

The UX of Intelligence Scorecard: Auditing for the Post-GUI Era

How to Use This Scorecard

Rate your current AI initiative on a scale of 1 to 5 for each of the following 10 heuristics. A score of 5 indicates full alignment, while a 1 suggests a critical "Successful Failure" risk.

A "Successful Failure" occurs when the technology works as intended, but the human interaction or organizational adoption fails. Total your points at the end to determine your "Intelligence Orchestration" maturity level.



Dimension 1: The Trust & Evidence Layer



Transparency of Intent

Does the user clearly understand *why* the AI is taking an action or providing a specific recommendation? The goal is to eliminate "black box" decisions so the system communicates its underlying purpose.



Manifestation of Evidence

Does the system provide the "receipts" for its logic by surfacing the data sources or reasoning path used? The goal is verification over blind faith, ensuring insights are anchored in accessible "Data Archaeology."



Algorithmic Consistency

Do similar inputs yield predictable logic and a stable system "personality" over time? The goal is reliability, allowing the user to build a stable mental model of how the intelligence operates.

Dimension 2: The Control & Freedom Layer

1

Graceful Interruption

Can a human user immediately trigger an "emergency brake" or "undo" on an automated workflow without navigating complex menus? The goal is absolute human agency where proactivity never overrides the user's right to stop the flow.

2

Elasticity of Interaction

Does the interface adapt its complexity based on the user's demonstrated expertise, distinguishing between an expert and a novice? The goal is fluidity, allowing power users to bypass standard interfaces while novices receive structured guidance.

3

Human-in-the-Loop Feedback

Does the system proactively learn from user corrections and document those preferences as new standards? The goal is continuous improvement through an active partnership with human wisdom.

Dimension 3: The Efficiency & Prevention Layer

1 Proactive Error Preemption

Does the intelligence sense when a user is about to make a mistake based on historical patterns and nudge them *before* it happens? The goal is frictionless safety, moving from reactive error messages to predictive error avoidance.

2 Cognitive Minimalism

Does the system actively reduce "noise" by summarizing and filtering information to manage user cognitive load? The goal is clarity, where value is measured by what the system *doesn't* show as much as what it does.

3 Explainable Recovery

When a failure occurs, does the system explain the specific logic failure rather than providing a generic error code? The goal is resilience so the user understands the failure well enough to self-correct the next interaction.

4 Contextual Recognition

Does the system offer proactive suggestions or "ghost text" based on the user's immediate task context? The goal is anticipatory design, meeting the user halfway to eliminate the "blinking cursor" problem.

Scoring Your Results



10–20: Legacy Locked

You are applying 20th-century design rules to 21st-century intelligence.



21–30: Successful Failure Risk

Your tech works, but your people are likely experiencing high friction.



31–40: Evolving Practitioner

You have strong foundations but are still tied to static interface thinking.



41–50: Intelligence Architect

You are successfully orchestrating human-AI flow.



Next Steps with AIDCOM

If your score revealed hidden friction, it's time to move from "Design" to "Orchestration." Use our **FlowSight™** audit to pinpoint exactly where your data, people, and systems are misaligned. Visit us at <https://aidcomconsulting.com> to start your journey toward seamless system flow.