

Terms and Conditions of Use – Pipe Hill Dog Field

1. Acceptance of Terms

By making a booking and/or using the facilities at Pipe Hill Dog Field ("the Field"), all users agree to be bound by these Terms and Conditions. The terms and conditions 'tick box' on the booking platform must be ticked before any bookings can be made in the understanding that the terms and conditions have been read and understood by all users using the field.

If booking on behalf of another person, the person making the booking accepts responsibility for ensuring all attendees comply with these Terms and Conditions.

Definitions

'We/us'-Proprietors of Pipe Hill Dog Field, Martin Hulme and Andrew Hulme.

'dog/s'-means the dog/s that come with you to the field even if you are not their owner.

'you', 'users'-refers to you, individuals or businesses that have booked the field

The field- is Pipe Hill Dog Field, part of Pipe Hill farm, Lichfield , WS13 8JT located off the Lichfield to Burntwood road A5190 WHAT3WORDS [///fled.lofts.lonely](#)

You can contact us via mobile or email.

Martin 07773538441, Andrew 07976528979

Email pipehilldogfield@gmail.com

2. Bookings and Payments

2.1 All sessions must be booked in advance through our authorised booking system.

2.2 Payment must be made in full at the time of booking.

2.3 Bookings are non-transferable without prior consent.

2.4 Users may only access the Field during their allocated booking period.

2.5 Users must vacate the Field promptly at the end of their session to allow access for the next customer.

2.6 Upon payment users are licensed to use the field for their booked session

3. Cancellations and Refunds

3.1 All bookings are non-refundable.

3.2 Subject to clause 3.1, It is permitted to cancel or reschedule your booking up to 48 hours before the time of your session. This can be achieved by logging in to your account on our booking system.

3.3 We reserve the right to cancel or amend bookings due to adverse weather, maintenance, safety concerns, or circumstances beyond our reasonable control. In such cases, an alternative booking or refund will be offered.

4. Eligibility and Dog Welfare

4.1 All dogs attending the Field must be fit, healthy, and free from contagious disease.

4.2 Owners are responsible for ensuring dogs are appropriately vaccinated and treated for parasites.

4.3 Dogs must not be knowingly brought to the Field if suffering from illness that may affect other dogs.

4.4 The welfare of all dogs remains the sole responsibility of their owner or handler. Any harsh or inappropriate handling towards any dog will not be tolerated. No dogs to be left unattended in cars.

5. Supervision and Control

5.1 Dogs must remain under the control and supervision of a competent handler at all times.

5.2 Dogs must never be left unattended anywhere on the premises.

5.3 Children under 16 years of age must be supervised by a responsible adult at all times.

5.4 Users are responsible for the behaviour of all dogs and persons accompanying them.

6. Reactive and Aggressive Dogs

6.1 Users are responsible for ensuring their dogs are securely contained during arrival and departure.

6.2 Any dog known to present a serious risk of harm to people or other animals must be appropriately controlled at all times.

7. Professional Dog Walkers and Trainers

7.1 Professional dog walkers, trainers, behaviourists, and other commercial users must obtain permission from the proprietors before conducting business activities on the premises.

7.2 Professional users remain fully responsible for all dogs and clients under their care.

7.3 Commercial users must maintain appropriate public liability and professional indemnity insurance.

8. Use of the Field

8.1 Users must inspect the Field before releasing dogs and report any concerns immediately to the proprietors.

8.2 While every effort is made to maintain secure fencing and facilities, users acknowledge that no outdoor environment can be guaranteed completely escape-proof.

8.3 The field contains agility and enrichment apparatus, these obstacles are strictly for dog use only they are not designed or strong enough for adults or children to climb on, as it would be unsafe to do so.

