

Housing Help information 2025

999 CLUB (DEPTFORD CENTRE)

21 Deptford Broadway
SE8 4PA

Phone: **020 8694 5797**

Monday-Friday: **9am-3pm** Day Centre drop-in

Map Website: <https://999club.org>

If you are homeless you can visit our drop-in day centre. You can have a shower, hot food, use the phone, computer or WIFI, do your laundry or check your post.

Our staff can support you to find a place to stay and access our other services if you need them. We have a women-only space called The Sanctuary.

Accommodation/housing advice, Creative classes, Bathroom/showers, Careers advice, Education/training, Internet access, Laundry, Tenancy support, Legal advice, Food

ACTON HOMELESS CONCERN

Emmaus House, 1 Berrymead Gardens
W3 8AA

Phone: **020 8992 5768**

Monday: **7am-2:30pm**

Tuesday-Friday: **8am-2:30pm**

Map Website: <http://bit.ly/1rY49Ay>

All the services provided by Acton Homeless Concern are free. As well as hot food and a warm place to sit, we can offer advocacy and advice on different areas that people in need suffering homelessness or poverty may be experiencing.

Showers, haircuts, clothing and household items available. Everyone is welcome - call for more information about specific services.

Accommodation/housing advice, Barber, Clothing store, Counselling, Dentist, Food, Medical/health, Food (free), Bathroom/showers, Advocacy, Tenancy support, Mental health

AL-HASANIYA MOROCCAN WOMEN'S CENTRE

Bays 4 and 5, Trellick Tower, Golborne Road
W10 5PL

Phone: **020 8969 2292**

Monday-Friday: **9:30am-5pm**

Friday: **10am-12pm** (drop-in)

Sunday: **12pm-4pm** 1st Sunday of month - drop-in for isolated Arabic-speaking men aged 55+)

Map Website: <http://bit.ly/1z7fSPS>

Advice and assistance for Moroccan and Arabic-speaking women and their families on benefits, housing, homelessness, domestic violence, health and mental health. For mental health support in Arabic, please book in advance. Outreach support to the elderly. ESOL classes with free creche for women returners. Some projects are borough-restricted, so contact them for more information.

Mental health, Accommodation/housing advice, Advocacy, Creative classes, Careers advice, Education/training, Medical/health

ALBERT KENNEDY TRUST (LONDON)

Unit 203, Hatton Square Business Centre, 16/16a Baldwins Gardens
EC1N 7RJ

Phone: **020 7831 6562**

Monday-Friday: **10am-4:30pm**

Map Website: <https://bit.ly/2Re6hXZ>

Supports LGBT 16-25-year-olds who are homeless or living in a hostile or violent environment because they have come out as lesbian, gay, bisexual or trans to their parents or care giver.

Accommodation/housing advice, Advocacy, Creative classes, Debt advice, Education/training, Tenancy support

ALONE IN LONDON (DEPAUL)

Endeavour Centre, Sherborne House, 34 Decima Street
SE1 4QQ

Phone: **020 7278 4224**

Monday-Friday: **9am-5pm**

Map Website: <http://bit.ly/VuJ5n9>

Supports young people, 16-25-years-old, who are homeless or at risk of homelessness to develop the skills and resources they need to secure sustainable and safe accommodation and to fulfil their potential. Free housing advice, family mediation and counselling services for people aged 11 to 25 - you can refer yourself or get your key worker to do it. Call 0207 939 1220 in office hours.

Mental health, Accommodation/housing advice, Advocacy, Careers advice, Counselling, Education/training

ASSISTED HOMES CIC

453 High Road, Wood Green
N22 8JD

Phone: **0208 889 1119**

Monday-Friday: **9am-5pm**

Map Website: <https://bit.ly/2Oet7xF>

Assisted Homes recognizes that people suffering from homelessness often need more than just a roof over their heads. The floating support provides a platform for the service users to make the transition to independent living as smoothly as possible.

Accommodation/housing advice, Creative classes, Debt advice, Tenancy support, Step-free

BENCH OUTREACH

14 New King Street, Deptford
SE8 3HS

Phone: **020 8694 7740**

Thursday: **1pm-4pm** (SHE)

Map Website: <http://bit.ly/2DRyNsT>

SHE (Support, Help, Empowerment) is a weekly drop-in session offering advice to homeless and vulnerable women in a safe, female-only space.

Accommodation/housing advice, Creative classes, Food (free), Leisure facilities, Outreach worker links, Tenancy support

C4WS HOMELESS PROJECT NIGHT SHELTER

Various churches in Camden

Phone: **020 7278 6267**

06 November to 02 April

Monday-Sunday: **7:30pm-8:45am**

Website: <https://bit.ly/2jZ6lGo>

Rolling winter night shelter. Bed spaces for 16 guests, with separate sleeping areas for men and women. Referrals from Camden agencies with whom C4WS have a Service Level Agreement including London Jesus Centre and the Irish Centre - no self-referral.

