

## PUPPY SALES CONTRACT FOR COMPANION OR SERVICE DOG <br> 2022-2023

RESERVATION FORM FOR ENGLISH CREAM PUREBRED GOLDEN RETRIEVER PUPPIES, FROM RARE LINEAGES OF SERVICE, THERAPEUTIC SUPPORT, COMPANY OR WORK DOGS FROM BOTH AMERICA AND EUROPE (LOF BOOK)


Cavaland Park and its owners have been breeding Golden Retrievers for over 22 years and specialize in purebred puppies with rare coats and pedigrees. Our breeding facilities are family owned and operated and has an excellent reputation and a good notoriety since 2002 (our puppies have been used for example in the Fido ads) and offers well balanced golden retrievers, without dysplasia and with a great longevity. Our breeding dogs all live with us in the house: 4 generations are visible on site at all times.

## OUR DIFFERENT GENETIC LINES PREDISPOSE OUR PUPPIES TO WORK AS EITHER EMOTIONAL SUPPORT DOGS (ESA ASS.), SERVICE DOGS OF PERFECT FAMILY COMPANIONS.

This present document is the sales contract for the purchase of a Golden Retriever puppy, born to one of our several couples of breeding parents. All our breeding couples are purebred Golden Retrievers and come from the different breeding lines presented below. All of our mothers have been registered with the French LOF for over 4 generations and have genetic predisposition for therapeutic support. They give birth to English cream, sand or ultra white colored puppies. Our puppies are all evaluated (10 aptitude tests to evaluate their calmness, intelligence, sociability, obedience, decision-making ability, ability to bond, cleanliness, benevolence, willingness to work, health and energy level).

Puppies who score above $80 \%$ enter our our assistance \& service puppy training programs; those who score more than $71 \%$ are intended for emotional support and those who reach between $70 \%$ and $60 \%$ are intended for families and companionship (the average Golden Retriever of the CKC scores at $55 \%$ and + ).

Video presenting our breeding program, our site and the philosophy we uphold since the beginning 1999: https://vimeo.com/241456288

We will happily introduce to you our 4 generations of breeding dogs on site and you are
 invited to take a walk around our trails and forest with one of our dogs if you come by our park to meet us. Please note that some conditions apply for the
 acquisition of our dogs (experience + yard space).

ANY RESALE, EXPLOITATION, REPRODUCTION AND/OR ANY trading activity of our dogs, or with our dogs, is PROHIBITED BY THIS CONTRACT.

We offer a video chat service via Facetime on Sundays between 2 p.m. and 6 p.m., so you may see our dogs and puppies at home before placing your reservation. Call us : (352-502-1712)

FAMILY CONSIDERATIONS: Are you, your spouse and the whole family willing to compromise on your lifestyle for the next 15 years? This is the question you need to ask yourself before adopting one of our puppies.

Know that the perfect dog does not exist and you have to accept that they will drool and shed their hair. They might scratch your floors, bark from time to time sometimes, pee or poo when they are little, be sick in the house, or damage your lawn. This is part of their nature and will pass with time and a good training. Be prepared and discuss these questions together as a family in all honesty, in order not to resent the puppy later on.
He will have to take the dogs out 3 to 5 times a day and sometimes in the middle of the night if they get is sick in order to avoid diarrhea or vomiting inside. A dog is a dog and we have to learn to compromise and accept that it comes into our lives with its personality, its qualities and its flaws. Make sure you understand that and are ready to welcome them as they are. The young puppies can be very stressed when they are first separated from their mother and siblings and discover a new environment. They need 2 to 6 weeks to get comfortable around you and get attached. They need extensive training during the first 4 to 8 months. You will need to keep training and educating throughout their growth until they are about two years old. After this tricky period, they will make it up to you a hundredfold and love you for the next 12 years. Some dogs might learn quicker than others, depending on their environment, their personality, they innate self confidence and self control, but also and mostly depending on the thoroughness and quality of your training.

Not all puppies will be destructive or unclean, but it may happen and the whole family needs to agree on this. Otherwise, if a family member complains about the puppy or rejects it, the family might fight about it and that could lead to the dog being abandoned or abused - which is what we fight against as breeders. Our puppies are of excellent quality and character and are devoted to humans, but they remain animals with their natural instincts showing out on occasions.
What a puppy grows up to become depends on both genetics ( $49 \%$ ) and education and reaction to its environment ( $51 \%$ )!

## YOUR MORAL CONTRACT :

Your time commitment: 1h/day and regular outing to continue the potty training.
Please allocate about 1 hour of your time a day to interact / play / train your puppy during the first weeks of your puppy's life at home. We will give you tips to help build a strong bond and develop their cleanliness, sociability and energy. By doing so you reduce the risks of incidents and canalize their energy.

When they leave us to stay with you, we recommend:

- At home: 2 sessions of walking on a leash at home (we will teach you how to create obstacle
 courses for your puppy to complete on a leach at your heel. A session should last about 10 minutes and is equivalent to one hour of physical exercise for your puppy.
- 1 obedience session ( $10 \mathrm{~min}=1$ hour of physical activity for the puppy)
- 1 10-min session of bones chewing ( $=1$ hour of energy) and 1 playtime of your choice
- Outside: 2 to 3 sessions of walking/ running outside for 15 to 30 minutes depending on the puppy's age.

All this adds up to between 5 and 7 hours of physical activity for the puppy, with only 1 hour of your time devoted to the puppy. That way, you manage their energy and avoid bad behaviors related to boredom. As an adult, the dog will then need 5 to 7 hours of activity (which corresponds to only 1 h15 of your time / day if you follow the same routine. Your dog will be calm, healthy, active and tired.

