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Part 1: Core Services

1.1 Property Intelligence & Service Overview

AI-Powered Assessments

Overview

AI-Powered Assessments combine on-site evaluation with artificial intelligence to analyze property condition, identify cleaning and maintenance needs, and generate personalized care strategies. Assessments provide clients with data-driven insights that support long-term property value preservation. Each assessment is conducted by a trained assessor, with findings analyzed by AI and delivered as a comprehensive report.

Assessment Types

Initial Assessment

A comprehensive on-site evaluation for new clients. Includes full property analysis, AI-generated tier classification, personalized care plan, and ongoing report updates after each service visit.

Re-Assessment

For existing clients who've completed an initial assessment. Evaluates service performance, documents property changes, and refines care plans to maintain optimal results.

Included Tasks

- On-site property walkthrough conducted by trained assessor
- Documentation of visible conditions, buildup, wear, and potential risk indicators
- Photo capture of key areas and observations

- Submission of findings to AI system for analysis
- AI-generated report with tier classification (Tier 1-3 based on condition)
- Personalized service recommendations and strategic care plan
- Transparent pricing breakdown for recommended services
- Contractor referral list when maintenance needs beyond cleaning are identified
- Ongoing AI reports generated after each subsequent service visit

Typical Properties Served

- Residential homes, apartments, and vacation properties
- Commercial offices, retail spaces, and professional suites
- Multi-unit properties under property management
- New construction requiring baseline evaluation
- Properties transitioning ownership or tenancy

Best For

- New clients establishing long-term property care
- Properties requiring data-driven service recommendations
- Homeowners focused on preventive maintenance and value preservation
- Commercial spaces needing strategic facility care plans
- Clients seeking transparency in pricing and service scope
- Properties with visible buildup, wear, or maintenance concerns

Not Included (Unless Arranged Separately)

- Professional home inspections or certifications
- Detection of hidden structural issues (behind walls, under flooring, within systems)
- Diagnosis of mechanical, electrical, or plumbing system failures
- Pest infestation remediation (visible signs are flagged with referrals provided)
- Mold testing or hazardous material identification
- Warranty or guarantee of contractor-referred work

- Real estate appraisals or property valuations

Common Frequency

- Initial Assessment: One-time service for new clients
- Re-Assessment: As needed when property conditions or service needs change
- Ongoing reports: Automatically generated after each service visit

Platforms & Tools Used

- Digital documentation systems for photo capture and note-taking
- AI analysis platform for condition evaluation and tier classification
- Client Hub integration for report delivery and access
- Mobile assessment tools for on-site data collection

Additional Notes

Assessments document visible conditions only. Hidden issues—such as structural damage behind walls, plumbing within pipes, or electrical problems within systems—require specialist inspection by licensed professionals. Tier classifications guide service frequency and scope but do not replace professional inspections, certifications, or warranties. Properties must be accessible, safe, and ready for assessor entry at scheduled time. Assessments are non-refundable once completed.

AI Reports

Overview

AI Reports are the comprehensive, data-driven deliverables generated after every assessment and ongoing service visit. These reports combine assessor observations with artificial intelligence analysis to provide property condition insights, tier classifications, service recommendations, and

visual documentation. Each report is reviewed and vetted by human experts before delivery to ensure accuracy, clarity, and reliability.

What's Included in Reports

- Comprehensive property condition analysis with tier classification (Tier 1-3)
- Labeled photos documenting key observations and areas of concern
- Service recommendations based on property condition and maintenance needs
- Transparent pricing breakdown with and without add-on services
- Structural observations and risk indicators for client awareness
- Contractor referral list when maintenance needs beyond cleaning are identified
- Personalized care strategies tailored to property type and usage patterns
- Historical tracking for properties with multiple reports over time

Report Types

Initial Assessment Report

Generated after first on-site assessment. Establishes baseline property condition, assigns tier classification, and creates foundation for ongoing care plan.

Re-Assessment Report

Generated when existing clients request updated evaluation. Documents changes in property condition and refines service recommendations.

Ongoing Service Reports

Automatically generated after each cleaning visit. Tracks property condition changes over time, flags emerging issues, and updates care recommendations.

Typical Information Provided

- Property tier classification (Tier 1: well-maintained, Tier 2: moderate concern, Tier 3: high concern)
- Visible condition scores for key areas (kitchens, bathrooms, floors, surfaces)
- Identified maintenance needs and recommended service frequency
- Visual documentation of buildup, wear, damage, or risk indicators
- Contractor referrals for issues beyond cleaning scope
- Service pricing with transparent breakdown by area and task
- Care plan adjustments based on property usage and seasonal factors

Best For

- Clients seeking data-driven property insights
- Properties requiring documented condition tracking over time
- Homeowners focused on preventive maintenance and early issue detection
- Commercial spaces needing strategic facility care documentation
- Properties under property management requiring transparent reporting
- Clients preparing for property transitions, showings, or inspections

Not Included

- Professional inspection certifications or warranties
- Diagnosis of mechanical or structural failures requiring specialist evaluation
- Detection of hidden issues not visible during assessment
- Legal documentation for insurance claims or disputes
- Real estate appraisals or market valuations
- Contractor work quality guarantees or warranties

Common Delivery Timeline

- Initial Assessment Report: Delivered within 2-3 business days after assessment
- Re-Assessment Report: Delivered within 2-3 business days after re-assessment

- Ongoing Service Reports: Delivered within 24-48 hours after each cleaning visit

Report Access & Tools

- Reports delivered via email upon completion
- Accessible through Client Hub for easy tracking and reference
- Historical reports available for comparison and trend analysis
- Digital format with downloadable PDF option
- Mobile-friendly viewing on all devices

Additional Notes

AI Reports are advisory tools designed to support informed decision-making about property care. They document visible conditions and provide recommendations but do not replace professional inspections, certifications, or specialist evaluations. All AI-generated content is reviewed and vetted by human experts before delivery to ensure accuracy and appropriate context. Reports flag potential concerns for client awareness but do not diagnose underlying causes of structural, mechanical, or system issues. Clients should consult licensed professionals for concerns requiring specialist expertise. Reports are provided only to clients who complete paid assessments; quote reviews do not include AI reporting.

1.2 Residential Cleaning

Main Services

1. Regular Cleaning

Overview

Regular Cleaning is a foundational service focused on keeping your home consistently clean, organized, and comfortable. It covers essential cleaning tasks that maintain hygiene and visual appeal across all primary living spaces. Ideal for ongoing upkeep, it supports a clean baseline between deeper or seasonal services.

Included Tasks

- Dust all surfaces including furniture, décor, electronics, and shelving
- Vacuum carpets, rugs, and floor mats in all accessible areas
- Sweep and mop hard-surface flooring throughout the home
- Wipe and disinfect kitchen countertops and high-touch zones
- Clean appliance exteriors including fridge, oven, and microwave
- Sanitize bathroom fixtures including sinks, toilets, and faucets
- Wipe bathroom mirrors and remove surface debris
- Spot-clean door handles, light switches, and handrails
- Empty and reliner all household trash and recycling bins
- Lightly straighten pillows, bedding, or common area clutter

Typical Areas Serviced

- Living rooms
- Bedrooms
- Kitchens
- Bathrooms
- Hallways and entryways

Best For

- Homes needing routine maintenance without heavy buildup
- Clients on recurring weekly, bi-weekly, or monthly plans
- Individuals seeking consistent cleanliness between deep cleans

Not Included

- Inside appliance cleaning
- Baseboards, interior windows, or wall marks
- Organizing closets or drawers
- Heavy buildup or condition-based scrubbing

Common Frequency

- Weekly
- Bi-weekly
- Monthly

Products Typically Used

- Multi-surface cleaners
- Disinfecting sprays or wipes
- Glass cleaner for mirrors and surfaces
- Microfiber cloths
- Upright or canister vacuum with attachments
- Neutral floor cleaner for mopping

Additional Notes

- Pairs well with modular add-ons for more targeted cleaning
 - Recurring plans provide best long-term results
-

2. Deep Cleaning

Overview

Deep Cleaning provides a thorough top-to-bottom service for homes that need more than routine maintenance. This detailed cleaning targets buildup, overlooked surfaces, and hard-to-reach areas to restore cleanliness and sanitation across the property. It is ideal for first-time clients or those with lapsed upkeep.

Included Tasks

- Dust all surfaces including high shelves, baseboards, vents, and light fixtures
- Vacuum and edge-clean carpets and rugs, including under furniture if accessible
- Sweep and mop all hard floors, including corners and behind movable items
- Scrub and sanitize kitchen countertops, backsplash, sinks, and stovetops
- Clean appliance exteriors and spot-clean handles and edges
- Deep clean bathroom sinks, toilets, tubs, showers, and tile grout lines
- Remove surface stains from walls, doors, and light switches
- Wipe window sills, door frames, cabinet fronts, and closet surfaces
- Sanitize high-touch points including remotes, railings, and drawer handles
- Empty all trash bins and reliner with attention to odor or residue buildup

Typical Areas Serviced

- Entire interior of the home, including overlooked or neglected areas
- Kitchens and bathrooms
- Bedrooms and closets
- Common living areas and entryways

Best For

- Homes with visible dust, buildup, or pet hair accumulation
- First-time clients or seasonal resets
- Households preparing for events or returning from travel

Not Included

- Inside appliances (unless added separately)
- Interior windows or wall washing
- Organization, decluttering, or personal item handling

Common Frequency

- Monthly
- Quarterly
- Seasonal
- As needed before or after life events

Products Typically Used

- Degreasers and disinfectants
- Grout and tile cleaner
- Magic erasers or scrubbing pads
- Microfiber cloths and detailing brushes
- HEPA vacuum with attachments
- Floor-safe mopping solution

Additional Notes

- Required for homes that have not been professionally cleaned in 30+ days
- A prerequisite before starting recurring Regular Cleaning in certain cases

3. Move-In / Move-Out Cleaning

Overview

Move-In / Move-Out Cleaning prepares a home for new occupancy by delivering a meticulous, empty-property cleaning. This service is designed to meet landlord, tenant, or buyer/seller

expectations by addressing every surface and corner, ensuring the space is move-in ready or left spotless after departure.

Included Tasks

- Dust all surfaces including baseboards, vents, shelves, ledges, and windowsills
- Vacuum all carpets and floor mats, including closets and edges
- Sweep and mop all hard flooring including corners and under appliances if accessible
- Deep clean kitchen counters, sinks, backsplash, and appliance exteriors
- Clean inside and outside of all cabinets, drawers, and closets
- Sanitize bathrooms including toilets, sinks, tubs, showers, mirrors, and fixtures
- Spot-clean walls, doors, and light switches for marks and smudges
- Clean inside of fridge, oven, and microwave if appliances remain
- Wipe ceiling fans, vents, and light fixtures (if accessible)
- Remove all trash and debris left behind in drawers, closets, or corners

Typical Areas Serviced

- Entire property, including empty cabinets and appliance interiors
- Kitchens and bathrooms
- Closets, drawers, and utility spaces
- Bedrooms, living areas, and entry points

Best For

- Tenants moving out who want to ensure full deposit return
- Homeowners preparing for sale, staging, or new occupancy
- Landlords preparing for a new tenant

Not Included

- Carpet shampooing or stain removal
- Wall painting or damage repair
- Haul-away of furniture or personal items

Common Frequency

- One-time only
- Required during residential transitions

Products Typically Used

- Heavy-duty degreasers and disinfectants
- Grout and surface scrubbing agents
- Appliance-safe cleaning solutions
- Glass cleaner and stainless steel polish
- HEPA vacuum and hard floor mop system

Additional Notes

- Property should be unfurnished or minimally furnished for full service
- Add-ons may be recommended based on condition or appliance needs

4. Post-Construction Cleaning

Overview

Post-Construction Cleaning is a detailed service that removes dust, debris, and residue left behind after renovations or remodeling. This multi-stage cleaning targets fine particles, adhesive marks, and surface buildup to restore the space to a clean, livable condition. It is ideal for homeowners, contractors, or real estate agents finalizing a project.

Included Tasks

- Dust removal from all surfaces including walls, ledges, trim, and fixtures
- HEPA vacuuming of floors, carpets, and vents to capture fine dust particles
- Damp wiping of baseboards, molding, window sills, and door frames
- Cleaning of hard flooring including edge detailing and adhesive removal

- Wipe down and polish cabinetry, shelving, and built-ins
- Clean and disinfect bathroom surfaces including tile, glass, and grout
- Remove paint splatter, caulk residue, and construction adhesives from surfaces
- Clean appliance exteriors and remove protective film or stickers if present
- Wipe interior and exterior of closets, drawers, and open cabinetry
- Remove packaging debris, dust piles, and surface grime from all affected areas

Typical Areas Serviced

- Renovated kitchens, bathrooms, and additions
- Flooring, walls, and high/low surfaces throughout the home
- Interior glass, fixtures, and built-in features

Best For

- Clients finishing remodeling projects or renovations
- Contractors needing final cleaning before turnover
- Property owners prepping for move-in after construction

Not Included

- Disposal of large construction materials or furniture
- Wall repair or damage correction
- Exterior window or power washing

Common Frequency

- One-time per project completion
- May require two phases (rough clean and final clean)

Products Typically Used

- HEPA vacuums for dust capture
- Adhesive removers and residue-safe solvents

- Microfiber cloths and dust-trapping tools
- Neutral floor cleaner and degreasers
- Grout and tile scrub solutions

Additional Notes

- Property must be cleared of construction crew and equipment
 - May be scheduled in stages depending on project scope
-

5. Airbnb Turnover Cleaning

Overview

Airbnb Turnover Cleaning is a fast, detail-oriented service tailored for short-term rental hosts. It ensures that each guest arrives to a clean, sanitized, and well-prepared space. This service focuses on guest-ready presentation, restocking essentials, and reporting any damages or missing items for host review.

