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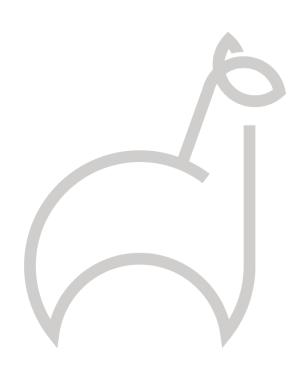


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alpaca-crew | Service Scope Guide

1. AI-Powered Assessments

Overview:

AI-Powered Assessments combine on-site evaluation with artificial intelligence to analyze property condition, identify cleaning and maintenance needs, and generate personalized care strategies. Assessments provide clients with data-driven insights that support long-term property value preservation. Each assessment is conducted by a trained assessor, with findings analyzed by AI and delivered as a comprehensive report.

Assessment Types:

Initial Assessment

A comprehensive on-site evaluation for new clients. Includes full property analysis, AI-generated tier classification, personalized care plan, and ongoing report updates after each service visit.

Re-Assessment

For existing clients who've completed an initial assessment. Evaluates service performance, documents property changes, and refines care plans to maintain optimal results.

Included Tasks:

- On-site property walkthrough conducted by trained assessor
- Documentation of visible conditions, buildup, wear, and potential risk indicators
- Photo capture of key areas and observations

- Submission of findings to AI system for analysis
- AI-generated report with tier classification (Tier 1-3 based on condition)
- Personalized service recommendations and strategic care plan
- Transparent pricing breakdown for recommended services
- Contractor referral list when maintenance needs beyond cleaning are identified
- Ongoing AI reports generated after each subsequent service visit

Typical Properties Serviced:

- Residential homes, apartments, and vacation properties
- Commercial offices, retail spaces, and professional suites
- Multi-unit properties under property management
- New construction requiring baseline evaluation
- Properties transitioning ownership or tenancy

Best For:

- New clients establishing long-term property care
- Properties requiring data-driven service recommendations
- Homeowners focused on preventive maintenance and value preservation
- Commercial spaces needing strategic facility care plans
- Clients seeking transparency in pricing and service scope
- Properties with visible buildup, wear, or maintenance concerns

Not Included (Unless Arranged Separately):

• Professional home inspections or certifications

- Detection of hidden structural issues (behind walls, under flooring, within systems)
- Diagnosis of mechanical, electrical, or plumbing system failures
- Pest infestation remediation (visible signs are flagged with referrals provided)
- Mold testing or hazardous material identification
- Warranty or guarantee of contractor-referred work
- Real estate appraisals or property valuations

Common Frequency:

- Initial Assessment: One-time service for new clients
- Re-Assessment: As needed when property conditions or service needs change
- Ongoing reports: Automatically generated after each service visit

Products & Tools Typically Used:

- Digital documentation systems for photo capture and note-taking
- AI analysis platform for condition evaluation and tier classification
- Client Hub integration for report delivery and access
- Mobile assessment tools for on-site data collection

Additional Notes:

Assessments document visible conditions only. Hidden issues—such as structural damage behind walls, plumbing within pipes, or electrical problems within systems—require specialist inspection by licensed professionals. Tier classifications guide service frequency and scope but do not replace professional inspections, certifications, or warranties. Properties must be accessible, safe, and ready for assessor entry at scheduled time. Assessments are non-refundable once completed.

AI-Powered Property Reports

Overview:

AI Reports are the comprehensive, data-driven deliverables generated after every assessment and ongoing service visit. These reports combine assessor observations with artificial intelligence analysis to provide property condition insights, tier classifications, service recommendations, and visual documentation. Each report is reviewed and vetted by human experts before delivery to ensure accuracy, clarity, and reliability.

What's Included in Reports:

- Comprehensive property condition analysis with tier classification (Tier 1-3)
- Labeled photos documenting key observations and areas of concern
- Service recommendations based on property condition and maintenance needs
- Transparent pricing breakdown with and without add-on services
- Structural observations and risk indicators for client awareness
- Contractor referral list when maintenance needs beyond cleaning are identified
- Personalized care strategies tailored to property type and usage patterns
- Historical tracking for properties with multiple reports over time

Report Types:

Initial Assessment Report

Generated after first on-site assessment. Establishes baseline property condition, assigns tier classification, and creates foundation for ongoing care plan.

Re-Assessment Report

Generated when existing clients request updated evaluation. Documents changes in property condition and refines service recommendations.

Ongoing Service Reports

Automatically generated after each cleaning visit. Tracks property condition changes over time, flags emerging issues, and updates care recommendations.

Typical Information Provided:

- Property tier classification (Tier 1: well-maintained, Tier 2: moderate concern, Tier 3: high concern)
- Visible condition scores for key areas (kitchens, bathrooms, floors, surfaces)
- Identified maintenance needs and recommended service frequency
- Visual documentation of buildup, wear, damage, or risk indicators
- Contractor referrals for issues beyond cleaning scope
- Service pricing with transparent breakdown by area and task
- Care plan adjustments based on property usage and seasonal factors

Best For:

- Clients seeking data-driven property insights
- Properties requiring documented condition tracking over time
- Homeowners focused on preventive maintenance and early issue detection
- Commercial spaces needing strategic facility care documentation
- Properties under property management requiring transparent reporting
- Clients preparing for property transitions, showings, or inspections

Not Included:

- Professional inspection certifications or warranties
- Diagnosis of mechanical or structural failures requiring specialist evaluation
- Detection of hidden issues not visible during assessment
- Legal documentation for insurance claims or disputes
- Real estate appraisals or market valuations
- Contractor work quality guarantees or warranties

Common Delivery Timeline:

- Initial Assessment Report: Delivered within 2-3 business days after assessment
- Re-Assessment Report: Delivered within 2-3 business days after re-assessment
- Ongoing Service Reports: Delivered within 24-48 hours after each cleaning visit

Report Access & Tools:

- Reports delivered via email upon completion
- Accessible through Client Hub for easy tracking and reference
- Historical reports available for comparison and trend analysis
- Digital format with downloadable PDF option
- Mobile-friendly viewing on all devices

Additional Notes:

AI Reports are advisory tools designed to support informed decision-making about property care. They document visible conditions and provide recommendations but do not replace professional inspections, certifications, or specialist evaluations. All AI-generated content is reviewed and vetted by human experts before delivery to ensure accuracy and appropriate context. Reports flag potential concerns for client awareness but do not diagnose underlying causes of structural, mechanical, or system issues. Clients should consult licensed professionals for concerns requiring specialist expertise. Reports are provided only to clients who complete paid assessments; quote reviews do not include AI reporting.

Contractor Referral Coordination

Overview:

Contractor Referral Coordination connects clients with licensed, insured professionals for specialized work beyond cleaning. When AI assessments identify maintenance needs—or when clients request assistance—alpaca-crew provides curated contractor options from a vetted network plus AI-generated provider matches.

Included:

- Curated list of vetted network contractors (licensed and insured)
- AI-generated provider options based on ratings and availability
- Contractor contact information with service category details
- Optional coordination support and communication management
- Access to specialists across multiple trades

Typical Services Coordinated:

- Plumbing repairs and installations
- Electrical work and fixture upgrades
- HVAC servicing and air quality improvements
- Pest control and prevention
- Appliance repair or replacement
- Handyman services
- Landscaping and irrigation
- Locksmith and security services
- Auto detailing
- Painting
- Flooring installation or refinishing

Best For:

- Active clients needing trusted contractor connections
- Properties where assessments identified maintenance needs
- Homeowners seeking vetted professionals
- Commercial clients requiring facility maintenance coordination
- Properties with time-sensitive repair needs

Not Included:

- Direct performance of contractor services by alpaca-crew
- Warranty or guarantee of contractor work quality or pricing
- Payment processing for contractor services
- Emergency dispatch or guaranteed same-day arrival
- Management of contractor disputes or warranty claims

- Insurance claims assistance or legal representation
- Contractors for work unrelated to property maintenance

Common Frequency:

- As-needed when assessment identifies concerns
- Upon client request for specialist connections
- Proactive referrals for seasonal maintenance
- After property incidents requiring repair
- During property transitions

Additional Notes:

Available to active alpaca-crew clients only. All contracts, pricing, scheduling, and service quality managed directly between client and contractor. alpaca-crew facilitates introductions but does not employ contractors, mark up pricing, or guarantee work quality. Contractors operate as independent businesses. Clients maintain full control over contractor selection and engagement. See Terms & Conditions for complete policies.

Cleaning Services

1. Regular Cleaning (Residential)

Overview:

Regular cleaning is designed to maintain a clean, tidy, and hygienic home on a consistent basis. It focuses on surface-level maintenance rather than intensive deep cleaning. This service is ideal for clients who have had professional cleaning before, who maintain their space regularly, or who are part of a recurring cleaning plan (e.g., weekly, bi-weekly, monthly).

Included Tasks:

- Dusting of all visible surfaces (furniture, shelves, baseboards)
- Sweeping or vacuuming all floors (carpet, tile, wood, laminate)
- Mopping hard surface floors
- Wiping down kitchen counters and sinks
- Sanitizing bathroom sinks, toilets, mirrors, and countertops
- Light organizing (e.g., straightening pillows, tidying surfaces)
- Trash collection and removal
- Spot cleaning of high-touch areas like doorknobs, light switches, and handles

Typical Areas Serviced:

- Bedrooms
- Living rooms
- Kitchens
- Bathrooms
- Dining areas
- Entryways and hallways

Best For:

- Homes that are already in moderate to good condition
- Clients with recurring service plans
- Households that want to maintain a baseline level of cleanliness
- Clients prepping for guests, returning from vacation, or after holidays

Not Included:

- Inside appliances
- Baseboard scrubbing
- Behind/under furniture
- Wall washing
- Grout scrubbing
- Interior windows (unless requested as an add-on)

Common Frequency:

- Weekly
- Bi-weekly
- Monthly

Products Typically Used:

- Green-certified or eco-friendly all-purpose cleaner
- Microfiber cloths
- HEPA vacuum
- Mop and pH-neutral floor solution
- Glass and mirror cleaner
- Bathroom surface disinfectant

Additional Notes:

Clients can combine this service with add-ons such as **baseboard cleaning**, **window cleaning**, or **laundry service** to customize the experience. For homes with visible buildup, pet odors, or

neglected areas, a **Deep Clean Service** may be more appropriate before beginning recurring service.

2. Deep Clean Service (Residential)

Overview:

The Deep Clean Service is a top-to-bottom, detail-oriented cleaning ideal for homes that haven't been professionally cleaned in a while or that require more than surface-level maintenance. This service addresses areas that accumulate grime, dust, and buildup over time — especially in kitchens, bathrooms, and high-traffic zones. It's often used as a first-time service before transitioning into Regular Cleaning.

Included Tasks:

- All tasks from **Regular Cleaning**, plus:
 - o **Detailed baseboard scrubbing** throughout the home
 - Ceiling fan and vent dusting
 - Light fixture cleaning
 - o Inside microwave and appliance exteriors
 - o **Bathroom grout scrubbing** (especially in tubs and around toilets)
 - o Cabinet exteriors and drawer fronts wiped down
 - Behind and underneath movable furniture (if accessible)
 - Stovetop and backsplash degreasing
 - Sink scum removal and faucet polishing
 - o Wall spot cleaning (fingerprints, scuffs, grease marks)

Typical Areas Serviced:

- All areas in the home (bedrooms, bathrooms, living areas, kitchens, hallways)
- High-touch and neglected areas (corners, behind furniture, vents)
- Optional: Garages, entryways, laundry rooms

Best For:

- First-time clients
- Homes with visible buildup, dust, or odor
- Properties not cleaned in 1–3 months or longer
- Pre-seasonal resets (spring/fall cleaning)
- Homes with small children, pets, or high-traffic footfall

Not Included (Unless Requested as Add-Ons):

- Inside oven or refrigerator
- Inside cabinets and drawers
- Carpet shampooing
- Blinds or screen detailing
- Laundry services or closet organization

Common Frequency:

- One-time (seasonal or prep cleaning)
- Quarterly as maintenance reset
- Required before entering a Recurring Cleaning Plan for neglected homes

Products Typically Used:

- Heavy-duty all-purpose cleaners (eco-safe degreasers if requested)
- Grout and tub scrubbing products
- Disinfectant sprays for kitchens and bathrooms
- Stainless steel polish
- Microfiber cloths and long-reach dusters
- HEPA vacuum and steam mop (as needed)

Additional Notes:

This service is also a foundational part of many **Move-In / Move-Out** and **Airbnb Reset** cleanings. Clients may be upgraded to this tier by an assessor if moderate to heavy buildup is observed during an **Initial Assessment**.

3. Move-In / Move-Out Cleaning (Residential)

Overview:

Move-In / Move-Out Cleaning is a specialized deep cleaning service designed to prepare a home for a new occupant or to leave a property in pristine condition after vacating. This is one of the most thorough cleaning packages offered by alpaca-crew and often includes areas that standard deep cleans may not touch — especially cabinets, appliances, and high-dust zones.

It's ideal for homeowners, tenants, landlords, or property managers preparing a home for sale, turnover, or inspection.

Included Tasks:

• All tasks from **Deep Cleaning**, plus:

- o **Interior cabinet and drawer cleaning** (kitchen, bathroom, closets)
- o Interior refrigerator and freezer cleaning (must be emptied and defrosted)
- Interior oven and stovetop cleaning
- Window track and sill wiping (interior only)
- Blinds lightly dusted or wiped (based on condition)
- Closet shelves, rods, and built-in organizers cleaned
- Baseboards scrubbed throughout
- Light fixture detailing (reachable)
- Outlet plates and switch cleaning
- o Interior doors, handles, and trim cleaned
- Wall spot treatment and scuff removal (light marks only)
- o Trash and debris removal (bagged items only)
- Final inspection polish (for realtors or walk-through readiness)

Typical Areas Serviced:

- Entire home, including all rooms and storage areas
- Inside and outside of major appliances
- Inside all empty storage areas (cabinets, drawers, pantries)
- Optional: Garage or outdoor entry areas (if requested)

Best For:

- Tenants moving out (to meet lease cleaning standards)
- New homeowners moving in (before furnishing)
- Realtors preparing a property for sale or photos
- Property managers preparing units for turnover
- Buyers or sellers wanting a fresh start

Not Included (Unless Requested as Add-Ons):

- Carpet shampooing or steam treatment
- Heavy blind or drapery detailing
- Laundry services
- Furniture polishing or staging
- Garage, patio, or balcony detailing
- Window screen or exterior window cleaning

Common Frequency:

- One-time service before move-in
- One-time service after move-out
- May be scheduled back-to-back for full turnover

Products Typically Used:

- Multi-surface degreasers
- Oven and fridge-safe cleaning agents
- Stainless steel polish
- Cabinet-safe disinfectants
- HEPA vacuum, steam mop, and scrub pads
- Glass cleaner, tub/shower cleaner, grout-safe tools

Additional Notes:

Clients are encouraged to remove all personal belongings before this service to ensure thorough

cleaning. Power and water must be active during the visit. Some services (like fridge defrosting or appliance pulling) may require special handling.

4. Post-Construction Cleaning (Residential)

Overview:

Post-Construction Cleaning is a specialty service designed to remove the fine dust, debris, and residue left behind after renovation, remodeling, or new construction work. Unlike regular or deep cleaning, this service addresses the unique challenges of construction-related mess — including drywall particles, caulk smudges, sawdust, and industrial grime. It restores the property to a livable, presentable condition and is often required before move-in.