Accommodation/housing advice, Creative classes, Careers advice, Education/training, Food (free), Outreach worker links, Leisure facilities

CARDINAL HUME CENTRE

3-7 Arneway St, Horseferry Rd
SW1P 2BG

Phone: **020 7222 1602 (reception)**

Monday-Thursday: **9:30am-3:30pm**

Friday: **12:30pm-3:30pm**

Map Website: <http://bit.ly/1Fi5Rqo>

No walk-ins but appointments offered Monday-Thursday: 9:30am-3:30pm

Enables people to gain the skills they need to overcome poverty and homelessness. Works with homeless young people, badly-housed families and others in need. Spanish (Wed) and Arabic (Friday) speakers by appointment. For the advice team, call: 020 7227 1673. For family services and learning services hours, call 020 7222 1602.

Accommodation/housing advice, Advocacy, Creative classes, Careers advice, Counselling, Debt advice, Education/training, Internet access, Medical/health, Tenancy support

CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

The Annexe, St Mellitus Church, Tollington Park
N4 3AG

Phone: **020 7281 5200**

Map Website: <http://bit.ly/1L1wPnp>

Free night shelter, food, showers and a safe place to sleep. Phone after completing and emailing a 1-page registration form to info@carisislington.org. 15 guests; 18+, dry. Opens in January; dates and times to be confirmed.

Advocacy, Bathroom/showers, Bedding, Clothing store, Food (free), Food, Internet access, Laundry, Outreach worker links

CENTREPOINT

Central House, 25 Camperdown Street
E1 8DZ

Phone: **0808 800 0661**

Map Website: <https://centrepoint.org.uk/youth-homelessness/get-help-now/>

A Freephone helpline available providing housing advice plus advice via email and live chat (website) for young people 25 and under across England. We are open Monday to Friday 9am – 5pm Unfortunately, we don't have direct access to accommodation. But we can explain to young people what their housing rights are, signpost them to services in their area that can support them and help them develop a plan of their next steps.

Accommodation/housing advice, Advocacy, Alcohol workers, Counselling

CRISIS CHRISTMAS

66 Commercial Street
E1 6LT

Phone: **0300 636 1967**

Winter shelter/Crisis at Christmas:

23 December to 29 December

Monday: **11am-9pm**

Tuesday-Sunday: **9am-9pm**

Website: <http://bit.ly/SZPRH>

Crisis at Christmas provides food, good cheer and great company. Take part in fun and relaxing activities and get one-to-one advice to find your way out of homelessness. Day Centre addresses (23 – 29 December only): North London Day Centre (Westminster Kingsway College, 211 Grays Inn Row, WC1X 8RA), East London Day Centre (The City Academy, Hackney, Homerton Row, E9 6EA), West London Day Centre (Kensington Aldridge Academy, 1 Silchester Road, W10 6EX), South London Centre (City of London Academy, Lynton Road, SE1 5LA), and Croydon Centre (Harris Invictus Academy Croydon, 88 London Road, CR0 2TB).

Accommodation/housing advice, Advocacy, Bathroom/showers, Bedding, Clothing store, Dentist, Education/training, Food (free), Internet access, Outreach worker links, Leisure facilities, Foot care, Mental health, Medical/health, Music/drama, Drugs workers, Legal advice, Food, Alcohol workers, Tenancy support

CRISIS SKYLIGHT (LONDON)

66 Commercial Street
E1 6LT

Phone: **0300 636 1967**

Monday-Thursday: **9am-8pm**

Saturday-Sunday: **11am-5pm**

Friday: **9am-6pm**

Monday-Friday: **4pm-5pm** (wellbeing drop-in with the mental health team)

Map Website: <https://bit.ly/2ONznwO>

Workshop programme (huge range of activities!) from the website. Additional support available regarding employment (inc. specialist service for E Europeans), housing, mental health and well-being, and from the progression team.

Mental health, Education/training, Step-free

DEPAUL

London

Phone: **0207 939 1220**

Monday-Sunday: **9am-5pm**

Website: <http://bit.ly/2V8j1Wv>

Safe emergency accommodation for homeless young people (16-25) in the homes of approved volunteers. Check the website for the nearest scheme. Call 0207 278 4224 for mental health support and housing advice. Free counselling service for young people aged 11 to 25.

