# **Software and Solutions**

Zebra Workcloud<sup>™</sup>

ebra Workcloud is composed of market-leading suites purpose eveloped to engage your employees, enable enterprise

collaboration and optimize your inventory or demand planning. Each suite provides modular solutions ideal for your priorities and Zebra Workcloud Workforce Optimization Suite\*

and daily work, for greater flexibility and work-life balance. Zebra Workcloud Scheduling<sup>®</sup>

- Optimize budgeting, forecasting and scheduling to empow your employees and better align staffing with demand. Zebra Workcloud Task Management<sup>®</sup>
- Zebra Workcloud Timekeeping Keep your employees and your ope optimizing time and attendance.

## Zebra Workcloud Enterprise Collaboration Suite

- Empower front line employees with enhanced communication capabilities for easier collaboration and better customer servic Zebra Workcloud Communication
- With push-to-talk and voice calling capabilities, make it easies for the front line to communicate and collaborate across you

Zebra Workcloud Inventory Optimization Suite" Advanced analytics improve visibility, merchandising compliar and loss prevention activities, allowing you to satisfy custor and maximize profit potential by ensuring your inventory aligns with shifting demand and is both accurate and available for purchase.

- Zebra Workcloud Actionable Intelligence<sup>®</sup> Discover cost savings in your data and instantly communi corrective actions to your front line to regain lost revenue
- Zebra Workcloud Inventory Visibility Our turnkey, self-scan inventory counting solution ensures the high accuracy and improved visibility retailers need to meet today's customer expectations.
- Zebra Workcloud Inventory Planning powered by antuit.ai

I orchestrated inventory management solution that conn e-season planning and in-season execution to optimize agility, mitigate risks and drive organizational alignment.

 Zebra Workcloud Inventory Ordering powered by antuit.ai Achieve remarkable precision in inventory ordering and execution for on-time fulfillment, reduction of out-of-stock and alignment to consumer demand, to optimize your allocated shelf space.

Zebra **Workcloud** Demand Intelligence Suite<sup>\*</sup> Leveraging cutting-edge AI and ML technologies to accurately forecast and analyze demand to meet various retail challenges across your organization

 Zebra Workcloud Forecasting and Analysis powered by antuit.ai Receive the intelligence, insights and innovation to drive greater value for your organization from a library of prove algorithms designed to analyze retail use cases across forecasting, demand sensing, optimization and more.

#### Zebra Workstation Connect™

Fransform Zebra mobile computers and tablets into mobile-drive workstations and POS stations, on demand. This powerful softwa solution doubles the functionality of your Zebra mobile device increasing workforce efficiency, improving store operations and your return on investment.

#### Zebra **SmartLens**™

Turn your entire store into a smart store that automatically senses and records the location and movement of virtually everything in your retail space—merchandise and assets—and turns that data into easy-to-read actionable intelligence that helps prevent skrink and theft

#### Zebra MotionWorks<sup>™</sup> Enterprise RFID Reader Management

nixed readers from one consolidated application, without requirin multiple tools to manage different types of readers

#### Zebra Aurora<sup>™</sup> Software Suite

xpertly optimized, Zebra's machine vision and fixed industrial canning software offers a range of products, utilities, features ar tools to assist with every step in the development process. Use friendly interfaces are optimized for Zebra hardware, and easily integrate with a broad selection of cameras, vision controllers at third-party systems. Deep learning and 3D vision expertise are engineered into the software, while online training and support platforms help users reduce training time to bring solutions to market factor.

### Zebra Intelligent Cabinets

Keep your assets and workflows functioning together with optin security. Zebra Intelligent Cabinets offer end-to-end storage solutions, software automation, security applications and ongoin support to maximize the use and productivity of your enterprise mobile computers, mobile printers and tablets.

## Zebra **Dimensioning**\*

Zebra Dimensioning Certified Mobile Parcel captures accurate parcel dimensions and calculates shipping charges on Zebra mol computers with a press of a button. And Mobile Parcel provides visibility into parcel dimensions to improve planning.