Included Tasks

- Dust all surfaces including nightstands, counters, shelves, and décor
- Vacuum and mop all floors, including under beds and furniture if accessible
- Sanitize kitchen and bathroom surfaces including sinks, counters, and fixtures
- Wipe appliance exteriors including fridge, microwave, and oven
- Replace used towels, linens, and bedding with clean, host-provided sets
- Refill basic supplies (toilet paper, paper towels, hand soap, etc.)
- Take out trash and recycling and reline bins throughout the home
- Spot-check for guest damage, stains, or items left behind
- Restage furniture, pillows, and décor for photo-ready presentation
- Notify host of low supplies, broken items, or maintenance concerns

Typical Areas Serviced

- Entire Airbnb unit or property
- Guest bedrooms, bathrooms, kitchen, and living areas
- Entryways and patios (if applicable)

Best For

- Hosts managing short-term or vacation rentals
- Property managers needing consistent guest turnover
- Owners seeking high guest ratings and minimal downtime

Not Included

- Deep cleaning or mold/buildup removal
- Laundering linens offsite unless prearranged
- Restocking personal or specialty inventory

Common Frequency

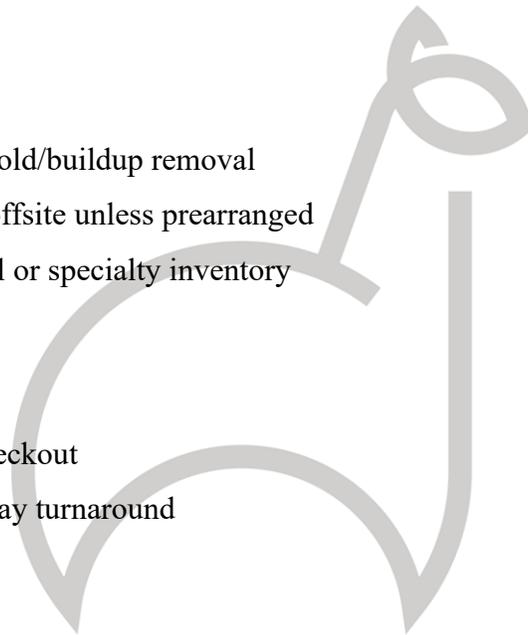
- After each guest checkout
- Same-day or next-day turnaround

Products Typically Used

- Disinfectant sprays and wipes
- Multi-surface cleaners
- Glass cleaner for mirrors and windows
- Vacuum and mop suitable for multiple floor types
- Host-provided restocking supplies

Additional Notes

- Cleaners will follow host's custom checklist if provided
- Add-ons available for deep cleaning, stain treatment, or odor removal



Add-Ons

6. Kitchen Deep Cleaning

Overview

Kitchen Deep Cleaning targets the buildup of grease, food residue, and hidden grime in one of the most high-traffic areas of the home. This intensive cleaning service restores the kitchen's cleanliness and hygiene by focusing on areas that regular cleanings often overlook. It supports health, food safety, and long-term surface preservation.

Included Tasks

- Degrease and sanitize countertops, backsplash, and stovetop
- Clean appliance exteriors including fridge, oven, microwave, and dishwasher
- Wipe cabinet fronts, hardware, and handles
- Scrub kitchen sink, faucet, and surrounding area
- Clean range hood surface and filters if accessible
- Wipe and disinfect light switches, outlet covers, and drawer handles
- Spot-clean walls near cooking or prep areas
- Sanitize high-touch zones such as knobs, remotes, or appliance buttons
- Vacuum and mop kitchen floors, focusing on edges and corners
- Remove surface dust or debris from shelves and open storage

Typical Areas Serviced

- Entire kitchen space
- Food prep surfaces and high-touch points
- Exterior surfaces of all fixed appliances

Best For

- Homes with visible grease or food buildup

- Households that cook frequently
- Clients needing targeted cleaning without a full-home deep clean

Not Included

- Inside of appliances (fridge, oven, dishwasher)
- Interior of cabinets or pantry unless added separately
- Wall washing or repainting

Common Frequency

- Monthly
- Quarterly
- As needed for heavy-use kitchens

Products Typically Used

- Degreasers and food-safe disinfectants
- Multi-surface and stainless steel cleaners
- Microfiber cloths and scrubbing sponges
- Grout brushes and detailing tools
- Neutral pH floor cleaner

Additional Notes

- Can be bundled with Inside Fridge or Oven Cleaning for a full kitchen reset
- Works well before or after hosting, holidays, or meal prep weeks

7. Bathroom Deep Cleaning

Overview

Bathroom Deep Cleaning delivers a high-detail sanitation service focused on eliminating grime, buildup, and moisture-related residue in all bathroom areas. This service targets high-touch zones

and hard-to-clean surfaces to restore a fresh, hygienic environment. It is ideal for homes needing more than a surface-level wipe down.

Included Tasks

- Scrub and disinfect sinks, faucets, and countertops
- Deep clean toilets including base, bowl, seat, and flush areas
- Clean and sanitize showers, tubs, tile walls, and grout lines
- Wipe mirrors, glass surfaces, and shower doors
- Clean cabinet fronts, hardware, and drawers (exterior only)
- Spot-clean baseboards, tile edges, and wall smudges
- Sanitize light switches, handles, and towel bars
- Remove soap scum, hard water spots, and mildew from surfaces
- Vacuum and mop floors including edges and corners
- Empty trash and reline bins

Typical Areas Serviced

- All residential bathrooms
- Showers, tubs, vanities, and toilets
- Fixtures and high-contact zones

Best For

- Bathrooms with visible buildup or odor
- Clients seeking a thorough hygiene reset
- Households preparing for guests or seasonal refresh

Not Included

- Cabinet or drawer interior cleaning
- Mold remediation beyond surface mildew
- Regrouting or tile repair

Common Frequency

- Monthly
- Quarterly
- As needed for moderate to heavy usage

Products Typically Used

- Disinfecting bathroom sprays and tile cleaners
- Grout and mildew remover
- Glass and mirror cleaner
- Microfiber cloths and scrubbing pads
- Toilet bowl cleaner and brushes

Additional Notes

- Recommended before or after deep cleans or property assessments
- Pairs well with Surface Disinfection or Odor Neutralizing Treatment

8. Interior Window Cleaning

Overview

Interior Window Cleaning enhances natural light and visibility by removing smudges, dust, and buildup from window surfaces. This service focuses on detailed glass care and frame cleaning to improve overall appearance and indoor air quality. It is ideal for seasonal resets or as part of a presentation-ready home.

Included Tasks

- Clean interior window glass using streak-free technique
- Wipe down interior window frames, sills, and ledges
- Remove fingerprints, dust, and smudges from glass and trim

- Detail window corners and edges where dust accumulates
- Check and clean slider tracks if accessible
- Lightly dust nearby blinds or shades (surface only)
- Identify signs of moisture buildup or window leaks
- Wipe lock mechanisms and handles
- Remove cobwebs from corners and window areas
- Final inspection for streaks or residue

Typical Areas Serviced

- Living room, bedroom, and hallway windows
- Sliding glass doors and interior-facing panes
- Home office or sunroom window interiors

Best For

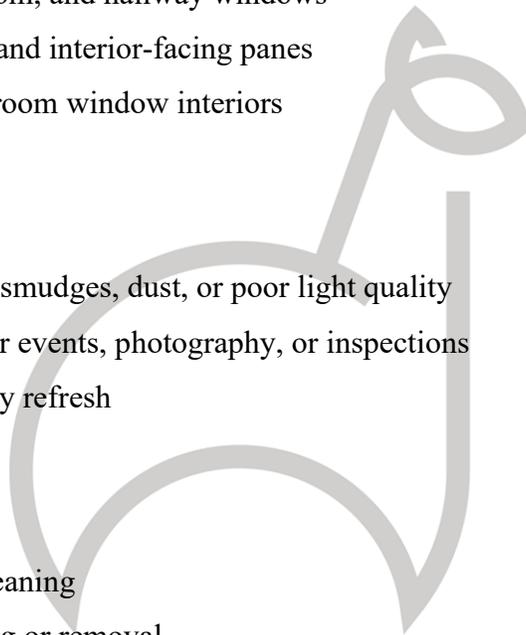
- Homes with visible smudges, dust, or poor light quality
- Clients preparing for events, photography, or inspections
- Seasonal or quarterly refresh

Not Included

- Exterior window cleaning
- Blind/shade detailing or removal
- Screen cleaning (offered as separate add-on)

Common Frequency

- Quarterly
- Seasonally
- As needed before special events



Products Typically Used

- Ammonia-free glass cleaner
- Microfiber cloths or lint-free towels
- Detailing tools for track cleaning
- Extension poles (if applicable for interior height)

Additional Notes

- Works best when paired with Window Screen Cleaning or Wall Spot Cleaning
 - Not recommended during construction or heavy dust environments unless bundled with other services
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9. Baseboard Cleaning

Overview

Baseboard Cleaning targets dust, scuffs, and grime that collect along lower wall trim, helping restore crisp lines and a well-maintained appearance throughout the home. This detailed service elevates the overall cleanliness of a space and is especially important for homes with pets, children, or high foot traffic.

Included Tasks

- Wipe down all baseboards using microfiber cloths and gentle cleaning solution
- Remove dust buildup, dirt, and surface residue
- Spot-clean scuff marks and grime along high-contact baseboard zones
- Detail baseboard edges near corners, furniture, and entryways
- Clean behind doors and along trim near furniture if accessible
- Check and clean baseboards in closets and under cabinets
- Lightly dust baseboard grooves, ridges, or decorative molding
- Identify areas with chipping paint or visible moisture damage
- Final wipe with clean cloth to remove streaks or product residue

- Visual inspection for any missed or worn areas

Typical Areas Serviced

- Bedrooms, living rooms, and hallways
- Kitchens, bathrooms, and entryways
- Along stairs, closets, and utility rooms

Best For

- Clients preparing for events, photography, or staging
- Homes with visible baseboard dust or scuffing
- Households with pets, toddlers, or heavy movement

Not Included

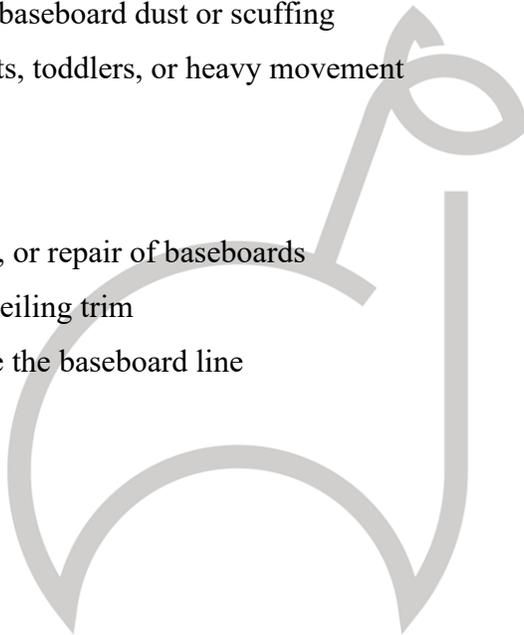
- Repainting, sanding, or repair of baseboards
- Crown molding or ceiling trim
- Wall cleaning above the baseboard line

Common Frequency

- Quarterly
- Bi-annually
- As needed during deep cleans

Products Typically Used

- Multi-surface or trim-safe cleaner
- Microfiber cloths and detailing brushes
- Magic erasers for light scuff removal
- Knee pads or low-profile tools for floor-level access



Additional Notes

- Best paired with Wall Spot Cleaning and Floor Maintenance
 - A key finishing detail for whole-home deep cleaning
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10. Wall Washing / Spot Cleaning

Overview

Wall Washing / Spot Cleaning targets visible marks, handprints, scuffs, and stains to refresh the appearance of interior walls without full repainting. This service focuses on high-traffic areas and localized buildup to restore brightness and cleanliness while preserving wall paint and finishes.

Included Tasks

- Spot clean wall surfaces for scuffs, fingerprints, and smudges
- Wipe around light switches, door frames, and hand-contact areas
- Gently clean walls behind furniture, beds, or entryways (if accessible)
- Remove buildup near baseboards, vents, or high-traffic hallways
- Clean areas around trash cans, pet feeding stations, and children's play zones
- Lightly wipe walls in kitchens and bathrooms where grease or moisture collects
- Use wall-safe techniques to avoid damaging paint or finishes
- Identify areas with deep stains, water damage, or peeling paint
- Wipe corners, edges, and lower panels where dust settles
- Final dry wipe to remove moisture or residue

Typical Areas Serviced

- Hallways, entryways, and stairwells
- Kitchen and bathroom walls
- Bedrooms, playrooms, and office spaces

Best For

- Homes with children, pets, or heavy foot traffic
- Clients preparing for events or listing a property
- Walls with visible smudges but no major paint damage

Not Included

- Full wall repainting or stain sealing
- Exterior wall washing
- Removal of mold, lead paint, or wallpaper

Common Frequency

- Quarterly
- Semi-annually
- As needed for touch-ups

Products Typically Used

- Wall-safe degreasers or mild soap solution
- Microfiber cloths and non-abrasive sponges
- Magic erasers for targeted marks
- Extension poles for higher surfaces

Additional Notes

- Recommended before photography or move-in inspections
 - Ideal companion to Baseboard Cleaning or Deep Cleaning
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11. Inside Fridge Cleaning

Overview

Inside Fridge Cleaning provides a hygienic reset of your refrigerator's interior by removing spills, food residue, and hidden grime. This service ensures a clean, odor-free environment for food storage and supports household sanitation and appliance longevity.

Included Tasks

- Remove all food items (temporarily) for safe access to interior surfaces
- Clean and sanitize fridge shelves, drawers, and bins
- Wipe interior walls, doors, and seals
- Remove sticky residue, crumbs, and stains from compartments
- Clean under and around crisper drawers and back panels
- Dry and reassemble all removable components
- Check for spoiled items or leaks (noted for client if present)
- Sanitize handles and control panels
- Replace food items in original locations (if safe to do so)
- Final odor check and wipe-down

Typical Areas Serviced

- Interior of standard and French-door refrigerators
- Drawers, bins, and interior shelving
- Door compartments and seals

Best For

- Homes with spills, buildup, or expired food
- Seasonal cleaning or after a power outage
- Clients combining kitchen-related services

Not Included

- Freezer interior cleaning unless requested
- Defrosting ice buildup
- Appliance repair or deep mold remediation

Common Frequency

- Monthly
- Quarterly
- As needed after spills or leaks

Products Typically Used

- Food-safe degreasers or natural cleaners
- Disinfectant wipes or sprays
- Microfiber cloths and sponges
- Deodorizing treatment (baking soda-based, if needed)

Additional Notes

- Client must notify us if perishable food is present or if fridge is overloaded
- Works best when combined with Kitchen Deep Cleaning

12. Inside Oven Cleaning

Overview

Inside Oven Cleaning eliminates baked-on grease, food residue, and smoke-causing buildup from all interior oven surfaces. This high-heat zone requires deep scrubbing and safe degreasing to restore function, prevent odors, and maintain a clean cooking environment.

