



## PREVENTIVE MAINTENANCE PLANS

	SILVER PLAN	GOLD PLAN	PLATINUM PLAN
Number of Planned Visits	1 Planned Visit Annual service only	2 Planned Visits One Annual service and one Minor service	3 Planned Visits One Annual service and two Minor Services
Frequency of PM Visits	Once Every year	Every 6 months	Every 4 months
Includes Annual Service?	YES	YES	YES
After Hours Service Free?	NO After hours service charged at normal rate	NO After hours service charged at normal rate	NO After hours service charged at reduced rate
Free Office Hours Service Call?	NO	NO	Service Call at zero labor Charge (Pay For Parts Only)
Battery Replacement Included?	NO	NO	YES ***
Cost (annually)	CALL FOR PRICE	CALL FOR PRICE	CALL FOR PRICE

AC- Air-cooled (units up to 22kW)

**\*\*\* Platinum Plan – Battery free after second year on plan and every two years after\*\*\***

**\*\*\* Enclosure replacement excluded \*\*\***



# Silver Plan Preventive Maintenance Agreement

By signing below Customer accepts the Terms of the preventive maintenance agreement. Upon acceptance, Beaches Electrical Service Inc., will fulfill the obligations defined in said Terms.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Annual payment **CALL FOR PRICE** for air-cooled units up to 22KW

## Payable Upon Acceptance of Terms

**\*THIS AGREEMENT MUST BE RETURNED SIGNED BEFORE SERVICE CAN BE SCHEDULED\***

Contact Information (please print):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Model#: \_\_\_\_\_ Serial #: \_\_\_\_\_

Email: \_\_\_\_\_

### Office Use Only:

Annual Service Date: \_\_\_\_\_ Completed on: \_\_\_\_\_

This information will be used for generator service only. We look forward to serving you.

## Silver Maintenance Agreement Terms

This document sets out the terms of the preventive maintenance agreement. It accomplishes all preventive maintenance steps that are the owner's responsibility and are necessary to maintain warranty coverage. It also ensures preventive maintenance in order to maintain reliability and prevent costly breakdowns. The service technician will visit the generator a minimum of one (1) time during the year for inspection, testing and preventive maintenance.

### Annual Service/Major Service (1 visit):

Start and test generator output to insure proper frequency. Check all fluids and top up as necessary. Check for fuel leaks and oil leaks. Inspect for any damage. Run engine to operating temperature and investigate any malfunctions. Change oil, replace spark plugs, change oil filter, change air filter, check brushes if applicable, load test generator to capacity, perform an infrared scan of the transfer switch and generator, and test transfer switch. Complete inspection report, log in on service card, and maintain in permanent customer file. If any repairs are necessary during this service interval and the generator qualifies for warranty, repairs will be made and submitted for warranty. If the equipment is no longer under warranty, repairs will be made at cost listed below.

Generator Repair (outside scope of preventive maintenance):

Any warranty repairs will be made at no charge to owner.

Repairs not qualified for warranty will be billed as follows:

Regular Service Charge            **CALL FOR PRICE**

Regular Hourly Rate M-F 9-5 **CALL FOR PRICE**

Weekends and after hours    **CALL FOR PRICE**

\*Parts and supplies additional. We use manufacturer's suggested retail price on all OEM replacement parts. \* \*Enclosure replacements are performed at our facility and have special pricing.

### Term and Renewal:

This agreement is nonrefundable. The agreement will automatically renew annually unless we receive notice of cancellation. You will receive an invoice at renewal. Payment by check is preferred. We also accept Visa or MasterCard, Discover and Amex, however, there is a 3.5% convenience fee added and we do not keep credit card numbers on file unless by special request of the customer.

### Transfer of Agreement:

If you sell your home or the generator covered by this Preventive Maintenance Agreement, the Agreement will be fully transferable. Please notify our office in either case so we can update our records.



# Gold Preventive Maintenance Agreement

By signing below Customer accepts the Terms of the preventive maintenance agreement. Upon acceptance, Beaches Electrical Service Inc., will fulfill the obligations defined in said Terms.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Annual payment **CALL FOR PRICE** for air-cooled units up to 22KW

## Payable Upon Acceptance of Terms

**THIS AGREEMENT MUST BE RETURNED SIGNED BEFORE SERVICE CAN BE SCHEDULED**

Contact Information (please print):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Model#: \_\_\_\_\_ Serial #: \_\_\_\_\_

Email: \_\_\_\_\_

### Office Use Only:

Annual Service Date: \_\_\_\_\_ Completed on: \_\_\_\_\_

This information will be used for generator service only. We look forward to serving you.

# Gold Preventive Maintenance Agreement Terms

This document sets out the terms of the preventive maintenance agreement. It accomplishes all preventive maintenance steps that are the owner's responsibility and are necessary to maintain warranty coverage. It also ensures preventive maintenance in order to maintain reliability and prevent costly breakdowns. The service technician will visit the generator a minimum of two (2) times during the year for inspection, testing and preventive maintenance.