## Zebra **Symmetry**™

Symmetry is cloud-based robotics software that gives you complete control of your robots and automation by deploying and fully integrating a wide range of automated workflows into your warehouse and manufacturing operations.

#### Zebra **Pay**™

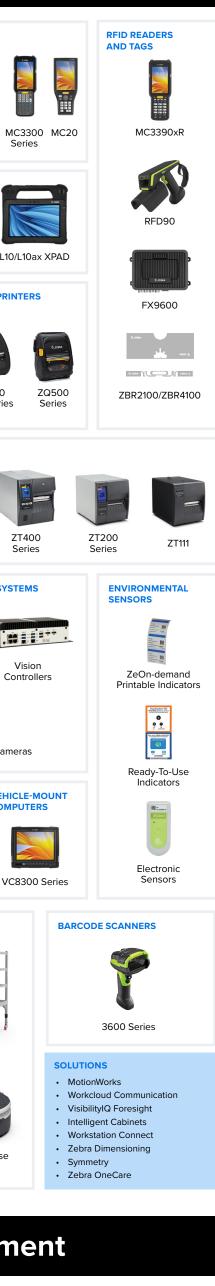
Zebra Pay is the industry's first integrated enterprise-class SPoC-based mobile payment solution, enabling enterprises to accept all major card brands, anywhere, on compatible Zebra mobile device This EMV L3-certified cloud-based solution supports tap-to-pay, chip and magstripe, complete with PIN entry on Zebra mobile computers and tablets.

# **Manufacturing Plant**



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MOBILE COMPL           Image: Complexity of the second sec		9400 MC	С9300 М	C2200 MG S
RUGGED TABLE	ET60/ET	65 L10/	1000 L10ax XSI	ATE L10,
WEARABLES WS50 RFID WS50 RFID WT6300	WS50 WS50 RS6100	<b>RS5100</b>		ZQ600 Plus Series
INDUSTRIAL PR	INTERS	ies	ZT510	Z
FIXED INDUSTR		nsors	Frame	
I/O Cards	3D Sen	sors 1	Wachine V	/ision Came
DESKTOP PRIN	TERS ZD421	ZD200	Series	VEHIC
ROBOTICS AUT		TCH 100	c	onnect
Roller Note: P	R roduct appeara	esearch ance is sub		DEM Base nge
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RUGGED TABLE		ETGC	000 0/ET65	
MOBILE PRINTER EXCLOSED ZQ500 Series	RS ZQ300 Plus	s Series	2Q200 S	Series
FX9600	AND TAGS	ZBR2 ZBR4	2100/	ZC3

