

Annual Maintenance Services



Customers Receive These Services While Under Annual Maintenance

Cloud Backup Services

Each VoxIP systems configuration is stored in our cloud data center. This provides for quicker system replacements. Usually systems are restored and back on customers location same day.

Professional Auto Attendant & Music On Hold Recordings

VoxIP customers can provide script information via our website and detail the information needed for an individual recording. Then in our professional studio we record that script and upload to customers system. Non copyright music can be added for mustc on hold recordings as well.

Perpetual Ownership

Every five years we upgrade our customers VoxIP system at no cost. This gives the customers who stay under maintenance a new system every five years.

Free Certification Training

Every customer receives free certification training on the VoxIP system. The VoxIP Certified Administrator (VCA) and VoxIP Certified Engineer (VCE) certifications provide hands on training for every customer to become experts on the VoxIP VOIP System.

IP Convergence