Included Tasks:

- **Dust removal from all surfaces**, including baseboards, ledges, windowsills, doors, and trim
- **Detailed vacuuming** with a HEPA system, especially in corners and tight spaces
- Dry or damp wiping of cabinets (interior & exterior), countertops, and built-ins
- Scrubbing of sinks, tubs, and toilets to remove caulk smears or grout haze
- Glass and mirror polishing to remove tape residue, dust, or fingerprints
- Floor cleaning (sweeping, vacuuming, and mopping multiple passes if needed)
- Light fixture and vent dusting
- Interior windows and sliding door cleaning
- Dusting behind appliances, inside closets, and storage units (if accessible)
- Removal of minor paint splatters and adhesive stickers (if safe to do so)

Typical Areas Serviced:

- All rooms, including bedrooms, bathrooms, kitchens, hallways
- Inside cabinets, closets, and drawers (especially if new or recently installed)
- Newly installed flooring, tile, appliances, and fixtures
- Optional: Garage, laundry room, or balconies if construction extended to those areas

Best For:

- Homeowners post-renovation (kitchen, bath, flooring, painting)
- Buyers of newly built homes before move-in
- Home additions or remodeling projects (e.g., new room, drywall, counters)
- Interior contractors needing a professional finish for turnover

Not Included (Unless Requested as Add-Ons):

- Exterior window cleaning or power washing
- Deep carpet shampooing
- Hauling of construction debris or trash piles
- Appliance pull-outs or heavy-duty scrubbing (unless requested)
- Final staging or furniture setup

Common Frequency:

- One-time after final contractor work is completed
- May require a two-part clean (initial rough clean + final polish)

Products Typically Used:

- HEPA vacuum for dust control
- Neutral pH floor cleaner (safe for vinyl, tile, hardwood)
- Dust-trapping microfiber cloths and dry dusters
- Safe solvents for adhesive/sticker removal
- Glass and stainless steel cleaner
- Mold-safe grout and tile scrubbing solution

Additional Notes:

It is essential that all **major construction work is complete** before this service is scheduled. Any large debris (tile scraps, wood cuttings, paint cans) must be removed prior to the cleaning unless a disposal add-on is requested. This service is not cosmetic only — it is designed to make the space **safe**, **dust-free**, **and move-in ready**.

5. Interior Window & Sliding Door Cleaning (Residential)

Overview:

This service focuses on the detailed cleaning of all **interior-facing windows and sliding glass doors**, including their frames, glass panes, tracks, and handles. It enhances the appearance of any home by allowing natural light to shine through unobstructed surfaces, removing buildup of dust, oils, fingerprints, and pet residue. It also addresses window tracks, which often collect debris, insects, and mold-causing moisture.

This is commonly selected as an **add-on to deep or regular cleanings**, but can also be requested as a stand-alone service for light-enhancing maintenance.

Included Tasks:

- Glass cleaning (interior side only) with streak-free polish
- Track detailing: Vacuuming and wiping down window or sliding door tracks
- Wiping down frames and handles (removal of dust, oils, and grime)
- Spot-cleaning smudges, pet nose marks, and fingerprints
- Sliding glass door attention: full glass surface, inside handles, and side frame cleanup
- Basic blind dusting (optional light touch, not slat-by-slat)

Typical Areas Serviced:

- Living room and bedroom windows
- Sliding glass patio doors
- Kitchen pass-through or large windows
- Home offices or sunrooms with natural light
- Any standard-size window with accessible interior surface

Best For:

- Homes near dust-prone areas (roads, construction, pet-heavy households)
- Clients preparing for guests, showings, or holidays
- Households with children or pets (fingerprints and nose smudges)
- Spaces with large glass panels or sliding doors (visual focal points)

Not Included (Unless Requested as Add-Ons):

- Exterior window cleaning (typically performed by separate contractor)
- Heavy-duty blind detailing or slat-cleaning

- Window screen cleaning (available as a separate add-on)
- Window caulking or repair of condensation, cracking, or seal damage

Common Frequency:

- Every 1–3 months for high-traffic homes
- With every seasonal deep clean
- After a party or staging

Products Typically Used:

- Ammonia-free streak-free glass cleaner
- Microfiber towels or lint-free polishing cloths
- Soft brushes or vacuums for track debris
- Neutral surface spray for frames and handles

Additional Notes:

If the client's windows show signs of condensation, draft, or visible frame rot, the assessor may flag for **referral to a handyman or window specialist**. For homes with frequent pet window contact, this service can greatly enhance clarity and hygiene.

This task pairs well with other visual-refresh services such as **Light Fixture Cleaning**, **Wall Spot Cleaning**, and **Balcony Detailing**.

6. Pet-Friendly Cleaning (Residential)

Overview:

Pet-Friendly Cleaning is a specialized service designed for homes with dogs, cats, or other indoor animals. It focuses on the removal of **pet hair, dander, paw prints, odors, and allergens** while using **non-toxic, pet-safe cleaning products** that won't harm your animals or disrupt their environment.

This service is ideal for pet owners who want a cleaner, fresher-smelling space without compromising the safety and comfort of their furry family members.

Included Tasks:

- Thorough vacuuming of floors, rugs, upholstery, and corners to remove embedded pet hair
- Spot treatment of areas with pet residue (e.g., drool, paw prints, nose smudges)
- Dander and allergen control on surfaces and furniture
- Odor neutralizing treatment in rugs, pet zones, and soft surfaces
- Pet-safe floor and surface cleaning using fragrance-free or hypoallergenic solutions
- Litter box area or pet bed area wipedown (if accessible and visible)
- Light removal of pet fur from baseboards, walls, or lower cabinets

Typical Areas Serviced:

- Living room (sofas, rugs, corners)
- Bedrooms with pet beds or fur accumulation
- Kitchens with paw-traffic or fur buildup
- Entryways or back doors frequently used by pets
- Laundry rooms or mudrooms with litter, crates, or food stations

Best For:

- Homes with one or more pets
- Clients with allergies, asthma, or respiratory sensitivity
- Seasonal shedding periods (spring and fall)
- After accidents, rainy walks, or shedding spikes
- First-time deep cleans for pet-heavy households

Not Included (Unless Requested as Add-Ons):

- Full Pet Odor Removal (enzymatic deep treatment see Add-On #44)
- Upholstery steam cleaning or full fur de-matting
- Cleaning of pet toys, litter boxes, or crates
- Outdoor pet areas or yards
- Carpet shampooing or pet urine removal (see Add-On #40)

Common Frequency:

- Monthly or bi-weekly depending on pet type and shedding
- After rainy seasons or guest visits
- As part of seasonal maintenance (especially for long-haired pets)

Products Typically Used:

- Pet-safe, non-toxic floor and surface cleaners
- Fragrance-free or low-scent solutions
- HEPA filter vacuum (captures pet dander and allergens)

- Enzymatic spot cleaners (mild formula for organic residue)
- Microfiber cloths for fur pickup
- Lint rollers or specialized pet hair brushes

Additional Notes:

Clients are encouraged to notify the assessor of any known allergies or chemical sensitivities in their pets. This allows the team to tailor products used. This service is often paired with Carpet Cleaning, Pet Odor Removal, or Laundry Service for a complete reset.

7. Post-Party Cleaning (Residential)

Overview:

Post-Party Cleaning is a restorative service offered after social events, family gatherings, birthdays, or celebrations at home. It targets the **visible mess and hidden buildup** that follow entertaining — including trash removal, food residue, drink spills, surface resets, and floor sanitation. It is designed to **restore order, cleanliness, and freshness** without requiring the host to do the heavy lifting the next day.

This is one of alpaca-crew's most requested one-time services and can be customized for **small** dinners, large parties, or overnight events.

Included Tasks:

- Trash collection and bagging from all rooms used during the event
- Removal of food debris from counters, tables, and floors
- Sanitizing kitchen surfaces, including stovetop, sink, and prep areas
- **Bathroom cleaning and disinfecting** (sink, toilet, mirror, and floor)
- Wiping down tables, chairs, and bar tops

- Vacuuming rugs and high-traffic carpet areas
- Mopping tile or hardwood floors
- Spot cleaning drink spills and crumbs (if fresh)
- Light reorganization of furniture, pillows, or entryways if items are out of place

Typical Areas Serviced:

- Kitchen and dining area
- Living room and entertaining spaces
- Guest bathrooms
- Entryways, patios (if accessible), and hallways
- Any room used by guests during the event

Best For:

- Hosts recovering from birthdays, holidays, baby showers, and dinner parties
- Clients with limited time or energy to clean after events
- Households wanting a fast reset before returning to workweek routines
- Homes where catering, guests, and activity caused notable buildup

Not Included (Unless Requested as Add-Ons):

- Dishwashing or trash hauling to exterior bins
- Stain removal from upholstery or carpet (see Carpet Cleaning Add-On)
- Laundry service (e.g., used linens, napkins, towels)
- Heavy food prep grease (see Deep Kitchen Cleaning Add-On)
- Outdoor patio detailing (offered separately)

Common Frequency:

- One-time service after any social event
- Often booked for next-morning service (early arrival)
- May be combined with Deep Cleaning or Airbnb Reset for hosting

Products Typically Used:

- Surface disinfectant (food-safe for kitchen zones)
- Glass cleaner for bar and dining tables
- HEPA vacuum for efficient pickup of glitter, crumbs, and pet hair
- Degreasing spray for stovetop and prep zones
- Odor neutralizer or room mist (non-toxic)

Additional Notes:

If alcohol, food, or foot traffic resulted in visible staining or lingering odors, your assessor may recommend complementary services like **Carpet Shampoo**, **Pet Odor Removal**, or **Wall Spot Cleaning**. Clients are encouraged to book this in advance for holidays or events to secure preferred timing.

8. Carpet Cleaning (Residential)

Overview:

Carpet Cleaning is a high-impact service designed to **restore**, **refresh**, **and sanitize carpets or rugs** through deep extraction methods. This goes beyond regular vacuuming by removing embedded dirt, allergens, pet hair, spills, and odors. The service is ideal for households with

pets, children, heavy foot traffic, or seasonal cleaning needs. Whether for routine maintenance or targeted stain removal, this service helps **extend carpet lifespan** and improve indoor air quality.

alpaca-crew uses **eco-conscious**, **low-moisture products** and high-grade equipment to ensure effective cleaning with minimal drying time.

Included Tasks:

- Full carpet vacuuming with a HEPA filter to remove loose dirt and allergens
- Spot treatment of visible stains using safe, targeted cleaning agents
- Hot water extraction or low-moisture shampooing of carpets and rugs
- Pet hair and dander removal (especially at base and edges)
- **Deodorizing treatment** for freshness and odor control
- Edge detail vacuuming around baseboards and under furniture edges
- Fan-assisted drying (if needed) for moisture-sensitive areas

Typical Areas Serviced:

- Living rooms, bedrooms, and hallways
- Entry rugs, runners, and common areas
- Playrooms and nurseries
- Basement carpeted zones
- Optional: Stairs (with prior approval)

Best For:

Homes with pets, kids, or seasonal allergies

- Properties with carpets over 6 months since last professional cleaning
- After spills (wine, coffee, food, pet accidents)
- Stale-smelling rugs or dust-heavy rooms
- Post-party or pre-guest preparation

Not Included (Unless Requested as Add-Ons):

- Furniture moving (unless agreed upon in advance)
- Delicate or antique rug cleaning
- Wall-to-wall commercial-grade carpet (covered under commercial services)
- **Pet urine enzyme injection** (offered as Add-On #44: Pet Odor Removal)
- Heavy carpet restoration from flood or mold (referral required)

Common Frequency:

- Every 3–6 months for maintenance
- Every season for pet-heavy or high-traffic homes
- One-time deep clean before major events or post-holiday reset

Products Typically Used:

- Eco-friendly carpet shampoo or plant-based enzymes
- Pre-treatment stain lifter (non-toxic)
- HEPA-filter vacuum
- Hot water extractor or low-moisture scrubber
- Mild deodorizer or room-safe scent (optional)

Additional Notes:

Clients are asked to **remove fragile items and clearly mark high-priority areas or stains** before service begins. Furniture may be moved lightly if accessible, but large or valuable pieces will be cleaned around. This service pairs well with **Pet Hair Cleanup**, **Pet Odor Removal**, and **Baseboard Cleaning** for a complete floor care package.

9. Airbnb / Vacation Home Cleaning (Residential)

Overview:

Airbnb / Vacation Home Cleaning is a **specialized turnover service** tailored for short-term rental properties. It ensures each guest walks into a **spotless, well-prepared, and professionally reset space**. This service goes beyond typical residential cleaning by including **light staging, bed resets, amenity checks**, and attention to visual presentation. Whether used between guests or as part of a routine quality control reset, this package maintains your reputation as a host.

alpaca-crew understands the urgency, standards, and flexibility required by short-term rental hosts and offers **structured**, **consistent results** that meet hospitality-grade expectations.

Included Tasks:

- Full cleaning of all guest-facing spaces (bedrooms, bathrooms, living areas, kitchen)
- Linen changes or bed making (client must provide clean linens onsite)
- Bathroom resets: toilet, tub/shower, sink, mirror, floor sanitized and dried
- Kitchen wipe-downs and sanitization, including sink, counter, stove (surface only)
- Vacuuming and mopping of floors in all rooms
- Light touch-up of smudges on mirrors, switches, and doors
- Trash removal and relining of bins
- Basic staging of pillows, towels, or decor (to maintain guest-ready appearance)

• **Replenishment of guest items** (toilet paper, soap, water bottles, etc. — if provided by host)

Typical Areas Serviced:

- Bedrooms (bedding, nightstands, mirrors)
- Bathrooms (full reset)
- Living room (surface cleaning, fluffing, vacuum)
- Kitchen (wipe-down, sanitize, reset)
- Entryways, hallways, and visible storage spaces
- Balconies or patios (light sweeping if accessible)

Best For:

- Airbnb and Vrbo hosts with frequent turnover
- Vacation homes used seasonally or part-time
- Property managers handling guest units
- Clients wanting hotel-level presentation and cleanliness
- Hosts needing fast resets between bookings (same or next day)

Not Included (Unless Requested as Add-Ons):

- Laundry service for used linens or towels (Add-On #32)
- Fridge or oven interior cleaning
- Inventory checks for damaged or missing items
- Restocking supplies from offsite
- Heavy-duty carpet or pet odor cleaning

Common Frequency:

- After every guest checkout
- Weekly for vacant property refresh
- Before or after peak season use (extended stays, holidays)

Products Typically Used:

- Non-toxic, fast-drying surface disinfectants
- Bathroom-specific antimicrobial cleaners
- Glass polish for mirrors and fixtures
- Floor cleaner suitable for wood, tile, or laminate
- Linen mist or neutral room spray (optional and scent-free if requested)

Additional Notes:

Clients are encouraged to provide:

- A **clear linen policy** (where clean bedding and towels are stored)
- Access instructions for scheduled cleanings (especially if remote-managed)
- A checklist of **replenishable items** if specific staging is required (e.g., bottled water, guest soap)

This service pairs well with Laundry Service, Balcony Cleaning, and Holiday Preparation Cleaning for a full guest experience reset.

10. Special Event Cleaning (Residential)

Overview:

Special Event Cleaning is a **pre- or post-event cleaning service** tailored for clients hosting formal gatherings, celebrations, or in-home events such as **weddings**, **anniversaries**, **holiday dinners**, **open houses**, **or baby showers**. This premium service ensures your space is guest-ready beforehand, or thoroughly reset afterward — covering everything from visual polish to floor and kitchen care.

Unlike basic post-party cleaning, this package is curated for **higher standards of presentation and comfort**, and may involve limited staging, scent control, and visual detail enhancements.