When they are 2 months (about the age they come to live with you), puppies usually pee as soon as they wake up and have their bowel movement shortly after each meal. They usually pee every 30 minutes when active. Do not leave them alone for more than 1 or 2 hours at that age. At 3-4 months old you may leave them for 3 hours, at 5 months old, they can stay alone for 4 hours. As an adult, never leave them alone for more than 7 hours (this is to prevent damage to the kidneys, which could occur if they have to wait a long time to urinate.)

The most important thing for potty training is to praise and encourage your puppy a lot. Accidents will happen, it is normal, as their sphincter isn't completely formed until they are several months old.
Between the age of 8 to 10 months, your puppy is going to become much more difficult, anxious and could destroy things/ develop bad behaviors for a couple of weeks : this is a normal phase of development, and a sort of super anxiety phase, where you should stay affectionate but also stay firm in your training to give them boundaries and meet their socialization needs.

Be aware of and understand the phases of physiological and psychological development of your puppy. If they arrives at your home at the age of 16 or 20 weeks (for support puppies), they will go through the «Puppy Fear Periods», which is normal: they will be more anxious for a while, so encourage any good behavior (when they are calm, sit down, nice, clean etc.) with a lot of enthusiasm. This will help them go through this and substitute anxiety with confidence. With all these considerations in mind, if you are ready to offer them time and love at the beginning, your puppy will you love you all their life! Here is the timeline of the development phases from puppy to dog:


## CAVALAND PARK SERVICE/ASSISTANCE OR EMOTIONAL SUPPORT DOG RESERVATION FORM

Please take the time to think and answer in your own words. These questions aim to best define your needs for support or canine assistance. The answers are strictly personal and confidential and will not be shared with anyone or with any institute. It will be used to find the best match four your family.

1- What is your diagnosis - What do you need your dog to help you with?

2- What purpose would you like your dog to serve? What role will they have as part of your family?

3- What do you expect from your assistance dog?
$\qquad$
$\qquad$


$\qquad$
$\qquad$
4- In what situations or places would you like your service dog to assist you?

5- Which sort of signs could your dog recognize to understand that you need their assistance?

Transaction carried out by the seller hereinafter designated Parc Cavaland for the training and breeding of our Golden Retrievers of assistance and support lineages.

The Moms, Namy and Lou (with Lord Snow), or their daughters Pixelle, Poesie (with Sam) or Rhapsodie (with Freud) bring a genetic predisposition to assistance work. Our puppies are naturally sensitive and attentive to humans. However, a thorough training is required to reinforce their qualities of natural helpers. You may contact a professional dog trainer or take lesson with your puppy at a special school. Some academies specialize in emotional support or service dog training.


Our dogs also make extraordinary companions if kept as simple companion dogs: they will remain attentive to your emotions and will sometimes take the initiative of helping you (try to rescue you when you bathe in the swimming pool, for example). One of our dogs actually saved a child from downing a few years ago and received a medal for his bravery!

The liability of Parc Cavaland and the owners is however limited to a two years anti-dysplastic guarantee. Once the dog has returned to your home, you are FULLY RESPONSIBLE for all gestures, failings, blows, falls, incidents, accidents, errors, omissions, negligence or poor education that you may have subjected your puppy to, which releases us from any liability excluding major health issues on vital organs for 30 days and dysplasia for 2 years.

If your puppy is limping and you bring it back to us for the dysplasia guarantee, we will make sure that it is not actually related to a trauma / accident / incident at home or in the dog's new environment while it was under your responsibility, or that of a third party, or left by itself. If that is the case, you would not be eligible for the guarantees of this contract. A second veterinary opinion would be asked to sort out any contentious situation. If it is apparent that you have tried to unduly invoke the guarantee, the breeder may denounce a breach of trust on the contract.

Note, however, that the Fondation of the Cavaland Equine Refuge offers a rehabilitation service for horses \& dogs suffering from health conditions (eg in the event of allergies, etc.) but it only commits to the animals it chooses to help on a voluntary and non-binding basis. However, significant restrictions and costs apply for the relocation of your puppy in one of our foster families. No reimbursement or change of hearth is permitted at that point. Conditions apply.

You must present your sterilization certificate before the puppy turns 6 months, signed by your practicing veterinarian, to be sent by email (info@cavaland.com), or sent by post to Cavaland Park, 18108 CR 2088, 32640 Hawthorne Florida.


RESERVATION NUMBER 2022-24: CV\# $\qquad$
Site of the Breeding program (Canada or USA) : HAWTHORNE / USA NAME OF THE OWNERS OF THE DOG, MR /MRS :
ADDRESS: $\qquad$
EMAIL:
@
Phone home:
Cell. Phone :

THIS SALES CONTRACT IS MADE AN SIGNED BY BOTH PARTIES IN HAWTHORNE, ON (DATE): $\qquad$

PUPPY BORN OR TO BE BORN (AROUND : $\qquad$ 202 ):

## SELECT A COUPLE:

NAMY, 5 years old X LORD SNOW, (100\% assistance) 2023
OR : LOLITA DI LOU, 5 years old X LORD SNOW ( $75 \%$ assistance) ___ 2023
OR : POESIE 4 years old X SAM (50 \% assistance) _ 2023
OR: PIXELLE, 3 years old X SAM or Hunter (enr. CKC) (75 \% assistance) __ 2023
OR: RHAPSODIE, 2 years old X Chapo or Hunter (enr. CKC) (50 \% assistance) __ 2023
OR : POUCETTE, 2 years old X SAM (33\% assistance) $\qquad$ 2023

NAME OF THE PUPPY (if already chosen):

Please let us know what you would ideally like your puppy to look like. It cannot be guaranteed that you puppy will entirely meet these criterias, but we will take them into account as much as possible. If you prefer to wait for the next litter to have another option of having your favorite coat color, please let us know.