Included Tasks

- Remove loose debris and oven racks for separate cleaning
- Apply oven-safe degreaser to interior surfaces and door glass
- Scrub walls, floor, and ceiling of oven cavity
- Clean and rinse oven racks thoroughly
- Wipe control panel, handle, and edges
- Remove grease buildup around door seals and hinges
- Check and clean lower drawer (if present and accessible)
- Dry all interior components before reassembly
- Perform final inspection for residue, streaks, or remaining odor
- Sanitize touchpoints and outer door after service

Typical Areas Serviced

- Interior of standard or convection ovens
- Door glass and interior panels
- Oven racks and drawer (if applicable)

Best For

- Households with grease buildup or burning odor
- Clients who use the oven frequently or after spills
- Pre-holiday prep or move-in/move-out cleaning

Not Included

- Range hood or stovetop cleaning
- Self-cleaning oven cycles or disassembly of parts
- Deep grease behind appliance unless requested separately

Common Frequency

- Quarterly

- Semi-annually
- As needed after heavy cooking periods

Products Typically Used

- Heat-safe degreasers or non-toxic oven cleaner
- Scrubbing pads and scraper tools
- Microfiber cloths
- Baking soda or enzymatic cleaners for odor treatment

Additional Notes

- Client should not run a self-clean cycle before or after this service
 - Best paired with Kitchen Deep Cleaning for full appliance care
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13. Inside Cabinet Cleaning

Overview

Inside Cabinet Cleaning clears out dust, crumbs, and hidden residue from the interior of kitchen and bathroom cabinets. This service ensures storage areas are hygienic, organized, and ready for restocking—ideal during seasonal resets, pest prevention, or move-in/move-out situations.

Included Tasks

- Remove contents from cabinets and drawers (temporarily) for full access
- Wipe and sanitize interior cabinet walls, bottoms, and corners
- Clean cabinet shelves, drawer interiors, and door backs
- Remove crumbs, residue, or sticky spills from surfaces
- Lightly dust and disinfect hardware, rails, and inner hinges
- Identify signs of moisture damage, warping, or pest activity
- Dry and fully reassemble shelves and drawers
- Replace items in original locations (if safe and clean)

- Sanitize knobs and exterior edges after interior cleaning
- Final inspection to confirm cleanliness and odor removal

Typical Areas Serviced

- Kitchen cabinets and drawers
- Bathroom vanities and storage
- Laundry or utility room cabinets

Best For

- Homes with visible residue, dust, or food spills in storage areas
- Seasonal or deep cleaning sessions
- Clients prepping for move-in, move-out, or new shelf liners

Not Included

- Reorganizing contents or applying liners
- Heavy decluttering or removal of expired goods
- Structural cabinet repair or painting

Common Frequency

- Quarterly
- Semi-annually
- As needed with other kitchen or bathroom services

Products Typically Used

- Mild all-purpose or cabinet-safe cleaner
- Microfiber cloths and small detailing brushes
- Non-toxic disinfectant for food storage areas

Additional Notes

- Client should remove fragile or specialty items beforehand if possible
 - Recommended alongside Kitchen Deep Cleaning or Fridge Cleaning
-

14. Pet Hair Removal

Overview

Pet Hair Removal targets fur, dander, and allergens that collect on floors, furniture, and fabric surfaces throughout the home. This specialized service ensures a cleaner, fresher environment by lifting embedded pet hair that regular cleaning often misses, improving air quality and surface appearance.

Included Tasks

- Vacuum all floor surfaces using high-suction, pet-specific attachments
- Remove embedded hair from carpets, rugs, and upholstered furniture
- Detail fabric surfaces such as sofas, chairs, and cushions
- Clean under and around pet beds, crates, and feeding areas
- Wipe and vacuum baseboards, corners, and stairs where fur collects
- Dust pet-prone surfaces including vents, shelves, and window sills
- Use lint tools and brushes for precision removal on delicate fabrics
- Inspect and clean hair from floor transitions and furniture legs
- Address odor-prone areas with deodorizing spray (if needed)
- Final pass with HEPA vacuum to capture dander and allergens

Typical Areas Serviced

- Living rooms, bedrooms, and pet zones
- Upholstered furniture and rugs
- Entryways, stairs, and high-traffic areas

Best For

- Homes with shedding pets
- Clients with allergies or recurring pet dander buildup
- Preparation for guests or photography

Not Included

- Deep upholstery shampooing or stain treatment
- Air duct or HVAC filter cleaning
- Removal of pet stains (available separately)

Common Frequency

- Weekly
- Bi-weekly
- As needed based on shedding patterns

Products Typically Used

- HEPA filter vacuums with pet hair attachments
- Lint rollers, rubber brushes, or fabric combs
- Deodorizing sprays (pet-safe)
- Microfiber cloths for detailing

Additional Notes

- Works best as a recurring add-on for pet households
 - Enhances results of regular or deep cleaning
-

15. Bed Changing

Overview

Bed Changing ensures fresh, neatly made beds by replacing used linens with clean, client-provided sheets and pillowcases. This service improves comfort, supports hygiene, and saves time—ideal for busy households, Airbnb hosts, or clients seeking consistent linen care as part of routine cleaning.

Included Tasks

- Strip used bed linens, including sheets, pillowcases, and duvet covers
- Re-make beds with clean, client-provided linens
- Smooth and tuck sheets and blankets with a hotel-style finish
- Fluff pillows and arrange according to original layout
- Replace comforters or decorative bedding (as instructed)
- Shake out and fold light throws or blankets
- Dispose of or set aside used linens in designated laundry bin
- Lightly dust bed frames and headboards
- Adjust mattress pads or protectors if needed
- Final inspection to ensure clean and professional appearance

Typical Areas Serviced

- Bedrooms (master, guest, children's rooms)
- Airbnb or vacation rental sleeping areas

Best For

- Clients seeking convenience and comfort
- Short-term rental hosts
- Homes with multiple beds or limited time for linen care

Not Included

- Laundry of linens (unless prearranged)
- Mattress cleaning or stain removal
- Rearranging furniture or decor beyond the bed area

Common Frequency

- Weekly
- Bi-weekly
- After guest stays

Products Typically Used

- None (client must provide clean linens)
- Optional: mattress freshener or deodorizing spray (upon request)

Additional Notes

- Clients should clearly label clean linen sets per bed if multiple bedrooms are serviced
- May be bundled with Laundry Folding or Airbnb Turnover Cleaning

16. Laundry Folding

Overview

Laundry Folding provides orderly folding of clean, dry laundry to help maintain organization and reduce household workload. This service is ideal for busy clients who need help keeping up with clothing, towels, and linens, especially when paired with other recurring cleaning services.

Included Tasks

- Neatly fold clean, dry laundry provided by client
- Sort items by type (shirts, pants, towels, linens, etc.)

- Stack folded laundry by category or room destination
- Fold specialty items such as fitted sheets, baby clothes, or workout wear
- Pair and fold socks, undergarments, and delicates
- Hang garments (if hangers are provided and instructions are clear)
- Organize folded items in baskets or designated spaces if specified
- Separate and set aside any stained or damaged items (if noticed)
- Lightly lint-roll or shake out pet hair if needed
- Clean up folding area after completion

Typical Areas Serviced

- Laundry rooms
- Bedrooms or designated folding areas
- Client-specified drop zones or closets

Best For

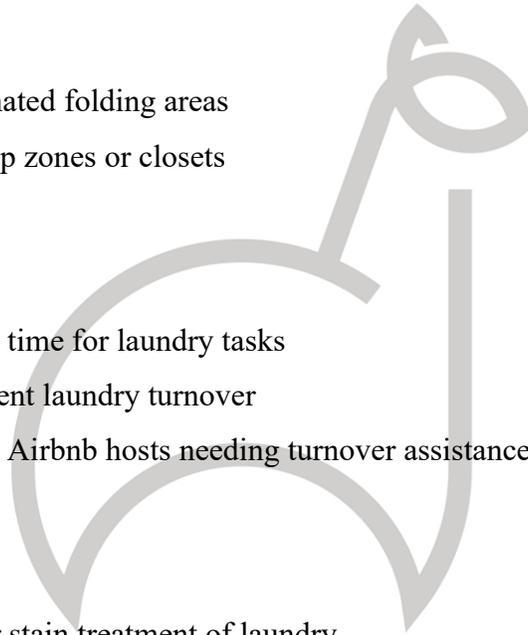
- Clients with limited time for laundry tasks
- Families with frequent laundry turnover
- Rental properties or Airbnb hosts needing turnover assistance

Not Included

- Washing, drying, or stain treatment of laundry
- Ironing or steaming
- Deep closet organization or drawer placement

Common Frequency

- Weekly
- Bi-weekly
- As needed after bulk laundry days



Products Typically Used

- Clean hands and sanitized surfaces only
- Optional: Lint rollers or freshening spray (upon request)

Additional Notes

- All laundry must be clean and fully dry prior to folding
 - Works best when combined with Bed Changing or Regular Cleaning
-

17. Light Fixture Cleaning

Overview

Light Fixture Cleaning restores clarity and brightness by removing dust, grease, and debris from ceiling-mounted, wall-mounted, or decorative fixtures. This service improves lighting quality, enhances visual appeal, and helps maintain safe, dust-free fixtures in living and work areas.

Included Tasks

- Dust and wipe light fixture exteriors using non-abrasive cloths
- Clean covers, shades, and bulbs (if cool and safely accessible)
- Remove cobwebs and dust buildup around ceiling and wall mounts
- Wipe ceiling medallions or baseplates if present
- Detail fan-integrated light fixtures (if applicable)
- Remove light residue, grease, or fingerprints from nearby surfaces
- Inspect for visible buildup, moisture intrusion, or bulb discoloration
- Replace bulbs (if pre-approved and client provides replacements)
- Clean chandelier arms and accents (standard height only)
- Final inspection to confirm even lighting and dust removal

Typical Areas Serviced

- Bedrooms, bathrooms, kitchens, hallways, and dining areas
- Wall sconces, ceiling fixtures, and pendant lights
- Flush-mount or semi-flush ceiling lights

Best For

- Homes with visible fixture dust or dimmed lighting
- Clients preparing for events, staging, or routine deep cleans
- Seasonal or quarterly property maintenance

Not Included

- High-reach fixtures requiring ladders above 2 steps (unless prearranged)
- Outdoor fixtures or recessed lighting maintenance
- Complex chandelier disassembly or electrical work

Common Frequency

- Quarterly
- Semi-annually
- As needed for visible buildup

Products Typically Used

- Glass-safe cleaner
- Microfiber cloths
- Soft brushes for delicate accents
- Extension duster (for low-reach fixtures only)

Additional Notes

- Client should ensure bulbs are off and cooled before service
- Can be bundled with Ceiling Fan Cleaning for full overhead refresh

18. Ceiling Fan Cleaning

Overview

Ceiling Fan Cleaning removes dust, debris, and allergens that accumulate on fan blades, motors, and light attachments. This service improves air quality, eliminates dust fallout, and restores safe, efficient operation of ceiling fans throughout the home.

Included Tasks

- Dust and wipe each fan blade using non-abrasive cloths
- Remove buildup from blade edges, tops, and undersides
- Clean motor housing, arms, and brackets
- Wipe pull chains, light covers, and fixtures attached to fan
- Remove cobwebs from ceiling around fan base
- Inspect for loose dust, buildup, or imbalance signs
- Use secure step stool for safe access (standard height only)
- Capture falling dust with drop cloths or vacuums when necessary
- Sanitize high-touch pull chains or switches
- Final check to confirm all surfaces are clean and dust-free

Typical Areas Serviced

- Bedrooms, living rooms, kitchens, and home offices
- Standard-height ceiling fans (up to 9 feet)

Best For

- Homes with visible dust on fan blades or frequent allergies
- Clients seeking improved indoor air circulation and cleanliness
- Pre-spring or pre-summer refresh

Not Included

- High-reach fans above safe step-stool height
- Fan repair, balancing, or disassembly
- Removal of light covers requiring tools or complex fixtures

Common Frequency

- Quarterly
- Bi-annually
- As needed for allergy or dust concerns

Products Typically Used

- Microfiber cloths
- Extension dusters or blade-specific tools
- Mild cleaning spray (if needed for buildup)
- Drop cloth or vacuum for dust control

Additional Notes

- Recommended before running fans seasonally
- Pairs well with Light Fixture Cleaning and Air Vent Dusting

19. Closet / Drawer Organization

Overview

Closet / Drawer Organization creates functional, clutter-free storage spaces by sorting and arranging clothing, accessories, and household items. This service focuses on maximizing usable space, improving accessibility, and restoring order to everyday storage zones without requiring major design changes or container systems.

Included Tasks

- Remove and sort all items from drawers or closet shelves
- Group items by category (clothing type, use, frequency, etc.)
- Fold, stack, or hang items for optimal space usage
- Wipe down shelves, drawer interiors, and closet surfaces
- Reorganize based on accessibility, frequency of use, or client preference
- Set aside damaged or non-essentials for donation/disposal (if instructed)
- Neatly arrange shoes, linens, or accessories as space allows
- Identify opportunities for storage tools (bins, dividers, etc.)
- Lightly dust or wipe outer closet surfaces if needed
- Final inspection for flow, accessibility, and order

Typical Areas Serviced

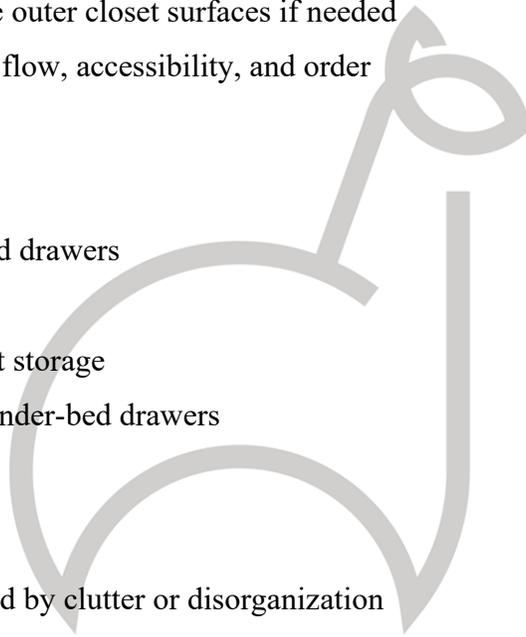
- Bedroom closets and drawers
- Linen closets
- Entry closets or coat storage
- Utility cabinets or under-bed drawers

Best For

- Clients overwhelmed by clutter or disorganization
- Households seeking quick resets for key storage areas
- Preparation for seasonal wardrobe shifts or move-ins

Not Included

- Purchasing or installing shelving systems
- Full decluttering or decision-making without client presence
- Cleaning of items being stored



Common Frequency

- One-time per season
- Quarterly refresh
- As needed before major transitions

Products Typically Used

- Multi-surface cleaner for shelving
- Microfiber cloths
- Optional use of client's storage bins or dividers

Additional Notes

- Works best when client is available to confirm discard or donation items
 - Can be combined with Laundry Folding or Bed Changing for total bedroom refresh
-

20. Trash & Recycling Reset

Overview

Trash & Recycling Reset ensures all household bins are emptied, wiped, and relined to maintain sanitation, reduce odors, and support a clean home environment. This service focuses on both visible and overlooked bins across the property, restoring order and freshness to daily waste areas.