Pre-Event Tasks (if booked before event):

- Detailed surface polishing and decluttering in guest-facing areas
- Floors vacuumed and mopped (may include multiple passes)
- Light fixture, switch plate, and mirror polishing
- **Kitchen prep cleaning** (wiping down counters, sink, backsplash, and stove surface)
- Bathroom resets with fresh towels, soap, and scent control
- Entryway cleaning and doormat vacuuming
- Trash removal, bin relining, and towel straightening
- Pillow and furniture staging for clean, inviting presentation

Post-Event Tasks (if booked after event):

- Trash and food debris removal from all common areas
- Surface sanitization of countertops, dining tables, bathrooms, and high-touch areas
- Stain spot treatment for minor drink spills or food residue
- **Kitchen wipe-down** (sink, stove top, visible surfaces)
- Bathroom re-cleaning including mirrors and floors

- Full floor care (vacuum + mop of hardwood, tile, or laminate)
- Furniture reset and light reordering of rooms

Typical Areas Serviced:

- Living and dining rooms
- Kitchen and bathroom(s)
- Entryway and guest hallways
- Outdoor patio (optional, if within scope and cleanable)
- Any space used by guests or vendors

Best For:

- Holiday hosts expecting many guests
- Clients preparing for private in-home events
- Open houses, receptions, or dinner parties
- Luxury service clients wanting high-detail results
- After major entertaining with food, wine, or traffic-heavy activity

Not Included (Unless Requested as Add-Ons):

- Dishwashing or glassware polishing
- Trash hauling beyond bins (unless arranged)
- Furniture moving or staging with props
- Stain removal from upholstery or carpets
- Outdoor deck pressure washing or window cleaning

Common Frequency:

- Booked as a one-time service per event
- Often combined with Post-Party Cleaning or Deep Cleaning
- May be scheduled in two parts (Pre + Post) for full service coverage

Products Typically Used:

- Multi-surface polish and dust-control spray
- pH-neutral floor cleaner (safe for all materials)
- Odor neutralizer or scent-free air freshener (as requested)
- Antibacterial bathroom cleaner
- Lint-free glass polish for mirrors, tables, and chrome finishes

Additional Notes:

If clients are hiring vendors, decorators, or caterers, it's advised to **coordinate timing** with the alpaca-crew cleaning team to avoid cross-traffic. A pre-cleaning checklist may be created for homes expecting over 15 guests or using more than 2 active rooms.

This service pairs well with **Oven Cleaning**, **Balcony Detailing**, and **Wall Spot Cleaning** for homes with open layouts or large groups.

11. Houseboat Cleaning (Residential)

Overview:

Houseboat Cleaning is a specialized service tailored for **live-aboard or recreational boat residences**, where traditional home cleaning methods must be adapted to confined, moisture-prone, and marine-sensitive environments. This service respects the **unique layout**, **surface**

materials, and environmental conditions found in houseboats, ensuring both comfort and preservation of marine interiors.

This service is ideal for full-time live-aboard residents, part-time users, or Airbnb hosts operating floating rentals.

Included Tasks:

- Vacuuming and sweeping of all interior flooring, including narrow passages and stairs
- Surface cleaning and disinfection of countertops, tables, helm area, and cabin furniture
- Galley (kitchenette) cleaning, including stovetop, sink, backsplash, and microwave exterior
- Bathroom (head) sanitizing, including toilet, sink, floor, and mirror
- Dusting of window ledges, shelves, and marine fixtures
- Wipe-down of handrails, switches, knobs, and marine equipment surfaces
- Trash removal and bag replacement (land disposal required unless otherwise arranged)
- Dehumidifier tray wipe-out (if applicable)
- Mold/moisture alert flagging for areas showing signs of condensation or mildew

Typical Areas Serviced:

- Main cabin / salon
- Kitchenette (galley)
- Sleeping berths
- Bathroom (head)
- Navigation/helm area
- Entryways and floating deck (if safe and accessible)

Best For:

- Full-time or seasonal houseboat residents
- Floating Airbnb or rental properties
- Clients preparing the vessel for guest turnover
- Pre- and post-cruise cleaning
- Weekend boat users who want maintenance between visits

Not Included (Unless Requested as Add-Ons):

- Marine exterior deck washing
- Bilge area cleaning
- Mold remediation or deep mildew treatment
- Boat engine or equipment detailing
- Linen or laundry service (available separately)

Common Frequency:

- One-time clean after return from extended trip
- Weekly or bi-weekly for live-aboard clients
- Between guest bookings for rentals
- Seasonal resets before storage or launch

Products Typically Used:

- Marine-safe, biodegradable multi-surface cleaner
- Disinfectants safe for enclosed and damp areas
- Glass cleaner for windows and helm instruments

- Non-scratch sponges and soft brushes
- Odor neutralizer for small cabins
- HEPA-filter vacuum or handheld for tight spaces

Additional Notes:

Houseboats often require a **different moisture protocol**, so alpaca-crew assessors are trained to identify signs of condensation buildup, air flow issues, or early-stage mildew. Cleaners will notify management if damage, leaks, or safety hazards are detected.

This service is frequently paired with **Pet Hair Cleanup**, **Interior Window Cleaning**, or **Laundry Service** if linens are used aboard.

12. Mobile Car Wash / Detailing (Residential)

Overview:

Mobile Car Wash / Detailing is a **convenience-focused add-on or standalone service** that brings vehicle cleaning directly to the client's home. Ideal for individuals or families who want their car cleaned while their home is being serviced, this offering is carried out by alpaca-crew's partnered vehicle detailing professionals.

The service enhances both the **appearance and hygiene** of the vehicle, making it a perfect choice for regular maintenance or special occasions like road trips, post-travel cleanups, or guest transportation prep.

Included Tasks:

Standard Mobile Wash Package:

• Exterior hand wash using pH-balanced soap

- Tire and wheel cleaning with safe degreaser
- Window and mirror polishing
- Drying with microfiber cloths (no water streaks)
- Quick vacuuming of seats and floors
- · Dashboard, console, and door panel wipedown

Detailing Upgrade Options (if requested):

- Steam cleaning of upholstery or carpets
- Leather conditioning
- Interior shampooing for floor mats and trunk
- Clay bar treatment (for paint)
- Headlight restoration or trim shine
- Pet hair removal from seats and under seats

Typical Vehicles Serviced:

- Sedans
- SUVs
- Minivans
- Pickup trucks
- Family vehicles and daily commuters

(Luxury, oversized, and electric vehicles may require prior approval)

Best For:

- Clients working from home or without time to visit a car wash
- Busy households combining home + vehicle maintenance in one visit
- Special events like road trips, guest arrivals, or car showings
- Households with pet-related messes in cars

• Families with children who regularly snack in the vehicle

Not Included (Unless Requested as Add-Ons):

- Engine cleaning
- Paint correction or ceramic coating
- Dent repair or body work
- Odor remediation beyond basic deodorizing
- Steam cleaning of leather or suede (unless upgraded)

Common Frequency:

- Weekly or bi-weekly for high-use vehicles
- Monthly for aesthetic maintenance
- One-time clean before special occasions or travel

Products Typically Used (By Partner Team):

- Eco-friendly or waterless car wash solution (if needed)
- pH-balanced automotive soap
- Leather-safe wipes or conditioner
- Upholstery-safe interior cleaner
- Tire gel, glass polish, dashboard protectant
- HEPA handheld vacuum

Additional Notes:

Clients are asked to **remove personal belongings** from the vehicle prior to service. Mobile

detailing requires **driveway or street-side access** and **sufficient space for equipment setup**. If the car is locked or battery-disconnected, client access will be needed.

This service is often paired with **Regular House Cleaning**, **Laundry Service**, or **Airbnb/Vacation Rental Resets** to provide a complete day-of-care experience.

13. Regular Cleaning (Commercial)

Overview:

Regular Commercial Cleaning is a **foundational maintenance service** designed to keep office spaces, retail stores, small clinics, or common areas consistently clean and hygienic. This service is ideal for businesses that require reliable, unobtrusive cleaning during or after hours, with a focus on **employee wellness**, **client impression**, **and health compliance**.

Whether scheduled daily, weekly, or bi-weekly, this service ensures your commercial space remains professional and sanitized without interruption to daily operations.

Included Tasks:

- Dusting of desks, counters, ledges, and display surfaces
- Sweeping, vacuuming, and mopping floors (wood, tile, LVP, or carpeted)
- **Bathroom sanitization**: sinks, toilets, mirrors, dispensers, and trash
- **Kitchenette or breakroom cleaning** (sink, countertops, exterior of appliances)
- Trash collection and liner replacement throughout the facility
- **High-touch surface disinfecting**: door handles, light switches, railings
- Lobby or waiting area reset (fluffing, surface polish, glass spot-check)

Typical Locations Serviced:

- Offices (open plan or private)
- Reception areas or lobbies
- Conference rooms
- Retail floors and fitting rooms
- Clinic exam rooms (non-sterile)
- Shared kitchens and bathrooms
- Staff break areas and copy rooms

Best For:

- Professional offices with regular staff presence
- Client-facing businesses such as law firms, consultancies, and salons
- Retailers who want after-hours maintenance
- Medical or dental offices requiring non-clinical surface care
- Shared co-working spaces or mixed-use commercial buildings

Not Included (Unless Requested as Add-Ons):

- Interior appliance cleaning (fridge, microwave, etc.)
- Window washing (interior or exterior)
- Deep carpet cleaning
- Restocking paper goods or hygiene supplies (offered via janitorial)
- Trash hauling beyond standard bins

Common Frequency:

- Daily for high-traffic offices or clinics
- 2–3x weekly for mid-size offices
- Weekly or bi-weekly for professional suites or retail showrooms

Products Typically Used:

- EPA-approved commercial disinfectants
- Neutral floor cleaner (safe for tile, wood, or vinyl)
- Microfiber cloths and disposable wipes
- HEPA vacuums (quiet and low-disruption)
- Non-toxic glass cleaner and bathroom-specific sanitizers

Additional Notes:

Scheduling can be arranged **during business hours (quiet clean)** or **after hours** to avoid workflow disruption. Clients are encouraged to identify **sensitive areas (documents, confidential spaces)** so cleaning crews know where to avoid or limit contact.

This service is frequently bundled with **Janitorial Services**, **Expedited Office Cleaning**, or **Carpet Cleaning** for a full commercial upkeep solution.

14. Deep Clean Service (Commercial)

Overview:

The Commercial Deep Clean Service is a comprehensive, high-detail cleaning solution designed for businesses with visible buildup, long-term wear, high foot traffic, or specialized sanitation needs. Unlike regular maintenance cleaning, this service targets areas often neglected

during routine visits — including baseboards, under desks, wall corners, grout, and appliance surfaces.

It's ideal for **quarterly maintenance**, **post-renovation**, **pre-inspection cleaning**, or any business preparing for an important visitor, audit, or event.

Included Tasks:

- All **Regular Cleaning** tasks, plus:
 - o Baseboard scrubbing and edge detailing
 - o **Deep floor scrubbing** (machine or manual, depending on surface)
 - o **Desk and cubicle detailing** (keyboard areas, under desks, wires)
 - Wall spot cleaning and smudge removal
 - Trash receptacle cleaning and odor control
 - Cabinet exterior and drawer front wiping
 - o Appliance face cleaning (breakroom microwave, fridge, etc.)
 - Bathroom grout and fixture scrubbing
 - Vent, fan, and air register dusting
 - Closet or storage room light reset (if accessible)

Typical Locations Serviced:

- Medium to large offices (10+ employees)
- Medical suites, banks, and showrooms
- Office kitchens, breakrooms, or lounges
- Employee locker rooms or internal bathrooms
- Storage closets and staff-only areas

Best For:

- First-time commercial cleanings
- Seasonal deep cleans (spring/fall)
- Post-flu season or outbreak reset
- Turnover cleaning after construction or team move-in
- Pre-audit, VIP visit, or certification inspections

Not Included (Unless Requested as Add-Ons):

- Inside appliances (e.g., refrigerator shelves)
- Window cleaning (interior or exterior)
- Restocking of supplies (janitorial only)
- Carpet extraction or steam treatment
- Furniture removal or rearrangement

Common Frequency:

- Quarterly for general maintenance
- One-time before inspections or events
- Every 6 months in high-traffic workplaces
- As required when conditions warrant a reset

Products Typically Used:

- Industrial-grade disinfectant and degreaser
- Grout scrubbing cleaner (non-acidic)
- Anti-bacterial surface spray

- Microfiber towels and long-reach dusters
- HEPA vacuum for corners and air quality
- pH-balanced floor scrub for vinyl, wood, tile

Additional Notes:

This service typically requires more time and may be scheduled **after-hours or on weekends** for minimal disruption. For office buildings with cleaning contracts, alpaca-crew's deep clean can complement existing janitorial routines by addressing neglected or restricted areas.

Often paired with **Janitorial Services**, **Interior Window Cleaning**, and **Carpet Cleaning** for a full building refresh.

15. Move-In / Move-Out Cleaning (Commercial)

Overview:

Commercial Move-In / Move-Out Cleaning is a **comprehensive turnover service** designed to prepare an office, retail suite, or commercial facility for **new tenants**, **business owners**, **or renovations**. It is more intensive than regular maintenance cleaning and focuses on **clearing all trace of prior use**, ensuring the space is fully reset and ready for occupancy, listing, or inspection.

This service is commonly used by property managers, landlords, leasing agents, and companies relocating to or from a commercial space.

Included Tasks:

- Dusting and wiping all flat surfaces, including ledges, door frames, and trim
- Cleaning and sanitizing all bathrooms (toilets, sinks, mirrors, dispensers, floors)

- Thorough sweeping, vacuuming, and mopping of all flooring
- Cabinet, drawer, and shelf interiors and exteriors cleaned
- Spot-cleaning of walls and doors (removal of smudges, tape residue, or scuffs)
- Baseboard and corner cleaning throughout the unit
- Light fixture and vent dusting
- Trash removal and disposal of abandoned items (within limits)
- Appliance cleaning in kitchenettes or break areas (microwave, mini-fridge, etc.)
- **Interior glass cleaning** (e.g., doors, partitions, or conference rooms)

Typical Locations Serviced:

- Empty or transitioning office suites
- Commercial studios or shared spaces
- Retail storefronts, lobbies, or breakrooms
- Multi-tenant units with flexible leasing
- Showrooms or coworking hubs undergoing turnover

Best For:

- Tenants vacating commercial leases
- Landlords prepping new rentals
- Real estate agents staging spaces for viewings
- Businesses moving in and wanting a sanitized baseline
- Units needing a post-renovation polish

Not Included (Unless Requested as Add-Ons):

Window washing (exterior or high glass)

- Floor waxing, stripping, or sealing
- Stain removal from upholstery or carpet
- Furniture or debris hauling (only light trash removal is included)
- IT, server room, or industrial cleaning (specialty)

Common Frequency:

- One-time service during vacancy or final walkthrough
- Scheduled immediately after move-out or before move-in
- May be coordinated with contractors, movers, or leasing agents

Products Typically Used:

- Commercial-grade disinfectants
- HEPA vacuum for post-move dust and allergens
- pH-neutral multipurpose cleaner
- Non-abrasive wall spot cleaner
- Degreasing spray for appliance exteriors
- Streak-free glass cleaner for interior glass

Additional Notes:

Clients are encouraged to confirm **access instructions**, **alarm codes**, and whether the space will be **completely empty** before cleaning. Furniture or office items left behind must be documented or pre-approved for removal.

This service pairs well with **Post-Construction Cleaning**, **Interior Window Cleaning**, and **Janitorial Setup** for new or rotating tenants.

16. Post-Construction Cleaning (Commercial)

Overview:

Post-Construction Cleaning for commercial spaces is a **specialized service** focused on removing the **fine dust, adhesive residue, and debris** left behind after construction, renovation, or tenant improvement projects. It is distinct from janitorial cleaning and requires careful attention to **air quality, surface safety, and material integrity** across office, retail, or industrial settings.