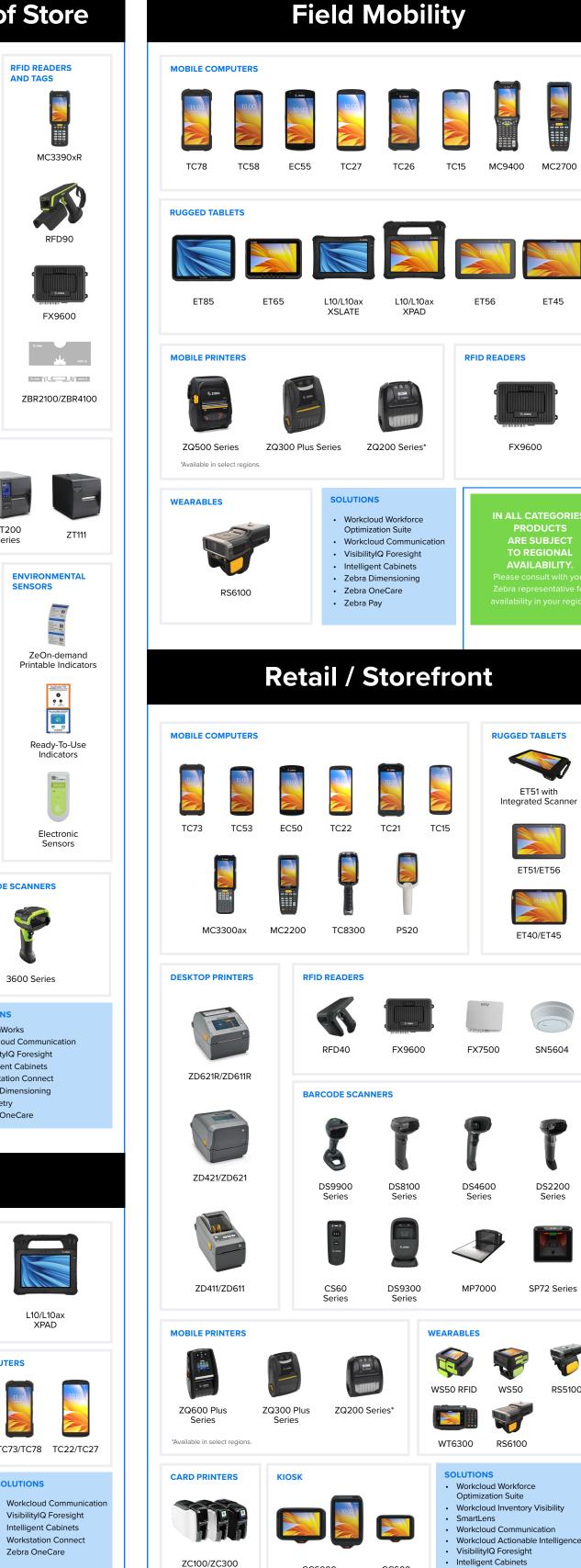
# Warehouse / DC / Back of Store





Zebra OneCare





CC6000

Series

CC600

Workstation Connect

Zebra Pay

# **Global Services**

# **Zebra Professional Services**

Adding innovative technology is critical to your success, but it can be complex and disruptive. Leverage Zebra's Professional Services knowhow to map out your needs and help prioritize what's important. We'll bring your teams together to collaborate, put the tools in place to help you rapidly deploy solutions, and then test them to ensure they meet your performance targets and expectations to be confident in your tech decision.

 Better Built Solution
 Better Adoption Faster Completion
 Better Solution Management



ET45

ET51 with

ET51/ET56

SN5604

DS2200

Series

SP72 Series

RS5100

**Optimize Operations. Satisfy Customers. Drive Profits.** Zebra Professional Services

# Zebra OneCare Maintenance Plans

Constant peak performance and device uptime—that's the upside of protecting your investment with Zebra OneCare services. Reduce device vulnerabilities, eliminate unexpected disruptions and unbudgeted repair expenses while enabling predictable performance, critical operations and improved business outcomes.

Pick the maintenance and support plan that's right for you, right for your device, right for your budget and right for your business. We understand one size doesn't always fit all. The choice of plans and flexible enhancements makes it pain-free to engage with Zebra experts for your ongoing support needs. All OneCare plans for mobile computers and scanners include access to VisibilityIQ OneCare<sup>2</sup>, a cloud-based tool providing detailed insight into repair and support information, contracts, case lifecycle reports, LifeGuard™ Analytics, repair on-time delivery, repair rates and top repair metrics reports.

### Technical and Software Support (TSS)

Available if a repair support plan is not purchased, you can still make sure your data is protected and you have support when needed. Access expert technical support and Zebra-exclusive security patches and software updates, including LifeGuard. This plan also provides support for software applications, both OEM and third-party.

#### Zebra OneCare Special Value (SV)

Right-priced protection for your value tier mobile devices and eligible printers. Coverage for normal wear and tear and device failures, 8x5 local time live-agent technical support, five-day repair turn-arond time plus optional accidental damage repair coverage for value tier mobile devices.

#### Zebra OneCare Essential

Core service assurance. Comprehensive repair services cover accidental damage plus normal wear and tear, access to restricted software including LifeGuard security updates, 8x5 technical support, 24x7 online access to additional support materials and tools, three-day repair turn-around time and access to the Device Diagnostic Tool.