Included Tasks

- Empty all indoor trash and recycling bins
- Wipe bin interiors and exteriors with disinfectant
- Remove sticky residue, spills, or odors from bin surfaces
- Reline each bin with client-provided liners
- Check for hidden bins in bathrooms, bedrooms, and under sinks

- Sanitize high-touch areas like bin lids, handles, and foot pedals
- Ensure separation of trash and recycling per client setup
- Consolidate overflow bags (if applicable) to main collection area
- Identify signs of pest activity or odor buildup
- Final check for missed waste or unlined bins

Typical Areas Serviced

- Kitchen, bathrooms, and bedrooms
- Office, laundry, and utility rooms
- Under-sink bins or side storage

Best For

- Homes with multiple trash zones or frequent use
- Clients prioritizing sanitation and odor control
- Busy households needing regular waste management support

Not Included

- Outdoor bin cleaning or curbside disposal
- Hazardous or biohazard waste removal
- Deep bin deodorizing beyond surface wipe

Common Frequency

- Weekly
- Bi-weekly
- Per cleaning visit

Products Typically Used

- Disinfecting spray or wipes
- Microfiber cloths

- Trash and recycling liners (client-provided)

Additional Notes

- Best paired with Kitchen Cleaning or Surface Disinfection services
 - Helps maintain a sanitary and odor-free environment between waste pickups
-

21. Surface Disinfection (High-Touch)

Overview

Surface Disinfection (High-Touch) targets areas most frequently touched throughout the home, helping reduce the spread of germs and support a healthier environment. This service uses EPA-approved disinfectants to sanitize key surfaces, offering peace of mind for households with children, pets, guests, or health concerns.

Included Tasks

- Disinfect all doorknobs, handles, and handrails
- Sanitize light switches, remote controls, and appliance buttons
- Wipe down faucet handles in kitchens and bathrooms
- Disinfect cabinet and drawer pulls in high-use areas
- Sanitize toilet flush levers and lid tops
- Wipe high-touch surfaces on desks, tables, and countertops
- Disinfect stair rails and entryway touchpoints
- Sanitize refrigerator handles and microwave buttons
- Disinfect laundry machine knobs and control panels
- Final wipe of electronic-friendly surfaces using safe methods

Typical Areas Serviced

- Entryways, kitchens, and bathrooms
- Bedrooms, living rooms, and home offices

- Any shared or high-traffic interior areas

Best For

- Families with children, seniors, or immunocompromised members
- Post-illness recovery or routine health maintenance
- Households preparing for or recovering from gatherings

Not Included

- Deep cleaning of surfaces (dust, grease, buildup)
- Disinfection of soft goods (bedding, upholstery)
- HVAC or air system sanitization

Common Frequency

- Weekly
- Bi-weekly
- As needed during flu season or after guest visits

Products Typically Used

- EPA-registered disinfectants
- Alcohol-based or electronic-safe wipes
- Microfiber cloths designated for disinfecting only

Additional Notes

- Works best when combined with Regular or Deep Cleaning
 - Disinfectants used are pet- and child-safe when dry
-

22. Balcony / Patio Cleaning

Overview

Balcony / Patio Cleaning removes outdoor dirt, dust, leaves, and debris from private outdoor spaces to restore comfort, safety, and visual appeal. This service is designed for small to mid-sized balconies and patios, especially those affected by weather exposure, pet use, or regular foot traffic.

Included Tasks

- Sweep and clear loose dirt, leaves, and debris from all floor surfaces
- Wipe down railings, banisters, and vertical supports
- Clean sliding door tracks and exterior glass (interior-facing only)
- Spot-clean walls and corners for cobwebs, dust, or buildup
- Sanitize handles, door latches, and high-touch entry points
- Vacuum or shake out small outdoor mats or rugs (if lightweight)
- Check for signs of water pooling or plant residue
- Remove visible stains or spills using light scrubbing (if safe)
- Final sweep or mop of entire space (if flooring is safe for mopping)

Typical Areas Serviced

- Condo or apartment balconies
- Small patios or enclosed outdoor nooks
- Sliding door entry areas

Best For

- Homes with limited outdoor space needing visual upkeep
- Clients with pets, seasonal debris, or guest traffic
- Pre-spring, post-storm, or listing/showing preparation

Not Included

- Pressure washing or outdoor power cleaning
- Large patios, decks, or backyard hardscapes
- Heavy furniture moving or plant maintenance

Common Frequency

- Monthly
- Seasonal
- As needed after weather events or guest use

Products Typically Used

- Outdoor-safe multi-surface cleaner
- Broom, dustpan, and outdoor mop
- Microfiber cloths or scrub pads
- Bucket or spray bottle system

Additional Notes

- Client should secure fragile décor or plants prior to cleaning
- Ideal companion to Interior Window, Sliding Door Cleaning, or Outdoor Furniture cleaning

23. Outdoor Furniture Cleaning

Overview

Outdoor Furniture Cleaning provides detailed surface cleaning of outdoor furniture to remove dust, grime, pollen, and residue from weather exposure. Ideal for preserving appearance, comfort, and hygiene of high-use outdoor areas.

Included Tasks

- Wipe down tables, chairs, benches, and loungers
- Spot-clean cushions (surface only, no shampooing)
- Remove visible dirt, cobwebs, and residue
- Sanitize armrests and high-touch surfaces
- Clean glass tabletops
- Dust/clean umbrella bases and poles
- Wipe metal, wood, and plastic finishes with proper cleaners
- Rinse/wipe light weatherproof decor (e.g., plant stands)
- Dry and reset furniture arrangement if needed
- Visual inspection for signs of mold or wear (noted for client)

Typical Areas Serviced

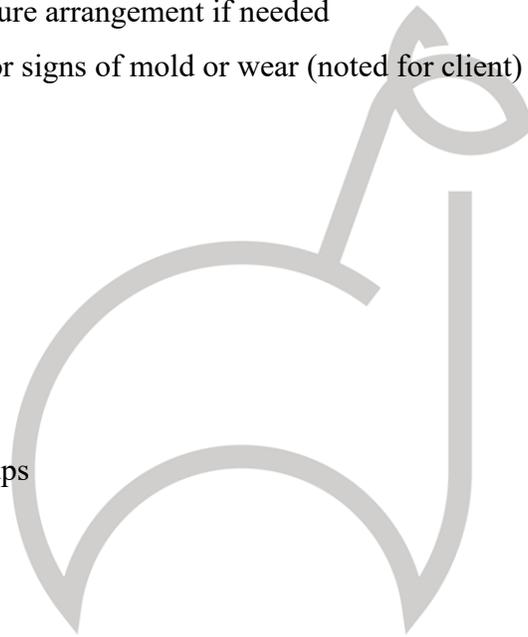
- Patios
- Balconies
- Decks
- Poolside areas
- Outdoor dining setups

Best For

- Seasonal resets (spring/summer/fall)
- Homes with frequent outdoor use
- Clients preparing for guests or events

Not Included

- Pressure washing
- Deep cushion shampooing
- Rust or corrosion treatment
- Heavy mold/mildew removal



- Exterior siding or floor cleaning (book separately)

Common Frequency

- Monthly (high-use homes)
- Seasonal (before/after events or weather changes)

Products Typically Used

- Mild outdoor-safe cleaners
- Disinfectant wipes
- Microfiber towels
- Soft brushes
- Garden hose (if accessible)

Additional Notes

- Requires access to outdoor water source if rinsing needed
- Not recommended during active rain or storms
- Works best when booked with Balcony/Patio Cleaning

24. Shower / Tub Scrubbing

Overview

Shower / Tub Scrubbing removes soap scum, mildew, and hard water buildup from tubs, tiles, and enclosures. This focused service restores shine and sanitation to one of the most-used—and often neglected—areas of the home. It is ideal for maintaining a clean and safe bathing space.

Included Tasks

- Scrub tub basin and shower floor to remove buildup and stains
- Clean and disinfect shower walls, tile, and grout lines
- Remove soap scum from glass doors, enclosures, or curtains

- Sanitize faucet handles, knobs, and showerheads
- Wipe surrounding ledges, shelves, or built-in niches
- Detail clean caulking and silicone edges
- Rinse and dry all surfaces to prevent residue
- Identify areas with mold, peeling, or water damage
- Wipe down exterior tub edges and trim
- Final inspection to ensure shine and cleanliness

Typical Areas Serviced

- Bathtubs, walk-in showers, shower-tub combos
- Tile walls, enclosures, and built-in storage

Best For

- Clients with visible buildup or discoloration
- Homes with hard water or high shower use
- Pre-guest or seasonal resets

Not Included

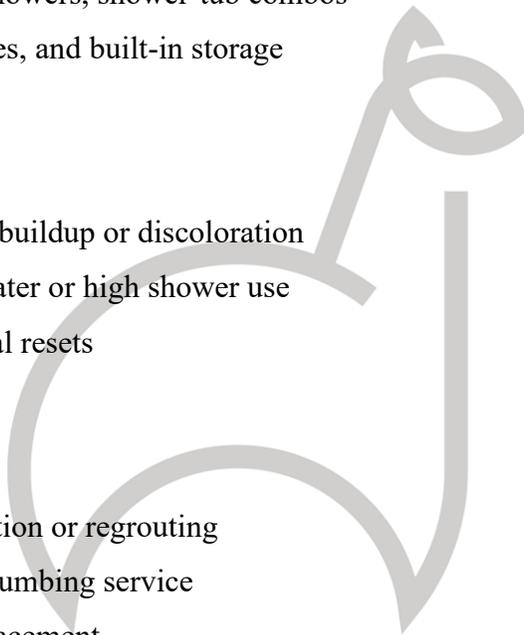
- Deep mold remediation or regrouting
- Drain cleaning or plumbing service
- Shower curtain replacement

Common Frequency

- Monthly
- Bi-monthly
- As needed for heavy-use bathrooms

Products Typically Used

- Bathroom-specific tile and tub cleaners



- Soap scum removers and mildew-safe sprays
- Non-abrasive scrubbing pads and grout brushes
- Squeegees or microfiber cloths for drying

Additional Notes

- Best paired with Bathroom Deep Cleaning for full coverage
 - Helps maintain grout and caulking longevity
-

25. Window Screen Cleaning

Overview

Window Screen Cleaning removes dust, pollen, and grime from mesh screens to improve air flow, light clarity, and indoor air quality. This service restores visibility and complements any interior or exterior window cleaning by addressing the screen layer often overlooked in regular maintenance.

Included Tasks

- Remove window screens (if accessible and safe to detach)
- Brush loose debris and dust from both sides of screen mesh
- Wash screen using screen-safe cleaner and soft-bristle tools
- Rinse and dry screens thoroughly before reinstallation
- Wipe screen frames and edges for dust and buildup
- Reinstall screens carefully once fully dried
- Clean surrounding sills or frames if debris is present
- Inspect for screen damage or tears and notify client
- Detail screen tracks or grooves if accessible
- Final check for clarity and even air flow

Typical Areas Serviced

- Bedroom and living room window screens
- Sliding door screens (interior-facing)
- Kitchen or bathroom window screens

Best For

- Homes with open windows, pets, or seasonal allergens
- Clients who recently completed window or wall cleaning
- Seasonal refresh before or after heavy pollen or dust

Not Included

- Exterior window washing (unless booked separately)
- Screen repair or replacement
- High-reach screens above step-stool height

Common Frequency

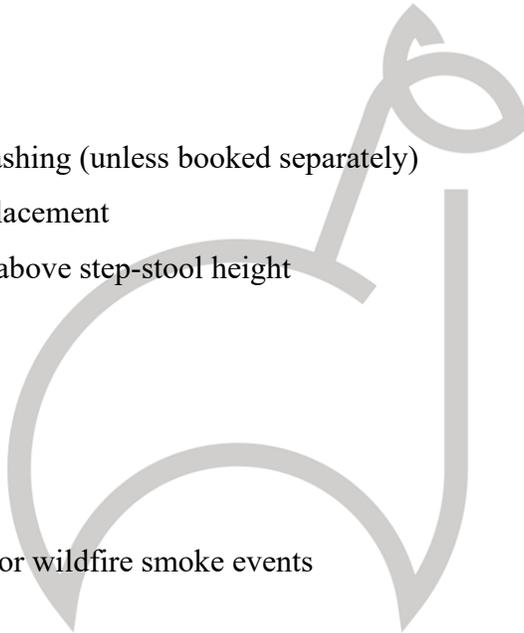
- Seasonally
- Bi-annually
- After pollen season or wildfire smoke events

Products Typically Used

- Mild screen-safe detergent or soap solution
- Soft brushes or microfiber cloths
- Garden sprayer or handheld rinse tools

Additional Notes

- Client should notify team of any fragile or damaged screens in advance
- Pairs well with Interior Window Cleaning and Wall Spot Cleaning



26. Garage Cleaning

Overview

Garage Cleaning clears dust, cobwebs, dirt, and debris from floors, walls, and storage surfaces to restore function and cleanliness to one of the most under-maintained areas in the home. This service helps reclaim usable space, improve safety, and prepare garages for vehicle use, storage, or organization.

Included Tasks

- Sweep and clear loose dirt, leaves, and debris from garage floor
- Vacuum corners, edges, and under storage shelves or bins
- Wipe down walls, doors, and reachable shelving
- Dust and clean workbenches, ledges, or utility surfaces
- Remove cobwebs from ceilings, beams, and corners
- Spot-clean visible stains or spills on concrete or flooring
- Wipe down entry doors, light switches, and high-touch areas
- Organize light items or straighten bins (if accessible)
- Remove and bag trash or loose debris for client disposal
- Final inspection to confirm space is clean and walkable

Typical Areas Serviced

- Garage floor and baseboards
- Entry steps, walls, and doorframes
- Shelving, bins, and light equipment surfaces

Best For

- Clients needing seasonal resets or basic garage refresh
- Homeowners preparing for move-in, sale, or reorganization
- Households experiencing dust, cobwebs, or light clutter

Not Included

- Deep decluttering or disposal of large items
- Hazardous material cleanup or chemical handling
- Power washing or garage door servicing

Common Frequency

- Seasonally
- Bi-annually
- As needed during property transitions

Products Typically Used

- Broom, dustpan, and shop vacuum
- All-purpose cleaner or degreaser
- Microfiber cloths and scrubbing pads

Additional Notes

- Client should relocate vehicles or sensitive equipment prior to service
 - Can be paired with Closet / Drawer Organization for extended reset
-

27. Carpet Spot Treatment

Overview

Carpet Spot Treatment targets small stains, spills, and localized discoloration on rugs and carpets. This focused service helps lift visible blemishes caused by food, pets, or daily use, improving overall carpet appearance without requiring full extraction or shampooing.

