

## the rainbow power nozzle"

The lightweight Rainbow Power Nozzle removes dirt from deep within your carpet, large rugs and hard surface floors. Its powerful revolving brush loosens lint, threads, hair and dirt, leaving your carpet soft and clean. Active brush edge cleaners help remove dirt trapped along carpet edges, along baseboards or next to furniture. Set Airflow Control to FULL POWER.

${ }^{\text {* Available as an optional accessory. For more information, contact an Authorized Rainbow Distributor. }}$

1. Foot Release
2. Brush Roll
3. Pivot Arm
4. Active Edge Brushes
5. Sole Plate Release Tabs

Contact an Authorized Rainbow Distributor for replacement Power Nozzle belts and other supplies.


## Active Edge Cleaning.

The Rainbow Power Nozzle features active brush edge cleaners on both sides. Guide either side of the Power Nozzle along baseboards or next to furniture to help remove dirt trapped along carpet edges.

WARNING: To avoid risk of electrical shock, NEVER pick up water or any other fluids with the Power Nozzle.
CAUTION: Use the Power Nozzle for dry pick-up only. Do not use outdoors or on wet surfaces.
CAUTION: Never pick up hard or sharp objects with the Rainbow Power Nozzle. Items such as pins, hairpins, tacks, crayons and pencil stubs may cause damage to the brush roll or belt.

CAUTION: Always make sure your Rainbow is unplugged before attaching your Power Nozzle.
CAUTION: Always disconnect unit from electrical supply when servicing.
CAUTION: Do not oil motor. The motor is permanently lubricated and sealed.
CAUTION: Consult flooring manufacturer prior to using the Rainbow Power Nozzle on bare hard surfaces. Then test the Power Nozzle in an inconspicuous location to verify the flooring is not damaged by use.

## power nozzle assembly \& operation

## Assembly

a. Prior to using the Power Nozzle, follow the Quick Start Guide on pages 8-9 to prepare the Rainbow.
b. Insert the bottom wand with male end into the opening located on top of the Power Nozzle. Press downward until button lock clicks.

## Operation

a. Plug in the Rainbow.
b. Turn the Rainbow power switch to HIGH mode.
c. On the hose handle, turn the Airflow Control Vent to FULL POWER.
d. To disengage from the upright position, place your left foot on top of the Power Nozzle. Next, grasp the wand assembly and pull backward.
e. Squeeze the trigger on pistol grip hose handle to activate the Power Nozzle. Release trigger to turn Power Nozzle off. Optional: Use the trigger lock switch. (See page 7.)
f. Guide Power Nozzle slowly back and forth over carpet with free and easy strokes. Let the Power Nozzle and Rainbow do the work.
g. To lock Power Nozzle into the upright position, place your left foot on top of the Power Nozzle. Next, grasp the wand assembly and push forward until wand system is fully engaged in locking tabs.
h. To disconnect the Power Nozzle from the wand, place your foot on the foot release above the pivot arm.


## replacing the power nozzle belt

For best performance, we recommend you replace your Rainbow Power Nozzle belt every 12 to 18 months, or when you notice decreased cleaning performance. Your Power Nozzle comes with one replacement belt, and can be easily changed in just a few minutes. This replacement belt is located in the spare belt pocket under the sole plate. For additional replacement belts, contact an Authorized Rainbow Distributor.

WARNING: Always disconnect from electrical supply when servicing.

1. Turn the Power Nozzle upside down. Using a flat-bladed screwdriver or coin, turn the fastener a quarter-turn to the left (counterclockwise).
2. Using both thumbs, push tabs on both sides of sole plate outward while lifting to unlock.
3. Next, insert index fingers into two side openings near wheels. Pull side tabs up while pushing in to lift off sole plate.
4. Rotate brush roll assembly forward (note that edge cleaning brushes are upside down) and remove.
5. a) Slide worn or broken belt off motor shaft with finger; b) Lift brush roll out and remove worn belt.
6. Place new belt over the end of brush roll assembly. Position new belt around the pulley.
7. a) Place brush roll upside down with edge deaning brushes centered on top of two side tabs. Slide belt over end of motor shaft; b) Rotate brush roll assembly forward until edge cleaning brushes are face up. Spin brush roll toward you to position the belt on the center of the pulley.
8. Position sole plate over top of Power Nozzle cover. Press down until front, two side tabs and back tabs snap and lock in.
9. Using a flat-bladed screwdriver or coin, turn the fastener a quarter-turn to the right (clockwise) to lock sole plate. Assembly is complete.


## troubleshooting guide

This Rainbow appliance has been thoroughly tested and inspected. If a minor issue develops, the following troubleshooting procedures may help identify and correct the issue. If you are unable to resolve the issue, contact an Authorized Rainbow Distributor for service. Any service procedure not listed below should be performed by an Authorized Rainbow Distributor or Service Center.

WARNING: Disconnect electrical supply before performing maintenance to the unit. Failure to do so could result in electrical shock or personal injury.