## GENDER (Circle): MALE FEMALE NO IMPORTANCE

Preferred color (if possible, according to mother Nature ©):

- SAND (BLOND) or
- ENGLISH CREAM (very clear) or
- ULTRA WHITE - VERY RARE (almost white)
- Other : $\qquad$

The buyer is $\qquad$ in line to choose their puppy from the litter, regardless of gender. It means that in the unfortunate event of the death of a puppy, the ranks of priority are respected among the customers (following the rule of " first arrived, first served"). If, for any reason there is not a puppy available for you from this planned litter, buyer will have the option of carrying the reservation fee over to the next available litter.

## RESERVATION PROCESS

Send us your security deposit (half of the agreed price) to officially guarantee your puppy (which is non-refundable but can be redeemed by another client who would like one of our puppies, if you have a serious medical problem; however this new buyer must meet our conditions (garden or yard, and dog experience): yes / no

You can change your mind (within 7 days and for medical reasons of allergy only - please check that you have no allergy by visiting us or meeting with another golden retriever dog before placing your reservation); However half the price of the puppy will be withheld and you must understand that it can have more serious consequences for the puppy and a rehabilitation will have to be carried out to overcome the effect of the abandonment that they will have experienced.

Amount received: $\qquad$ \$ on $\qquad$ 202 paid by: Visa ou Debit Cash Check Bank wire or E transfer (Zelle, Facebook, Paypal, please precise): \# $\qquad$ Expected date of departure of the puppy in agreement with the breeder (from 8th to 20 weeks. According to their test profile): $\qquad$ 202

NAME of the seller: $\qquad$

Read \& approved (initials) : $\qquad$

Signature of the seller: $\qquad$ Date: $\qquad$ 202 $\qquad$ _

NAME of the buyer: $\qquad$

I hereby accept all the clauses of this contract read and approved (initials): $\qquad$

Signature of the buyer (owner): $\qquad$ Date: $\qquad$ 202

## Thank you for trusting Pavaland Park's Golden Retriever Rennel!

We recommend that you keep this contract with photos when you cross the US border to prove your ownership of your dog and its origins.

Please send your E-transfers to info@cavaland.com with the mention: MALE or FEMALE \# X (choice 1 to 6 within the litter, according to agreement), and put as password: cavaland (in lower case) and Reference telephone number: 514 679-0500, name Samuelle Ducrocq.
Breeder of English Cream Golden Retriever of Parc Cavaland, 340 chertsey road Estérel JOT1L0 Qc (450) 228-3006 Website : www.lesamazones.net/chiot.htm TPS : 835640640RT0001 TVQ : 1219682812 TQ0001

We will return your signed contract upon reception of yours.



Equestrian park (Cavaland) where our dogs live happily outdoors, with swimming pool, dog park and regular visitors

The LOF papers and a full copy of Dora's European passport, who is the ancestor of 4 of our 5 current lines of puppies, are shown in this contract. Our puppies will not be registered, being from 2 continents and more than 3 distinct lines of assistance, which however preserves them from any inbreeding while increasing our chances of exceptional health and longevity. In addition, we may issue on request a certificate of breeding and ownership with the origin of the puppy and the owner's full contact details, allowing you to travel abroad with your dog.


OPTION A - NAMY \& LORD SNOW: ( $100 \%$ ASSISTANCE LINEAGE) EXCELLENT as Service Dogs :


OPTION B - LORD SNOW \& LOLITA DI LOU : Particularly beautiful and good support dogs


OPTION C: POÉSIE \& SAM : Particularly beautiful and good support / service dogs


OPTION D : PIXELLE \& SAM: Beauty \& conformation line / emotional support dog


CHOICE E : RHAPSODIE \& HUNTER : excellent support dog / service dog lineage, very good energy


OPTION F : POUCETTE \& AKC golden Retriever male (Chapo, or 'Milo, or father to be determined in Florida by the breeding program )


We encourage you to come and meet the parents but above all to choose the puppy on site, in person and at your convenience and spend time with the parents, from its 5th week. If you live far away, a FaceTime call is possible. Know that whatever you have decided, most of the time it is the puppy that comes to you and chooses you!

The Grandmother: Dora from the Knights of the Golden Fleece. The mother is registered and confirmed with the LOF (French Studbook), purebred golden retriever, blond/ sable color, hunting type conformation (braque), working dogs and tracker (from Brittany, France). LOF certificate number 91768/13316 (France): (tattooed female dog 2FV299).

Our most frequent dad: Lord Snow, Golden Retriever from the Amazon breeding, purebred, son of Dora from the Golden Fleece Horse, visible on site (house dog living with us); excellent support arrangements. Accustomed to children, calm, focused and endearing temperament, 60 cm at the withers. Lord snow is a male of exceptional size and beauty, with a lot of balance in the shoulder-hip axis (working golden, braque type (European lines) with almost no angle on the pelvis) ensuring lines as free as possible from disabling dysplasia.


General distinctions between service or assistance dogs and companion dogs.
Note that we occasionally offer canine kindergarten \& training services depending on availability (extra) to judge the disposition or progress of a puppy at Parc Cavaland.

TOP 12 DES RACES DE CHIEN LES PLUS AFFECTUEUSES POUR LE SUPPORT EMOTIONNEL TOp 12 Most Affectionate Dog Breeds for Emotional Support

Golden Retriever


The Goiden Retriever has been voted one of the rrost popular dog treeds for yeirs. And An no sumprite, for thase of is lootrs thor sh big love bug this dog wom let you down.

