



*Thank you for choosing **The Family Venue Event Spot!** We value your feedback and use it to improve our services and facilities.*

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### Event Information

- **Date of Event:** \_\_\_\_\_
  - **Type of Event:** \_\_\_\_\_
  - **Your Role (e.g., organizer, attendee, vendor):** \_\_\_\_\_
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### Section 1: Facility

1. How would you rate the overall cleanliness of the facility?  
☐ Excellent ☐ Good ☐ Fair ☐ Poor
  2. Was the venue layout suitable for your event needs?  
☐ Yes ☐ No  
Comments: \_\_\_\_\_
  3. Were restrooms clean and well-stocked?  
☐ Excellent ☐ Good ☐ Fair ☐ Poor
  4. Was parking convenient and sufficient?  
☐ Yes ☐ No  
Comments: \_\_\_\_\_
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### Section 2: Event Coordination

5. How satisfied were you with our event coordination services?  
☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied
  6. Was our team responsive and helpful throughout the planning process?  
☐ Yes ☐ No  
Comments: \_\_\_\_\_
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### Section 3: Volunteer Staff

7. How would you rate the professionalism of the volunteer staff?

☐ Excellent ☐ Good ☐ Fair ☐ Poor

8. Were the volunteers courteous and helpful during your event?

☐ Yes ☐ No

Comments: \_\_\_\_\_

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### Section 4: Gambling (Electronic & Paper Pull Tabs)

9. Did you or your guests participate in any of our gambling options?

☐ Yes ☐ No

10. How would you rate your experience with the following:

- **Electronic Pull Tabs**

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did Not Use

- **Paper Pull Tabs**

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Did Not Use

11. Were the gambling stations easy to access and understand?

☐ Yes ☐ No

Suggestions: \_\_\_\_\_

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### Section 5: Amenities (ATM, Barbecue Grill, etc.)

12. Which amenities did you or your guests use? (Select all that apply)

☐ ATM

☐ Barbecue Grill

☐ Tables/Chairs

☐ Covered Shelter

☐ Other: \_\_\_\_\_

13. Were these amenities clean, functional, and convenient?

☐ Yes ☐ No

14. If no, please explain: \_\_\_\_\_

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### Section 6: Vendor Participation

14. Did your event include outside vendors (food, crafts, services, etc.)?

☐ Yes ☐ No

If yes, were the vendors satisfied with the space and support provided?

☐ Yes ☐ No ☐ Not Sure

Suggestions or vendor feedback: \_\_\_\_\_

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### Section 7: Marketing & Community Awareness

15. How did you first hear about The Family Venue Event Spot?

☐ Social Media: Facebook / Instagram / Tik Tok / Other: \_\_\_\_\_

☐ Word of Mouth

☐ Event Invitation

☐ Community Board: Where: \_\_\_\_\_

☐ Website

☐ Other: \_\_\_\_\_

16. Are you aware of our community offerings? (Check all that apply)

☐ Training Opportunities: Suggested training(s): \_\_\_\_\_

☐ Community Support Services

☐ Local Events & Workshops

☐ Small Business Pop-up

17. ☐ Vendor Opportunity

☐ Horse/Pony Rides

☐ Charitable Gaming Fundraisers

☐ No, I wasn't aware

☐ I'd like more info (please leave your contact): \_\_\_\_\_



## 6: Recommendations & Overall Experience

14. Would you recommend The Family Venue Event Spot to others?

☐ Definitely ☐ Probably ☐ Not Sure ☐ Probably Not

15. What did you enjoy most about your event at our venue?

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16. What areas could we improve upon?

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17. Additional comments or suggestions:

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## Overall Experience

18. How would you rate your overall experience?

★ ☐ 1 Star (Very Dissatisfied)

★★ ☐ 2 Stars (Dissatisfied)

★★★ ☐ 3 Stars (Neutral)

★★★★ ☐ 4 Stars (Satisfied)

★★★★★ ☐ 5 Stars (Very Satisfied)

**Thank you for your time!**

Please return this survey to a staff member or email it to: [thefamilyvenue@outlook.com](mailto:thefamilyvenue@outlook.com)