| ISSUE | POSSIBLE CAUSE | POSSIBLE SOLUTION |
| :---: | :---: | :---: |
| The Rainbow motor is not running. | Rainbow not properly latched to water basin. Air inlet screen is plugged with debris. | Ensure side latches of water basin are locked. |
|  | Not firmly plugged in. | Plug unit in firmly or try another outlet. |
|  | Air inlet screen is plugged with debris. | Clean off debris thoroughly. |
|  | Automatic resetting motor protector has tripped. | Turn Rainbow off. Leave off for 30 seconds. Turn Rainbow back on. |
|  | Defective cord, switch or Rainbow. | Contact an Authorized Rainbow Distributor or Service Center. |
| Noticeably reduced airflow. | Rainbow not correctly positioned on water basin. | Ensure Rainbow is properly seated and latched onto water basin. |
|  | Plugged hose, wand, attachment or Power Nozzle. | Remove obstruction from clogged area. |
|  | HEPA Neutralizer needs servicing or replacement. | Remove HEPA Neutralizer and clean or replace. |
|  | Rainbow is running on low speed. | Turn power switch to high speed. |
|  | Separator is clogged or dirty. | Remove separator and clean. (See page 10) |
| Unit discharges dust. | Low level of water in basin. | Fill water basin to correct level. |
|  | Excessively dirty water in basin. | Replace with clean water. |
|  | Hole in HEPA Neutralizer. | Contact an Authorized Rainbow Distributor or Service Center. |
| Heavy foaming in water basin. | Soapy contaminant in water basin. | Replace with clean water. |
|  | High level of water in basin. | Empty water basin and refill to correct level. |


| ISSUE | POSSIBLE CAUSE | POSSIBLE SOLUTION |
| :---: | :---: | :---: |
| Unit discharges a musty odor | Water basin not cleaned or dumped after use. | Clean water basin and use Deodorant Air Freshener while cleaning. |
|  | Separator clogged or dirty. | Remove separator and clean. (See page 10) |
|  | Damp HEPA Neutralizer. | Remove HEPA Neutralizer and clean or replace. |
|  | Rainbow stored on water basin. | Do not store Rainbow on water basin. |
| Machine running hot; Burning odor noticed. | Plugged hose, wand, attachment or Power Nozzle. | Remove obstruction from clogged area. |
|  | Rainbow not seated on water basin properly. | Ensure Rainbow is properly seated and latched onto water basin. |
| Unusual tone, noise or vibration. | Separator clogged or dirty. | Remove separator and clean. |
|  | Water level is above center dome in water basin. | Empty water basin and refill to correct level. |
| The Power Nozzle motor is not running. | Trigger Lock Switch is in the off position. | Move the switch to the middle position and depress trigger. |
|  | Handle switch is not activated. | Must squeeze actuator in electrified hose handle. |
|  | Wands not connected. | Make sure wands are properly connected. |
|  | Wand connections not made | Make sure wands are seated properly. |
|  | Automatic resetting motor protector has tripped. | Turn Rainbow off. Leave off for 30 second. Turn Rainbow back on. |
| The Power Nozzle motor is running but brush is not revolving. | Broken belt. | Disconnect power; Remove sole plate; Make sure brush rotates freely; Replace belt. |
| The Power Nozzle brush is stopped and cannot be rotated by hand. | Object lodged in brush chamber. | Disconnect power; Remove sole plate; Remove foreign object; Make sure brush rotates freely. |
|  | Bearing worn out. | Contact an Authorized Rainbow Distributor or Service Center for a replacement brush. |
| The Power Nozzle is not picking up debris well. | Clogged air chamber. | Disconnect power; Remove sole plate; Clear out entire air chamber; |
|  | Clogged wands or hose. | Disconnect power; Remove obstruction; Connect to Rainbow; Make sure air is flowing freely through hose. |
|  | Bristles not in contact with carpet. | Make sure sole plate is completely in position before latching; Replace brush if bristles are worn too short. |
|  | Edge cleaning brushes are worn. | Contact an Authorized Rainbow Distributor or Service Center for a replacement edge brushes. |

## limited warranty

Rexair provides to its independent Authorized Rainbow Distributors, and only to them, a written four (4) year warranty on the Rainbow Cleaning System and attached accessories and an eight (8) year warranty on the vacuum cleaner motor/electronic controller. Replacement parts can be new or remanufactured as provided at Rexair's sole discretion. These warranties do not cover normal wear-and-tear arising from usage of the products. Even though Rexair, as the manufacturer, does not deal directly with the consumer nor provide the consumer with a written warranty, the law imposes certain responsibilities on all manufacturers who make consumer products. The products must not be defective and must be generally fit for their intended uses. These implied warranties of merchantability and fitness are honored by Rexair. Further, Rexair requires each Authorized Distributor to pass through to the consumer, by way of the Authorized Distributor's own written warranty, the benefit of Rexair's warranty to such Distributor.

Rexair sells the Rainbow to its independent Authorized Rainbow Distributors for resale by those Distributors and their agents solely through in-home demonstrations to ultimate user-owners. Any other sale, including sales through the Internet, is strictly prohibited. Any product purchased in any other sale is not covered by the Authorized warranties.

The manufacturer, Rexair, has established a proud heritage of selling a superior product through independent Authorized Distributors for more than 75 years, and is committed to the service and support of Rainbow owners.
Rexair sells the Rainbow Cleaning System only to independent Authorized Distributors who are experienced in direct in-the-home selling. These Authorized Distributors assume responsibility for the legitimate distribution and service of the Rainbow Cleaner directly through their own dealers, or indirectly through independent sub Distributors and their dealers.

Rexair has no agreement or legal relationship with the independent resellers who acquire products directly or indirectly from an Authorized Distributor, and can only attempt to correct any customer complaints about such resellers by acting through the responsible Authorized Distributor. Rexair's announced policy is to hold each Authorized Distributor responsible for remedying any complaint from any member of the buying public relating to sales or service by any of these independent resellers.
Rexair further requires that each Authorized Distributor make prompt and workmanlike service available through its own service outlets or through responsible independent service outlets in those communities in which it sells Rexair products through its independent sub Distributors and dealers.
Do not lose the name and address of the Dealer or Distributor from whom you bought the Rainbow Cleaner. Contact him or her for advice on caring for your Rainbow, warranty coverage, service and the nearest service outlet. If you are unable to contact them, or feel you are not receiving proper assistance from the Authorized Distributor, feel free to contact Rexair's customer service department for assistance. They will provide you the name, address and phone number of an Authorized Distributor for your area.






















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