## Cavalier King Charles Spaniel



Wro wouldrit fall in love wth those big trown eyes of the Cavalier loing Churles Comat? But il looke dort mean that tweth to you yourrestil going to fall for the charms of thes pooch.

Labrador Retriever


Simiar to the Goiden Aetriever, the Labrador has been bred for hurnan comparionstip es coot may be horter in length but is loving devction for turnans will never be in

Old English Sheepdog


The shaghy coat int the only unmbsakable tras of the Oid Enginh Shemptag - he lows a tood thicet

Brussels Griffon


Mankeflace' is one term that has been used to deicribe this lovable limle pooch The linussets Giffion is a smat, sturdy don that is cheerfid, affectionate, and can get along with other pets.

Affenpinscher


Aso known as the 'morkey sertier (idue to tis large dark epes and protruding lower jan and lipt this imlefella is alert loyol and affec tonite.

Chihuahua


The Owhiahus is a big personality pocked
The Criualua is a bis personality packed into a smat canine. Heloves nothing more shat stature- be is very portable.

English Bulldog


Not only is the Englsh Buidag sweet intured great wth chidren and a devoted family pect he toesmt need alot of exercse - more time for couch cuddic

PRICES

## We offer : Company Dogs (scoring 55-70\% on TPO test at the age of 7 weeks old); Emotional Support Dogs (scoring 70-79\%) or Service Dog (80\%+)

| PUPPY <br> (Some puppies that had been prequalified may be downgraded to companion dogs if their test results are not constant) | COAT | COMPANION LINE | EMOTIONAL SUPPORT LINE <br> Therapeutic help, anxiety, phobias, autism (light to moderate), personality disorders, agoraphobia, family issues, psychological disorders, loneliness, PTSD, etc. | SERVICE OR ASSISTANCE LINE <br> Guide dogs, Motor skills assistance, Diabetics, Epileptics, Generalized anxiety disorder, crises, etc. <br> Dogs trained to complete tasks (actions, with to without mobility and decision making) to serve humans |
| :---: | :---: | :---: | :---: | :---: |
| HEALTH \& DISPOSITION <br> $+$ TESTS <br> Your puppy's score on test : |  | HEALTHY PUPPY <br> Vaccinated, dewormed 2 years guarantee against dysplasia $+$ <br> From 4 generations og dogs with excellent longevity, parents visible on site, registered moms, friendly, affectionate, playful, well balanced. Passed10 aptitude test (scored between $60 \%$ \& $70 \%$ ) <br> (Goldens usually average 55\%) | HEALTHY PUPPY $+$ <br> Vaccinated, dewormed 2 years guarantee against dysplasia $+$ <br> From 4 generations og dogs with excellent longevity, parents visible on site, registered moms, friendly, affectionate, playful, well balanced. <br> $+$ <br> Passed10 aptitude test (scored between $71 \%$ \& $79 \%$ ) $+$ <br> Intelligent, attentive, empathetic, EYE contact \& natural goes towards humans | HEALTHY PUPPY $+$ <br> Vaccinated, dewormed 2 years guarantee against dysplasia $+$ <br> From 4 generations og dogs with excellent longevity, parents visible on site, registered moms, friendly, affectionate, playful, well balanced. <br> $+$ <br> Scored over $80 \%$ on the 10 aptitude tests <br> Intelligent, attentive, empathetic, EYE contact \& natural goes towards humans <br> $+$ <br> Scores maintained over time <br> ( 6 weeks) <br> $+$ <br> Calm, patient, ability to take initiatives, focused, exceptional learning abilities and predisposed to service |
| MALE | SAND | $1490 \$+$ tx | $1790 \$+$ tx | 1990\$ +tx |
| FEMALE | SAND | 1540\$ +tx | 1840\$ +tx | 2040\$ +tx |
| MALE | ENGLISH CREAM | $1540 \$+$ tx | 1840\$ +tx | 2040\$ +tx |
| FEMALE | ENGLISH | 1590\$ +tx | 1890\$ +tx | 2090\$ +tx |
| MALE | ALMOST WHITE | 1590\$ +tx | 1890\$ +tx | 2090\$ +tx |
| FEMALE | ALMOST WHITE | $1640 \$+$ tx | 1940 \$ +tx | 2140\$ +tx |

PRICES LISTED ABOVE APPLY IF THE PUPPIES ARE RESERVED AND TAKEN HOME BEFORE THEY ARE 12 WEEKS OLD (after their first appointment with the vet and vaccination, and after their first dewormers). AFTER THAT, PRICES WILL INCREASE (because of the additional vaccines, dewormers, microchip and training they will have received.)

Being a family own kennel specialized in assistance dogs, we have a very limited number of puppies each year. In addition, 2 to $5 \%$ of puppies qualify as future service dogs, and less than $20 \%$ as emotional support dogs. Reservations are therefore required, until the full personality profile of the puppy is discovered confirmed. Note that a penalty of $\$ 1200$ will apply in the event of breach of contract, abandonment, return of the dog, change of project, asthma, incompatibility and for any other reason. We
will also make sure that you can provide the puppy with suitable living conditions and comfort and you show it respect. If of some reason you cannot keep the puppy, you have 7 days to bring it back. We recommend that you take training courses. Discounts may be offered to professional dog handlers and TDI handlers (Therapy Dog International) upon presentation of their current certificates.

