

## ORGCHANGE.AI: PEOPLE DIMENSION IN AI-DRIVEN CHANGE

EXPLORING HUMAN IMPACT WITHIN AI-POWERED ORGANIZATIONAL SHIFTS



## INTRODUCTION AND AGENDA



#### AGENDA OVERVIEW

#### HR's Role in Transformation

Focuses on HR's critical role in driving Al-enabled organizational change and talent management.

#### Change Management Models

Explores applying Kotter, Lewin, and ADKAR models to people-centric change strategies.

#### Leveraging Al Tools

Highlights use of AI tools to enhance readiness, skill development, and engagement in HR projects.

#### Actionable Takeaways

Provides HR leaders with strategies to foster continuous learning and successful AI adoption.



## ROLE OF HR IN AI-DRIVEN CHANGE



#### WHY HR PLAYS A CRITICAL ROLE

#### Managing Human Side of Al

HR drives employee readiness and engagement through communication and support in Al transformations.

#### Aligning Talent Strategies

Talent development and reskilling align with organizational goals to integrate AI effectively.

#### Promoting Cultural Adaptation

HR fosters openness and continuous learning to overcome resistance and embrace innovation.

#### Ensuring Employee Well-being

Prioritizing well-being reduces change fatigue and supports sustainable organizational transformation.



## PEOPLE DIMENSION IN NINE-SQUARE GRID



#### OVERVIEW OF PEOPLE DIMENSION

#### Focus on Individual Readiness

This dimension emphasizes preparing employees for change through engagement and skill development.

#### **Building Awareness and Commitment**

Transparent communication reduces resistance and fosters employee commitment to Al initiatives.

#### Equipping for Al Environment

Strategies focus on developing necessary skills to help employees thrive in AI-enabled workplaces.

#### Creating Supportive Ecosystem

People-centric approaches nurture adaptability and resilience for successful transformation.



# CHANGE MODELS APPLIED TO PEOPLE



## KOTTER, LEWIN, AND ADKAR FRAMEWORKS

#### Kotter's Model Focus

Kotter's model emphasizes creating urgency and awareness to inspire commitment and motivate change.

#### Lewin's Model Approach

Lewin's model centers on unfreezing behaviors and engaging employees to reduce resistance and adopt new practices.

#### **ADKAR Framework Elements**

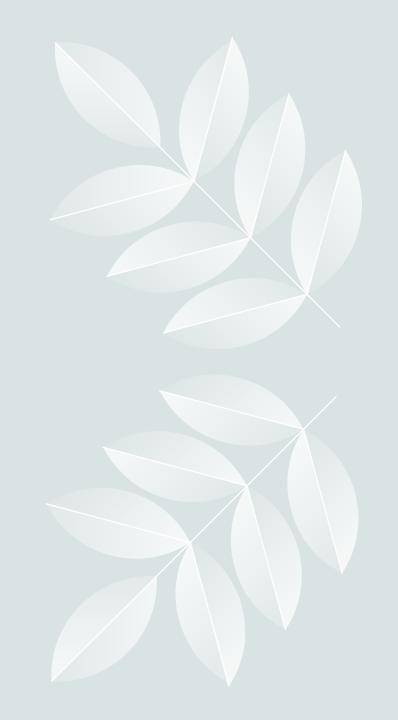
ADKAR focuses on awareness, knowledge sharing, and providing resources for skill development during change.

#### Comprehensive Change Support

Together, these frameworks address emotional, cognitive, and practical change aspects for smoother transitions.



## AI TOOLS FOR READINESS AND DEVELOPMENT



### LEVERAGING AI FOR HR INITIATIVES



#### Sentiment Analysis for Engagement

Sentiment analysis helps monitor employee engagement and identify resistance early for timely interventions.

#### Adaptive Learning Platforms

Adaptive learning platforms deliver personalized training to efficiently build relevant employee skills.

#### Predictive Workforce Analytics

Predictive analytics identifies future skill gaps and guides targeted reskilling and workforce planning.

#### Al-Driven Talent Management

Integrating Al tools enables data-driven, customized HR strategies to boost transformation and satisfaction.

## HR PROJECT IMPLICATIONS



## STRATEGIC CONSIDERATIONS FOR HR

#### Workforce Planning Evolution

Al-driven changes require proactive workforce planning to address evolving roles and emerging competencies effectively.

#### Prioritizing Reskilling

Reskilling initiatives focus on equipping employees with technical and analytical skills for AI-enhanced environments.

#### Fostering Cultural Alignment

Organizations must nurture a culture embracing innovation and adaptability to succeed in Al-driven transformations.

#### Al in Talent Development

Integrating AI personalizes learning and tracks progress to enhance talent development programs effectively.



# KEY TAKEAWAYS AND NEXT STEPS



### ACTIONABLE INSIGHTS FOR HR LEADERS



#### Individual Readiness

Prioritize clear communication and engagement strategies to prepare employees for Al-driven change.

#### Leveraging Al Tools

Use Al for personalized learning, workforce analytics, and to tailor reskilling programs effectively.

#### **Cultural Alignment**

Embed cultural initiatives to sustain transformation and support organizational change.

#### Next Steps for HR

Conduct readiness assessments, design reskilling programs, and implement AI platforms to monitor progress.