#### Zebra OneCare Select

Maximum device protection. Includes all features of Zebra OneCare Essential, plus next business day advanced device replacement, Standard Commissioning so devices are reloaded with settings, customer apps and software, required OS and LifeGuard versions, plus 24x7 live-agent technical support.

#### Zebra OneCare On-Site Support

If your devices are too vital to your business to send out for repair, or if your devices are too large or cumbersome to send in, one call can bring a Zebra-trained and certified technician to your door for one-on-one, personalized attention.<sup>1</sup>

#### Zebra OneCare Fastrack Service

This service simplifies the complete RMA process, so customers no longer have to worry about finding, boxing up and sending the non-working devices back to Zebra. This concierge style, hot swap service hand delivers the replacement device while also taking away the failed unit at the same time, eliminating due-backs. It provides maximum protection and simple engagement. One call does it all with next-day doorstep exchange service.

#### Zebra OneCare Battery Services Enhancements

Now, you can take the worry out of battery performance with a choice of Battery vices from Zebra. Battery Maintenance Service is available in two service levels Standard and Premium—and extends Zebra OneCare's comprehensive coverage to the batteries in your Zebra mobile devices. And the advanced Proactive Battery Replacement Service is a prevention-based service—Zebra monitors the health of the batteries in your Zebra mobile devices and proactively sends replacements for batteries that can no longer hold a full charge, before worker productivity is impacted.

## Zebra VisibilityIQ Services

Zebra's VisibilityIQ services provide deep, cloud-based insight into your devices to tell you how your devices are performing, so you can decide what next steps you can take to improve your operations and maximize productivity. Without clear, comprehensive data from the devices that run your business, you're in the dark trying to compensate with manual tracking, excessive inventory and repair.

VisibilityIQ gives you the data-driven, actionable insight when and how you need it. Get a clear view into how your devices are performing and know what next steps can push up productivity and drive down costs.

### VisibilityIQ Foresight<sup>3</sup>

Zebra VisibilityIQ Foresight is focused on providing device health and utilization insights. The operational insights provide historical data trending, current state health and actionable predictive intelligence on what will occur if no action is taken. Its multi-source data aggregation and machine learning algorithms deliver a consolidated solution that provides color-coded insights with threshold alerts about your device inventory.

#### VisibilityIQ OneCare<sup>2</sup>

Included in all Zebra OneCare support contracts for Zebra mobile computers and scanners, the cloud-based tool provides status of device repairs, technical issues, contracts, case reports and software, LifeGuard<sup>™</sup> Analytics, and more.

1. Service availability, Service feature and/or repair turn-around time may differ by country. Please contact your Zebra sales representative for details.

2. Zebra Mobile Computers and Scanners only

3. Zebra Mobile Computers, Zebra Remote and Stationary Printers and Zebra Scanners





#### ZEBRA DNA<sup>™</sup>

Zebra DNA is the industry's broadest suite of enterprise software that delivers an ideal experience for all during the entire lifetime of every Zebra device.

#### MOBILITY DNA<sup>TM</sup>

Zebra Mobility DNA is a suite of enterprise solutions designed to help maximize mobile user productivity and minimize IT complexities over the lifespan of a Zebra computer, tablet or wearable device. Its secure solutions help you deploy, manage and support every stage of your devices' lifecycles.

#### PRINT DNA<sup>™</sup>

Durable printers are essential, but it's the software inside that will keep them in action. That's why we built Zebra Print DNA into our printers, ensuring complete integration and interoperabilitynow and into the future. It's a suite of software capabilities that leverages everything we've learned from thousands of use cases to make sure your printers work at their highest potential.

#### DATACAPTURE DNA<sup>™</sup>

Scan with abilities developed and continuously refined by a partner with more than 50 years of field-proven innovation. Zebra knows the scanning journey better than other providers. That's why we've engineered into all our scanners Zebra DataCapture DNA—a suite of software capabilities to help your team adapt to future needs and achieve greater business outcomes.