8.3 Gates must be securely closed upon entry and exit.

8.4 Users must not climb fences, tamper with gates, or interfere with any equipment.

8.5 Any damage caused by a user, dog, or accompanying person may be charged to the booking holder.

8.6 Smoking, vaping, alcohol consumption, illegal substances, and anti-social behaviour are prohibited.

8.7 Glass containers are not permitted on the Field.

9. Dog Waste

9.1 All dog waste must be picked up using appropriate poo bag immediately and be disposed of in the designated bins.

9.2 Failure to clean up after dogs may result in refusal of future bookings.

10. Vehicles and Parking

10.1 Vehicles are parked entirely at the owner's risk.

10.2 We accept no liability for theft, loss, or damage to vehicles or their contents.

10.3 Vehicles must be parked only in designated areas.

11. Liability

11.1 We make reasonable efforts to maintain the safety and security of the premises but provide no guarantee that the Field, which is a natural feature, will be free from hazards, defects, wildlife, or environmental risks.

Subject to the foregoing,

(i) Use of the Field and all associated facilities is entirely at the user's own risk.

(ii), To the fullest extent permitted by law, we accept no liability for:

- Injury, illness, or death of any dog;
- Injury to any person;
- Loss, theft, or damage to personal property;
- Damage caused by other dogs, users, wildlife, or third parties.

11.2 We do not exclude or limit our liabilities for death or personal injury caused by our negligence or any liability that cannot legally be excluded permitted by English law

11.3 Owners and handlers remain solely responsible for any injury, loss, damage, nuisance, or claim arising through their actions or those of their dogs.

12. Indemnity

Users agree to indemnify and hold harmless Pipe Hill Dog Field, its owners, employees, and representatives from any claims, losses, liabilities, damages, costs, or expenses arising from:

- Their use of the premises;
- The actions of their dogs;
- Breach of these Terms and Conditions.

13. CCTV

13.1 CCTV may operate on the premises for safety, security, and crime prevention purposes.

13.2 Recorded footage may be retained and disclosed where required by law or for the investigation of incidents. We are registered with the I C O (information commissioner's office) data protection.

14. Emergencies and Incidents

14.1 Users must report any accident, injury, damage, escape, or safety incident as soon as reasonably possible.

14.2 In an emergency, users should contact the appropriate emergency services before notifying us.

Emergency Vets: Pool House Veterinary Hospital [01543 262464](tel:01543262464)

Warren House Veterinary Centre Ltd 01543 373033

Emergency contact Andrew 07976528979 / Martin 07773538441

15. Right to Refuse Access

We reserve the right to refuse or terminate access without refund where:

- These Terms and Conditions are breached;
- A user behaves aggressively or abusively;
- A dog presents an unacceptable safety risk;
- Damage is caused to the field;
- Any behaviour places people, dogs, livestock, or property at risk.

16. Privacy

Personal information collected during booking and operation of the business will be processed in accordance with applicable UK data protection legislation and our Privacy Policy.

17. Governing Law

These Terms and Conditions are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions may be updated in the future so please review them each time you make at booking at Pipe Hill Dog Field

Dog Field Guidance

UPON ARRIVING AT PIPEHILL DOG FIELD.

Pipe Hill Dog Field has a dog secure parking area

Please enter through the electric gate using the appropriate code.

Do not enter before your allotted time.

Do not enter if any other user is still inside the car park as safety may be compromised when gate is opened.

The electric gate will shut automatically after you have driven through into the car park, please make sure your dog remains secure or on a lead till the gate has closed.

The field is accessed from the car park via the wooden personnel gate.

Each session is for 50 minutes please be sure you have loaded your dog and have left the car park within that time to allow the next user to enjoy their booked 50 minutes.

Common Courtesy

The primary reason for creating Pipe Hill Dog field is for a safe and private space for users to enjoy their canine friends while allowing them some off the lead exercise. To allow all users to enjoy the field we would ask everyone to adhere to the general rules below.

Please ensure all dog waste is picked up immediately using either your own or a provided dog poo bag and put in the dog waste bins on site.

Please take your own waste/recycling home. please do not put into the dog bins.

Please do not drop any litter, food or treats in the field for other dogs to find.

Any dog toys are taken home and not left in the field

Please do not allow your dog to dig holes in the field.