This service is ideal for property managers, developers, or businesses preparing to occupy or relaunch a newly built or remodeled space.

Included Tasks:

- Dust removal from all surfaces, including ledges, walls, doorframes, vents, and window sills
- **High-detail vacuuming** using HEPA equipment for air-safe filtration
- Wipe-down and polish of interior windows, partitions, and glass doors
- Mopping and floor scrubbing (multiple passes if needed to remove drywall or fine debris)
- Debris removal from corners, edges, and behind fixtures
- Cabinet interiors/exteriors cleaned to remove dust and residue
- **Bathroom fixture sanitizing** (toilets, sinks, dispensers, floors)
- **Kitchenette or breakroom polishing**, including counter areas and appliance exteriors
- Light fixture and ceiling fan dusting
- Trash bagging and disposal of lightweight construction debris (e.g., cardboard, sawdust)
- Sticker, label, and tape residue removal from glass or fixtures (if safe to do so)

Typical Locations Serviced:

- Newly built offices or retail spaces
- Renovated showrooms, cafes, or clinics
- Coworking spaces after upgrades
- Tenant improvements or unit expansions
- Shared-use properties or commercial condos

Best For:

- Contractors handing over finished spaces
- Property managers preparing spaces for lease
- Businesses moving into renovated suites
- Commercial landlords turning over upgraded units
- Retail stores relaunching after interior work

Not Included (Unless Requested as Add-Ons):

- Hauling of heavy debris or contractor waste (e.g., lumber, tile scraps)
- Exterior window cleaning or pressure washing
- Wall painting touch-ups or repairs
- Floor waxing or buffing
- Industrial cleanup in warehouse or manufacturing settings (requires specialized quote)

Common Frequency:

• One-time service scheduled after the final contractor walk-through

- Often split into "rough clean" and "final polish" phases
- May be repeated if dust resettles after HVAC activation

Products Typically Used:

- HEPA vacuum (OSHA compliant for construction dust)
- Dry and damp microfiber cloths
- pH-neutral floor cleaner (safe for vinyl, tile, polished concrete)
- Adhesive remover for stickers (non-toxic, surface-safe)
- Degreasing sprays for kitchen/break areas
- Glass cleaner for partitions and windows

Additional Notes:

This service requires the **construction phase to be fully completed**, including removal of tools and materials. Cleaners cannot operate around active demolition or open electrical work. If needed, a **final walkthrough with the project manager** can be scheduled to align priorities.

Often paired with **Move-In Cleaning**, **Janitorial Setup**, or **Interior Window Cleaning** as part of turnover prep.

17. Interior Window & Sliding Door Cleaning (Commercial)

Overview:

This service is designed for commercial spaces that feature **glass partitions**, **interior-facing windows**, **or sliding doors**. It provides a **streak-free**, **polished finish** to high-visibility areas while removing dust, fingerprints, smudges, and grime that accumulate due to foot traffic, HVAC activity, or client use.

Interior glass is essential to a space's **professional appearance**, especially in offices, conference rooms, and retail environments. This service enhances **transparency**, **light flow**, **and hygiene**, making it popular before client meetings, inspections, or listings.

Included Tasks:

- Streak-free cleaning of interior windows and glass panels
- Wiping down of window sills, frames, and handles
- Sliding door interior glass polishing and rail wipe-down
- Removal of dust buildup on frames, ledges, and trim
- Fingerprint, oil, and smudge removal
- Light dusting of nearby blinds or frames (optional)

Typical Locations Serviced:

- Offices with interior glass walls or dividers
- Conference rooms and boardrooms
- Waiting rooms and storefronts
- Showroom displays or retail product windows
- Wellness spaces (salons, spas, medical exam rooms)

Best For:

- Businesses with visible or guest-facing glass
- Offices prepping for meetings, photos, or guests
- Clinics needing clear, sanitized glass barriers
- Showrooms or galleries relying on visual clarity
- Tenants in high-rise buildings with glass cubicle systems

Not Included (Unless Requested as Add-Ons):

- Exterior window cleaning (requires separate contractor)
- Blinds or drape cleaning beyond light dusting
- Window screen removal or repair
- Paint, hard water, or construction adhesive removal

Common Frequency:

- Monthly or bi-monthly in high-traffic offices
- Before events, viewings, or audits
- Seasonal refresh or as-needed maintenance

Products Typically Used:

- Ammonia-free glass cleaner (safe for office use)
- Lint-free microfiber cloths or squeegees
- Soft-bristle brushes for sill and track cleaning
- Non-toxic degreasers for sticky residue
- Handheld vacuums for dry debris in tracks (if needed)

Additional Notes:

This service helps maintain a professional image and can improve **natural light and ambiance**, especially in enclosed or client-facing workspaces. When booked with **Regular Cleaning** or **Expedited Office Cleaning**, this ensures both clarity and sanitation in shared areas.

This service also pairs well with Light Fixture Cleaning, Wall Spot Cleaning, and Special Event Cleaning for full interior presentation.

18. Expedited Office Cleaning (Commercial)

Overview:

Expedited Office Cleaning is a **rapid-response service** designed for commercial clients who need **fast**, **efficient**, **and targeted cleaning** of their workspace — typically on short notice or between high-traffic intervals. This service is ideal for light-to-moderate messes, emergency resets, or in-between deep cleans, ensuring that the business maintains a **professional and hygienic appearance without downtime**.

It focuses on **high-impact zones** and skips low-priority areas, making it perfect for **last-minute** client visits, pop-ups, vendor tours, or internal team resets.

Included Tasks:

- Surface disinfecting and wipe-down of all visible desks, counters, and shared tables
- **Bathroom refresh**: wiping down sinks, mirrors, and toilets (no grout scrubbing)
- Breakroom or kitchenette surface reset (sink, counter, trash)
- Quick vacuuming of open floors and high-traffic carpet paths
- Dry mopping of tile or hardwood walkways
- Trash removal and relining bins
- Quick dusting of common areas (no baseboard work)
- Door handle, switch plate, and entry glass spot cleaning

Typical Locations Serviced:

- Startups and open office environments
- Retail spaces between shifts or resets
- Co-working offices and event venues
- Commercial suites preparing for walk-ins
- Executive offices or boardrooms

Best For:

- Short-notice visits from clients or investors
- Emergency cleaning before/after meetings
- Interim cleaning between full-service appointments
- Light maintenance after catered lunches or vendor visits
- Same-day requests with time constraints

Not Included (Unless Requested as Add-Ons):

- Deep cleaning of bathrooms or grout
- Interior appliance cleaning
- Furniture reordering or staging
- Baseboard or blind detailing
- Window washing or carpet shampooing

Common Frequency:

- As-needed or scheduled 1–2x weekly between regular cleans
- Pre- or post-event day resets

• Ideal 30–90 minute visits (depending on square footage)

Products Typically Used:

- Quick-dry, commercial-grade disinfectant
- Odor-neutralizing surface cleaner
- HEPA handheld vacuum or quiet upright vacuum
- Microfiber cloths and lint-free wipes
- Bathroom-safe quick-sanitizing sprays

Additional Notes:

This service is **time-efficient**, but not a substitute for Deep Cleaning. It's best used as a **supplement** to regular janitorial routines or as a reliable option for **businesses that can't afford visual disruption** during working hours.

Clients should identify priority areas before service for best results. This package is often paired with **Interior Window Cleaning**, **Janitorial Services**, or **Carpet Refresh** for a complete front-facing reset.

19. Special Event Cleaning (Commercial)

Overview:

Special Event Cleaning (Commercial) is a high-impact, **presentation-focused service** tailored to meet the demands of events hosted within commercial spaces — such as **corporate receptions**, **product launches**, **trade shows**, **conferences**, **board meetings**, **or retail promotions**. This package ensures the space is **spotless before the event** and can be **refreshed afterward**, restoring professionalism, safety, and visual polish without disruption to your business schedule.

It is frequently used by **offices**, **showrooms**, **educational centers**, **salons**, **and co-working venues** to accommodate high guest turnover and brand-level appearances.

Pre-Event Cleaning Tasks (if booked before):

- Surface dusting and disinfecting across meeting or presentation zones
- Bathroom resets: sanitized sinks, toilets, mirrors, hand dryers
- Entryway and reception detail cleaning (floors, mats, glass, signage)
- Floors vacuumed and/or mopped in key traffic areas
- Trash removal and bin liner replacement
- Wipe-down of furniture, tables, and staging equipment
- Breakroom or catering area prep wipe
- Glass polishing for windows, partitions, or display cases
- Touchpoint sanitation (handles, switches, railings)

Post-Event Cleaning Tasks (if booked after):

- Removal of trash, debris, and food remnants
- Vacuuming or sweeping of event flooring
- Wipe-down of used tables, counters, and seating
- Spot-cleaning of spills or tracked-in dirt
- Restroom cleaning and supply reset
- Entry and lobby polish to restore guest-facing image

Typical Locations Serviced:

- Office lobbies, conference rooms, or multi-purpose spaces
- Showrooms, salons, or retail floors

- Lecture halls, co-working venues, or fitness studios
- Reception areas, waiting rooms, or training zones

Best For:

- Businesses hosting or renting their space for professional events
- Companies preparing for investors, VIP visits, or public relations activities
- Commercial tenants hosting workshops, holiday functions, or networking mixers
- Medical or wellness offices prepping for open houses or accreditation audits

Not Included (Unless Requested as Add-Ons):

- Event equipment setup or takedown
- Dishwashing or catering staff cleanup
- Floor stripping, waxing, or buffing
- HVAC vent or ceiling cleaning
- **Deep carpet extraction** (available separately)

Common Frequency:

- One-time per event (can be split into pre- and post-event)
- Typically scheduled before open/close of business hours
- May follow a Deep Clean for premium presentations

Products Typically Used:

• Neutral floor cleaners (non-slip, low-scent)

- Disinfecting spray for shared spaces
- Glass cleaner (ammonia-free, fast-dry)
- HEPA vacuums for large or sensitive areas
- Lint-free polishing cloths and multipurpose sanitizers

Additional Notes:

If furniture reconfiguration or vendor coordination is required, alpaca-crew can work in tandem with your team or event planner to establish a cleaning schedule. For highly trafficked events, you may request on-site presence or same-day service windows for continuous cleanliness.

Commonly paired with Interior Window Cleaning, Expedited Office Cleaning, and Trash Overflow Services during busy seasons.

20. Airbnb / Vacation Home Cleaning (Commercial)

Overview:

This commercial version of Airbnb / Vacation Home Cleaning is tailored for **property** managers, real estate investors, and commercial hosts operating multiple short-term rental units or vacation properties. It ensures that each guest check-in meets professional hospitality standards through a high-efficiency, guest-readiness turnover process.

This service emphasizes **consistency**, **cleanliness**, **staging**, **and rapid resets**, often supporting properties under strict timelines or back-to-back bookings. It's structured to meet both guest expectations and platform rating standards (Airbnb, Vrbo, Booking.com).

Included Tasks:

• Full cleaning of all guest-accessible areas: bedrooms, bathrooms, kitchen, living areas

- **Bed-making with fresh linens** (must be provided and laundered onsite or by client)
- **Bathroom sanitizing and re-staging** (toilet, tub, sink, mirror, floor)
- Towel resets and folded display (as per client instructions)
- **Kitchen surface wipe-down**, including exterior of fridge, stove, and microwave
- Trash removal and bin relining
- Sweeping, vacuuming, and mopping of all floors
- Spot cleaning of mirrors, doors, handles, and switches
- Visual reset of furniture, pillows, rugs, and entry area
- Restocking of basic guest amenities (toilet paper, soap, coffee, etc. supplied by client)

Optional/Scalable Additions:

- Supply inventory tracking (if checklist is provided)
- Mini bar or coffee station wipe-down
- Laundry service for linens and towels (Add-On #32)
- Garage or patio cleaning if part of guest access
- **Before-and-after photo documentation** (for property management)

Typical Locations Serviced:

- Professionally managed Airbnb or vacation rentals
- Corporate housing units or short-term apartment leases
- Guest suites or in-law units behind primary residences
- Investment properties under remote management
- Seasonal vacation homes (beach, mountain, urban)

Best For:

- Property management firms coordinating multiple listings
- Out-of-state or remote property owners
- High-volume hosts with rotating bookings
- Mid- to high-end short-term rental units needing white-glove resets
- Clients who need fast turnaround and consistent results

Not Included (Unless Requested or Provided):

- Full supply restocking (e.g., paper towels, toiletries) unless stocked by client
- Trash hauling beyond standard bins
- Outdoor maintenance (e.g., leaf blowing, heavy sweeping)
- Carpet shampooing or heavy odor removal (available separately)
- Damage reporting or guest review management

Common Frequency:

- After each guest checkout
- Weekly for vacant properties
- Monthly refresh for seasonal homes not in use

Products Typically Used:

- Hospitality-grade disinfectants (non-irritating and scent-free)
- All-purpose surface cleaner for kitchens and hard furniture
- Glass cleaner for mirrors and windows
- Floor-safe mopping solution

• Odor-neutralizing room mist (only if permitted by host)

Additional Notes:

alpaca-crew works with clients to customize staging preferences (e.g., towel folding, pillow placement) and will follow **check-in/out windows and key access procedures**. This service supports multi-unit coordination through centralized scheduling and same-day turnaround when needed.

Often paired with Laundry Service, Wall Spot Cleaning, and Balcony / Patio Detailing for full guest prep.

21. Janitorial Services (Commercial)

Overview:

Janitorial Services are structured for **ongoing**, **scheduled facility maintenance** within commercial and institutional settings. These services are designed to support **daily or multi-day routines** across medium to large properties such as **offices**, **clinics**, **retail stores**, **schools**, **gyms**, **and shared commercial spaces**. The emphasis is on **hygiene**, **safety**, **presentation**, **and operational reliability**.

Unlike one-time cleanings, janitorial services are part of a **contracted or rotating schedule**, often involving **supply refills**, **waste management**, and **routine sanitation**.

Included Tasks (Standard Janitorial Routine):

- General surface cleaning: desktops, counters, shared equipment
- Trash and recycling removal, including liner replacement

- **Restroom cleaning and restocking**: toilets, sinks, mirrors, hand dryers, paper towels, soap
- Breakroom/kitchenette wipe-down: sink, counters, appliances (exterior only)
- Floor sweeping, vacuuming, and mopping of common areas and workspaces
- Glass and mirror polishing (interior only)
- Dusting vents, ledges, blinds (as scheduled)
- Touchpoint disinfection: door handles, switch plates, elevator buttons
- Stocking consumables (toilet paper, soap, hand sanitizer—if supplied by client)
- Light maintenance reporting (e.g., broken fixtures, missing supplies, unusual waste)

Optional or Tiered Inclusions (By Agreement):

- Conference room resets
- Supply closet monitoring and ordering
- Floor buffing or stripping (add-on)
- Window or blind cleaning (rotational basis)
- Specialty area servicing (IT rooms, gyms, locker rooms)

Typical Locations Serviced:

- Corporate offices and suites
- Fitness centers and wellness studios
- Medical clinics (non-sterile zones)
- Schools, tutoring centers, and child care spaces
- Government buildings, banks, and community centers
- Multi-tenant office buildings with shared restrooms and lobbies

Best For:

- Businesses requiring daily cleaning and sanitizing
- Property managers overseeing common areas in office complexes
- Workplaces that serve employees and customers onsite
- Retail or hospitality locations with strict cleanliness expectations
- Organizations needing supply management and systemized cleaning

Not Included (Unless Contracted Separately):

- Exterior window cleaning or pressure washing
- Hazardous waste handling (e.g., blood, needles, lab materials)
- Carpet extraction, floor waxing, or tile sealing
- Heavy appliance or equipment cleaning
- IT/server room disinfection (specialized)

Common Frequency:

- Daily (5–7x/week)
- Every other day (M/W/F)
- Weekly maintenance with monthly deep tasks
- 1–2x per day for larger buildings or shift coverage

Products Typically Used:

- Bulk janitorial-grade disinfectant and degreaser
- Commercial toilet bowl cleaner and urinal deodorizer
- Neutral pH floor cleaner (machine compatible)

- Glass and mirror cleaner (non-ammonia)
- Sanitizing wipes, mop heads, microfiber kits
- Touchless soap/sanitizer refill packs (if stocked)

Additional Notes:

Clients may request a **custom cleaning checklist** by zone (e.g., lobby, kitchen, restrooms), and alpaca-crew janitorial staff can **track supply inventory**, report restock needs, or help implement color-coded cloth systems for cross-contamination prevention.