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# 🕷 ZEBRA

### Certified Supplies

### Print Confident. Print Quality. Print Zebra.

Printing supplies can impact everything from printhead lifespan to operational efficiency. That's why we produce our own line of thermal printing supplies to ensure consistent, optimized performance in your Zebra printer—and peace of mind for you.

### With Zebra Certified Supplies, you get:

Unmatched thermal printing expertise More than 30 years of experience in producing products of exceptional quality.

#### Exceptional service

Zebra has the scale and infrastructure to meet your printing supply needs quickly and effectively.

#### Consistently outstanding quality

We subject every item to rigorous testing, ensuring premium craftsmanship and durability.

#### Increased efficiency and productivity

Because our printing supplies are so consistent, workers experience fewer hassles and require less IT assistance, reducing downtime.

#### Lower total cost of ownership

Wear and tear is reduced, and the need to reprint and replace labels due to poor quality is virtually eliminated.

#### Flexibility and convenience

Customize products to meet your unique needs, or get hundreds of in-stock products quickly with our ZipShip<sup>™</sup> service.



					Environme	ental Sensors			Vehicle-N		Kiosks		
					Particular + CD         Particular + C	and and and and and and and and and and		<b>Z2300</b> 	Compute		Horizontal Model	Vertical Model	
FETCH100					Ready-To-Use Indicators		lemand Indicators	Electronic Sensors	VC8	300	CC6 Interacti		CC600 Interactive Kiosk
Connect Integrates into existing manual cart workflows Flexible cart options supp a wide range of workflow Maximum robot utilization decoupling robots from c Triggered through handh devices or fully configure schedules	vs workflows n by Automatically trigger in deduction via Zebra Sy software	unloading of vors or ASRSs g conveyor nduction or ymmetry veyor controls	opment robot for orld applications omous mobile or researchers orporate tion centers g to develop e robotic	OEM Base Build your own customized automated solution on a proven platform Safe and cost-effective solution to accelerate the development of automated products and solutions for a wide range of applications	<ul> <li>Single-use self-adhesi indicators and cards capable of dual temperature indicator</li> </ul>	s of indicators on a e printable label ns, Get printed ass etics and barcodes r sensor that cha sive an excursion of	thermal et information next to a visual nges color when	<ul> <li>Wirelessly monitor temperature-sensitive products throughout the supply chain</li> <li>Bluetooth® low energy connected data loggers enable the analysis of temperature excursions, so you can act upon them in real time</li> </ul>	<ul> <li>Touchscreen and k</li> <li>Built for extreme er</li> <li>Freezer-ready, internal heaters</li> </ul>	eypad data entry	<ul> <li>10 in. proximity-se color touchscreen</li> <li>Horizontal or vert plus 2D barcode</li> <li>Stereo multi-med NFC support</li> <li>Supports video comic and front carr</li> </ul>	ensing i ical mount models ia and onferencing with	5" 5 in. proximity-sensing color touchscreen 2D barcode reader Multi-media support
Note: Product appeara	ance is subject to change		_						_		_		
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D510-HC	BETTER ZD421/ZD411*	GOOD ZD230/ZD220	ZQ600	BEST Plus Series*	ZQ500 Series	BETTER ZQ300 Plus Seri		GOOD	ZC10L Z	BEST XP Series 9	ZXP Series 7	BETTER ZC300 Series	GOOD <b>ZC100</b>