Included Tasks

- Inspect affected carpet areas for stain type and severity

- Apply appropriate stain remover based on material and stain origin
- Gently agitate spot with soft brush or cloth to lift residue
- Blot and extract moisture using microfiber or absorbent pads
- Repeat treatment if necessary for deep-set marks
- Wipe surrounding area to blend treated zone with rest of carpet
- Use odor neutralizer (if applicable) for pet or food stains
- Final inspection for any remaining discoloration or residue
- Identify signs of permanent damage (if present) for client awareness
- Dry area with airflow to prevent moisture buildup

Typical Areas Serviced

- Hallways, bedrooms, and living rooms
- High-traffic carpet zones
- Entryways and rug-covered areas

Best For

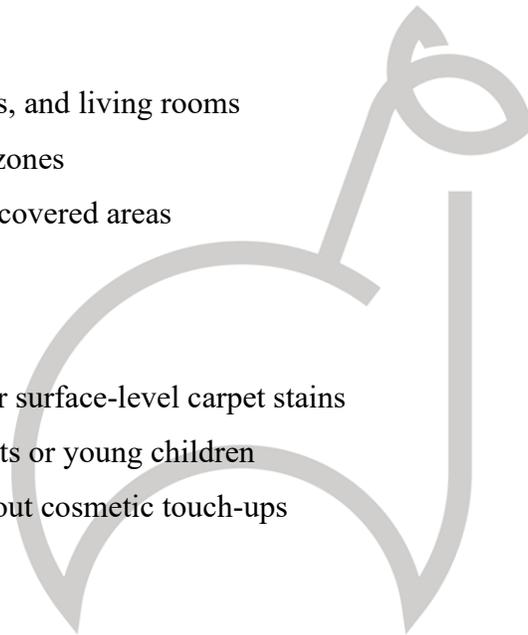
- Clients with fresh or surface-level carpet stains
- Households with pets or young children
- Pre-event or move-out cosmetic touch-ups

Not Included

- Full carpet shampooing or hot water extraction
- Deep pet urine treatment or heavy odor remediation
- Area rug flipping or repositioning

Common Frequency

- As needed
- Monthly or per spill occurrence



Products Typically Used

- Carpet-safe stain removers (enzyme-based or oxygenated)
- Spot brushes and absorbent cloths
- Odor neutralizers (if requested)

Additional Notes

- Best performed soon after stain occurrence for maximum success
 - Works well with Pet Hair Removal or Upholstery Vacuuming
-

28. Upholstery Vacuuming

Overview

Upholstery Vacuuming removes dust, crumbs, pet hair, and allergens from fabric-covered furniture to improve cleanliness, comfort, and indoor air quality. This detailed surface service helps preserve upholstery condition and supports a polished, well-maintained living space.

Included Tasks

- Vacuum all fabric-covered furniture including sofas, chairs, ottomans
- Use upholstery attachments to reach cushions, seams, and crevices
- Remove surface debris, lint, and pet hair from visible areas
- Lift and vacuum under removable cushions
- Clean sides, backs, and undersides of furniture if accessible
- Gently vacuum throw pillows and soft accents (if present)
- Inspect fabric for embedded debris or dander
- Lightly fluff cushions after vacuuming
- Address hair or buildup on headrests and armrests
- Final pass to ensure no visible residue remains

Typical Areas Serviced

- Living room and bedroom furniture
- Entry benches, office chairs, or reading nooks
- Nursery or family room seating

Best For

- Homes with pets, kids, or allergy concerns
- Clients seeking fresher, more polished soft surfaces
- Pre-event or recurring cleaning maintenance

Not Included

- Upholstery shampooing or steam extraction
- Leather cleaning or conditioning
- Stain treatment (offered separately)

Common Frequency

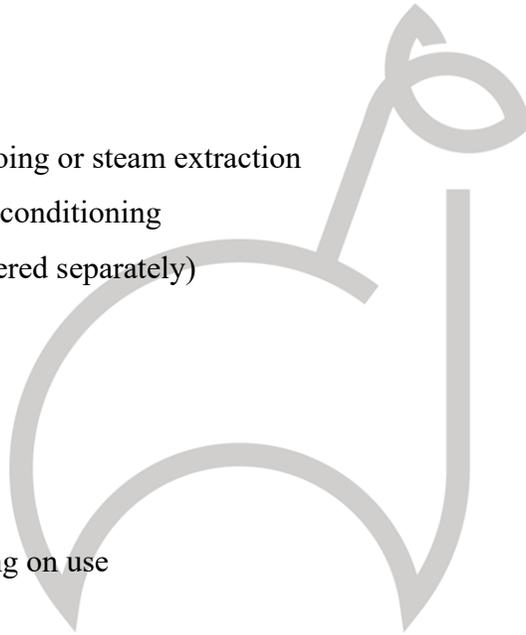
- Weekly
- Bi-weekly
- As needed depending on use

Products Typically Used

- HEPA vacuum with upholstery and crevice tools
- Lint rollers or pet hair brushes (as needed)
- Microfiber cloth for finishing

Additional Notes

- Works best alongside Pet Hair Removal or Carpet Spot Treatment
- Can extend life of fabric between deep cleans



29. Odor Neutralizing Treatment

Overview

Odor Neutralizing Treatment eliminates lingering household smells caused by pets, cooking, moisture, or everyday use. This service uses targeted products to break down odor-causing particles, refreshing indoor air and surfaces without masking with heavy fragrance.

Included Tasks

- Identify odor source areas in rooms, upholstery, or floors
- Apply odor neutralizer spray to affected surfaces (carpets, fabrics, air)
- Use enzyme-based or oxidizing treatments for pet or organic odors
- Lightly mist room air for even odor coverage
- Wipe down trash bins, pet areas, or fabric surfaces (if needed)
- Vacuum surface debris or hair that may trap odor
- Clean surrounding areas if buildup is contributing to scent
- Avoid use of heavy perfumes or scented sprays unless requested
- Allow treatment to air-dry for full activation
- Final walkthrough to assess effectiveness

Typical Areas Serviced

- Living rooms, bedrooms, and hallways
- Kitchens, bathrooms, and pet zones
- Upholstery, rugs, and air circulation areas

Best For

- Homes with persistent odors from pets, spills, or food
- Post-party, post-illness, or after rental turnover
- Clients seeking a fresher, more neutral indoor atmosphere

Not Included

- Deep carpet or upholstery cleaning
- Air duct or HVAC system deodorizing
- Mold remediation

Common Frequency

- Monthly
- As needed after events or high use
- With deep cleaning or pet services

Products Typically Used

- Enzyme-based odor neutralizers
- Non-toxic deodorizing sprays
- Fabric-safe mists and air-refreshers

Additional Notes

- Best paired with Pet Hair Removal, Trash Reset, or Carpet Spot Treatment
- Does not replace deep cleaning for severe buildup

30. Holiday Preparation

Overview

Holiday Prep Add-On enhances your space ahead of gatherings or seasonal events by focusing on presentation, guest areas, and key touchpoints. This service builds on your scheduled cleaning by adding detailed finishing touches that make your home feel polished, welcoming, and celebration-ready.

Included Tasks

- Refresh guest bathrooms with clean towels, toiletries restock (client-provided)
- Wipe and straighten entryways, doormats, and front-facing surfaces
- Fluff and arrange throw pillows, blankets, and decorative items
- Polish visible surfaces such as coffee tables, mirrors, and display shelves
- Remove fingerprints from doors, glass, or chrome fixtures
- Light vacuum or sweep of high-traffic zones for a crisp finish
- Wipe dining table and chairs for dust or residue
- Empty and sanitize trash bins in gathering areas
- Tidy gift wrapping stations or seasonal décor zones (if applicable)
- Final walkthrough to ensure visual balance and readiness

Typical Areas Serviced

- Living rooms and common spaces
- Guest bathrooms and entryways
- Dining areas or seasonal décor zones

Best For

- Clients hosting parties, dinners, or overnight guests
- Seasonal holidays, birthdays, or celebrations
- Households wanting extra polish beyond standard cleaning

Not Included

- Deep cleaning of kitchen, appliances, or guest rooms
- Event setup, catering support, or party supply handling
- Decorating or organizing seasonal storage

Common Frequency

- One-time before holidays or events

- Paired with scheduled deep or regular cleaning

Products Typically Used

- Surface-safe polishers
- Microfiber cloths
- Disinfecting wipes or sprays
- Glass cleaner for mirrors and fixtures

Additional Notes

- Client should prep towels, supplies, or decorations prior to arrival
 - Best scheduled 24–48 hours before the event for lasting effect
-

31. Post-Event Reset

Overview

Post-Event Reset Add-On restores order and cleanliness after gatherings, celebrations, or holiday hosting. This service focuses on clearing messes, refreshing guest areas, and resetting high-traffic zones, helping your home return to normal with minimal stress.

Included Tasks

- Collect and dispose of party-related trash, bottles, and disposables
- Empty and sanitize trash and recycling bins in event areas
- Wipe down tables, counters, and seating areas
- Spot-clean spills or sticky surfaces on floors and furniture
- Vacuum and/or mop high-traffic zones
- Lightly fluff and reset pillows, blankets, and soft items
- Sanitize bathroom surfaces used by guests
- Tidy up entryways and common areas
- Reset furniture layout (light items only) to pre-event setup

- Final walkthrough to ensure no visible mess remains

Typical Areas Serviced

- Living and dining rooms
- Kitchens and bathrooms used by guests
- Entryways and common gathering zones

Best For

- Clients hosting parties, dinners, or overnight guests
- Holiday celebrations, birthdays, or special occasions
- Households needing quick recovery after events

Not Included

- Deep cleaning, odor treatment, or stain removal
- Dishwashing, glassware cleaning, or catering breakdown
- Furniture moving or large-item disposal

Common Frequency

- One-time after events
- Scheduled within 24–48 hours post-gathering

Products Typically Used

- Multi-surface cleaner
- Disinfecting sprays or wipes
- Microfiber cloths
- Vacuum and mop system

Additional Notes

- Ideal when paired with Holiday Prep Add-On for complete event coverage

- Client should remove valuables or personal items prior to service



1.3 Commercial Cleaning

Main Services

32. Office Cleaning

Overview

Office Cleaning supports a productive, sanitary, and professional workspace by providing routine cleaning for employee areas, meeting rooms, and shared zones. This service helps businesses maintain cleanliness, reduce illness risk, and create a welcoming environment for staff and visitors.

Included Tasks

- Dust all surfaces including desks, shelves, and equipment exteriors
- Vacuum carpets and rugs, sweep and mop hard flooring
- Empty and reline trash and recycling bins throughout the office
- Sanitize desks, phones, keyboards, and high-touch surfaces
- Clean and disinfect breakroom counters, sinks, and appliance exteriors
- Wipe glass surfaces, interior windows, and partitions (if reachable)
- Disinfect doorknobs, light switches, and shared electronics
- Restock paper products and hand soap (client-provided)
- Clean restroom surfaces if included in scope
- Final walkthrough to ensure all zones are clean and reset

Typical Areas Serviced

- Workstations and private offices
- Conference rooms and meeting spaces
- Entryways, hallways, and restrooms
- Breakrooms or kitchenettes

Best For

- Corporate offices, small businesses, or remote hubs
- Workspaces with recurring cleaning needs
- Tenants in shared office buildings or private suites

Not Included

- Personal item organization or inside desk drawers
- Deep carpet extraction or upholstery shampooing
- Exterior window washing or maintenance

Common Frequency

- Daily
- 2–3x per week
- Weekly

Products Typically Used

- Commercial-grade disinfectants and all-purpose cleaners
- Glass cleaner and electronic-safe wipes
- HEPA vacuum and floor-safe mop system

Additional Notes

- Scope may vary based on business size and hours of operation
- Custom schedules and after-hours service available upon request

33. Retail Cleaning

Overview

Retail Cleaning maintains a clean, polished shopping environment by focusing on customer-

facing areas, entry points, and staff zones. This service supports brand image, hygiene standards, and customer satisfaction by ensuring every surface reflects professionalism and care.

Included Tasks

- Sweep, vacuum, and mop all sales floors and backroom areas
- Dust display shelves, racks, signage, and fixtures
- Wipe and sanitize checkout counters, payment terminals, and touchscreens
- Clean interior glass surfaces, mirrors, and entry doors
- Empty and reline trash bins at registers, breakrooms, and restrooms
- Sanitize fitting room handles, benches, and mirrors (if applicable)
- Clean break areas including sinks, counters, and appliance exteriors
- Restock paper products and hand soap in restrooms (client-provided)
- Disinfect high-touch points including door handles and light switches
- Final walkthrough to confirm all guest zones are tidy and reset

Typical Areas Serviced

- Sales floors and showrooms
- Checkout areas and fitting rooms
- Backstock, breakrooms, and restrooms
- Entryways and front-facing windows

Best For

- Boutiques, salons, and storefronts
- Retail chains or independent shops
- High-traffic spaces requiring consistent presentation

Not Included

- Product restocking or display setup
- Deep carpet shampooing or high-glass access
- Event setup or promotional signage handling

Common Frequency

- Daily
- Several times per week
- Weekly, depending on foot traffic

Products Typically Used

- Floor-safe cleaners and disinfectants
- Glass and mirror cleaner
- Microfiber dusters and cloths
- HEPA vacuum and mop system

Additional Notes

- After-hours scheduling available for uninterrupted operations
- Pairs well with Post-Event or High-Touch Surface Add-Ons

34. Non-Clinical Medical Office Cleaning

Overview

Non-Clinical Medical Office Cleaning focuses on maintaining cleanliness and professionalism in public-facing and administrative areas of medical offices. This service supports daily operations by cleaning non-clinical spaces while clearly excluding patient care or treatment environments.

Included Tasks

- Clean and sanitize reception desks and check-in counters
- Dust and wipe administrative desks, chairs, and workstations
- Clean waiting room seating, tables, and visible surfaces
- Vacuum carpets and mop hard floors in non-clinical areas
- Empty trash and recycling bins and replace liners

- Clean and sanitize staff and public restrooms
- Wipe light switches, door handles, and handrails
- Clean interior glass doors and partitions within reach
- Sanitize shared breakroom or kitchenette surfaces
- Final walkthrough to ensure all non-clinical areas are tidy and presentable

Typical Areas Serviced

- Waiting rooms and reception areas
- Administrative offices and staff workspaces
- Breakrooms and non-clinical hallways
- Public and staff restrooms

Best For

- Medical and dental offices
- Therapy and wellness practices
- Healthcare administrative facilities

Not Included

- Clinical or patient treatment rooms
- Biohazard handling or disposal
- Medical equipment or instrument cleaning

Common Frequency

- 2–3 times per week
- Daily for high-traffic offices

Products Typically Used

- Commercial-grade disinfectants
- EPA-approved surface cleaners



- Microfiber cloths and HEPA-filter vacuums

Additional Notes

- Service is limited to non-clinical areas only
 - Access to restricted areas must be clearly identified by the client
-

35. Private School / Enrichment Center Cleaning

Overview

Private School / Enrichment Center Cleaning supports the hygiene and presentation of educational spaces used for non-public instruction. This service covers classrooms, common areas, and offices without entering specialized lab or medical-use zones.