## Well-Check or Minor Service (1 visit):

Start and test generator output to insure proper frequency. Check all fluids and top up as necessary. Check for fuel leaks and oil leaks. Inspect for any damage. Run engine to operating temperature and investigate any malfunctions. Complete inspection report, log in on service card, and maintain in permanent customer file. If any repairs are necessary during this service interval and the generator qualifies for warranty, repairs will be made and submitted for warranty. If the equipment is no longer under warranty, repairs will be made at cost listed below.

## Annual Service or Major Service (1 visit):

Includes all steps of the well-check service in addition to changing oil, replace spark plugs, change oil filter, change air filter, check brushes if applicable, load test generator to capacity, perform an infrared scan of the transfer switch and generator, and test transfer switch.

Generator Repair (outside scope of preventive maintenance):

Any warranty repairs will be made at no charge to owner.

Repairs not qualified for warranty will be billed as follows:

Regular Service Charge            **CALL FOR PRICE**

Regular Hourly Rate M-F 9-5       **CALL FOR PRICE**

Weekends and after hours         **CALL FOR PRICE**

\*Parts and supplies additional. Free batteries are NOT included in this plan. We use manufacturer's suggested retail price on all OEM replacement parts.

\* \*Enclosure replacements are performed at our facility and have special pricing.

## Term and Renewal:

This agreement is nonrefundable. The agreement will automatically renew annually unless we receive notice of cancellation. We accept payment by check, Visa, MasterCard, Discover, and Amex, however, there is a 3.5% convenience fee added and we do not keep credit card numbers on file unless by special request of the customer.

## Transfer of Agreement:

If you sell your home or the generator covered by this Preventive Maintenance Agreement, the Agreement will be fully transferable. Please notify our office in either case so we can update our records.



# Platinum Preventive Maintenance Agreement

By signing below Customer accepts the Terms of the preventive maintenance agreement. Upon acceptance, Beaches Electrical Service Inc., will fulfill the obligations defined in said Terms.

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

Annual payment **CALL FOR PRICE** for air-cooled units up to 22KW

## Payable Upon Acceptance of Terms

**THIS AGREEMENT MUST BE RETURNED SIGNED BEFORE SERVICE CAN BE SCHEDULED**

Contact Information (please print):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Model#: \_\_\_\_\_ Serial #: \_\_\_\_\_

Email: \_\_\_\_\_

### Office Use Only:

Annual Service Date: \_\_\_\_\_ Completed on: \_\_\_\_\_

This information will be used for generator service only. We look forward to serving you.

# Platinum Preventive

This document sets out the terms of the preventive maintenance agreement. It accomplishes all preventive maintenance steps that are the owner's responsibility and are necessary to maintain warranty coverage. It also ensures preventive maintenance in order to maintain reliability and prevent costly breakdowns. If a breakdown does occur, it reduces the cost of repair by eliminating travel fees and reducing labor rates. **\*\*\* The service technician will visit the generator a minimum of three (3) times during the year for inspection, testing and preventive maintenance.**

## **Well-Check PM or Minor Service: 2 visits**

Start and test generator output to insure proper frequency. Check all fluids and top up as necessary. Check for fuel leaks and oil leaks. Inspect for any damage. Run engine to operating temperature and investigate any malfunctions. Complete inspection report, log in on service card, and maintain in permanent customer file. If any repairs are necessary during this service interval and the generator qualifies for warranty, repairs will be made and submitted for warranty. If the equipment is no longer under warranty, repairs will be made at reduced cost to customer (see labor rates below).

## **Annual Service/Maior Annual Service: 1 visit**

Includes all steps of the well-check PM service in addition to changing oil, replace spark plugs, change oil filter, change air filter, check brushes if applicable, load test generator to capacity, perform an infrared scan on the transfer switch and generator and test transfer switch.

## **Generator Repair (outside scope of preventive maintenance):**

**Any warranty repairs will be made at no charge to owner.**

**Repairs not qualified for warranty will be billed as follows:**

**\*\*\*If repaired during scheduled quarterly service appointment: (Within business hours)**

Travel	CALL FOR PRICE
First Hour	No Charge*
Additional Time	CALL FOR PRICE

**\*\*\*If repaired on a call-out basis: (Within business hours)**

CALL FOR PRICE

**\*Parts and supplies additional. We use manufacturer's suggested retail price on all OEM (Original Equipment Manufacturer) replacement parts.**

**\*Free batteries after 2<sup>ND</sup> year with plan.**

**\*\*Exclusions: Enclosure replacements, rotor/stator replacement, major engine teardown for repair, beyond valve cover removal for inspections\* \***

## **Term and Renewal:**

This agreement is nonrefundable. The agreement will automatically renew annually unless we receive notice of cancellation. You will receive an invoice at renewal. Payment by check is preferred. We also accept Visa or MasterCard, Discover, and Amex, however, there is a 3% convenience fee added and we do not keep credit card numbers on file unless by special request of the customer.

## **Transfer of Agreement:**

If you sell your home, or the generator covered by this Preventive Maintenance Agreement, the Agreement will be fully transferable to new owners.