



Greenscape Solutions Terms and Conditions

These Terms and Conditions govern all services provided by Greenscape Solutions (“Provider” or “Contractor”) to the customer (“Client”). By scheduling or accepting services, the Client agrees to the following terms:

1. Services Provided

Greenscape Solutions offers a range of services including:

1. **One-Year Lawn Treatment Program** – Scheduled fertilization, weed control, and seasonal inspections.
2. **Fire Ant Treatment (Per Service)** – Targeted control of active fire ant mounds.
3. **One-Year Exterior Pest Control Program** – Scheduled exterior perimeter pest treatments.
4. **Army Worm Treatment (Per Service)** – Targeted control of active army worm infestations.
5. **Lawn Maintenance Services** – Mowing, trimming, edging, blowing off hard surfaces, and optional add-ons such as fertilization, weed control, mulching, landscaping, aeration, or seasonal clean-ups if separately agreed upon.

Any add-on services not included in the selected program are billed separately unless otherwise stated.

2. Service Terms

Annual Programs (Lawn Treatment & Exterior Pest Control):

- Term begins on the date of Customer signature and continues for 12 months.
- Services delivered according to Provider’s scheduled treatment calendar.

Per-Service Programs (Fire Ant & Army Worm):

- Services provided on a one-time basis per request.
- No annual commitment required.

Lawn Maintenance Services:



- Typically performed weekly or biweekly depending on the plan.
 - Schedule may be adjusted for weather, holidays, or unforeseen events.
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3. Services Included

Lawn Treatment Program:

- Scheduled treatments based on the selected plan.
- Fertilization, weed control, seasonal inspections, and spot treatments.

Exterior Pest Control Program:

- Scheduled exterior perimeter treatments, including foundation, eaves, entry points, and cracks/crevices.
- Control of common pests including ants, spiders, roaches, and seasonal insects.
- Periodic inspections and spot treatments.

Fire Ant Treatment (Per Service):

- Inspection and treatment of active mounds.
- Follow-up recommendations if needed.

Army Worm Treatment (Per Service):

- Inspection of turf for signs of infestation.
- Targeted treatment of affected areas.
- Follow-up recommendations if required.

Lawn Maintenance Services:

- Mowing, trimming, edging, and blowing off hard surfaces.
 - Optional services like fertilization, weed control, mulching, aeration, landscaping, or seasonal clean-ups require separate agreement.
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4. Customer Responsibilities

Clients agree to:

- Provide access to all areas requiring service; locked gates, vehicles, or obstructions may prevent work.
- Keep pets and children away from treated areas or active equipment.



- Maintain recommended mowing and watering practices.
- Notify Provider of any concerns within 7 days of service.
- Remove toys, furniture, pet waste, and other obstacles. Moving trampolines is the Client's responsibility.
- Ensure property hazards are marked (irrigation heads, cables, wires, pipes).

Additional fees may apply for locked gates (\$10) or excessive debris removal.

5. Payment Terms

Annual Programs:

- Options: Annual Prepay, Per-Treatment Billing, or Monthly Billing.
- Payments due upon receipt unless otherwise arranged.

Per-Service Programs:

- Payment due at the time of service.

Lawn Maintenance Services:

- Pricing provided via signed quote.
 - Auto-pay options available; Clients must maintain valid payment info.
 - Late payments may result in a \$10 fee and/or suspension of service.
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6. Cancellation Policy

Annual Programs:

- Early cancellation requires payment for completed services plus 50% of remaining balance.
- Provider may cancel for unsafe conditions, nonpayment, or repeated access issues.

Lawn Maintenance Services:

- Ongoing service continues until canceled by either party with at least 7 days' notice.
 - Provider may cancel for nonpayment or unsafe conditions.
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7. Service Limitations



Greenscape Solutions is not responsible for damage or issues caused by:

- Weather extremes, drought, flooding, heat, or other environmental factors.
 - Disturbance of treated areas before product activation.
 - Pests, weeds, or diseases not covered under the selected program.
 - Pre-existing damage, poor soil conditions, structural defects, or improper care.
 - Reinfestation from neighboring properties.
 - Normal wear or minor cosmetic damage from standard equipment use.
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8. Guarantees and Warranties

- **Lawn Program:** Improvement in lawn health and weed reduction is guaranteed if recommended practices are followed; some weeds may require multiple treatments.
 - **Exterior Pest Program:** Consistent reduction of exterior pests is guaranteed with scheduled treatments, though complete elimination cannot be guaranteed.
 - **Fire Ant & Army Worm Treatments:** Effectiveness guaranteed with proper care; severe infestations may require additional services.
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9. Liability & Insurance

- Greenscape Solutions is fully insured and will repair or reimburse for any direct damage caused by our services.
 - Provider is not liable for indirect, incidental, or consequential damages beyond the cost of services provided.
 - Proof of insurance is available upon request.
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10. Safety

- Pets and children should be kept indoors or away from service areas.
 - Service may be delayed or refused if unsafe conditions exist.
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11. Governing Law

This Agreement is governed by the laws of the State of Alabama.



GREENSCAPE
SOLUTIONS

By receiving services, the Client acknowledges and agrees to these Terms and Conditions.
