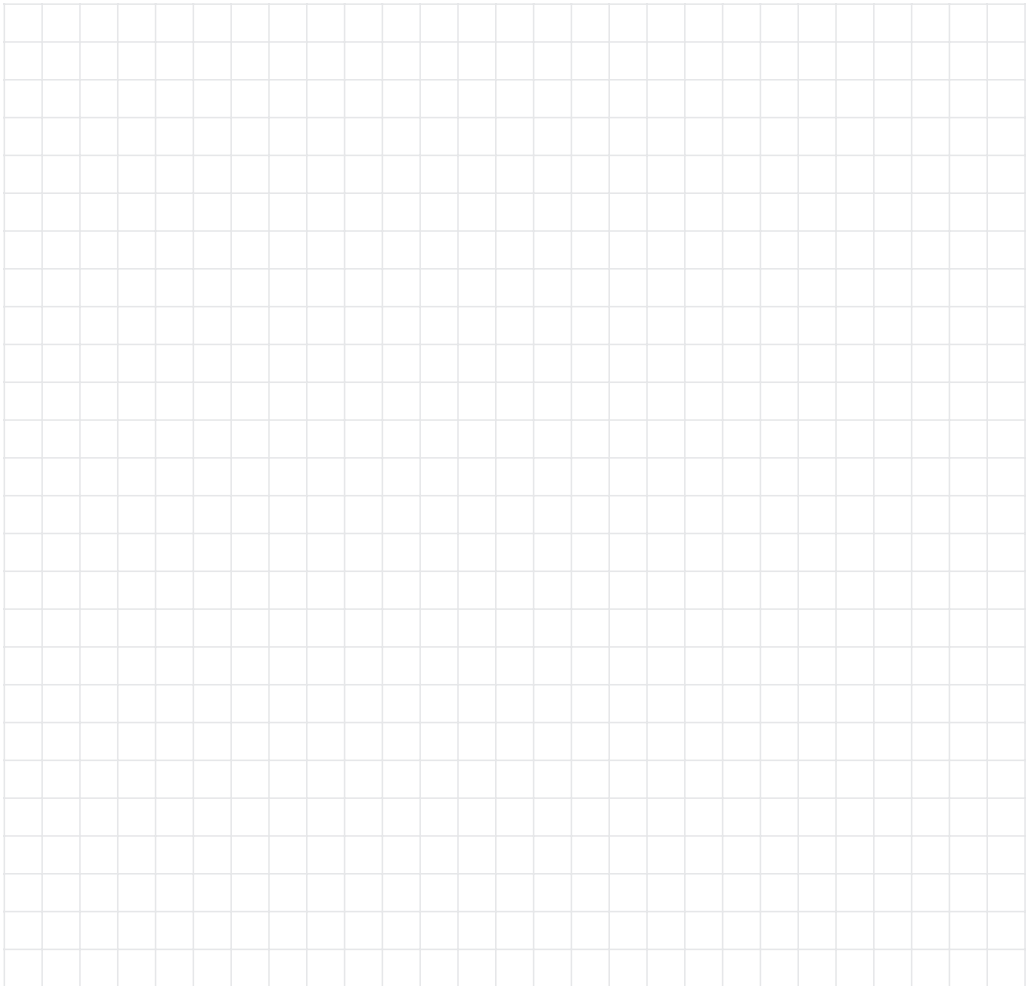
Consequently, UMAX needs to be loaded with knowledge of local markets and industries. For that reason, UMAX is implemented by partners who are familiar with and fully understand the utility industry in your region or market.

Each of these partners has been thoroughly screened, selected and trained to deliver you the best services (adapted to your market & industry) combined with the power of a standardized, out-of-the-box and proven software solution - offered by UMAX.



Your notes on UMAX

Write your ideas down, here!

A large grid of graph paper, consisting of 20 columns and 30 rows of small squares, intended for writing notes.

**Smart flexibility.
Delivered.**





umax™

maximum performance for utilities

Want to know more about UMAX? Please contact us.

UMAX™ is a product of Itineris, an international IT solutions and services provider with 100% focus on utilities. Itineris is headquartered in Belgium and has offices in North America and the Netherlands. Itineris offers innovative software solutions built on the Microsoft Dynamics AX® platform and related IT services for utilities.

Europe

ITINERIS (HEADQUARTERS)
Xavier De Cocklaan 24
9831 Deurle
Belgium
info@umaxsolutions.com

North America

ITINERIS (USA & Canada)
PO Box 680451
Marietta, GA 30068
USA
info@umaxsolutions.com

ITINERIS (The Netherlands)
Bredaseweg 106a
4902 NS Oosterhout
The Netherlands
info@umaxsolutions.com

Other regions

Please contact the headquarters,
we will bring you in contact with the
most suitable implementer.

Discover more

Web: www.umaxsolutions.com
E-mail: info@umaxsolutions.com
Twitter: [umax_solutions](https://twitter.com/umax_solutions)
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