Janitorial Services may be bundled with **Quarterly Deep Cleaning**, **Carpet Shampooing**, and **Special Event Cleaning** for full facility management.

22. Carpet Cleaning (Commercial)

Overview:

Commercial Carpet Cleaning is a **specialized floor care service** designed to remove embedded dirt, allergens, stains, and odors from high-traffic carpeting in business environments. Unlike residential carpet care, commercial jobs often involve **larger areas**, **low-pile synthetic fibers**, **and consistent wear patterns**, requiring **industrial-grade equipment** and stain-specific treatment plans.

This service is essential for maintaining professional appearance, indoor air quality, and employee wellness, especially in offices, clinics, and retail spaces.

Included Tasks:

- **Pre-vacuuming** of all carpeted areas with a commercial-grade HEPA vacuum
- Spot treatment of visible stains (coffee, ink, food, mud, etc.)

- Hot water extraction or low-moisture encapsulation cleaning, depending on fiber type
- Pet hair, dust, and odor removal (if applicable)
- Edge detailing near walls, baseboards, or under furniture
- Post-clean walk-through for quality assurance
- Fan-assisted drying or ventilation setup (if required)

Typical Locations Serviced:

- Office cubicle floors and hallways
- Conference rooms and meeting spaces
- Lobby and reception carpet zones
- Retail floors and showrooms
- Classrooms, training centers, or waiting rooms
- Churches and auditoriums with wall-to-wall carpeting

Best For:

- Offices with noticeable wear or tracked-in stains
- Post-seasonal resets (after rain, winter, or heavy traffic)
- Clinics or wellness spaces maintaining air and surface quality
- Businesses prepping for inspections, events, or quarterly resets
- Tenants moving in/out of commercial suites

Not Included (Unless Requested as Add-Ons):

- Carpet replacement or repair (referral recommended)
- Upholstery cleaning for office chairs or sofas
- Deep odor remediation for water/mildew damage

- Mat or rug pick-up/drop-off for offsite washing
- Carpet protector application (available by quote)

Common Frequency:

- Quarterly for general offices
- Monthly for high-traffic retail or public facilities
- One-time pre-inspection or post-lease cleanings
- Seasonal refresh (post-rain, snow, or pollen season)

Products & Equipment Used:

- Commercial carpet shampoo (low-foam, non-toxic)
- Enzyme spot cleaners for organic stains
- Hot water extractor or low-moisture rotary machine
- Stain-neutralizing agents (pH balanced)
- HEPA vacuum with edge tools
- Drying fans or open-vent setup as needed

Additional Notes:

Clients are advised to **remove paper materials**, **sensitive electronics**, **and small items** before the service. While alpaca-crew technicians will clean around large furniture, items like conference chairs, rolling carts, or displays may be moved for better coverage if accessible.

This service is often bundled with **Janitorial Service**, **Move-In/Out Cleaning**, or **Special Event Cleaning** for a full facility refresh.

23. Boat Cleaning Services (Commercial)

Overview:

Boat Cleaning Services (Commercial) are tailored for charter companies, marine rental fleets, marinas, and event-hosting vessels. This service covers the interior cleaning and hygiene maintenance of boats used for business or hospitality purposes — including sightseeing boats, yachts, corporate charters, and rental houseboats. It prioritizes clean presentation, odor control, and moisture-safe sanitization while respecting marine equipment and finishes.

Whether used between guest rentals, for corporate hosting, or as seasonal upkeep, alpaca-crew's marine-friendly protocols ensure vessels are guest-ready and professionally maintained.

Included Tasks:

- Vacuuming and/or sweeping of all interior flooring (including marine carpet, vinyl, or decking)
- Wipe-down and sanitizing of hard surfaces (tables, walls, storage ledges, rails)
- Full galley/kitchenette cleaning: sink, counter, cabinets (exterior only), and appliances
- **Bathroom/head sanitizing**: toilet, sink, floor, and mirrors
- Windows and interior glass cleaning for clear guest visibility
- Dusting of handrails, control panels, and navigational surfaces (without touching instrumentation)
- Odor neutralization in guest and crew areas
- Trash removal and bin relining
- Light mildew check and moisture alert flagging

Typical Boats Serviced:

- Charter yachts
- Sightseeing or dinner boats

- Rental or event houseboats
- Floating offices or conference vessels
- Large fishing or transport boats used for client-facing purposes

Best For:

- Commercial operators turning over boats between bookings
- Marina-owned or fleet-managed vessels
- Hospitality or entertainment cruises
- Event vessels used for weddings, parties, or media shoots
- Maintenance reset between seasons or rentals

Not Included (Unless Arranged Separately):

- Exterior hull, deck, or waterline washing
- Engine bay or bilge cleaning
- Power washing or scraping of marine growth
- Restocking of marine supplies or safety gear
- Deep mold remediation (referral required)

Common Frequency:

- Between each guest booking (charter turnover)
- Weekly or bi-weekly for event-ready vessels
- Pre- and post-season deep clean
- Monthly reset for fleet or shared-use boats

Products Typically Used:

- Marine-safe, biodegradable cleaners (non-toxic, salt-resistant)
- Mold and mildew-safe surface sprays
- Ammonia-free glass and screen cleaners
- Non-abrasive brushes for tight corners
- HEPA vacuum or handheld for compact spaces
- Scent-free odor neutralizers for enclosed cabins

Additional Notes:

Commercial boat cleanings require **dockside access** and may be scheduled to align with **charter departure/arrival times**. Technicians are trained to navigate narrow stairwells, marine ladders, and non-standard layouts with care. Clients should disclose **sensitive electronics**, **radar**, **or guest-use policies** in advance.

This service is commonly paired with Mobile Car Wash (for guest vehicles), Post-Construction Cleaning (for recently refurbished vessels), or Laundry Service for onboard linens.

24. Mobile Car Wash / Detailing (Commercial)

Overview:

Mobile Car Wash / Detailing (Commercial) is a **fleet-friendly vehicle care service** offered onsite at your place of business. It is ideal for companies with **employee vehicles, management fleets, or client-facing cars** that require regular maintenance or appearance-ready presentation. alpaca-crew's partnered detailing technicians provide **on-location wash and interior service**, minimizing employee downtime and eliminating offsite coordination.

Whether scheduled as a **standalone fleet service or a staff amenity**, this offering is a valued convenience in today's mobile business environment.

Included Tasks (Standard Package):

- Exterior hand wash with pH-balanced soap
- Tire and wheel cleaning with safe degreaser
- Microfiber drying to prevent water spots
- Window and mirror polishing (inside and out)
- Interior vacuuming of seats, floors, and trunk
- Dashboard, console, and door panel wipedown
- Air vent and cupholder detailing

Optional Upgrades (Upon Request or Schedule):

- **Interior shampooing** for seats and carpets
- Leather conditioning
- Engine bay wipe-down (cosmetic only)
- Clay bar treatment and hand wax
- Odor neutralization (for pet or smoke smell)
- Headlight polishing
- Fleet branding cleanup (logo zones, wraps)

Typical Clients Served:

- Real estate agencies
- Executive or management fleets
- Corporate campuses offering vehicle perks
- Medical or legal firms with VIP transport
- Construction or tradespeople needing truck resets
- Event companies with visible branded vehicles

Best For:

- Companies offering employee vehicle perks
- Weekly or bi-weekly **fleet maintenance**
- Vehicles used in client transportation or field sales
- Businesses hosting visitors or offsite services
- Contractors prepping work vehicles for job sites

Not Included (Unless Arranged Separately):

- Paint correction or scratch removal
- Ceramic coatings or detailing beyond standard packages
- Vehicle repair or interior restoration
- Lifted vehicles or oversized vans (unless quoted)

Common Frequency:

- Weekly or bi-weekly (fleet maintenance)
- Monthly (staff or management perks)
- One-time service before events, media shoots, or transitions

Products & Equipment Used (By Partner Team):

- Eco-friendly or waterless car wash solution (if required by location)
- Automotive glass cleaner
- Tire degreaser and rim-safe cleaner
- Upholstery cleaner or leather balm

- Fragrance-free odor eliminators
- Quiet generator or water tank system (self-contained)

Additional Notes:

Clients should ensure **vehicle keys and access are available** during the scheduled time. Vehicles must be parked **in a designated area** with sufficient space for team setup. All detailing services are **fully mobile and contactless**, with completion updates available digitally.

This service is commonly paired with Commercial Cleaning, Houseboat Cleaning (if guest transport is included), or Special Event Cleaning for total on-site presentation management.

25. Refrigerator Cleaning (Add-On Service)

Overview:

Refrigerator Cleaning is a detailed add-on service that focuses on the **interior sanitation and organization** of the refrigerator and/or freezer compartments. It is designed to remove **spills**, **stains**, **odors**, **and expired food residue**, helping improve both **hygiene and appearance** while extending the appliance's usability.

This service is often booked alongside deep cleans, move-in/move-out services, or Airbnb resets, and is especially helpful after spills, long-term storage, or guest use.

Included Tasks:

- Removal of all items (if any) to clean interior surfaces
- Wiping and sanitizing shelves, bins, and drawers (non-removable and removable)
- Spot-cleaning sticky spots, spills, or crumbs
- Disinfecting and deodorizing interior walls and seals

- Wipe-down of door gaskets and inner frame
- · Optional reorganization of items after cleaning
- Light cleaning of fridge exterior (if included in scope)

Typical Refrigerators Serviced:

- Standard home or apartment fridges
- Airbnb or vacation rental fridges (often used by guests)
- Small office breakroom or kitchenette fridges
- Top-freezer or bottom-freezer units
- Standalone or under-counter models

Best For:

- Move-outs or move-ins with empty appliances
- Homeowners cleaning up after spills or forgotten food
- Vacation rental turnovers where guest food was stored
- Properties with visible odor or mold risk in the fridge
- Seasonal cleanouts (e.g., post-holiday, after hosting)

Not Included (Unless Requested or Approved):

- **Deep mold remediation** (black mold or biohazard)
- Defrosting of ice buildup or frozen compartments
- Pulling out heavy built-in units
- Exterior appliance polishing (available separately)
- Restocking groceries or labeling food

Common Frequency:

- As-needed after spills or guest turnover
- Every 3–6 months as part of a seasonal deep clean
- One-time with move-in/move-out or post-construction

Products Typically Used:

- Food-safe disinfectant spray (non-toxic, no harsh fragrance)
- Baking soda or enzymatic odor neutralizer
- Degreasing spray for sticky residue
- Microfiber cloths and scrapers
- Optional: Plastic-safe polish for drawer bins

Additional Notes:

Clients are encouraged to **empty the fridge beforehand** when possible to allow full access. If items are present, cleaners may remove, clean, and replace them — but expired, spoiled, or moldy food will be discarded (with photo documentation if needed).

This add-on is frequently paired with **Oven Cleaning**, **Cabinet Cleaning**, or **Deep Kitchen Cleaning** for a full appliance reset.

26. Garage Cleaning (Add-On Service)

Overview:

Garage Cleaning is an interior/outdoor hybrid service focused on **removing dirt**, **cobwebs**, **dust**, **and clutter** from residential or small commercial garages. It improves **safety**, **cleanliness**, **and**

visual order in areas that often accumulate seasonal debris, pet fur, or neglected storage dust. This service can be scheduled as part of a larger deep clean or seasonal reset.

It's ideal for clients using their garage as a workspace, entry zone, laundry area, or storage facility — especially if planning to host guests, reorganize, or park vehicles again.

Included Tasks:

- Sweeping or vacuuming garage floor and corners
- Cobweb and dust removal from walls, ceilings, and windows
- Wipe-down of reachable shelves, hooks, and storage surfaces
- Light surface cleaning of washer/dryer (if present)
- Trash or debris bagging (loose, dry items only)
- Spot mop or degrease of flooring (concrete-safe solution)
- Pet hair removal from corners, mats, and near entry points
- Flagging of mold or rodent signs for client awareness

Typical Spaces Serviced:

- 1- to 3-car attached garages
- Laundry areas inside garage spaces
- Airbnb garages used by guests
- Workshops or hobby corners in garages
- Entryways leading from garage to house

Best For:

• Seasonal resets (spring/fall garage clearing)

- Post-renovation or home repairs
- Clients preparing to use garage for storage or parking again
- Homes with pets or pest signs in the garage
- Hosting events where the garage may be visible or used for access

Not Included (Unless Arranged Separately):

- · Heavy clutter removal or furniture hauling
- Donation sorting or box unpacking
- Oil stain or rust removal on flooring
- Garage door repair, repainting, or motor work
- Yard waste or construction debris hauling

Common Frequency:

- Every 6 months for seasonal control
- One-time with deep clean or move-out
- Quarterly for homes with high use or pet zones

Products Typically Used:

- Concrete-safe degreaser or garage floor cleaner
- Dusting brushes and dry mops
- Microfiber cloths for shelving
- HEPA vacuum (optional for light-duty garages)
- Pet hair brushes and odor neutralizer spray (if applicable)

Additional Notes:

Clients are advised to **move sensitive equipment**, **paint**, **or tools** away from cleaning zones beforehand. For garages with limited lighting or tight shelving, service is conducted based on safe reach and floor accessibility.

This add-on is often bundled with **Baseboard Cleaning**, **Pet Hair Cleanup**, or **Closet Organization** for full home maintenance days.

27. Cabinet Cleaning (Add-On Service)

Overview:

Cabinet Cleaning is a detailed add-on service that targets both the **interior and exterior** of cabinets in kitchens, bathrooms, laundry rooms, or storage spaces. It focuses on removing **grease**, **dust**, **crumbs**, **sticky spills**, **and fingerprints**, while restoring a clean, organized appearance to high-use storage areas. This service is especially useful for **move-in/out cleanings**, **deep kitchen resets**, **Airbnb turnovers**, or post-renovation wipe-downs.

Included Tasks:

- Complete wipe-down of cabinet exteriors, including doors, handles, sides, and toe-kicks
- Interior cleaning of shelves, drawers, and liners
- Removal of dust, crumbs, sticky residue, and spilled liquids
- Disinfecting of cabinet surfaces (non-bleach, wood-safe cleaner)
- Grease removal around kitchen cabinet handles or hinges
- Wipe-down of drawer fronts and organizers (if accessible)
- Optional reorganization or item reset (if previously approved)

Typical Locations Serviced:

- Kitchen cabinets and drawers (including pantries)
- Bathroom vanities and medicine cabinets
- Laundry cabinets or utility room storage
- Hallway or entry closets with shelving
- Airbnb or rental units before new guest arrival

Best For:

- Move-in/move-out cleanings with empty cabinets
- Kitchen deep cleans where oil and residue are visible
- Bathrooms with makeup spills, medicine storage, or water stains
- Rentals or short-term stays between guests
- Seasonal resets when reorganizing storage spaces

Not Included (Unless Arranged Separately):

- Cabinet repainting, refacing, or repair
- Closet rod wiping or hanger reordering (see Closet Organization)
- Item-by-item organization (unless instructed)
- Disposal of expired or personal items without client direction
- Heavily damaged or moldy cabinets (referral recommended)

Common Frequency:

- Quarterly in active kitchens
- Monthly in Airbnb units

- Once per lease turnover
- One-time during deep cleaning or staging

Products Typically Used:

- Wood-safe or laminate-safe cleaner
- Natural degreaser (lemon, orange, or enzyme-based)
- Microfiber cloths and small brushes
- Nontoxic disinfectant spray
- Optional baking soda or vinegar wipe for odor control

Additional Notes:

If cabinets contain personal items, alpaca-crew staff will **work around contents or clean around open sections** unless the client has emptied them in advance. For best results, cabinet interiors should be cleared ahead of service.