Included Tasks

- Vacuum and mop floors in classrooms and shared areas
- Empty all trash and recycling bins and replace liners
- Sanitize desks, tables, and chairs in instructional areas
- Clean whiteboards, chalkboards, and classroom surfaces
- Disinfect high-touch areas such as doorknobs and railings
- Clean entryways, halls, and interior glass within reach
- Wipe down shared equipment and classroom tools (if applicable)
- Clean and restock staff and student restrooms
- Sanitize administrative offices and reception counters
- Final walkthrough to ensure all visible areas are tidy

Typical Areas Serviced

- Classrooms and breakout rooms
- Common areas and multi-purpose rooms

- Administrative offices and reception areas
- Restrooms and hallways

Best For

- Private educational facilities
- Afterschool programs and tutoring centers
- Specialty enrichment or arts spaces

Not Included

- Medical or laboratory areas
- Disposal of hazardous or bio materials
- Deep disinfection or mold remediation

Common Frequency

- 2–5 times per week depending on attendance volume
- Daily for high-use programs

Products Typically Used

- EPA-approved disinfectants
- Glass and surface cleaners
- Vacuum and mop systems

Additional Notes

- Client must identify any restricted or sensitive-use rooms
 - Best paired with Restroom Sanitization and Floor Maintenance
-

36. Gym Cleaning

Overview

Gym Cleaning ensures that fitness centers, workout spaces, and locker rooms remain clean, sanitary, and safe for members and staff. This service targets high-contact areas and sweat-prone zones with a focus on hygiene and odor control, excluding any HVAC or mold remediation work.

Included Tasks

- Sanitize equipment handles, benches, mats, and machines
- Vacuum and mop workout floors, including under equipment
- Wipe down mirrors, walls, and reachable glass
- Empty trash bins and replace liners throughout facility
- Disinfect locker doors, benches, and shared cubbies
- Spot-clean entryways, handrails, and reception desks
- Clean and sanitize restrooms and locker room showers
- Restock soap, paper products, and hygiene stations
- Disinfect high-touch surfaces such as water fountains and door handles
- Final walkthrough to verify odor control and cleanliness

Typical Areas Serviced

- Workout areas and machine zones
- Locker rooms and changing areas
- Group fitness rooms and studio spaces
- Reception and entry zones

Best For

- Fitness studios and gyms
- Yoga, pilates, or spin centers
- Specialized training facilities

Not Included

- Mold remediation or air duct cleaning
- HVAC filter or ventilation system servicing
- Heavy equipment repair or relocation

Common Frequency

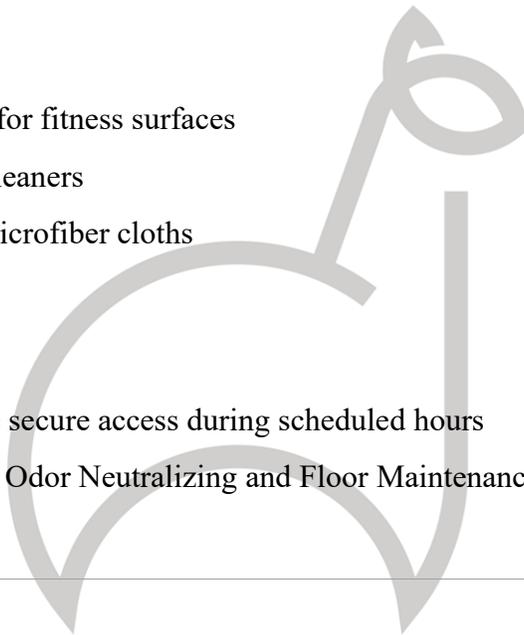
- Daily or 3–5 times per week
- High-traffic gyms may require multiple cleanings per day

Products Typically Used

- Disinfectant sprays for fitness surfaces
- Deodorizing floor cleaners
- Glass cleaner and microfiber cloths

Additional Notes

- Facility must ensure secure access during scheduled hours
- Best combined with Odor Neutralizing and Floor Maintenance



37. Front-of-House Restaurant Cleaning

Overview

Front-of-House Restaurant Cleaning focuses on maintaining cleanliness and presentation in customer-facing areas of restaurants and cafes. This service supports a positive guest experience by cleaning dining and public areas while excluding kitchen and food preparation zones.

Included Tasks

- Vacuum and mop dining room floors
- Wipe and sanitize tables, chairs, and booths

- Clean and disinfect guest restrooms
- Empty trash and recycling bins and replace liners
- Clean entry doors, glass panels, and host stands
- Dust wall fixtures, ledges, and decorative elements
- Sanitize high-touch areas such as menus, door handles, and railings
- Spot-clean walls and baseboards in dining areas
- Tidy waiting areas and seating arrangements
- Final walkthrough to ensure guest-ready appearance

Typical Areas Serviced

- Dining rooms and seating areas
- Guest restrooms
- Entryways and waiting areas
- Host stations and service counters

Best For

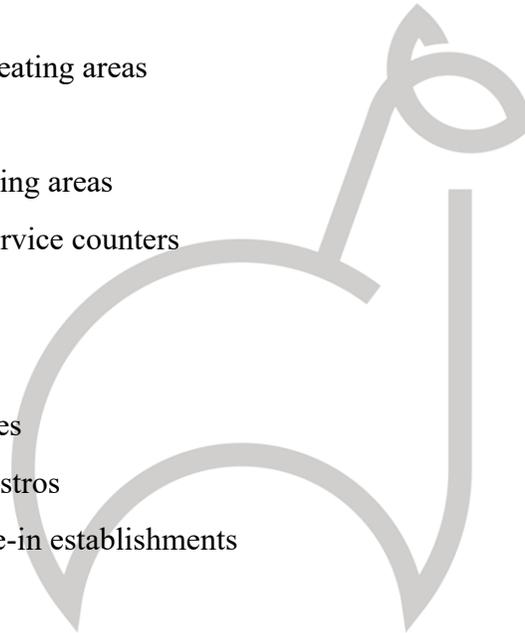
- Restaurants and cafes
- Coffee shops and bistros
- Fast-casual and dine-in establishments

Not Included

- Kitchen or food preparation areas
- Equipment degreasing or hood cleaning
- Food waste handling or dishwashing

Common Frequency

- Nightly or 5–7 times per week
- Additional service after special events



Products Typically Used

- Commercial disinfectants
- Glass cleaner and microfiber cloths
- Floor cleaners suitable for dining spaces

Additional Notes

- All food service areas must be clearly separated from cleaning zones
 - Service pairs well with Post-Event Reset Add-On
-

38. Warehouse Cleaning

Overview

Warehouse Cleaning enhances safety, organization, and cleanliness in industrial and storage environments. This service focuses on clearing dust, debris, and surface grime across floors, equipment zones, and shared workspaces to support smooth operations and maintain compliance.

Included Tasks

- Sweep and dust warehouse floors, corners, and loading areas
- Mop high-traffic walkways and safety zones with industrial-grade cleaner
- Remove debris from under shelving, pallets, or racking (where accessible)
- Wipe down workstations, control panels, and horizontal surfaces
- Clean and disinfect breakrooms, entry points, and employee restrooms
- Empty and reline trash, recycling, and packing waste bins
- Spot-clean walls, doors, and equipment exteriors
- Dust vents, light fixtures, and ledges within safe reach
- Sanitize handrails, door handles, and shared tools (if applicable)
- Final walkthrough to confirm floor clearance and surface cleanliness

Typical Areas Serviced

- Warehouse floors and storage zones
- Shipping, receiving, and loading docks
- Breakrooms, restrooms, and office pods

Best For

- Logistics, e-commerce, or distribution facilities
- Manufacturing support zones
- Businesses preparing for inspection or workflow resets

Not Included

- High-ceiling fixture cleaning or ladder-required tasks (unless prearranged)
- Machine maintenance, heavy degreasing, or hazardous cleanup
- Organization of stock or inventory systems

Common Frequency

- Weekly
- Bi-weekly
- Monthly for low-traffic facilities

Products Typically Used

- Industrial floor cleaners and degreasers
- Dust control tools and microfiber cloths
- HEPA vacuums or push sweepers

Additional Notes

- Customizable based on square footage and activity level
- Helps reduce slip hazards, dust buildup, and compliance risks

39. Common Area Cleaning (Apartments / Condos)

Overview

Common Area Cleaning (Apartments / Condos) keeps shared residential spaces clean, safe, and welcoming for tenants and guests. This service focuses on high-traffic areas such as lobbies, elevators, hallways, and mailrooms to support property upkeep, tenant satisfaction, and curb appeal.

Included Tasks

- Sweep, vacuum, and mop lobby floors, hallways, and stairwells
- Dust baseboards, handrails, window sills, and ledges
- Wipe and disinfect elevator buttons, doors, and panels
- Clean entry glass, lobby windows, and interior door glass
- Sanitize light switches, handles, and intercom panels
- Empty and reline trash bins in common zones (lobby, mailroom, etc.)
- Wipe down mailboxes, parcel counters, and community bulletin boards
- Spot-clean scuffs, fingerprints, and smudges on walls and doors
- Clean and restock shared restroom supplies (if applicable, client-provided)
- Final walkthrough to ensure polished, resident-ready presentation

Typical Areas Serviced

- Lobbies, hallways, and entry vestibules
- Elevators and stairwells
- Mailrooms, laundry rooms, and shared restrooms

Best For

- Multi-unit residential properties
- HOA-managed communities and luxury condos
- Apartment buildings seeking tenant satisfaction and retention

Not Included

- Unit cleaning or interior residential services
- Exterior pressure washing or parking lot maintenance
- Furniture rearranging or concierge tasks

Common Frequency

- Daily
- 2–3x per week
- Weekly for smaller properties

Products Typically Used

- Neutral floor cleaners and disinfectants
- Glass and stainless steel cleaner
- HEPA vacuum and microfiber cloths

Additional Notes

- Customized service plans available based on property layout
- Often bundled with Trash Disposal or High-Touch Disinfection

Add-Ons

40. Breakroom / Kitchenette Cleaning

Overview

Breakroom / Kitchenette Cleaning ensures clean, hygienic shared food prep and dining areas in office, retail, or commercial environments. This service removes crumbs, residue, and buildup to support employee health, reduce odors, and maintain a tidy, professional appearance.

Included Tasks

- Wipe and disinfect countertops, tables, and eating surfaces
- Clean appliance exteriors including microwave, fridge, and coffee machine
- Sanitize sink, faucet, and backsplash areas
- Empty and reline trash and recycling bins
- Wipe down cabinet fronts, drawer pulls, and high-touch surfaces
- Spot-clean walls, backsplashes, and nearby fixtures
- Vacuum or mop floors, including under tables and along edges
- Refill paper towels, hand soap, or dish soap (client-provided)
- Remove crumbs and debris from corners and floor transitions
- Final inspection to ensure freshness and visual cleanliness

Typical Areas Serviced

- Office breakrooms
- Retail staff kitchenettes
- Shared food prep or lunch areas

Best For

- Businesses prioritizing employee wellness and sanitation
- Offices with shared food spaces
- Retail locations with light kitchen use

Not Included

- Inside appliance cleaning (fridge, microwave, etc.)
- Dishwashing or food storage organization
- Deep grease removal or commercial kitchen cleaning

Common Frequency

- Daily

- Several times per week
- Weekly for low-use locations

Products Typically Used

- Food-safe disinfectants
- Surface and glass cleaners
- Mop system and microfiber cloths

Additional Notes

- Best paired with Restroom Sanitization or Trash Disposal services
 - Improves employee satisfaction and supports compliance with cleanliness policies
-

41. Restroom Sanitization

Overview

Restroom Sanitization provides deep, consistent cleaning of shared or public restrooms to uphold hygiene, control odors, and meet safety standards. This service supports a clean, professional environment for staff, clients, and visitors in any commercial setting.

Included Tasks

- Clean and disinfect toilets, urinals, sinks, and countertops
- Wipe and sanitize stall doors, partitions, and handles
- Polish mirrors and chrome fixtures for a streak-free finish
- Empty and reline all trash and sanitary bins
- Refill soap dispensers, toilet paper, and paper towel holders (client-provided)
- Mop and disinfect all floors with commercial-grade cleaner
- Sanitize high-touch points such as door handles, faucets, and switches
- Spot-clean walls, tiles, and baseboards
- Deodorize and ventilate to remove lingering smells

- Final inspection to ensure freshness and completeness

Typical Areas Serviced

- Office, retail, and warehouse restrooms
- Restaurant and gym facilities
- Daycare, school, or medical office bathrooms

Best For

- Businesses with public or high-traffic restrooms
- Facilities needing daily or routine sanitation
- Properties preparing for inspections or re-openings

Not Included

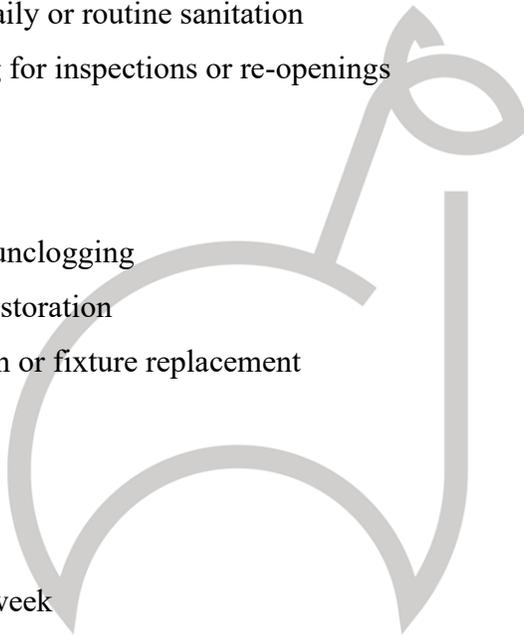
- Plumbing repair or unclogging
- Deep tile or grout restoration
- Restroom renovation or fixture replacement

Common Frequency

- Daily
- Multiple times per week
- Weekly for low-traffic sites

Products Typically Used

- Hospital-grade disinfectants
- Deodorizing sprays
- Floor-safe cleaners and non-abrasive brushes
- Microfiber and disposable sanitation tools



Additional Notes

- Can be bundled with Breakroom Cleaning for full common area coverage
 - Promotes hygiene compliance in regulated environments
-

42. Meeting Room Cleaning

Overview

Meeting Room Cleaning prepares and refreshes collaborative spaces by cleaning surfaces, removing debris, and resetting the room for professional use. This service ensures presentation-ready conference rooms that support productivity, hygiene, and a polished impression for clients and teams.

