

## Holiday Digital Marketing Checklist

Ensure your digital marketing stays on track this holiday season with these essential tasks:

### 1. Plan and Schedule Content in Advance

**Content Calendar:** Map out a holiday content calendar, including blog posts, social media posts, and email campaigns.

**Scheduling Tools:** Use scheduling tools like Buffer, Hootsuite, or Facebook's native scheduler to automate posting, freeing up time to enjoy the holidays.

### 2. Create Holiday-Themed Campaigns

**Holiday Promotions:** Develop holiday-exclusive offers, discounts, or giveaways to attract attention.

**Festive Visuals:** Update visuals with holiday themes to align with the season and stand out in feeds.

**Landing Pages:** If running specific holiday campaigns, create dedicated landing pages to improve conversions.

### 3. Engage with Your Audience

**Respond Promptly:** Set aside time each day to respond to comments, messages, and reviews.

**User-Generated Content:** Encourage customers to share holiday photos or stories using your products or services and share them on your page.

**Holiday Greetings:** Plan a warm holiday message or thank-you note to post on social media to build goodwill.

### 4. Double-Check and Monitor Paid Ads

**Update Ad Copy:** Review ad copy to ensure it's relevant to the season, mentioning any holiday offers or deadlines.

**Set Spending Limits:** Adjust ad budgets based on performance goals and be prepared for increased competition during this time.

**Track Performance:** Monitor your ads closely. Consider increasing the budget on high-performing ads or pausing underperformers.

### 5. Send Holiday-Themed Email Campaigns

Holiday Newsletter: Send a festive email with your latest products, holiday tips, or seasonal offers.

Abandoned Cart Reminders: Set up holiday-specific abandoned cart emails to remind customers to complete their purchases.

Thank-You Email: Plan an end-of-year email thanking your customers for their support over the year.

## 6. Optimize for Mobile and Speed

Mobile-Friendly: Ensure all holiday emails, ads, and website pages are mobile-friendly, as many users will be shopping on mobile devices.

Site Speed: Check that your website loads quickly, as high traffic can slow down sites and lead to lost conversions.

## 7. Prepare for Increased Customer Support

Customer Service Hours: Clearly display holiday support hours on your site and social channels.

Chatbots: Use chatbots or automated responses to address frequently asked questions during busy periods.

## 8. Analyze and Adjust Weekly

Track Key Metrics: Monitor key metrics like engagement, click-through rates, and conversions to gauge what's working.

Make Real-Time Adjustments: Be ready to make small adjustments to your campaigns based on what's resonating with your audience.

## 9. Update Inventory and Shipping Information

Stock Updates: Keep inventory updated to avoid customer frustration with out-of-stock items.

Shipping Deadlines: Clearly communicate holiday shipping deadlines to ensure customers receive their orders on time.