

# What do I do when a resident enters with an animal

The two questions we must ask:

- 1. Is the dog a service animal required because of a disability?**
- 2. What work or task has the dog been trained to perform?**

## **Exclusions:**

Exclude or remove any animal from the premises, including a service animal, if:

- (1) the animal is out of control and the animal's handler does not take effective action to control it.
- (2) the animal is not housebroken [and is urinating/defecating inside].
- (3) the animal's behavior poses a direct threat to the health and safety of others.

“Emotional support animal” means an animal that does not require training to do work, perform tasks, provide assistance, or provide therapeutic emotional support by virtue of its presence which alleviates one or more identified symptoms or effects of a person's disability. ANY domesticated animal may be considered as an ESA.

“Service animal” means an animal that is trained to do work or perform tasks for an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. For purposes of subsections (2), (3), and (4), the term “service animal” is limited to a dog or miniature horse.