This add-on is commonly paired with **Refrigerator Cleaning**, **Oven Cleaning**, and **Deep Kitchen Cleaning** for a complete kitchen overhaul.

28. Oven Cleaning (Add-On Service)

Overview:

Oven Cleaning is a deep-degreasing, high-effort add-on designed to **remove baked-on residue**, **grease**, **and odor** from the interior and exterior of standard residential ovens. It restores both **functionality and appearance**, ensuring a cleaner, safer, and more hygienic cooking environment. This service is especially valuable after **holiday cooking**, **tenant turnover**, **Airbnb stays**, **or months of buildup**.

Included Tasks:

- Complete interior oven cleaning, including walls, floor, door glass, and racks
- Manual grease and carbon buildup removal
- Degreasing of oven door seals and handle
- Wipe-down of oven control panel (non-electronic surface only)
- Removal of crumbs and ash around base and burner areas (if gas or exposed coil)
- Odor neutralization using food-safe cleaning products

Types of Ovens Serviced:

- Standard electric and gas ovens
- Wall-mounted or slide-in ranges
- Airbnb or short-term rental ovens
- Combo units with microwave-oven splits (oven section only)

Best For:

- Properties where cooking is frequent or heavy
- Move-out cleanings or pre-inspections
- Hosts prepping kitchens for guests
- Seasonal kitchen resets (especially after holidays or events)
- Post-renovation units covered in dust or storage debris

Not Included (Unless Arranged Separately):

- Microwave, range hood, or stovetop cleaning (separate services or part of kitchen deep clean)
- Self-cleaning oven resets (cleaners do not activate self-cleaning cycles)
- Industrial-grade or commercial ovens (beyond standard residential)
- Appliance repairs or calibration

Common Frequency:

- Every 3–6 months for moderate use
- Monthly for Airbnb or rental properties
- One-time during move-in/out or holiday cleanups

Products Typically Used:

- Food-safe degreaser or oven gel
- Baking soda and vinegar for natural scrubbing (by request)
- Non-scratch scrub pads and brushes
- Microfiber and heat-resistant gloves
- Odor eliminator (optional and non-fragranced)

Additional Notes:

Clients are encouraged to **remove oven trays, food, or foil liners** before service begins. If heavy buildup is found, cleaners may require extra time or recommend a **repeat treatment for full restoration**.

This add-on is frequently paired with **Refrigerator Cleaning**, **Cabinet Cleaning**, or **Deep Kitchen/Bathroom Service** for a comprehensive appliance reset.

29. Windows and Blinds (Add-On Service)

Overview:

The **Windows and Blinds** add-on is a two-part detailing service that focuses on cleaning **interior window glass, sills, tracks, and blinds** to restore light clarity, remove dust, and refresh commonly overlooked visual elements of the home. It's ideal for properties needing **presentation-level polish**, especially for showings, guests, seasonal resets, or post-construction work.

This service addresses both **glass visibility** and **blind hygiene**, helping improve natural light flow, indoor air quality, and overall aesthetics.

Included Tasks:

Windows (Interior Only):

- Streak-free cleaning of all interior-facing windowpanes
- Frame, sill, and handle wipe-down
- Track vacuuming or brushing (to remove dust, pet hair, and debris)
- Fingerprint and smudge removal from high-traffic zones
- Spot-polishing of sliding doors, French doors, or entryway glass

Blinds:

- Dusting or dry-wiping of horizontal blinds (vinyl, plastic, or wood)
- Light wiping of stains or buildup on slats
- Rods and valance areas dusted

• Light spot-cleaning of pull cords and window trim (as reachable)

Typical Areas Serviced:

- Living rooms, bedrooms, kitchens, and home offices
- Sliding patio doors and floor-to-ceiling windows
- Bathrooms or stairwells with decorative windows
- Rental or Airbnb units with pet-smudged glass or tracked-in dust
- Rooms with seasonal pollen buildup or HVAC dust

Best For:

- Homes with pets or children
- Clients prepping for showings or photography
- Seasonal deep cleaning or allergy control
- Homes near roadways, construction, or trees
- Clients wanting maximum sunlight and visual freshness

Not Included (Unless Arranged Separately):

- Exterior window cleaning
- Shutter detailing or cloth drape/lined curtain cleaning
- Full blind disassembly
- Hard water stain or paint removal on glass
- Windows above reach height without ladder clearance

Common Frequency:

- Every 3–6 months for standard homes
- Monthly for vacation rentals or properties with pets
- One-time reset before move-in/out or after renovations

Products Typically Used:

- Ammonia-free, streak-free glass cleaner
- Microfiber cloths and squeegees
- Soft bristle blind brush or glove
- Small vacuum attachment for track debris
- Mild degreaser or surface-safe polish for tough smudges

Additional Notes:

For best results, clients should **ensure windows are accessible and cleared of furniture or decor**. For homes with many blinds, service time may be extended. If any window shows signs of water damage or seal failure, assessors may recommend repair referrals.

This add-on is commonly paired with **Wall Spot Cleaning**, **Light Fixture Cleaning**, or **Balcony/Patio Cleaning** for a total visibility refresh.

30. Dishwasher Cleaning (Add-On Service)

Overview:

Dishwasher Cleaning is a focused appliance hygiene service that removes **food residue**, **grease buildup**, **and odor** from the interior and edges of residential dishwashers. Over time, dishwashers can accumulate debris in filters, gaskets, and spray arms — reducing their

effectiveness and leaving behind unpleasant smells. This add-on restores performance and cleanliness using **safe**, **food-grade solutions**.

It's especially useful for move-in/move-out cleanings, deep kitchen services, or Airbnb resets, where the dishwasher may have sat unused or retained residue from frequent use.

Included Tasks:

- Wipe-down of the interior tub, walls, and door
- Scrubbing of the rubber gasket and door seals
- Cleaning of the bottom drain area and visible food debris
- Filter removal (if accessible) and rinse to remove sludge
- Spray arm inspection and cleaning (as reachable)
- **Deodorizing treatment** with food-safe cleaner or vinegar rinse
- Exterior panel wipe-down and handle polishing

Typical Units Serviced:

- Standard residential dishwashers
- Airbnb/rental units with frequent guest use
- Move-in ready homes with unused or closed dishwashers
- Kitchens experiencing odors or drain smells
- Households with water stains or cloudy film issues

Best For:

- Move-in or move-out cleans
- Kitchens where odor or drainage issues have been noticed

- Deep kitchen cleanings involving all major appliances
- Homeowners with soft water buildup, hard water marks, or detergent film
- Short-term rentals in need of appliance resets between guests

Not Included (Unless Arranged Separately):

- Drain unclogging or repair
- Heavily calcified spray arm disassembly
- Exterior stainless steel polishing (available separately)
- Commercial-grade dishwashers or restaurant units
- Running a full empty cycle (unless pre-approved)

Common Frequency:

- Every 3–6 months
- With every kitchen deep clean
- After long periods of non-use
- One-time reset for newly rented units or guest properties

Products Typically Used:

- Food-safe degreasing spray
- Baking soda and vinegar for deodorizing (optional)
- Soft scrub pad or cloth
- Toothbrush-style detail brush
- Microfiber for stainless surfaces

Additional Notes:

Clients are asked to ensure the **dishwasher is empty** at the time of service. If any dishes are present, the crew will pause the service until cleared. If strong odors or buildup are present, a **secondary treatment or deodorizer tab** may be recommended.

This add-on pairs well with **Oven Cleaning**, **Cabinet Cleaning**, and **Refrigerator Cleaning** for a full appliance reset.

31. Balcony / Patio Cleaning (Add-On Service)

Overview:

Balcony / Patio Cleaning is a light exterior add-on service designed to **remove dirt, cobwebs**, **debris**, **and pet mess** from outdoor living areas. It helps restore a **clean**, **usable space for residents or guests**, especially in multi-unit buildings, vacation homes, or properties preparing for a showing or event.

This service is especially popular with **Airbnb hosts**, **pet owners**, **and seasonal deep cleans**, as well as homes with **sliding door access to outdoor seating**, **balconies**, **or shared patios**.

Included Tasks:

- Sweeping or vacuuming of dust, dirt, and loose debris from floors and corners
- Cobweb and insect removal from walls, ceilings, or corners
- Spot mopping of sealed or tiled patio floors (if water-safe)
- Wipe-down of railings, patio furniture, and door frames
- Pet waste removal (light duty only, if visible)
- Sliding glass door exterior wipedown
- Alerting clients to visible damage, mildew, or safety hazards

Typical Areas Serviced:

- Apartment balconies (concrete, tile, or vinyl surfaces)
- Outdoor patios connected to kitchens or living rooms
- Airbnb decks or outdoor sitting areas
- Small porches or condo balconies
- Urban or mid-rise unit patios with shared outdoor space

Best For:

- Homes with pets using the balcony for relief
- Rentals where guests frequently access outdoor areas
- Seasonal cleaning for pollen, dust, or leaf accumulation
- Post-party or event reset
- Entryways or outdoor zones that impact curb appeal

Not Included (Unless Arranged Separately):

- Power washing or pressure cleaning
- Deck sealing or scrubbing of untreated wood
- Exterior wall washing
- Heavy mildew removal or algae treatment
- Hauling furniture, plants, or large items

Common Frequency:

- Every 1–3 months during spring/summer
- Monthly for homes with pets

- One-time for showings or Airbnb guest resets
- Quarterly as part of full-property maintenance

Products Typically Used:

- Outdoor-safe floor cleaner (pH-neutral for tile or sealed concrete)
- Outdoor broom or soft brush
- Microfiber cloths for railings and trim
- Bucket and mop (for tiled patios)
- Natural odor neutralizer for pet zones (non-toxic)

Additional Notes:

Clients should notify the team if **plants**, **breakables**, **or weather-sensitive furniture** are present. For balconies with **no water drainage or exposure concerns**, cleaners will use minimal water or dry-cleaning methods.

This add-on is frequently combined with **Interior Window Cleaning**, **Pet Hair Cleanup**, or **Post-Party Cleaning** for a full indoor/outdoor reset.

32. Laundry Service (Add-On Service)

Overview:

The Laundry Service add-on provides **in-home washing**, **drying**, **and folding** of linens, towels, bedding, or personal clothing using the client's appliances. Designed for convenience and efficiency, this service is ideal for **Airbnb hosts**, **busy households**, **and vacation rentals** needing a full reset between stays, or for clients seeking help with laundry overflow.

It ensures your laundry is cleaned and folded neatly during the scheduled visit, with options for **standard or premium handling**, depending on client preferences.

Included Tasks:

- Washing and drying of pre-sorted laundry using client-provided detergent (or standard product by request)
- Folding and stacking of towels, bedding, and clothing
- Neat placement of clean items in designated locations (e.g., linen closets, beds, baskets)
- Lint trap cleared after each dryer cycle
- Optional bed remaking with fresh sheets (if included in task list)
- Machine wipe-down (exterior only) for washer and dryer

Typical Items Serviced:

- Sheets, pillowcases, duvet covers
- Towels and bath mats
- Washable guest robes or kitchen towels
- Light personal clothing (if approved by client)
- Airbnb host-provided linens or blankets

Best For:

- Airbnb hosts turning over guest linens
- Families needing laundry support during deep cleans
- Vacation homes after extended use
- Post-party or post-holiday resets
- Clients unable to fold or organize large volumes of laundry

Not Included (Unless Arranged Separately):

- Ironing or steaming
- Delicate, dry-clean-only, or hand-wash items
- Stain pretreatment or sorting of mixed laundry
- Use of client-specific products unless provided
- · Commercial laundering or offsite pickup/drop-off

Common Frequency:

- After every guest checkout (for short-term rentals)
- Weekly or biweekly for household maintenance
- As-needed during full home service days
- One-time with deep clean or seasonal prep

Products Typically Used:

- Client-provided detergent (default)
- Hypoallergenic detergent available upon request
- Dryer sheets or fragrance-free alternatives
- Gloves and folding surface (brought by crew)
- Optional eco-friendly detergent (must be confirmed)

Additional Notes:

Clients should ensure machines are in working order and pre-cleared of items. Laundry loads

must be ready to start (sorted or bagged). Time-per-load will depend on the cycle duration, and **volume may be limited by service window** unless multiple loads are scheduled.

This add-on is commonly bundled with **Bedding Service**, **Airbnb Cleaning**, and **Closet Organization** for a full linen care package.

33. Pet Hair Cleanup (Add-On Service)

Overview:

Pet Hair Cleanup is a targeted service that focuses on **removing embedded pet hair and dander** from soft surfaces, corners, and high-shed zones within the home. Designed for households with **dogs, cats, or other furry companions**, this add-on ensures more thorough cleaning than standard vacuuming alone — especially in areas like upholstery, rugs, stairs, and around baseboards.

It helps restore **visual cleanliness, improve air quality**, and reduce allergens that accumulate in pet-friendly homes, rentals, or Airbnb properties.

Included Tasks:

- Detailed vacuuming of furniture, rugs, and corners using pet hair attachments
- Manual brushing or rolling of soft surfaces (pillows, bedding, stairs)
- Pet fur removal from baseboards, vents, and wall trim
- Hair pickup from around food bowls, crates, litter boxes, and entryways
- Vacuuming of upholstered chairs, sofas, and pet-designated furniture
- Optional deodorizing treatment for soft surfaces or rooms (fragrance-free on request)

Typical Areas Serviced:

- Living rooms and carpeted stairs
- Bedrooms or guest rooms used by pets
- Entryways and window perches
- Pet bedding areas or crate zones
- Airbnb properties following pet-friendly stays

Best For:

- Households with shedding-prone dogs or cats
- Properties with allergy concerns or guest turnover
- Move-outs where pet hair must be fully removed
- Spring/fall seasonal shedding periods
- Post-boarding or after-pet-sitting visits

Not Included (Unless Requested Separately):

- Heavy odor remediation (requires Add-On #44: Pet Odor Removal)
- Full carpet shampooing
- Steam cleaning of upholstered furniture
- Pet stain removal or urine treatment
- Removal from vehicle interiors (covered under Mobile Car Wash)

Common Frequency:

- Monthly or biweekly in multi-pet homes
- With every deep clean for shedding-prone breeds

- Between Airbnb guests (especially pet-approved stays)
- After heavy shedding seasons

Products & Tools Typically Used:

- HEPA-filter vacuum with pet attachments
- Lint rollers and fur brushes
- Rubber-edged pet hair squeegee
- Enzyme-based deodorizer (non-fragrant, optional)
- Microfiber cloths for edge work and vents

Additional Notes:

Clients may be asked to identify **pet zones or furniture to avoid**, especially if pets are territorial. If large clumps are found behind or under furniture, the team will document and remove what's accessible without heavy lifting. This service pairs especially well with **Pet-Friendly Cleaning**, **Carpet Cleaning**, and **Bedding Service** for a complete animal-friendly reset.