Accommodation/housing advice, Advocacy, Mental health, Debt advice

ENFIELD AND HARINGEY HOMELESS RESPITE, ALL PEOPLE ALL PLACES

N8 & EN2

December to April

Monday-Sunday: **7:30pm-8am**

Map Website: <https://bit.ly/2ScCJuU>

Daytime casework (housing, benefits, health) and advocacy all year. From December to March, there is overnight respite offering evening meal, bed and breakfast, but it is recommended that you apply for a place before December to get on the list/waiting list: info@allpeopleallplaces.org. Email contact 7 days per week. Response often immediate, always same day and within 24 hours. Day centre operates 4 or 5 days per week. All enquiries by email: info@allpeopleallplaces.org.

Advocacy, Alcohol workers, Accommodation/housing advice, Bathroom/showers, Bedding, Creative classes, Debt advice, Laundry, Music/drama, Tenancy support

EQUALITIES NATIONAL COUNCIL

Unit 1, The Hub, 123 Star Lane

E16 4PZ

Phone: **0207 474 9812**

Monday-Friday: **10am-4pm**

Map Website: <http://bit.ly/2wtZjVu>

Equalities National Council primarily focuses on delivering expert advocacy and mentoring support for BME disabled people and their carers; and people suffering with long term impairments. Supports people with mental health difficulties, including ex-offenders, to access fair and equal services, across health, social care, employment, further education, mentoring, advocacy, welfare benefits, housing and immigration.

Mental health, Advocacy, Creative classes, Education/training, Medical/health

GREENWICH MIGRANT HUB

Woolwich Common Community Centre, Leslie Smith Square

SE18 4DW

Phone: **07429031389**

Tuesday: **10:30am-1:30pm**

Map Website: <http://bit.ly/1UiAjYA>

Drop-in centre for free immigration, housing & domestic violence advice, and a hot meal to migrants in Greenwich and neighbouring boroughs.

Accommodation/housing advice, Advocacy, Creative classes, Food (free), Legal advice, Step-free

GROWTH (TOWER HAMLETS)

302 The Highway, Shadwell

E1W 3DH

SHELTER RUNS FROM

01 October to 30 April

Monday-Friday: **9am-5pm**

Map Website: <http://bit.ly/1OeU8wn>

GrowTH is a partnership of churches opening its doors to those homeless in Tower Hamlets. Our main project is an emergency night shelter which provides both immediate shelter for homeless men and women and assistance in securing more permanent longer-term accommodation. Referrals made by agencies in Tower Hamlets (<http://thisisgrowth.org/referrals/>) Crisis, Whitechapel Mission, Praxis, Providence Row, Health E1, Spitalfields Crypt Trust, Look Ahead Low support, 15 bed spaces, 28 nights max, men and women. (Details: <http://thisisgrowth.org/referral-agencies/>) Accommodation/housing advice, Advocacy

HEALTH E1

9-11 Brick Lane, Aldgate East

E1 6PU

Phone: **020 7247 0090**

Monday-Friday: **9am-5pm** (clinics start at 9am and 2pm)

Monday, Thursday, Friday: **2pm-3:30pm** (drop-in mental health clinic)

Monday-Friday: **2pm-3:30pm** (substance misuse drop-in)

Map Website: <http://bit.ly/1rEyV67>

Medical centre for homeless and vulnerably-housed people. Also registers people in hostels or B&Bs in Tower Hamlets and those who have been placed in temporary accommodation elsewhere in London by LB Tower Hamlets. Wide range of services - contact them for further information. Phone for an appointment or drop in.

Mental health, Creative classes, Drugs workers, Medical/health, Needle exchange, Sexual health

JCT

83 Margaret street (Marylebone Passage)

W1W 8TB

Phone: **07719828267**

Monday-Friday: **8am-1pm** Services: Showers (Booked in advance) also emergency showers. Takeaway Food:

JCT - Joining Communities Together To book an appointment, contact us on:

07719828267 JCT is a registered charity running services for people experiencing and facing homelessness in London and the Midlands. Our vision is to join communities together by bridging the gap between the crisis someone finds themselves in and the journey towards a place to call home. Casework support around housing, benefits, immigration, Health & Wellbeing Ladies group, sit in breakfast, (To be booked in advance). Alternatively, you can meet us during the Chalk Farm Salvation Army meal on Monday & Wednesday evening between 6pm till 8pm to see us and book an appointment.

Food, Bathroom/showers, Creative classes, Accommodation/housing advice, Medical/health, Mental health, Food (free), Legal advice, Tenancy support

JOEL NIGHT SHELTER

Kingston Churches Action on Homelessness, St Peter's Church Hall, London Rd, Kingston

KT2 6QL

Phone: **0208 255 7400**

01 February to 14 March

Monday-Sunday: **7pm-9am** (night shelter)

Tuesday: **8:30am-9:30am** (conflict resolution)

Tuesday: **10am-1pm** (art group)

Thursday: **10am-2pm** ('cook and eat' programme)

Monday-Friday: **10am-1pm** (drop-in advice)

Map Website: <http://bit.ly/2KdOdhh>

Referrals primarily via Kingston Churches Action on Homelessness (020 8255 7400), which is next door. Supports primarily single people with a local connection to Kingston who are homeless, at risk of becoming homeless or who are experiencing serious problems with private landlords. They help solve housing problems and improve the quality of people's lives.