Also note that some of our puppies have good instincts but don't pass the tests right away or don't do very well at all of them. In this case, if they have good dispositions or need an adapted or slightly longer training, we may reserve them for associations or people in great need of help, at a fraction of the price (from 50 to $75 \%$ ). Contact us; conditions apply; a coaching service is sometimes available (\$).

We may also sometimes refer to you some other Goldens that are not part of our breeding program but are in need of rehabilitation or a new family, or dogs with a disability (ask us, conditions apply). The sale prices of our assistance puppies (i.e. less than $25 \%$ of our dogs) therefore vary between $\$ 2,890$ and $\$ 4,990$ (unless otherwise agreed depending on the service / training of the dog) depending on age, lineage (company, working or service) and according to the color of their coat (the whiter ones are more expensive). Discretionary agreements are sometimes possible between the parties (see cash receipt attached to the contract) depending on the guarantees and the agreement concluded with a possible family reception, etc).

## APTITUDE TESTS AND EVALUATION OF OUR PUPPIES

## Tests completed between their 7th and 20th week.

We test all of our puppies during their 7th week of life. This TPO test evaluates their profile, personality and obedience through 12 exercises carried out by of a total stranger to the puppy. We evaluate their dispositions to make a connection, to trust humans, to forgive, their willingness to work, their submission and their ability to face fear. This test allows us to find out with great accuracy which of the puppies would be the best fits for support or service dogs, or which would do better as companion dogs.

During the TPO Personality and Obedience test, we evaluate what distinguishes our companion puppies from future service dogs through a few exercises carried out by a person unknown to the puppy. We can recognize the signs of stress, appeasement or disinterest (see the following figures).

| TEST : | SCORE | A | S |
| :---: | :---: | :---: | :---: |
| 01 - Social attraction (approaching a stranger): |  | A | S |
| 02 - Social Attraction (follow): |  | A | S |
| 03 - Social dominance (restraint): |  | A | S |
| 04 - Social domination (forgiveness): |  | A | S |
| 05 - Elevation dominance (accepts to be dominated by humans): |  | A | S |
| 06 - Willingness to work (retrieve, 1st try) |  | A | S |
| 07 - Willingness to work (retrieve, 2nd try) |  | A | S |
| 08 - Sensitivity to touch |  | A | S |
| 09 - - Reaction to noise |  | A | S |
| 10 - Reaction to new visual stimuli |  | A | S |
| 11 - Reaction to food motivation |  | A | S |
| 12 - Stability (reaction to threatening stimuli) |  | A | S |

In the following weeks, the puppies who obtained high scores during the aptitude tests and show specific dispositions for service dogs go through several other tests including the QIC (Canine Intellectual Coefficient Test) which evaluates in 10 tests the intellectual dispositions of the puppy to solve problems that were previously unknown to them. This shows its natural dispositions to find innovative solutions, to seek help or to alert a human. All our tests are safe and are carried out with respect for the animals, sometimes in the presence of people who are unknown to them to ensure the objectivity of the results. The simple exercises involve the association of several actions to reach a goal, the use of memory; the manipulation of objects, the ability to move through tricky passages
or to face intimidating objects, sounds or situations, etc. We will also observe how the puppy interacts with other humans and animals. This gives us a fairly precise profile, which highlights the puppy's qualities and challenges. No dog is perfect, but our puppies usually have many great qualities. The results of examinations of our dogs can be shared with you on request.
"Assistance dogs increase the autonomy of people with motor or cognitive disabilities. They help them in particular to move around and to take or seize objects. The assistance dog alerts, for example, the deaf or hard of hearing people when they hear sound signals. - (official Mira definition)

Our Golden Retrievers show, by definition and because of their predisposed genetics, natural dispositions to the majority of the following points. Our breeding program favors this type of genes. Between the ages of 2 and 5 months, we can sort out which puppies have the best dispositions to become a service dog, which one will offer good emotional support, during an anxiety attack for example, and which ones will do great family companions. This does not mean that they are not intelligent, clean or calm, but simply that their overall result did not reach the required 50/ 60 point rating during our tests. They could, however, turn out to be much smarter than average, or even more empathetic, but for example too energetic, and had to be dismissed. Regular training allows us to increase their score between the ages of 5 months to two years.

## EVALUATION SHEET

1- Friendliness (A perfect score of 10/ out of 10 is required for service puppies according to Cavaland Park's criteria:
Considering that your service puppy will have to operate in public spaces, they have to be comfortable and friendly around other pets and strangers, in any noisy or stressful context.

Distant or overprotective dogs may turn out to be excellent company or guard dogs, but they rarely make for good service, assistant or emotional support dogs. Our puppies are subjected to three situations in which they come in contact with first an unknown adult, then with an unknown child and then with an unknown animal (cat, dog, or horse) $\qquad$ / 10

## 2- Intelligence (A score of $7+/ 10$ is required for service puppies:

Company dogs don't necessarily have to be very smart to be the perfect fit for a family. No particular intelligence is required to follow you around, listen to you and love you.

However, service dogs often have to complete complex tasks, which require a considerable level of intelligence. They need to be able to assess a situation before acting. As a result, the best service dogs have the highest degree of intelligence. One of the exercises we test them with is to get treats hidden under a hat or other objects / 10

## 3- Calmness (Score of $7,5+/ 10$ is required for service puppies:

Assistance and support dogs must be very calm to make sure that they will not disturb you when out in public. It means that puppies who tend to run around, get excited or jump at inopportune moments must be dismissed. However, all dogs have their instincts and react to their environment (when someone calls them, or when they perceive intense, diverse or repeated stimuli), which may cause them to lose their focus. As a result, puppies in training must learn to stay calm when at work and you must ask people around them not to interact or disturb them by petting them or talking to them (hence the signs on their harnesses «in service, don't touch- No pet ; No eye contact»). To evaluate their abilities when often work with scary objects like umbrellas or in crowded places.
$\qquad$ / 10

## 4 - Cleanliness (score of $8+/ 10$ required at 5 months old and $10 / 10$ after a year:

NOT APPLICABLE TO PUPPIES UNDER 6 MONTHS (their sphincter is not completely formed). If tout dog is to work in public spaces, you must make sure that they are totally clean and will not release themselves anywhere inconvenient. They need to be able to do their business every 3 hours and see their water and food intakes adapted.

