

JON HAHN

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LOCATION: Rahway NJ

SUMMARY:

Highly experienced Amazonian worker with a versatile skillset. Certified MSA competent person, for fall protection. Certified Trainer and lead Trainer in HNE1. Certified for PIT in 4 buildings, TDR in 4 buildings, and the RWC4 Robotic Arm. Trained in all Inbound and Outbound processes, focusing primarily as a Shipclerk with over 4 years experience. Ability to improve processes to help build a capable and self-sustaining team to exceed standards. Works strongly within Amazon programs such as PPR, SSP, YMS, NYR, Oculus, WebMenu, and Quip.

HIGHLIGHTS:

- Successfully trained over 200 Associates on PIT and safety.
- Over 30% OB productivity increase over 5 month period working at DNJ1
- Created Robotic Arm guide / Problem Solver guide for Transship at EWR9.
- Over 12% IB productivity increase over 3 month period working at LGA7.

EXPERIENCE:

Amazon, Tier III - Trainer / Process Assistant Aug 2016 - Present

- Successfully launched a new building for GSF HUB, HNE1.
- Successfully trained over 200 new Associates on PIT (Order Picker, Forklift, and Turret) and implemented new safety procedures and standards at HNE1.
- Implemented Trainer processes across all 4 shifts, at HNE1.
- Assisted in 38% rate increase over 5 month period for Transship at DNJ1.
- Assisted in 50% rate increase over 5 month period for Outbound at DNJ1.
- Created Shipdock template at DNJ1, used for the entire GSF network.
- Completion of the DNJ1/HSE1 water pallet project cleared inventory by over 15% capacity. Facilitated Problem Solve fixing of pallets and Shipping of fix pallets to clear virtual inventory locations.
- Created new process for Conflow in Transship at EWR9, across all 4 shifts.
- Created a Robotic Arm how-to guide and a Problem Solver how-to guide for the transship department at EWR9.
- Trained team in knowledge about Shipdock and Transshipment departments.
- Launched LGA7/LGA8 quick deploy fulfillment center.
- Improved lowest performing team efficiency by 12% in 3 months span at LGA7/LGA8.
- Implemented new NYR system at LGA7/LGA8 across all 4 shifts.

Amazon, Tier I - Amazon Associate Sept 2015 - July 2016

- Set Problem Solver standard of 1 pallet / 200 units per hour.
- Ability to fix virtual/physical mismatch deficiencies from received freight.
- Transported pallets safely and efficiently from trailer to buffer location via PIT (Forklift and Double Walkie).

SKILLS/CERTIFICATIONS:

- Certified in MSA Competent Person for Fall Protection Equipment Inspection. (2021) Certified Amazon Trainer for PIT (Powered Industrial Trucks) and TDR (Trailer Dock and Release).
- Certified Trainer in the Amazon network, since 2020; taken the 'Train the Trainer' course, shown ability to train other trainers as well. Has assisted with training Associates on PIT and TDR since 2016.
- Robotic Work Cell Safety and Operation Certification for the RWC4
- Intermediate skillset within Microsoft Excel and Powerpoint

EDUCATION:

University of Advancing Technology - B.A. Game Design, May 2013