34. Bedding Service (Making the Bed) (Add-On Service)

Overview:

Bedding Service is a focused linen reset task that includes **remaking beds with fresh sheets**, **pillowcases**, **and covers** as part of a regular or Airbnb cleaning. It ensures beds look crisp, clean, and guest-ready, enhancing both presentation and comfort. This service is often used in **short-term rentals**, **post-laundry resets**, **or after deep cleaning bedrooms**.

Included Tasks:

- **Removal of used or dirty bedding** (if not already removed)
- Making the bed with clean sheets and pillowcases (provided by client)
- Fluffing pillows and aligning decorative shams or throws
- Straightening bed skirts, duvets, or comforters
- Optional layering/staging for luxury presentation (Airbnb or guest rooms)

Typical Beds Serviced:

- Twin, full, queen, and king mattresses
- Guest beds, daybeds, or pull-out couches (upon request)
- Airbnb or short-term rental beds
- Primary beds following deep or seasonal cleaning

Best For:

- Airbnb hosts turning over guest rooms
- Clients using alpaca-crew's Laundry Service for linens
- Households with multiple beds to reset post-cleaning
- Seniors or clients needing mobility support with heavy bedding
- Visual prep before home showings or open houses

Not Included (Unless Arranged Separately):

- Stain treatment or washing of linens (covered under Laundry Service)
- Moving furniture or mattresses
- Fitted sheet replacement on waterbeds or oversized beds

Ironing or steaming of linens

Common Frequency:

- With every Airbnb/vacation rental turnover
- Weekly or biweekly for busy households
- One-time service with deep clean, especially before guests arrive

Products & Tools Typically Used:

- Clean linens (provided by client or already laundered)
- Fabric refresher or linen spray (unscented upon request)
- Gloves and protective covers (for hygienic handling)

Additional Notes:

Clients are encouraged to clearly **label or leave out fresh linens** in each room. Beds will be made according to standard layout unless custom staging is requested (e.g., towel swans, folded throws). This add-on is often paired with **Laundry Service**, **Pet Hair Cleanup**, and **Airbnb Cleaning** for full room preparation.

35. Baseboard Cleaning (Add-On Service)

Overview:

Baseboard Cleaning is a detailed, edge-focused service that targets the **dust**, **grime**, **hair**, **and scuff marks** that accumulate along the baseboards of walls throughout a property. Often overlooked during general cleaning, baseboards are **high-visibility details** that impact the perception of cleanliness—especially in homes with pets, children, or high foot traffic.

This service is commonly requested during **deep cleans**, **move-outs**, **showings**, **or seasonal resets** and can be performed as a standalone enhancement or bundled with other precision detailing tasks.

Included Tasks:

- Hand-wiping of baseboards throughout the home, including around corners and door frames
- Dry dusting to remove pet hair and loose particles
- Scrubbing of marks and scuffs using a non-abrasive cleaner
- Attention to edges behind furniture and in tight corners (if accessible)
- Light polishing for vinyl, wood, or painted finishes (optional)

Typical Areas Serviced:

- Living rooms and hallways
- Bedrooms and staircases
- Kitchens and bathrooms
- Entryways and laundry rooms
- Behind beds, sofas, and along high-traffic zones

Best For:

- Move-in/move-out cleanings
- Homes with pets (fur often gathers along baseboards)
- Property listings and photo staging
- Post-renovation or construction resets
- Quarterly deep cleaning schedules

Not Included (Unless Arranged Separately):

- Painting or touch-up of damaged trim
- Repairing cracked, split, or peeling baseboards
- Heavy furniture moving for full access
- Crown molding or trim above head height

Common Frequency:

- Every 3–6 months for visual upkeep
- With every deep clean or initial assessment
- One-time before showings, guest stays, or seasonal resets

Products & Tools Typically Used:

- pH-neutral multi-surface cleaner
- Microfiber cloths and scrub-safe sponges
- Detail brushes for grooves and corners
- Lint-free polishing cloths (for glossy finishes)
- HEPA vacuum edge attachment (for dry prep)

Additional Notes:

If furniture is too heavy to move safely, cleaners will clean up to and around accessible edges. Baseboard cleaning can noticeably improve **room brightness and cleanliness perception**, especially in white or light-colored spaces.

This add-on is frequently paired with **Wall Spot Cleaning**, **Floor Detailing**, or **Pet Hair Cleanup** for a full perimeter polish.

36. Ceiling Fan Cleaning (Add-On Service)

Overview:

Ceiling Fan Cleaning is a precision service that targets the **removal of dust, allergens, and grime** from the blades, motor housing, and light fixtures of ceiling fans. Over time, fans collect a
thick layer of dust that can spread throughout the room when activated—affecting **air quality, appearance, and overall cleanliness**. This service helps restore both hygiene and visual
freshness, especially in bedrooms, living rooms, and dining areas.

It's particularly useful during seasonal changes, move-in/out cleanings, or post-renovation resets.

Included Tasks:

- Dry dusting of ceiling fan blades using extendable, non-shedding tools
- Damp wiping of fan blades to remove stuck-on grime, oils, and allergens
- Cleaning of motor housing and mounting base
- Wiping down attached light fixtures or bulb housings
- Dusting of pull chains and switches (if applicable)
- Safe cleanup of any dust that falls onto furniture or floors during service

Typical Locations Serviced:

- Living rooms with overhead fans
- Bedrooms, guest rooms, or nurseries

- Dining rooms with low-hanging fans
- Office or loft spaces with central ceiling units
- Vacation homes or Airbnb units with visible buildup

Best For:

- Seasonal cleaning (especially spring and fall)
- Allergy-prone households
- Properties with visible fan dust accumulation
- Homes preparing for guests or staging
- Rentals turning over between occupants

Not Included (Unless Arranged Separately):

- Fan disassembly or blade replacement
- Motor repairs or light fixture rewiring
- Cleaning above double-height ceilings (ladder access required)
- Dusting fixtures beyond safe height without proper tools

Common Frequency:

- Every 3–6 months for residential homes
- Monthly for short-term rentals or guest homes
- One-time before or after major events or holidays

Products & Tools Typically Used:

- Extendable microfiber duster or fan-specific cleaning tool
- Light degreaser or dust-safe spray (for stubborn buildup)
- Step ladder or 2-step stool (if permitted and available)
- Vacuum or broom for post-cleanup of fallen debris
- Gloves and non-slip cloths for safety

Additional Notes:

Clients are encouraged to **turn off fans and ensure safe access to the area** prior to service. If multiple fans are present, service time may vary based on height and buildup. For tall or vaulted ceilings, a walkthrough may be required to determine feasibility.

Often paired with Light Fixture Cleaning, Wall Spot Cleaning, or Baseboard Cleaning for a top-to-bottom room refresh.

37. Closet Organization (Add-On Service)

Overview:

Closet Organization is a light-duty tidying and spatial optimization service that focuses on **reordering, folding, and visually resetting closets or wardrobe spaces**. It enhances usability, presentation, and efficiency without discarding personal belongings or altering the client's storage layout. This service is ideal for **busy households, Airbnb resets, or pre-staging cleanings**, where a visually clean and functional closet makes a significant difference.

Closet Organization supports **light garment folding**, **linen stacking**, **and shoe alignment**, creating structure without formal decluttering or full wardrobe overhaul.

Included Tasks:

- Folding and neatly stacking visible garments or linens
- Straightening shoes, bins, and baskets
- Reordering visible items by type or function
- Light wiping of shelves, rods, and closet floor (if accessible)
- Consolidating loose or fallen items
- Optional relabeling or light aesthetic reset (by request)

Typical Closets Serviced:

- Bedroom closets (reach-in or walk-in)
- Linen closets or hallway storage areas
- Guest room wardrobes for Airbnb prep
- Nursery or children's closets
- Entryway coat closets or mudroom lockers

Best For:

- Airbnb units preparing for photography or guest arrival
- Families after seasonal wardrobe shifts
- Clients recovering from holiday or travel clutter
- Homes preparing for real estate showings
- Laundry service days where linens need restacking

Not Included (Unless Arranged Separately):

• Full decluttering, donation sorting, or "home edit" style organizing

- Removing or disposing of personal belongings
- Repainting or shelving installation
- Closets requiring furniture moving or heavy lifting

Common Frequency:

- With every deep clean or laundry reset
- Monthly for high-traffic closets
- One-time pre-event or guest preparation
- Seasonally during wardrobe transitions

Products & Tools Typically Used:

- Client-provided hangers or baskets (if needed)
- Microfiber cloths for shelf and rod wiping
- Folding surface or sanitized gloves
- Optional linen spray (unscented or hypoallergenic)
- Light labeling supplies (by request)

Additional Notes:

Clients are encouraged to clarify any privacy preferences or sensitive items before organization begins. For Airbnb or rental properties, cleaners will follow a host-provided layout or visual guide to ensure consistency. Closet Organization pairs well with Laundry Service, Bedding Service, and Baseboard Cleaning for a full room reset.

38. Light Fixture Cleaning (Add-On Service)

Overview:

Light Fixture Cleaning is a detail-focused service that removes **dust**, **bugs**, **grease**, **and cobwebs** from light fixtures throughout the home. This service improves **air quality**, **brightness**, **and visual cleanliness**, especially in kitchens, bathrooms, and entryways where fixtures are frequently used or exposed to buildup. It is particularly valuable for **homes preparing for guests**, **photos**, **or move-outs**.

This service applies to **interior fixtures only** and includes reachable chandeliers, sconces, pendants, ceiling domes, and flush mounts.

Included Tasks:

- Dry dusting of fixture surfaces, domes, and bulbs (cool and safe to touch)
- Wiping glass, metal, or plastic covers with non-abrasive cleaner
- **Bug and debris removal** from enclosed fixtures
- Polishing of light switch plates and mounting hardware (if accessible)
- Cobweb removal around light recesses or ceiling edges
- Noting any burnt-out bulbs or safety concerns (report only)

Typical Fixtures Serviced:

- Ceiling-mounted dome lights
- Pendant lighting in kitchens or dining rooms
- Bathroom vanity lights and over-mirror bars
- Hallway flush mounts or wall sconces
- Entryway or living room chandeliers (if within safe reach)

Best For:

- Move-in/move-out deep cleans
- Airbnb or vacation home turnovers
- Pre-listing or pre-showing staging
- Homes with high ceilings or long-term buildup
- Seasonal resets to restore brightness and remove allergens

Not Included (Unless Arranged Separately):

- Bulb replacement or wiring adjustments
- Ceiling fans with integrated lighting (unless included in Fan Cleaning Add-On)
- Fixtures requiring ladder access beyond 2-step height (unless safe and permitted)
- Exterior fixtures or security lights
- Delicate or antique glass with high risk of breakage (cleaned only with client approval)

Common Frequency:

- Quarterly for moderate use homes
- Monthly in kitchens or bathrooms with high steam/grease
- One-time for staging, rentals, or allergy control

Products & Tools Typically Used:

- Microfiber dusting tools
- Ammonia-free glass cleaner
- Lint-free cloths or polishing mitts

- Extendable dusters for high or awkward angles
- Gloves for delicate fixture handling

Additional Notes:

Clients are encouraged to **turn off fixtures in advance** and notify the team of any fragile or custom installations. Burned-out bulbs will be documented but not replaced unless pre-approved. For homes with significant cobweb buildup, **Wall Spot Cleaning** and **Ceiling Fan Cleaning** are often recommended together.

39. Wall Spot Cleaning (Add-On Service)

Overview:

Wall Spot Cleaning is a **precision detail service** that targets visible smudges, fingerprints, scuff marks, and light stains on interior walls. Rather than washing entire walls, this service focuses on **high-touch zones and isolated areas**, restoring the appearance of your space without damaging paint or drywall. It's especially helpful before **photo staging**, **guest arrivals**, **or move-outs** where surface freshness is a priority.

This service is suitable for most painted, semi-gloss, and washable wall surfaces.

Included Tasks:

- Identification and inspection of marked or smudged areas
- Light spot-wiping using a gentle, paint-safe solution
- Scuff removal from lower wall areas (e.g., shoes, furniture contact)
- Fingerprint and oil mark removal near light switches, handles, doors
- Gentle circular buffing on washable paint finishes
- Dry wipe or microfiber polish to blend cleaned area

Typical Areas Serviced:

- Hallways, stairwells, and corridors
- Entryways and switchplate zones
- Behind trash bins or furniture backs
- Children's rooms, play areas, and living rooms
- Guest bedrooms and bathroom walls

Best For:

- Homes with kids or pets
- Move-outs or property staging
- Post-party resets or high-traffic areas
- Airbnb units between guests
- Seasonal polish or before re-painting

Not Included (Unless Arranged Separately):

- Full wall washing or steam cleaning
- Paint touch-ups or wall patching
- Smoke or mold remediation
- Scrubbing delicate finishes or textured walls (unless approved)
- Removal of permanent markers, ink, or wall decals

Common Frequency:

• Monthly for households with children or animals

- One-time with deep cleaning or move-in/move-out service
- Quarterly as part of regular maintenance

Products & Tools Typically Used:

- pH-neutral wall-safe cleaner
- Magic eraser or microfiber cloths
- Soft sponges for paint-safe wiping
- Dry towels or mitts to prevent streaking
- Gloves and test cloths (for colorfast checking)

Additional Notes:

Cleaners will **test each surface** to ensure colorfastness before proceeding with any solution. If large or multiple walls require attention, a **walkthrough may be required to assess feasibility**. This add-on is often paired with **Baseboard Cleaning**, **Light Fixture Cleaning**, or **Ceiling Fan Cleaning** to complete the top-to-bottom detailing of rooms.

40. Carpet Cleaning (Standard or Deep) (Add-On Service)

Overview:

This Carpet Cleaning add-on is designed to restore **freshness**, **appearance**, **and hygiene** to residential rugs and carpeted areas. Whether you select a **standard refresh** or a **deep shampoo/extraction**, this service removes **pet hair**, **dirt**, **dust**, **stains**, **and odors**, revitalizing floors and improving indoor air quality.

It's ideal for homes with pets, children, seasonal buildup, or after spills or guest stays, and is frequently booked alongside deep cleaning or Airbnb turnover services.

Included Tasks:

Standard Carpet Cleaning:

- HEPA vacuuming of entire carpeted area
- Edge detailing near baseboards and corners
- Surface-level deodorizing treatment (light mist, non-fragrant optional)
- Light spot treatment of visible marks
- Grooming or brushing of carpet nap (optional)

Deep Carpet Cleaning (Upgrade):

- All standard tasks, plus:
- Hot water extraction or low-moisture shampooing
- Stain pretreatment for tough spots (coffee, wine, pet, etc.)
- Odor elimination treatment (enzymatic or deodorizing agent)
- Fan-assisted drying or ventilation setup (as needed)

Typical Areas Serviced:

- Bedrooms and nurseries
- Living rooms and dens
- Hallways and stairs
- Guest suites or short-term rental spaces
- Entry rugs and runners

Best For:

• Pet owners or homes with recent accidents

- Airbnb/vacation rental resets
- Households after high traffic or events
- Allergy-sensitive households
- Move-in/out preparation

Not Included (Unless Arranged Separately):

- Upholstery or furniture cleaning
- Water extraction from leaks or flooding
- Carpet padding replacement
- Commercial carpet areas (covered under Commercial Services)
- Wall-to-wall industrial carpet (beyond home grade)

Common Frequency:

- Every 3–6 months for households with pets
- Seasonally (spring/fall) for maintenance
- Monthly or biweekly for Airbnb hosts
- One-time resets for stains or odors

Products & Tools Typically Used:

- Eco-friendly carpet shampoo or low-moisture foam
- Stain remover (enzymatic or oxygen-based)
- HEPA vacuum and edge tool
- Carpet extractor or shampoo machine
- Drying fan or open-air ventilation support

Additional Notes:

Clients are advised to **vacuum or clear small items from carpeted areas** before the team arrives. Furniture may be moved lightly, but large or fragile items will be cleaned around unless otherwise requested. Carpet Cleaning pairs well with **Pet Hair Cleanup**, **Baseboard Cleaning**, or **Bedding Service** for a comprehensive interior refresh.