We also need to make sure that they will not drool excessively in order to keep a clean environment and comfortable interactions with people. : $\qquad$ / 10

5 - Willingness to work. (Score of $8+/ 10$ required for service puppies):
Many dogs have a strong desire to help and please their handlers, but not all of them have the willingness or the ability to stay focused on a task for extended periods of time. For that, they need natural stamina and mental discipline, which can be trained to some extent. They need to me very motivated and have a stone desire to help, stay focused and work hard. If you only need an emotional support dog that will not necessarily have to perform complicated tasks, you may get along very well with a puppy scoring a little lower on this test. However for a service dog, a strong will and an ability to work and stay focused for a long time is a major requirement. A good disposition to learning (exercises, games) and staying focused on an order (stay seated until while throw the ball and until we ask them to fetch it, for example) are the sort of indicators we look for in a service puppy. $\qquad$ / 10

## 6-Ability to create a « bond » with their handler (Score of $8+/ 10$ required for service puppies:

Although some breeds of more independent dogs may make for excellent companions, the best assistant and service dogs tend to be delicate and affectionate and create strong bonds with their humans. Moreover, you might greatly depend of this affection or warmth to get yourself out of a difficult or unpleasant situation. Some exercises may help you test and strengthen the bond between you and your dog, but a natural tendency for the puppy to come to you and stay with you is necessary. To test this disposition, we complete obstacle courses while other puppies are around, and the puppy at work needs to stay focused and bonded with its handler. $\qquad$ / 10

## 7 - Goodwill (Score of $9+/ 10$ required for service puppies:

A golden retriever is natural good hearted and no injustifiée agressives can be tolerated. They need to let themselves be touched, petted, hugged, even by socially awkward children or disabled people with unpredictable gestures. We make sure to touch and pet them everywhere and desensitize them to awkward gestures.
10
8 - Patience (Score of $6+/ 10$ required for service puppies:
It is quite rare for a puppy to be very patient but it is necessary to work on that throughout their first year of training. Puppies who have anxiety or attachment issues will have to me dismissed. / 10

## 9-Decision making (Score of $6+/ 10$ required for service puppies:

Although some independent puppies might make bad or problematic decisions that need to me canalized, the best service dogs are those who can assess a new or exceptional situation and take the initiative to make a reasoned decision, for example to give the alert or assist their handler if they were to fall. To test this ability, we ask them to reflect on how to get to their handler hidden in other room, or how to go through a tunnel or around a fence, for example. $\square$ / 10

## 10 - Energy and health (score of $9+/ 10$ required for service puppies):

Our puppies have to be in good health and have a good energy level to assist humans throughout the day. They must not be sick, disabled or limited in any way. Our puppies' excellent genetics predisposes them to a long healthy life. Our puppies receive physical and stamina training and are regularly seen by the vet.
$\qquad$ / 10

TOTAL : $\qquad$ /10 overall (this test is conducted weekly from week 8 to week 20).

- For a service dog (assistant dog, guide dog) the MINIMUM REQUIRED SCORE IS $\mathbf{8 0} \%$, maintained throughout
$\qquad$
the training period (stable score before, during and after the test).
- For an emotional support or therapy dog the MINIMUM REQUIRED SCORE IS $68 \%$ before training.


## HOW TO EVALUATE DOGS BEHAVIORAL SIGNALS



## UNIQUE CHARACTERISTICS, ASSETS AND STRENGTHS OF CAVALAND'S BREEDING PROGRAM

We breed three different genetic lines, one for support, one for service and one fo company. We have up to 5 generations of dogs from the same line (ex : Our eldest Dora is 14, she is the mother of de Lord Snow, 8, father of poesy, 5, mother of Rhapsodie, 3, who is herself a mother to little puppies.

The fathers we use usually are North-American (Sam and Mylo), or half American, half European (Lord Snow). Our best moms directly come from France. We are therefore breeding puppies with strong genetics with NO INBREEDING at all. Morphology and health is strengthened (hips and shoulders are at the same hight, which avoids joint related issues like gu. Our dogs longevity is greater, and our grandmothers Poeme and Dora lived in great health to the age of 14 .

OUR PUPPIES ARE ALL SOCIALLY TRAINED BY OUR PACK OF ADULT GOLDEN RETRIEVERS from our kennel. They play together and learn social cues, which will enable them to build safe and beneficial relationships with other dogs in the future. They learn the system of hierarchy - which is essential for your own future relationship with them -, how to be
respectful and obey the rules, how to control their excitement, how to be patient, how to resist the urge to bite, etc. Adults and older puppies teach them through games but also scolding if need be.

Mommies give birth close to us, inside the house, and are monitored $24 \mathrm{~h} / 24$ for about 5 days, and are accustomed to humans and their smell right from the start.

We keep them under surveillance and care at home for 5 weeks, then they start to meet older puppies or adults.

- All ouf our puppies get to meet the public, in the summer at the occasion of our equestrian shows and during the winter when they meet our students and clients. They also meet other animal species (cats, horses, cows, alpagas, etc)

We evaluate their IQ and abilities through a variety of tests during weeks 8 to 12 , in order to shed a light on those who are best equipped to become service, support or therapeutic dogs.