-load cartridge ly antimicrobial- wristbands on ket care and hospitality nd cartridges le to set up, manage cure with Print oftware	Advanced features and ease of use Field-installable communication or media handling options Simple to set up, manage and secure with Print DNA software Available in 4-inch and 2-inch, direct thermal and thermal transfer lealthcare and ribbon artridge models available	<ul> <li>Affordability meets high quality</li> <li>Reliable printing that's easy to use</li> <li>ZD230 white model (non-healthcare) available in select regions</li> </ul>	faster, more secure prin High capac battery and Technology Simple to s secure with RFID capab	ion available for e reliable and more ting ity PowerPrecision+ I Power Smart Print / et up, manage and p Print DNA software	<ul> <li>Industry's most rugged mobile printer with Mil-Spec certification and IP54 rating</li> <li>User-friendly interface that is easy to operate even with gloves</li> <li>Simple to set up, manage and secure with Print DNA software</li> <li>RFID capable</li> </ul>	<ul> <li>Indoor and outdoor models with lightweigh design for comfort</li> <li>Simple to set up, mana and secure with Print DNA software</li> </ul>	nt widths us Intuitive ( age Convenie charging	sing spacers OLED display ent USB-C n select regions	large-format, direct- to-card printer thattext lor can produce full, edge-to-edge cards in one processtext lor can ca ca Eliminates wasted	hnology offers ger-lasting d more secure	<ul> <li>High performance process, print up to three jobs at the same time</li> <li>Offers numerous options, including</li> <li>UHF RFID encoding and wireless connectivity</li> </ul>	<ul> <li>Award-winning design simplifies user experience with everywhere slim footprint</li> <li>Contact and contactless encoding</li> <li>Single- or dual-sided card printing with USB and Ethernet connectivity as standard</li> </ul>	<ul> <li>compact footprint</li> <li>Single-sided</li> <li>printing with USB</li> <li>connectivity</li> </ul>
	Wearable	es						RFID Rea	aders				
ET51 with Integrated Sca	VV ID SUU	WS50 RFID	WS50	HS2100/ 3100	RS6100	RS5100	RS5000	RFD40	BEST RFD90	DS9900R Series		FX9600 Fixed Reader	GOOD FX7500 Fixed Reader
<ul> <li>Android</li> <li>Built-in barcode response</li> <li>Rugged 1.2 m droid</li> <li>Includes hand strand rugged frames standard design</li> <li>Option for payme device</li> <li>ith per</li> </ul>	<ul> <li>Android</li> <li>Wearable termina</li> <li>Mounting system for superior comfort,hygiene and safety</li> <li>Rugged 1.2 m drop</li> </ul>	<ul> <li>multiple mounting options</li> <li>Integrated SE4770 imager</li> </ul>	<ul> <li>All-in-one Android wearable computer</li> <li>Three available mounts (Two- finger, wrist and back of hand)</li> <li>Integrated SE4770 imager</li> <li>Voice ready</li> </ul>	<ul> <li>Bluetooth headset</li> <li>HS2100: Corded headset</li> <li>HD voice</li> <li>Rugged 1.8 m drop</li> </ul>	and two cubic inches • Capture barcodes in hand and out to 40 ft./12.2 m away • Use in freezers and coolers • Operates down to -22° F/-30° C • IP65 sealing • Backwards Compatible	NFC; Tap to pair PRZM Intelligent Imaging with two scan engine options Multiple wearing options: single or double trigger, back of hand,	<ul> <li>1D/2D corded ring scanner</li> <li>Pairs with WT6000</li> <li>PRZM Intelligent Imaging</li> <li>2-color (red/green LED scan status light</li> <li>Swivel for right- an left-hand scanning</li> <li>Rugged 1.2 m drop</li> </ul>	pairing 0 • 1300+ tag reads per second • Tool-free changeable adaptors and cradle cups • Compatible with mobile compute	<ul> <li>1300+ tag reads/sec</li> <li>Changeable adaptor and cradle cups</li> <li>Compatible with rugged Mobile</li> </ul>	<ul> <li>Hybrid handh /hands-free</li> </ul>	<ul> <li>Ultra-fast read</li> <li>speeds</li> <li>Superior RFID</li> </ul>	Top-of-the-line performance for high volume, rugged environments	The small interior reader, big on speed and accuracy
mputers													
		11:00 Marine 4		10:00 Nor	TI:00 Duck server	CERTA 10:00 Patro						10:00	10:30 M 19
	BEST				BETTER					GOOD			