Included Tasks

- Wipe and disinfect tables, desks, and chairs
- Clean and polish presentation surfaces such as whiteboards and podiums
- Dust windowsills, ledges, and electronic equipment exteriors
- Sanitize touchpoints including remote controls, light switches, and door handles
- Empty and reline trash and recycling bins
- Vacuum carpets or mop hard floors depending on room type
- Straighten chairs, reset layout as per original setup
- Spot-clean smudges from glass partitions or interior windows
- Remove clutter or leftover materials from previous meetings
- Final walkthrough to confirm readiness and cleanliness

Typical Areas Serviced

- Conference rooms
- Boardrooms
- Private meeting spaces and huddle rooms

Best For

- Offices hosting internal meetings or client presentations
- Teams using shared meeting spaces regularly
- Post-event room resets

Not Included

- AV equipment cleaning or calibration
- Furniture rearrangement beyond original layout
- Supply restocking (e.g., markers, notepads)

Common Frequency

- Daily
- Several times per week
- After scheduled meetings or events

Products Typically Used

- Surface-safe disinfectant
- Glass cleaner
- Microfiber cloths and carpet-safe vacuum

Additional Notes

- Works best when paired with Office Cleaning or Lobby Reset
- Reduces the spread of germs and supports professional standards

43. Lobby / Reception Reset

Overview

Lobby / Reception Reset enhances the first impression of your business by cleaning and

organizing entry zones, reception desks, and guest seating areas. This service focuses on presentation, sanitation, and traffic flow, creating a polished and professional welcome for clients, staff, and visitors.

Included Tasks

- Wipe and disinfect reception counters, desks, and sign-in stations
- Dust and polish furniture, tabletops, and display surfaces
- Clean interior glass, entry doors, and partition panels
- Straighten seating areas, arrange reading materials (if applicable)
- Empty and reline trash and recycling bins
- Vacuum carpets or mop hard floors, focusing on entry traffic patterns
- Sanitize door handles, elevator buttons, and high-touch surfaces
- Spot-clean walls, light switches, and decorative accents
- Wipe down digital kiosks, screens, and directories
- Final walkthrough to ensure the space is clean, symmetrical, and inviting

Typical Areas Serviced

- Building lobbies
- Reception desks and client waiting areas
- Entry vestibules and welcome zones

Best For

- Offices, medical practices, and retail showrooms
- Properties focused on client-facing presentation
- Buildings with frequent foot traffic

Not Included

- Front desk staffing or concierge duties
- Furniture moving beyond light adjustments
- Plant care or décor replacement

Common Frequency

- Daily
- Several times per week
- Weekly for lower-traffic locations

Products Typically Used

- Surface-safe disinfectants
- Glass cleaner and microfiber cloths
- Floor-safe cleaning solution and HEPA vacuum

Additional Notes

- Ideal when paired with Restroom and Meeting Room Cleaning
 - Enhances brand image and supports guest satisfaction
-

44. Interior Glass & Partition Cleaning

Overview

Interior Glass & Partition Cleaning focuses on restoring clarity and cleanliness to interior glass surfaces and partitions in offices or commercial buildings. Service is limited to areas accessible without ladders or special equipment, ensuring safe, efficient results without triggering OSHA compliance requirements.

Included Tasks

- Clean interior glass panels, doors, and sidelights up to 8 feet
- Wipe down glass partitions and window dividers within reach
- Remove fingerprints, smudges, and dust from surfaces
- Clean interior-facing glass in lobby and meeting rooms
- Polish glass with streak-free finish

- Clean glass around elevators and shared entry points
- Sanitize handles and touchpoints on glass doors
- Wipe down any adjacent trim or glass framing
- Inspect for visible buildup or recurring problem areas
- Final quality check for clarity and consistency

Typical Areas Serviced

- Office partitions, glass dividers
- Lobby glass, entryway panels
- Interior-facing glass in shared areas

Best For

- Offices with frequent client traffic
- Commercial spaces with visible glass features
- Properties needing regular touch-ups to maintain appearance

Not Included

- Exterior window cleaning
- Glass surfaces above 8 feet
- Stain removal requiring abrasives or special chemicals

Common Frequency

- Monthly
- Quarterly

Products Typically Used

- Commercial glass cleaner
- Microfiber cloths and squeegees

Additional Notes

- Limited to ground-level or reachable glass only
 - Can be bundled with Lobby Reset or Meeting Room Cleaning
-

45. Floor Maintenance (Spot Mop / Buff)

Overview

Floor Maintenance provides surface-level floor care focused on appearance and cleanliness between deep floor treatments. This service addresses visible spots, scuff marks, and debris accumulation using non-abrasive, commercial-grade methods.

Included Tasks

- Inspect floor surfaces for debris, spills, and visible buildup
- Perform spot mopping on stains or high-traffic grime
- Use dry dust mops to remove loose dirt or particles
- Apply neutral floor cleaner to affected areas
- Buff minor scuff marks using non-slip safe equipment
- Clean along baseboard edges and corners
- Remove gum or adhesive residue when accessible
- Allow treated surfaces to air dry safely
- Bag and dispose of dust or debris after cleaning
- Final walkthrough to verify spot treatment quality

Typical Areas Serviced

- Hallways, entryways, and lobby floors
- Restrooms, kitchens, and break areas
- Conference rooms or service corridors

Best For

- Properties with vinyl, tile, linoleum, or sealed concrete floors
- Offices and retail spaces needing presentable floors
- Clients maintaining floors between full restoration cycles

Not Included

- Full floor stripping, waxing, or refinishing
- Carpet steam cleaning or shampooing
- Use of industrial scrubbers or ride-on machines

Common Frequency

- Weekly, bi-weekly, or as needed for spot care
- Before high-traffic days or inspections

Products Typically Used

- Neutral pH floor cleaner
- Dust mops and microfiber pads
- Buffing pad or handheld scrubber (manual)

Additional Notes

- Works best as part of a regular floor care program
- Pair with Carpet Spot Treatment for mixed flooring

46. High-Touch Surface Disinfection

Overview

High-Touch Surface Disinfection targets frequently handled areas across workplaces to reduce

the spread of germs and support a healthier environment. This service provides fast, effective sanitation of shared surfaces, making it essential for high-traffic or multi-user facilities.

Included Tasks

- Disinfect door handles, push plates, and entry touchpoints
- Sanitize light switches, elevator buttons, and handrails
- Wipe shared electronics such as keyboards, phones, and remotes
- Clean breakroom appliance handles and control panels
- Sanitize faucets, soap dispensers, and paper towel levers
- Wipe shared desks, conference tables, and chair arms
- Disinfect reception counters and point-of-sale systems
- Apply product using microfiber cloths or disposable wipes
- Follow CDC-recommended dwell times for disinfectant
- Final check to ensure consistent coverage across zones

Typical Areas Serviced

- Offices, gyms, and medical clinics
- Retail spaces and shared lobbies
- Breakrooms, restrooms, and elevators

Best For

- Businesses focused on health, safety, and cleanliness
- Workplaces with shared equipment and high occupancy
- Facilities during flu season or post-illness protocols

Not Included

- Deep cleaning or dust removal
- Disinfection of HVAC systems or ductwork
- Disinfection of personal belongings or fabric items

Common Frequency

- Daily
- Multiple times per week
- As needed for outbreak response

Products Typically Used

- EPA-approved disinfectants
- Alcohol-based wipes for electronics
- Color-coded microfiber cloths

Additional Notes

- Complements general cleaning without replacing full janitorial service
 - Can be applied as a standalone add-on or bundled into regular service
-

47. Trash Disposal & Liner Reset

Overview

Trash Disposal & Liner Reset ensures all waste bins across your facility are emptied, sanitized, and relined to maintain cleanliness, prevent odor, and support daily operations. This service targets all common zones, including offices, breakrooms, restrooms, and shared areas.

Included Tasks

- Empty all trash, recycling, and compost bins in designated areas
- Remove visible residue or spills from bin interiors and exteriors
- Sanitize bin lids, handles, and foot pedals using disinfectant spray
- Replace liners with clean, client-provided bags
- Sort and dispose of trash according to client or facility guidelines
- Identify and report overflowing, damaged, or odorous bins

- Wipe nearby surfaces if spillage or buildup is present
- Remove trash to designated collection or disposal area
- Perform final bin check to ensure proper relining and cleanliness
- Confirm no bins were missed across all serviced zones

Typical Areas Serviced

- Office desks and common areas
- Restrooms, breakrooms, and meeting rooms
- Entryways, lobbies, and mailrooms

Best For

- Offices, clinics, retail, and warehouse environments
- Businesses aiming to reduce odors and maintain sanitation
- Facilities with high occupancy or public access

Not Included

- Hazardous waste handling or disposal
- Exterior dumpster area cleanup
- Deep bin deodorizing or repair

Common Frequency

- Daily
- Several times per week
- With each scheduled cleaning visit

Products Typically Used

- Disinfecting spray or wipes
- Microfiber cloths
- Liners (client-provided)

Additional Notes

- Best bundled with Breakroom or Restroom services for full sanitation
 - Helps prevent pest activity and improves presentation
-

48. Air Vent / Ceiling Fan Dusting

Overview

Air Vent / Ceiling Fan Dusting improves indoor air quality and reduces dust buildup in commercial spaces by targeting accessible air vents, exhaust fans, and ceiling fan blades. This service includes safe, dry dust removal from reachable surfaces only.

Included Tasks

- Dust accessible ceiling fan blades using extension tools
- Dust supply and return air vent covers within reach
- Wipe vent grilles with microfiber cloths
- Remove visible dust from exhaust fan covers
- Check and clean surrounding ceiling areas for dust rings
- Use step stool or extension pole for elevated reach (up to 8 ft)
- Bag and dispose of collected dust/debris
- Visually inspect vent areas for signs of buildup
- Recommend maintenance if airflow appears restricted
- Final check to ensure no loose debris remains

Typical Areas Serviced

- Office ceilings and shared spaces
- Breakrooms, conference rooms, and lobbies
- Restrooms and hallways with ceiling fans or vent covers

Best For

- Workplaces prone to dust accumulation
- Buildings with HVAC air circulation systems
- Properties focused on indoor air quality

Not Included

- Cleaning of HVAC ducts or internal systems
- Disassembly of vents or electrical components
- Work requiring ladders, scaffolding, or elevated platforms

Common Frequency

- Monthly or quarterly
- Seasonal or as part of allergen reduction plans

Products Typically Used

- Microfiber dusters with extension poles
- Step stools for light elevation
- Disposable gloves and dust-safe masks

Additional Notes

- Recommended alongside Surface Disinfection services
- Must be scheduled when fans are powered off for safety

49. Entryway / Hallway Cleaning

Overview

Entryway / Hallway Cleaning maintains the appearance and safety of transitional spaces by

removing dirt, dust, and debris from high-traffic walkways. This service ensures that first impressions and daily movement areas stay clean, clear, and professional.

Included Tasks

- Sweep, vacuum, and/or mop all hallway and entry flooring
- Wipe door frames, wall edges, and baseboards
- Clean glass entry doors and interior windows
- Sanitize handles, push plates, and elevator call buttons (if applicable)
- Remove visible scuff marks, shoe prints, and light stains
- Dust ledges, trim, signage, and light fixtures within reach
- Empty and reline hallway trash or recycling bins (if present)
- Spot-clean high-touch walls and corners
- Tidy rugs or floor mats and shake out if needed
- Final walkthrough to confirm visibility and safe floor conditions

Typical Areas Serviced

- Building and suite entryways
- Main hallways and corridors
- Elevator waiting areas and transition zones

Best For

- Offices, medical suites, retail centers, and apartments
- Businesses with frequent foot traffic or guest entry
- Properties aiming to maintain cleanliness between deep cleans

Not Included

- Deep carpet extraction or floor refinishing
- Exterior walkway or parking area cleaning
- Decor arrangement or heavy furniture movement

Common Frequency

- Daily
- Several times per week
- Weekly depending on traffic volume

Products Typically Used

- Neutral-pH floor cleaner
- Microfiber cloths and dusters
- Glass cleaner for entry doors
- HEPA vacuum or commercial mop system

Additional Notes

- Recommended in conjunction with Lobby Reset or Trash Disposal
- Helps reduce dirt spread throughout the rest of the facility

50. Closet / Storage Area Cleaning

Overview

Closet / Storage Area Cleaning clears dust, debris, and buildup from staff storage rooms, supply closets, and utility zones to improve cleanliness, accessibility, and organization. This service ensures these often-overlooked areas support smooth operations and meet basic hygiene standards.

Included Tasks

- Sweep, vacuum, or mop floors in supply and storage areas
- Wipe shelving, cabinet exteriors, and storage bins (if accessible)
- Remove cobwebs from corners, ceiling edges, and behind doors
- Clean door handles, light switches, and entry touchpoints

- Empty and reline trash bins (if present)
- Lightly dust stored items (boxes, containers, supplies) if safe
- Spot-clean walls and surfaces for smudges and buildup
- Straighten lightweight items or bins as space allows
- Identify and report visible pests, moisture, or safety concerns
- Final check for clutter-free, walkable layout

Typical Areas Serviced

- Office supply closets and equipment rooms
- Janitorial storage spaces and utility closets
- Retail stockrooms and employee lockers

Best For

- Businesses seeking operational efficiency and tidiness
- Facilities with clutter-prone or shared storage areas
- Clients preparing for inspection or reorganizing staff spaces

Not Included

- Inventory sorting, labeling, or reorganization
- Heavy lifting or disposal of large items
- Deep shelving disinfection or pest control

Common Frequency

- Monthly
- Quarterly
- As needed during routine maintenance

Products Typically Used

- Multi-surface cleaner and disinfectant

- Microfiber cloths and dusters
- HEPA vacuum or commercial mop system

Additional Notes

- Best when paired with Office Cleaning or Trash Disposal
 - Helps prevent dust buildup and improves accessibility
-

51. Spot Carpet Treatment

Overview

Spot Carpet Treatment targets localized stains, spills, and marks on carpeted surfaces in offices, retail, or shared spaces. This service helps maintain a clean, professional appearance without requiring full carpet extraction, making it ideal for high-traffic environments and image-sensitive areas.