- The most promissing puppies for service or support training go back to the vet for a booster shot at the age of 12 weeks. By then they will have seen the vet twice for an extensive evaluation and we will be able to guarantee excellent health (vaccines completed, hips, eyes, elbows, lungs, hearth, genitals and eye lens tested.


## HOW TO DIFFERENTIATE BETWEEN STRESS, FEAR AND ANXITY, AND OTHER BEHAVIOR ISSUES

Stress is very easy to detect in puppies' behavior. It results in a tension, an uneasiness when faced with something unknown. It can be recognized through the following signals: shaking, agitation, stiffness, excessive panting, yawning, nose or pass licking.

Fear is an immediate emotion which can be recognized when the dog stiffens and its tails disappears under them, between its legs. They can also lay flat on the floor, look designated and overwhelmed (when faced with scary things like cars, noises from a truck, or climbing stairs with opened steps, etc).

Anxiety happens when these factors are too often present and become part of the puppy's personality, leading to compulsive behaviors. In order not to let this settle in, do not hesitate to meet with a professional trainer. It can often be solved thanks to physical exercise, socialization, and progressive desensitization to the cause of stress. Do not forget that all puppies go though three phases of natural fear: between weeks 9-11, weeks $16-20$ and around the age of 9 months. At that time they become more anxious and nervous and may exhibit signs of behavior issues but it is natural and will pass with time, if they do not experience big traumas at that time (like getting bitten in a dog park, or too severely scolded). The goal is to encourage and reward them often, to show them that they are loved and welcomed (your family is their new pack ©). Do not overprotect them or let them take control, but appreciate the little efforts they make and reinforce their achievements. Time will do the rest and good habits will give excellent results!

## CHARACTERISTIC OF THE GOLDEN RETRIEVER BREED

The Golden Retriever belongs to Group VIII: Retrievers - Flushing Dogs - Water Dogs. This breed, very widespread in the world, has been particularly studied and the scientific publications are very numerous, which does not make it a fragile breed, Golden retrievers even having a longer lifespan than many other breeds. They are amazing service or company dogs.


They love to press their muzzle on you, the table or the edge of the bed to make eyes contact and ask for caresses or your permission to come up against you. It is a very sociable, gentle, affectionate and patient animal. Their energy is spent quickly (do not throw a ball more than 5 to 10 times, depending on age) and they sleep a lot at home. They do not move too much around the house if they get regular exercise (1h to 2 h a day outside to play, or 3 walks of $20 \mathrm{~min} /$ day) and daily exercises or obedience games, which they love to do. They excel as assistance dogs, in agility or canine dance (oberhythm).

## Other names: Golden Flat-coat, Yellow Retriever, Golden

Country of origin: Scotland - United-Kingdom

Use of the Golden retriever: The Golden is a vigorous, resistant, active dog, with an excellent sense of smell. It is still used as a gundog by sportsmen and enjoys working in both the water and the field. It is a remarkable tracker and possesses a very good memory. Because they enjoy working, they are great service and guide dogs and can be used as rescue or detection dog. But above all, they make for fantastic family pets.

Personality and abilities : Golden retrievers are even-tempered, intelligent and affectionate. They are playful, yet gentle with children, and they tend to get along well with other pets and strangers. They have to aggressiveness and usually bark very little. They are sweet, calm and well balanced. Training must be firm, but never rough.

Training and caring tips: They are not suited to life in an apartment, because they are big dogs and need exercise. They don't like to stay alone. One or two brushings a week are necessary during shedding season.

## Life expectancy:

Average lifespan: 12,25 years
Observed by vets in Canada : 8,9 years (usually caused by heart attack around 5-8 years, or cancer)
Longest observed lifespan: 17,25 years

## HISTORY OF THE GOLDEN RETRIEVER

This breed probably comes from the same stock as the Labrador and would have been improved by various crosses (Yellow Flat-Coated Retriever from Newfoundland with Scottish Water Spaniels...). The breed was settled in England in the 19th century. For other authors, yellow Caucasian shepherd dogs would have been used in Scotland, to bring back wounded game, under the name of Russian Yellow Retrievers. They would have been crossed with Bloodhounds to give birth to the Golden Retriever. The breed was recognized in 1913 by the Kennel Club. In the United States, it is a very common pet. The Golden Retriever was practically unknown in France in the early 1980s. It is on the rise as a companion dog and is proving to be helpful, intelligent and versatile both with families and as an assistance dog.

## BREED STANDARDS

Head Broad in skull, with a square-like shape. Stop well defined but not abrupt. Muzzle straight in profile, black tip of the nose and strong jaws.

EyesFriendly and intelligent in expression, medium large with dark, close-fitting rims, set well apart and reasonably deep in sockets. Colors dark brown or medium brown.

Ears Medium sized, with front edge attached well behind and just above the eye and falling close to cheek.

Body Body well balanced and powerful, short coupled, deep through the chest. Neat, strong neck, strong and powerful hindquarters. Our dogs have a braque shape, with shoulders and hips at the same hight.

Limbs Strong bone structure, muscular and round feet.

Tail Worn high at back level and reaches the hock level. It does not curl over back.
CoatDense and water-repellent with good undercoat. It may be straight or wavy, with feathering on back of forelegs and on underbody; heavier feathering on front of neck, back of thighs and underside of tail.

Color It can be golden or cream, sometimes even white. Some lineages and a browner or even mahogany colors.