41. Post-Construction Cleaning (Add-On Service)

Overview:

Post-Construction Cleaning (Add-On) is a **precision interior service** designed to remove the **fine dust, paint residue, and debris** left behind after light renovations, remodeling, or contractor work. It helps transition a space from "under construction" to "move-in ready," ensuring surfaces are **dust-free, safe, and visually polished** without requiring full-scale demolition cleanup.

This service is ideal for **residential properties with room-specific upgrades**, such as a new kitchen, bathroom, flooring install, or drywall patching.

Included Tasks:

- **Dust removal from all hard surfaces**, including shelves, ledges, window sills, and trim
- Vacuuming and mopping of all flooring (multiple passes as needed)
- Wipe-down of cabinetry, drawers, and countertops to remove dust and paint particles
- Interior window and mirror cleaning to remove streaks and construction film
- Light fixture and ceiling fan dusting (if accessible)
- Spot-cleaning of walls and doors (scuffs, fingerprints, caulk smudges)
- Removal of contractor tape or labeling (if safe to do so)
- Trash removal of dry, lightweight debris (cardboard, dust covers, empty packaging)

Typical Spaces Serviced:

- Kitchens or bathrooms recently remodeled
- Living rooms after wall work or floor installs
- Bedrooms following painting or window replacement
- Laundry rooms or garages post-contractor work
- Entryways, hallways, or stairwells affected by renovations

Best For:

- Homeowners completing upgrades or remodels
- Airbnb or vacation homes freshly renovated
- Clients moving back in after a construction pause
- Post-painting or drywall sanding cleanups
- Households preparing for final inspection or walkthrough

Not Included (Unless Arranged Separately):

- Hauling large debris or construction materials
- Exterior work, such as pressure washing or window washing
- Heavy-duty adhesive, grout, or cement removal
- Commercial construction sites
- Tools, paint cans, or electrical work cleanup

Common Frequency:

• One-time service per renovation project

- Final step before moving back into a finished space
- Scheduled 1–3 days after contractor departure

Products & Tools Typically Used:

- HEPA vacuum with drywall dust filter
- Microfiber cloths and dry dusters
- pH-neutral floor and surface cleaner
- Degreaser or alcohol spray (for residue removal)
- Glass cleaner for mirrors and windows

Additional Notes:

All work must be completed and dry prior to scheduling. Wet paint, exposed wires, or open job zones must be resolved in advance. alpaca-crew technicians will document **unfinished surfaces or areas not safe to clean** and proceed with safe zones only.

This service pairs well with **Interior Window Cleaning**, **Deep Cleaning**, and **Cabinet Cleaning** for full room resets post-upgrade.

42. Deep Cleaning of Kitchen or Bathroom (Add-On Service)

Overview:

This add-on provides an intensive, **room-specific deep cleaning** for either a **kitchen or bathroom**, focusing on areas that experience high usage, moisture, grease, or grime. It delivers detailed sanitation, buildup removal, and odor control, making it ideal for properties that require **targeted service** rather than whole-home cleaning.

Clients can choose either room (or both) for focused restoration — especially valuable before guest stays, move-outs, or after long periods without service.

Included Tasks (Kitchen):

- Degreasing of countertops, backsplash, and cabinet fronts
- Wiping and polishing of appliance exteriors (stove, fridge, microwave)
- Sink scrub and faucet detailing
- Stovetop scrubbing (including burner rings if accessible)
- Cabinet hardware and drawer fronts wiped
- Wall spot cleaning around cooking zones
- Light odor treatment if food residue or spills present
- Trash bin exterior wipe-down

Included Tasks (Bathroom):

- Scrubbing of toilets, tubs, showers, and sinks
- Faucet and mirror polishing
- Grout line brushing and soap scum removal
- Baseboard, light switch, and vanity cleaning
- Cabinet and drawer exterior wipe-down
- Wall and door smudge removal
- Deodorizing and sanitizing of surfaces

Typical Areas Serviced:

- Primary or guest bathrooms
- Master or open kitchens
- Short-term rental bathrooms used by guests
- High-traffic shared spaces in homes or Airbnb units

• Bathrooms or kitchens with neglected surfaces or visible buildup

Best For:

- Households skipping a full-home clean but needing room attention
- Airbnb hosts resetting guest-ready zones
- Clients preparing for showings or family visits
- Move-outs where other rooms are empty but kitchen/bath remain used
- Homes recovering from illness, pets, or post-event traffic

Not Included (Unless Arranged Separately):

- Appliance interior cleaning (oven, fridge, dishwasher see individual add-ons)
- Cabinet interiors unless requested
- Drain clearing or plumbing repairs
- Shower curtain or liner replacement
- Wall painting or caulk reapplication

Common Frequency:

- Monthly or quarterly for high-use rooms
- One-time with initial cleaning or guest reset
- Between full-service visits for ongoing clients
- Before inspections or special events

Products & Tools Typically Used:

- Enzyme-based bathroom and kitchen degreaser
- Grout-safe scrub brush and scum remover
- Glass and mirror cleaner
- Stainless steel polish or appliance-safe spray
- Gloves, microfiber cloths, and detail sponges

Additional Notes:

Clients are encouraged to clear personal items from surfaces (e.g., toiletries, dishes) for optimal results. If damage, mold, or peeling surfaces are found, cleaners will document and avoid affected areas. This add-on pairs well with **Oven Cleaning**, **Cabinet Cleaning**, or **Shower/Tub Scrubbing** for a room-specific deep clean.

43. Shower / Tub Scrubbing (Add-On Service)

Overview:

Shower / Tub Scrubbing is a high-detail service that targets soap scum, mildew, hard water stains, and body oil residue inside bathtubs and showers. It is ideal for restoring clarity and shine to tiles, grout, glass enclosures, and metal fixtures, especially in high-use or guest bathrooms. This add-on is frequently scheduled during deep cleans, Airbnb resets, move-outs, or seasonal refreshes.

Included Tasks:

- Scrubbing of tub or shower basin to remove grime, residue, and buildup
- Deep cleaning of tile and grout lines using safe scrub solution
- Glass door and wall polishing (removal of water spots and streaks)

- Soap dish and wall niche cleaning
- Chrome, stainless, or brass fixture polishing
- **Deodorizing and light mold spot treatment** (non-bleach)
- Final rinse and dry buff for shine

Typical Areas Serviced:

- Bathtubs and standing showers
- Tiled or fiberglass enclosures
- Glass and chrome shower doors
- Shower walls and soap holders
- Airbnb bathrooms between guest stays

Best For:

- Bathrooms with visible soap scum or discoloration
- Homes with hard water deposits or mildew-prone corners
- Airbnb or rental properties requiring high presentation standards
- Move-in/move-out service prep
- Clients with allergy or hygiene concerns

Not Included (Unless Arranged Separately):

- Full grout re-sealing or repair
- Mold remediation in porous walls or drywall
- Ceiling mildew or exhaust vent treatment
- Caulk replacement or waterproofing
- Cleaning of detachable shower heads or filters

Common Frequency:

- Monthly in homes with frequent shower use
- After long gaps between cleans
- After guest occupancy or bathroom construction
- Every 1–2 weeks for Airbnb hosts

Products & Tools Typically Used:

- Soap scum dissolver or enzyme cleaner
- Grout-safe tile scrubber
- Hard water spot remover (glass safe)
- Microfiber and non-abrasive scrubbing pads
- Neutral pH disinfectant
- Mold and mildew spray (non-toxic)

Additional Notes:

Clients are asked to **remove personal items from showers and tubs** prior to service. Shower curtains and rugs may be gently moved or folded aside (but not laundered unless paired with Laundry Service). This add-on is often scheduled with **Deep Cleaning of Kitchen or Bathroom**, **Pet Odor Removal**, or **Baseboard Cleaning** for a full bathroom reset.

44. Pet Odor Removal (Add-On Service)

Overview:

Pet Odor Removal is a specialized service designed to neutralize persistent pet-related smells

in carpets, rugs, upholstery, and air circulation zones. It targets **urine**, **dander**, **fur oils**, **and general pet scents**, using enzyme-based solutions that break down odor-causing bacteria at the source—rather than masking them with fragrance.

This add-on is especially effective for homes with multiple pets, past accidents, or lingering smells, and is commonly paired with Carpet Cleaning, Pet Hair Cleanup, or Airbnb resets.

Included Tasks:

- Application of odor-neutralizing enzyme treatment to problem areas
- Targeted deodorizing of carpets, rugs, or soft surfaces (as identified by client or assessor)
- Baseboard and wall edge wiping (if urine spray zones are present)
- Vacuuming or extraction of pre-treated carpet zones (if included)
- Room-wide misting or dry spray in enclosed pet-heavy rooms (non-scented available)
- Optional upholstery deodorizing for beds or couches (client-specified)

Typical Zones Serviced:

- Living rooms, hallways, and bedrooms with pet bedding
- Carpeted stairs or rugs with past pet accidents
- Upholstered chairs or sofas with lingering odor
- Airbnb properties used by guests with pets
- Entry areas or mudrooms with crate or litterbox exposure

Best For:

• Homes with recurring or unresolved pet odor

- Move-outs where pet ownership must not be detectable
- Airbnb hosts offering pet-friendly stays
- Clients preparing for showings, visitors, or holiday guests
- Properties recovering from extended wet seasons or indoor pet care

Not Included (Unless Arranged Separately):

- Carpet pad replacement for deeply soaked areas
- Wall patching or repainting in urine-affected corners
- Furniture steam cleaning or structural deodorization
- Cat litter area scrubbing (covered under Pet-Friendly Cleaning)
- Removal of visible feces (unless part of Patio/Pet Waste Add-On)

Common Frequency:

- Every 1–3 months for homes with indoor pets
- Immediately after an accident or noticeable odor spike
- After guests depart from pet stays
- Seasonally for deep cleaning with allergy reset

Products & Tools Typically Used:

- Enzyme-based odor neutralizer (non-toxic, pet-safe)
- Vinegar-based odor mist (optional natural formula)
- Upholstery-safe spray and towel system
- Microfiber cloths for baseboards and walls
- Air circulation support (fan or window venting)

Additional Notes:

This service works best when odor-prone areas are **vacuumed and accessible**. For best results, the area may need to remain **undisturbed for several hours** after application to allow full absorption and breakdown. Stronger or long-term odor may require **repeat visits or carpet extraction pairing**.

Frequently bundled with Carpet Cleaning, Pet Hair Cleanup, or Balcony Cleaning for a full pet reset.

45. Window Screen Cleaning (Add-On Service)

Overview:

Window Screen Cleaning focuses on removing dust, pollen, pet hair, and grime from mesh window screens and screen door inserts. Over time, screens trap outdoor allergens and debris, blocking airflow and affecting both indoor air quality and visual clarity. This service ensures screens are clean, breathable, and free of buildup, supporting fresh ventilation and overall property presentation.

It's especially valuable during **spring/fall resets**, **move-ins**, **or post-pet stays** where screen buildup is most noticeable.

Included Tasks:

- Dry brushing or vacuuming of mesh screen surface
- Gentle scrubbing with mild cleaner or soapy water (if screens are removable)
- Wiping of screen frames, edges, and corners
- Optional rinse and towel-dry (outdoor-safe areas only)
- Spot cleaning of insect debris or pollen buildup

• Reinstallation or repositioning (if removed and approved)

Typical Screens Serviced:

- Standard mesh window screens
- Sliding patio door screens
- Front or back door inserts with mesh panels
- Airbnb/rental units with guest-used screened windows
- Indoor/outdoor rooms with high airflow

Best For:

- Homes located near trees, roads, or high pollen zones
- Properties after wildfire smoke, dust storms, or rain residue
- Pet-friendly homes where fur collects in screens
- Clients seeking improved indoor airflow
- Move-in, move-out, or seasonal cleanings

Not Included (Unless Arranged Separately):

- Tear repair or screen replacement
- Frame repainting or resealing
- Cleaning of broken, warped, or rusted screens
- Exterior cleaning of high windows beyond reach

Common Frequency:

- Seasonally (spring and fall recommended)
- Monthly for homes with pets or near heavy traffic
- One-time with deep clean or air quality reset
- As-needed for allergy-prone households

Products & Tools Typically Used:

- Soft-bristle brush or mesh-safe scrubber
- Screen cleaning solution or mild soap
- Microfiber towel or squeegee
- Vacuum with soft bristle head (optional)
- Gloves and step stool (if applicable)

Additional Notes:

Screens that can be **easily removed** allow for more thorough cleaning. If screens are fixed in place, only surface and edge cleaning will be performed. Damaged or brittle mesh will be cleaned cautiously to avoid tearing. This add-on pairs well with **Interior Window Cleaning**, **Balcony Cleaning**, and **Pet-Friendly Cleaning** for a total airflow and visibility refresh.

46. Holiday Preparation Cleaning (Add-On Service)

Overview:

Holiday Preparation Cleaning is a comprehensive, **presentation-focused add-on** designed to prepare homes for special occasions, seasonal gatherings, or overnight guests. It enhances the comfort, cleanliness, and appearance of **high-traffic**, **guest-facing areas** by blending targeted

deep cleaning, light organizing, and hospitality-minded detailing. This service is especially popular around **Thanksgiving**, **Christmas**, **New Year's**, **birthdays**, **or family reunions**.

It delivers a clean that feels warm, polished, and ready for hosting, without the stress.

Included Tasks:

- Detailed cleaning of guest-used bathrooms (sink, toilet, mirrors, floors)
- Wipe-down and surface sanitizing of the kitchen and dining areas
- Dusting and floor care in living and gathering spaces
- Entryway and hallway polish (floors, mirrors, baseboards)
- Bedding reset or linen folding in guest rooms
- Trash removal and trash bin wipe-downs
- Light staging of towels, throw blankets, or pillows
- Scent-neutral freshening of guest-ready rooms
- Pet area tidying or crate cleanup (if applicable)

Optional Add-Ons Commonly Paired:

- Oven Cleaning
- Refrigerator Cleaning
- Pet Hair Cleanup
- Interior Window Cleaning
- Balcony or Patio Cleaning
- Laundry & Bedding Service

Best For:

- Clients hosting family or overnight guests
- Households preparing for a dinner party or holiday event
- Airbnb hosts transitioning between holiday guests
- Homes needing a clean "final touch" before decorations go up
- Anyone feeling overwhelmed during festive preparations

Not Included (Unless Arranged Separately):

- Event setup or teardown (decorations, furniture)
- Holiday lighting installation or ladder work
- Gift wrapping or food prep
- Exterior cleaning or lawn service
- Steam cleaning or carpet shampooing (available separately)

Common Frequency:

- One-time cleaning scheduled 1–3 days before an event
- Every holiday season (book early due to high demand)
- Day-before or morning-of arrival for family or guests

Products & Tools Typically Used:

- General all-purpose cleaner
- Odor neutralizer (non-fragrant available)
- Stainless steel and glass polish
- Microfiber cloths and vacuum with edge tools

- Disinfectant spray for high-touch guest areas
- Optional: Linen mist or towel staging gloves

Additional Notes:

Clients are encouraged to communicate **special guest preferences**, areas of concern, or holiday schedules to allow for maximum personalization. For homes hosting larger events, this service may be extended or paired with **Post-Party Cleaning**.

This is the perfect add-on for clients who want to **entertain without the pressure of pre-event scrubbing**, allowing them to focus on hosting, decorating, or relaxing.