	BES	т			BETT	TER	G				
	MC9300	TC8300	TC73/TC78	MC3300ax	TC53/TC58	HC50	EC50/EC55	MC2200/2700	PS20	HC20	TC22
ogy	<ul> <li>Android</li> <li>4 models: Standard, DPM, Cold Storage, Non-Incendive</li> <li>Short-, mid- or long- range scanning</li> <li>5MP front/13MP rear camera</li> <li>8 field-replaceable keypad options</li> <li>Ultra-rugged 3.1 m drop</li> </ul>	<ul> <li>Android</li> <li>2 models: Standard, DPM</li> <li>Ergonomic design keeps the display always in view</li> <li>Short-, mid- or long-range scanning</li> <li>13MP rear camera</li> <li>Ultra-rugged 2.4 m drop</li> </ul>	<ul> <li>Android</li> <li>Wi-Fi 6E; 5G, CBRS (US only)</li> <li>8MP front/16MP rear camera</li> <li>Multiple 10 ft./3 m drops</li> <li>6 in. FHD+ display</li> <li>SE55 Advanced Range scan engine with IntelliFocus<sup>™</sup> technology</li> <li>IP65 and IP68</li> </ul>	<ul> <li>Android</li> <li>Wi-Fi 6, Bluetooth 5.1</li> <li>3 form factors: straight shooter, 45°, pistol grip</li> <li>Short-, mid- or long-range scanning</li> <li>3 keypad options</li> </ul>	<ul> <li>Android</li> <li>6 in. FHD+ display</li> <li>IP68 &amp; IP65</li> <li>Wi-Fi 6E, 5G, CBRS (US only)</li> <li>8MP front/16MP rear camera</li> <li>Multiple 6 ft./1.8 m drops to concrete with protective boot</li> <li>SE55 Advanced Range scan engine with IntelliFocus technology</li> </ul>	<ul> <li>Healthcare</li> <li>Android</li> <li>6-inch FHD Display</li> <li>SE4720 with white illumination/green aimer</li> <li>Wi-Fi 6E</li> <li>True Hotswap</li> <li>Full Mobility DNA</li> <li>Dedicated emergency alert button</li> </ul>	<ul> <li>Android</li> <li>Individually assigned</li> <li>Sleek and lightweight</li> <li>Integrated scanner</li> <li>5-in HD screen</li> <li>Durable, IP67 and 1.2 m drop</li> </ul>	<ul> <li>Android</li> <li>Two devices in one: brick and gun</li> <li>Wi-Fi and cellular to connect any worker, anywhere</li> <li>IP68</li> </ul>	<ul> <li>Android</li> <li>Inside the 4 walls Wi-Fi</li> <li>5MP front-facing camera</li> <li>4 in. capacitive touch display</li> <li>Rich locationing support</li> </ul>	<ul> <li>Healthcare</li> <li>Android</li> <li>6-inch FHD Display</li> <li>SE4720* (not available on HC20 NA SKUs)</li> <li>Wi-Fi 6</li> <li>Dedicated emergency alert button</li> <li>Mobility DNA Professional*</li> <li>*Mobility DNA Enterprise via License</li> </ul>	<ul> <li>Android</li> <li>5G, Wi-Fi</li> <li>6 in. displate</li> <li>450 Nits</li> <li>Choice of scanner</li> <li>IP68 and Swith boot</li> <li>Payment r digital wall</li> </ul>









22/TC27 MC20\* TC21/TC26<sup>\*</sup> TC15\*/TN28\*

# -Fi 6/6E SE 4770 1D/2D

Android

scanner at 53°

\*Available in Japan

Only

- splay with e of integrated
- nd 5 ft. drop
- oot ent ready and wallet support

## 5 in. HD display Ergonomic design Available with SE4100 GHz Processor

- or SE4710 Imager 5G and 6.5 in. Wi-Fi/LTE/GSM/UMTS
   extra large screen
- 4 in. display and
   Removable/ optimized keypad rechargeable Li-lon battery 5,000mAh battery

\*TC21/TC26 healthcare models available

- Qualcomm 2.2
- High-capacity
- Optimized
- ergonomics
- \* Available in select countries
- \*\*TN28 available in China only