

2024-2025 Season Information

READ BOTH SIDES

Important Dates:

11/08/24

Season tickets go on sale at 9 am EST. online Cenclub.com and at CVE Box Office.

Frequently asked questions:

1. **Tenants do not have purchasing privileges online.**

Due to an upgrade in our RecTrac system, the account information will be for owners only. The unit owner needs to stay as the primary owner in the household. Tenants may purchase their tickets at the box office.

2. **Where do you purchase your New Year's Tickets?**

- To purchase the New Year's Dance, you will need to select a table as well as your seats online or at the Box Office. There are **"No Upcharges"** for New Year's Eve Dance Tickets in the Party Room.

3. **How many tickets may I purchase before you get an upcharge?**

- Our current ticketing system will allow each "household" to purchase 6 tickets. On the 7th ticket, and each additional ticket thereafter, an upcharge of \$5.00/ticket will be applied. Household means; "all occupants of a unit." Each unit can purchase 6 tickets, without an upcharge, regardless of the number of occupants.

4. **Can my children/grandchildren/guest(s) come to see the show?**

- **ONLY guests and relatives who are 18+ must be accompanied by the resident, have a valid photo ID, and be signed in upon entry. Guests with tickets who do not have the resident with them will not be able to enter the Clubhouse. No Exceptions.**

5. **How do I purchase season show tickets?**

- There is an instruction sheet enclosed in your packet. The current system will require you to log in with your username and password described in the instructions. Logging in and purchasing your tickets is the fastest and easiest way to ensure you get the seats you want. **There is also an online tutorial on Cenclub.com/tickets**
- Come to the Box Office on or after **November 8** at 9:00 am and order in person.
- Complete the enclosed order form including your name, phone number, and barcode number, and send it back to 2400 Century Boulevard Deerfield Beach, Florida 33442, Attention: Box Office, or drop off your completed order form in a sealed envelope in the slot on the side of the Box Office Door along with a CHECK or MONEY ORDER MADE PAYABLE TO: CENCLUB. Canadian checks or money orders will NOT be accepted unless it clearly states US Funds.

PLEASE DO NOT SEND IN MULTIPLE SEASON ORDER FORMS IF YOU WISH TO BE SEATED TOGETHER. ONLY ONE SEASON ORDER FORM WILL BE ACCEPTED. NO EXCEPTIONS.

6. **Where do I pick up the tickets that I ordered?**

- You can pick up your tickets at the Box Office Monday – Friday from 9:00 - 4:30 pm. All residents must have their Clubhouse/ID cards when picking up their tickets. You may not pick up tickets outside of your household. **Printing out your tickets on your personal computer will not be accepted. You must have a ticket from the box office.**

7. **What if I am legally blind?**

- All legally blind residents must enclose a copy of their visual impairment card "legally blind". If you wish to obtain the first two rows of the orchestra level, you must come to the box office to purchase your tickets.

8. **What if I require wheelchair seating?**

- **Wheelchair seating is on a first come first served basis. You must come to the Ticket Office for handicap accommodation. Wheelchair seats are only for residents in wheelchairs. No other family members will be allowed to sit in the wheelchair area.**

9. **What if I have a physical disability but I don't need a wheelchair seat?**

- You must state a preference for an aisle seat, right or left aisle, or, if you prefer, seats in the rear, on your order form. Online you will find these seats are highlighted in blue on the seat map. Ushers are present at each show to assist.

Theater Etiquette:

- **Shorts are not permitted** in the Theater for shows. Please remember your fellow patron(s) when you dress for the show. Dances require long pants for gentlemen. Please be respectful and dress appropriately.
- Please remember that the theater is fragrance-free. Please refrain from wearing cologne and perfume.
- For everyone's safety, management kindly asks that all patrons remain seated until the conclusion of the performance and house lights have been turned on. Movement and noise before the end of the show is a distraction for our performers and fellow patrons.
- Photos, video, and cell phone use is not permitted during shows. The use of electronic devices can cause a distraction to the performer and other patrons. Please wait until after the show to use electronic devices unless instructed to by performers.

Cenclub is not responsible for lost, stolen, or damaged tickets.

**Tickets go on sale at the Box Office and
Online at www.cenclub.com at 9:00AM
November 8, 2024 Eastern Standard Time.**

CenClub Accepts cash, credit cards, or check!

Due to possible cancellations, Management reserves the right to change the schedule. We will make every effort to offer a comparable event. The only refunds that will be given from the season program will be for those individual performances that Management cancels. In that case, you will have 30 days to obtain a refund from the date on the cancellation notice. You will find the Clubhouse Happenings and the Entertainment review on our website at www.cenclub.com.

Enjoy the SEASON!!