Accommodation/housing advice, Advocacy, Art classes, Barber, Bathroom/showers, Bedding, Clothing store, Education/training, Food (free), Foot care, Internet access, Laundry, Leisure facilities, Luggage storage, Tenancy support

MARYLEBONE CENTRE (CHURCH ARMY)

1-5 Cosway St

NW1 5NR

Phone: **020 7262 3818**

Monday-Thursday: **9:30am-1:30pm** (rough sleepers' drop-in)

Monday: **10:30am-11:30am** (drama)

Monday: **1:30pm-3:30pm** (M'lebone Proj newsletter)

Tuesday: **10am-12pm** (open access; clothing for rough sleepers only)

Tuesday & Friday: **1:30pm-3:30pm** (healthy eating; kitchen skills)

Wednesday: **8am-9am** (running club)

Wednesday: **9am-12pm** (Women into Work 1:1; advice)

Wednesday: **1:30pm-3:30pm** (Women into Work group)

Thursday: **9am-3pm** (life coaching 1:1)

Thursday & Friday: **1:30pm-3:30pm** (Westminster Adult Education Service – IT, reading, writing)

Friday: **10am-12pm** (ESOL for beginners)

Map Website: <http://bit.ly/1mhvhYf>

Female-only project. Two hostels with 112 single beds and a day centre with a rough sleepers' drop-in. Activities programme for residents and day centre users. Lift for people with mobility problems to access the day centre.

Bathroom/showers, Careers advice, Clothing store, Education/training, Food (free), Internet access, Laundry, Luggage storage, Medical/health, Music/drama, Sexual health, Tenancy support, Step-free, Leisure facilities

NEWWAY PROJECT (NEWHAM)

Bonny Downs Baptist Church, Darwell Close
E6 6BT

Phone: **07490983777**

01 October to 30 April

Monday-Sunday: **7:30pm-8:30am**

Map Website: <http://bit.ly/1Q18gwD>

Referral-only winter night shelter and year-round NEW/day centre for homeless people in Newham, with extended Advocacy services and life-skills workshops.

Office hours: Monday to Sunday, 9am-2:30pm.

Accommodation/housing advice, Advocacy, Alcohol workers, Debt advice, Drugs workers, Food (free), Laundry, Tenancy support, Creative classes, Clothing store, Careers advice, Medical/health, Bathroom/showers, Internet access, Dentist, Counselling, Education/training, Outreach worker links

POSITIVE EAST

159 Mile End Road, Stepney

E1 4AQ

Phone: **020 7791 2855**

Monday-Friday: **10:30am-5pm**

Map Website: <http://bit.ly/1th8WzX>

Pre-Covid-19 did HIV testing. Still offers Practical and emotional support and advice by HELPLINE (020 7791 2855) for people living with or affected by HIV in E London. Option 1 psychological help. Option 2 advice line on housing & benefits.

Option 3 sexual health questions. Please see website for full list of services operating during the Covid-19 pandemic.

Mental health, Advocacy, Creative classes, Careers advice, Counselling, Food, Internet access, Medical/health, Outreach workers, Sexual health

PROVIDENCE ROW

The Dellow Centre, 82 Wentworth Street

E1 7SA

Phone: **020 7375 0020**

Monday-Friday: **9am-3:30pm** (needle exchange - closed 12.30-1.30pm)

Monday: **10am-11:30am** (men's group)

Monday: **2pm-3pm** (yoga)

Tuesday: **9:30am-12:30pm** (homeopathy)

Tuesday: **11:30am-12:30pm** (relaxation skills)

Tuesday: **2pm-3:30pm** (women's group)

Wednesday: **11:30am-1pm** (peer support, addictions)

Thursday: **11am-1pm** (art & wellbeing)

Friday: **10am-11:30am** (Breaking Free Online- computer assisted therapy)

Friday: **10am-11:30am** (self-harming support group)

Monday: **1:30pm-3:30pm** (mental health drop-in)

Map Website: <http://bit.ly/1rvpkcW>

Helps people of all backgrounds to an independent and fulfilled life away from homelessness & exclusion. They address not only users' immediate needs, but also the underlying issues and causes of their homelessness and exclusion.

Download the timetable for their learning and wellbeing programme

(<https://bit.ly/2FXNYor>). Most of their facilities are step-free. Services in Romanian and Polish.

Mental health, Art classes, Creative classes, Bathroom/showers, Careers advice, Counselling, Drugs workers, Education/training, Food (free), Food, Internet access, Needle exchange