Included Tasks

- Identify and assess stains or discoloration on carpet
- Apply targeted, carpet-safe stain remover based on spot type
- Gently agitate using soft brush or cloth to lift residue
- Blot and extract moisture without over-saturating carpet
- Repeat as needed for multi-layer or set-in stains
- Blend treated area with surrounding carpet for a uniform look
- Use deodorizer if odor is present (upon request)
- Inspect treated areas to ensure visible improvement
- Vacuum surrounding area to remove loosened debris
- Final review to confirm stain reduction and surface readiness

Typical Areas Serviced

- Office workspaces and conference rooms

- Retail floor zones and entryways
- Hallways, lobbies, and guest-facing areas

Best For

- Isolated stains from coffee, food, ink, or dirt
- Routine upkeep between deep cleanings
- Image-conscious businesses or high-traffic carpet areas

Not Included

- Full carpet shampooing or hot water extraction
- Pet urine remediation or moisture damage repair
- Upholstery or rug treatment

Common Frequency

- As needed
- Weekly spot-checks
- In preparation for meetings, inspections, or events

Products Typically Used

- Commercial-grade spot removers (carpet-safe)
- Soft scrub brushes and microfiber cloths
- Enzyme-based deodorizers (if applicable)

Additional Notes

- Best when combined with Routine Office Cleaning or Entryway Maintenance
 - Timely treatment improves stain removal success
-

52. Upholstery Vacuuming

Overview

Upholstery Vacuuming removes dust, debris, and allergens from fabric-covered seating in offices, lobbies, and shared areas. This service helps maintain a clean, professional appearance while extending the life of furniture and improving indoor air quality.

Included Tasks

- Vacuum chairs, sofas, and benches using upholstery-safe attachments
- Remove crumbs, dust, and debris from seat cushions and seams
- Lift and vacuum under removable cushions (if applicable)
- Clean headrests, armrests, and chair backs
- Vacuum soft seating in reception areas and waiting rooms
- Address pet hair or lint (if present in pet-friendly environments)
- Lightly fluff cushions and realign fabric as needed
- Spot-check for embedded buildup or surface wear
- Final pass to ensure no visible debris remains
- HEPA-filtered vacuum used to reduce allergens

Typical Areas Serviced

- Office guest chairs and employee lounge seating
- Lobby sofas and reception benches
- Breakroom soft seating or collaborative work areas

Best For

- Businesses with fabric seating in high-use areas
- Clinics, offices, and salons with client-facing furniture
- Pre-event or post-week maintenance

Not Included

- Upholstery shampooing or stain removal
- Leather cleaning or conditioning
- Deep deodorizing or steam treatment

Common Frequency

- Weekly
- Bi-weekly
- As needed for visible buildup

Products Typically Used

- Commercial HEPA vacuum with upholstery tools
- Lint rollers or soft fabric brushes

Additional Notes

- Ideal follow-up after Carpet Spot Treatment or Lobby Reset
- Helps maintain furniture longevity and cleanliness

53. Odor Neutralizing Treatment

Overview

Odor Neutralizing Treatment eliminates unwanted smells from shared workspaces, restrooms, and customer areas by targeting odor sources at the surface level. This service supports a clean, professional atmosphere by using commercial-grade products that neutralize rather than mask odors.

Included Tasks

- Identify odor sources in carpets, restrooms, breakrooms, or entry zones

- Apply non-toxic, commercial-grade odor neutralizers to affected surfaces
- Light mist deodorizer in air or fabric-safe areas (upon request)
- Wipe and sanitize bins, surfaces, or floor zones contributing to odor
- Deodorize breakroom, restroom, or high-traffic flooring
- Use enzyme-based sprays for organic or food-related smells
- Inspect space after application to ensure scent neutrality
- Reapply light mist in persistent areas (if necessary)
- Avoid use of overpowering or perfumed sprays unless requested
- Final check to confirm fresh, odor-free conditions

Typical Areas Serviced

- Breakrooms, kitchens, and lunch areas
- Restrooms and staff locker rooms
- Lobby carpets, entry mats, and upholstered seating

Best For

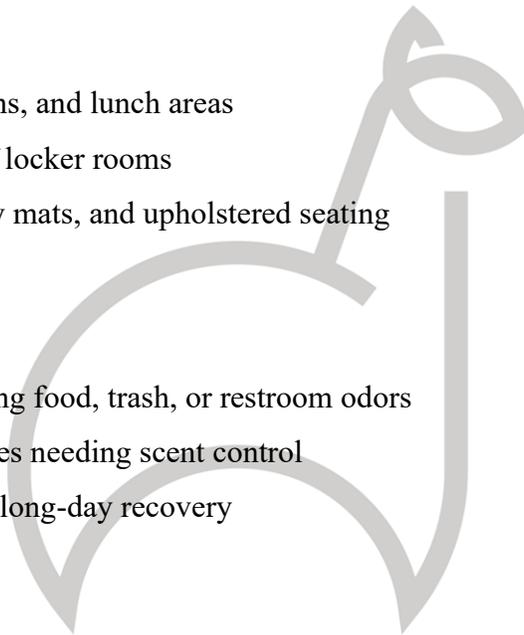
- Offices with recurring food, trash, or restroom odors
- Retail or clinic spaces needing scent control
- Post-event resets or long-day recovery

Not Included

- Deep cleaning or steam extraction
- HVAC duct or filter deodorizing
- Mold or water damage treatment

Common Frequency

- Weekly
- As needed after events or food service
- Paired with deep cleaning or trash reset



Products Typically Used

- Enzyme-based or oxidizing odor eliminators
- Fabric-safe, non-toxic sprays
- Microfiber cloths for odor-source wipe down

Additional Notes

- Best paired with Trash Disposal or Upholstery Vacuuming for full effect
 - Supports client satisfaction and staff comfort
-

54. Post-Event Reset

Overview

Post-Event Reset restores cleanliness and order to workspaces, lobbies, or meeting areas after business events, presentations, or staff gatherings. This service targets debris, surface buildup, and high-traffic messes to help your facility return to regular operations quickly and professionally.

Included Tasks

- Remove trash, recyclables, and disposables left from the event
- Empty and reline all bins in the event area
- Wipe and sanitize tables, chairs, podiums, and shared surfaces
- Vacuum carpets or mop hard floors for crumbs and spills
- Spot-clean walls, glass, or partitions affected during event
- Rearrange furniture to original layout (lightweight items only)
- Sanitize restrooms and refresh supplies (if part of event area)
- Tidy entry areas, signage zones, and coat storage (if applicable)
- Disinfect high-touchpoints such as door handles and equipment
- Final walkthrough to ensure space is presentation-ready

Typical Areas Serviced

- Meeting rooms, training rooms, and event halls
- Lobby and common zones used for gatherings
- Cafeterias or multipurpose office spaces

Best For

- Offices hosting client events or internal meetings
- Retail or service businesses conducting after-hours events
- Properties requiring quick turnover post-gathering

Not Included

- Dishwashing, catering breakdown, or food disposal
- Deep cleaning or stain treatment
- Moving of heavy furnishings or AV teardown

Common Frequency

- One-time after scheduled events
- Bundled with event setup or daily cleaning

Products Typically Used

- Surface disinfectant sprays
- Glass cleaner and microfiber cloths
- Commercial vacuum and mop system

Additional Notes

- Best scheduled immediately after the event for maximum effectiveness
 - Can be paired with Holiday Prep or High-Touch Disinfection
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55. Holiday Preparation

Overview

Holiday Preparation enhances presentation and cleanliness across customer-facing and staff areas before seasonal events or year-end functions. This service provides targeted polishing and detailing to ensure your facility is guest-ready, organized, and visually refined ahead of holiday closures or celebrations.

Included Tasks

- Wipe and polish entryways, reception desks, and glass surfaces
- Fluff and straighten lobby or waiting area furniture and décor
- Clean and sanitize high-traffic zones including breakrooms and restrooms
- Spot mop or vacuum floors for a crisp finish
- Remove visible smudges from walls, doors, and partitions
- Tidy and reset event spaces, shared tables, or lounge areas
- Empty and reline all trash bins to prevent pre-holiday odor
- Final check of signage areas, displays, and guest seating
- Light deodorizing mist applied in common zones (optional)
- Final walkthrough to ensure space is ready for holiday use or closure

Typical Areas Serviced

- Reception and waiting areas
- Conference rooms and staff lounges
- Restrooms, breakrooms, and entryways

Best For

- Offices preparing for client visits, parties, or seasonal closures
- Retail and service locations staging displays or hosting events
- Facilities needing extra polish before holidays

Not Included

- Decorating, supply setup, or gift bag assembly
- Deep cleaning or odor remediation
- Furniture moving beyond basic resetting

Common Frequency

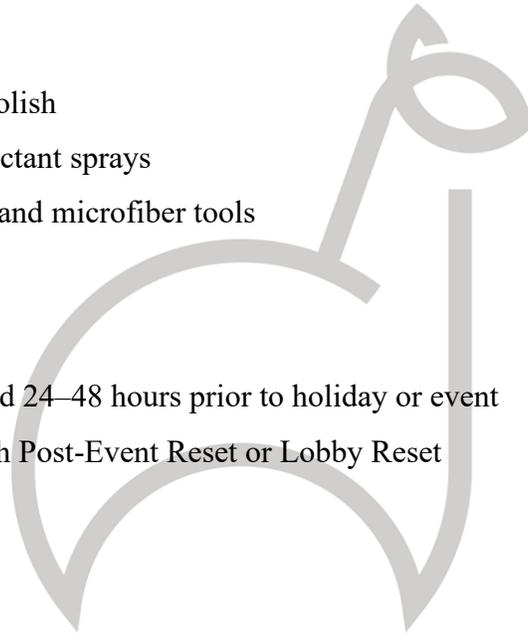
- One-time before holidays or company events
- Scheduled alongside deep cleaning or event prep

Products Typically Used

- Glass cleaner and polish
- Surface-safe disinfectant sprays
- Floor-safe cleaners and microfiber tools

Additional Notes

- Best when scheduled 24–48 hours prior to holiday or event
- Can be bundled with Post-Event Reset or Lobby Reset



Part 2: Concierge Services

Mobile Auto Care

Overview

Mobile Auto Care is a convenience-focused concierge service that brings professional vehicle cleaning directly to your property. Coordinated by alpaca-crew and delivered by trusted detailing partners, this service allows clients to have their vehicles cleaned while their home or business is being serviced—eliminating the need for offsite trips or downtime.

The service enhances both the appearance and hygiene of vehicles, making it ideal for regular maintenance, special occasions, or as an employee amenity. alpaca-crew schedules and coordinates with detailing partners to ensure seamless, simultaneous service alongside your cleaning appointment.

Included Tasks

Standard Mobile Wash Package

(Specific Services vary by detailing partner)

- Exterior hand wash using pH-balanced soap
- Tire and wheel cleaning with safe degreaser
- Window and mirror polishing (inside and out)
- Drying with microfiber cloths to prevent water streaks
- Interior vacuuming of seats, floors, and trunk
- Dashboard, console, and door panel wipe down
- Air vent and cupholder detailing

Detailing Upgrade Options (if requested)

(Available upgrades depend on partner offerings)

- Steam cleaning of upholstery or carpets
- Leather conditioning
- Interior shampooing for floor mats and trunk
- Clay bar treatment for paint
- Headlight restoration or trim shine
- Pet hair removal from seats and under seats
- Odor neutralization for pet or smoke smell
- Engine bay wipe-down (cosmetic only)
- Hand wax or headlight polishing

Typical Vehicles Serviced

- Sedans, SUVs, minivans, and pickup trucks
- Family vehicles and daily commuters
- Fleet vehicles and management cars
- Work trucks and branded company vehicles

(Luxury, oversized, lifted, or electric vehicles may require prior approval or custom quote)

Best For

- Busy households combining home and vehicle maintenance in one visit
- Clients working from home or without time to visit a car wash
- Companies offering employee vehicle perks or fleet maintenance
- Special events like road trips, guest arrivals, or car showings
- Households with pet-related messes or children who snack in vehicles
- Businesses with client-facing vehicles requiring presentation-ready appearance

Not Included (Unless Requested as Add-Ons)

- Paint correction or ceramic coating
- Dent repair or body work
- Deep odor remediation beyond basic deodorizing
- Vehicle repair or interior restoration
- Scratch removal or detailing beyond standard packages

Common Frequency

- Weekly or bi-weekly for high-use or fleet vehicles
- Monthly for aesthetic maintenance or staff perks
- One-time clean before special occasions, travel, or events

Products Typically Used (By Partner Team)

- Eco-friendly or waterless car wash solution (if required by location)
- pH-balanced automotive soap
- Leather-safe wipes or conditioner
- Upholstery-safe interior cleaner
- Tire gel, glass polish, dashboard protectant
- HEPA handheld vacuum
- Quiet generator or water tank system (self-contained for mobile use)

Additional Notes

- Clients should remove personal belongings from the vehicle prior to service
- Mobile detailing requires driveway, parking lot, or street-side access with sufficient space for equipment setup
- If the vehicle is locked or battery-disconnected, client access will be needed
- All detailing services are fully mobile and contactless, with completion updates available digitally

- alpaca-crew coordinates scheduling with detailing partners to ensure service occurs simultaneously with your cleaning appointment whenever possible
 - This service is commonly paired with Regular Cleaning, Airbnb Turnover, Commercial Office Cleaning, or Special Event services for a complete day-of-care experience
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Contractor Referrals & Coordination

Overview

Contractor Referrals & Coordination connects clients with licensed, insured professionals for specialized work beyond cleaning. When AI assessments, quote reviews, or post-service reports identify maintenance needs—or when clients request assistance—we provide curated contractor options from our vetted network plus AI-generated provider matches.

Clients can contact contractors directly or request coordination support, where our network liaison facilitates introductions and manages communications throughout the process.

Included

- Curated list of vetted network contractors (licensed and insured)
- AI-generated provider options based on reviews, ratings, and availability
- Contractor contact information with service category details
- Optional coordination support with introduction facilitation and communication management
- Access to specialists across multiple trades

Typical Services Coordinated

- Plumbing repairs and installations
- Electrical work and fixture upgrades
- HVAC servicing and air quality improvements
- Pest control and prevention

- Appliance repair or replacement
- Handyman services
- Landscaping and irrigation
- Locksmith and security services
- Mobile auto care
- Painting
- Flooring installation or refinishing

Best For

- Active clients needing trusted contractor connections
- Situations where assessments, quote reviews, or cleaning reports identified maintenance needs
- Homeowners and commercial clients seeking vetted professionals
- Properties requiring time-sensitive repairs or facility maintenance coordination

Not Included

- Direct performance of contractor services by alpaca-crew
- Warranty or guarantee of contractor work quality or pricing
- Payment processing for contractor services
- Management of contractor disputes or warranty claims
- Insurance claims assistance or legal representation
- Contractors for work unrelated to property maintenance

Common Frequency

- As-needed when assessments, quote reviews, or cleaning reports identify concerns
- Upon client request for specialist connections
- Proactive referrals for seasonal maintenance
- After property incidents requiring repair
- During property transitions

Additional Notes

Available to active alpaca-crew clients only. All contracts, pricing, scheduling, and service quality managed directly between client and contractor. alpaca-crew facilitates introductions and optional coordination support but does not employ contractors, mark up pricing, or guarantee work quality. Contractors operate as independent businesses. Clients maintain full control over contractor selection and engagement. See Terms & Conditions for complete policies.

