



3-July-2024

Quality Management Policy

- √ **Victor-Logistics Ltd., hereby adopts the ISO 9001 Quality Management Standard, in order to provide its customers with professional and high-quality service in the field of**

Freight forwarding and cold chain logistics

- √ **Victor-Logistics strives for excellence and professionalism in all areas of its activities while maintaining long term fair relations with customers, suppliers and employees and regard caring about environmental issues as an inseparable part of the Vector-Logistics's organizational culture.**
- √ **Victor-Logistics views customer satisfaction as paramount to its success and existence, and does everything possible to meet customers' requirements as agreed with them.**
- √ **Victor-Logistics views its human resource as the most important asset for achieving Vector-Logistics's goals. All Vector-Logistics's management and staff are committed to allocating needed resources for achieving business excellence while minimizing quality and environment risks.**
- √ **Victor-Logistics constantly monitors the quality of its products and services and the effectiveness of its quality and environment management system, in order to create a continuous improvement process, while complying with all requirements according to the law and relevant regulatory requirements.**
- √ **Victor-Logistics takes a proactive preventive approach to minimize risk factors in environmental pollution to an acceptable level and take care of waste and resources while developing an organizational climate that encourages environmental action.**

Alon Amuchvari, CEO