Hight and weight Male: from 56 to 61 cm at the withers, 29 to 35 kg (Our daddy Lord Snows is 60 cm high and weighs 33 kg )

Female : between 51 and 56 cm , 25 to 27 kg (Namy is 53 cm tall and weighs 27 kg , Poésie is 56 cm tall and weighs 27 kg as well)

## SOME OF GOLDEN RETRIEVERS' LITTLE FLAWS

No dog breed is perfect, and golden retrievers have a few flaws. No other dog breed is as versatile, friendly, pacifist, benevolent and willing to help as golden retrievers. They make for excellent guide and service dogs for blind, diabetic, deaf, disabled or cardiac people. Their hight, beauty, longevity, versatility and excellent natural character makes them a perfect fit for everyone. However, they still have gundog instincts (they are called soft-mouthed retrievers, in opposition to hard-mouthed breeds like german Shepards, because they make sure to bring back the preys intact and can show the same gentleness towards they humans and house items). They love to steal and collect socks or shoes around the house, dig holes in the garden, or swim whenever they have the chance. Still, we love them, even when they get annoying! Fortunately, these tendencies
 can be easily managed and some other breeds have much more troubling problems (destruction, anxiety or wandering impulsions in huskies, German shepards or Jack Russells, for example). With Goldens, you will never feel afraid or in danger.

Golden retrievers can sometimes dig holes in the garden or try to run away (goldens are a bit like « beach boys » who get along with everybody and love to wander around and make new friends (particularly non-castrated males who are physiologically pushed to run away, even if you treat them like kings. Fixing them could help reduce this instinct. They love to swim and play with water (they love emptying their bowls of water), and roll in the mud (they can get too hot very easily). Be careful of ear infections and hot spots if they swim in dirty water or stay wet for too long.

They shed their coat (hairs tend to gather in balls of fur and are softer and easier to pick up than hair from another short-hair breed like labradors. They love to eat, and if they are not properly trained they may, like every other breed, go through the garbage, pick up socks or shoes with their mouth and move them to their lair. They can pull on their leash and jump on people when they get excited (they want to imitate us, when we hug each others). They need about 5 hours of physical activity every day, four their physical and emotional health. They can destroy their toys or cushions, and when they are babies they will want to cut their teeth on anything wooden (be sure to give them plenty of toys so they don't damage your furniture...). They are timid and easily impressionable. If you sold them too strongly, they could forget themselves and pee a little out of stress. If they get too anxious, they could even stay incontinent for several weeks, depending on how harsh and severe your reprimand was. They have good memory and it will be hard to gain back their trust if you have been to harsh or unjust or if they haven't understood why they were being scolded.

They love to eat grass or moss in order to purge themselves - that is a sign that they need a dewormer. They like mushrooms (be careful of intoxications - check diarrhea or dehydration. If they ever get sick, give them cooked steak and rice for a few meals. This will help stabilize their bowel movements). They can yelp when under stress act quickly to stop this behavior and do not let it settle in. Create a diversion when your guests arrive and progressively socialize them, training them to control themselves and spend their energy otherwise. With age, they get more vulnerable to cancer, cataract, breast tumors (common with non-sterilized females), skin infections (hot spots), etc. Often check their ears to make sure there is no infection. Water can get inside, stay stuck and not dry out because of the shape of their ears.


## WHAT THE LAW SAYS ABOUT ASSISTANCE AND SUPPORT DOGS



Training a service dog costs between $\$ 10-\$ 20 \mathrm{k}$

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3 YEARS AVERAGE WAIT TIME
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The average wait time for a welltrained service dog is about 3 years.


According to the ADA (Americans with Disabilities Act), A service animal means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Tasks performed can include, among other things, pulling a wheelchair, retrieving dropped items, alerting a person to a sound, reminding a person to take medication, or pressing an elevator button.
Emotional support animals, comfort animals, and therapy dogs are not service animals under Title II and Title III of the ADA. Other species of animals, whether wild or domestic, trained or untrained, are not considered service animals either. The work or tasks performed by a service animal must be directly related to the individual's disability.

Examples of animals that fit the ADA's definition of "service animal" because they have been specifically trained to perform a task for the person with a disability:

- Guide Dog or Seeing Eyeß Dog is a carefully trained dog that serves as a travel tool for persons who have severe visual impairments or are blind.
- Hearing or Signal Dog is a dog that has been trained to alert a person who has a significant hearing loss or is deaf when a sound occurs, such as a knock on the door.
- Psychiatric Service Dog is a dog that has been trained to perform tasks that assist individuals with disabilities to detect the onset of psychiatric episodes and lessen their effects. Tasks performed by psychiatric service animals may include reminding the handler to take medicine, providing safety checks or room searches, or turning on lights for persons with Post Traumatic Stress Disorder, interrupting self-mutilation by persons with dissociative identity disorders, and keeping disoriented individuals from danger.
- SSigDOG (sensory signal dogs or social signal dog) is a dog trained to assist a person with autism.
- Seizure Response Dog is a dog trained to assist a person with a seizure disorder.

Titles II and III of the ADA makes it clear that service animals are allowed in public facilities and accommodations. A service animal must be allowed to accompany the handler to any place in the building or facility where members of the public,
program participants, customers, or clients are allowed. Even if the business or public program has a "no pets" policy, it may not deny entry to a person with a service animal. Service animals are not pets. So, although a "no pets" policy is perfectly legal, it does not allow a business to exclude service animals.
When a person with a service animal enters a public facility or place of public accommodation, the person cannot be asked about the nature or extent of his disability. A public accommodation or facility is not allowed to ask for documentation or proof that the animal has been certified, trained, or licensed as a service animal. Local laws that prohibit specific breeds of dogs do not apply to service animals.
A place of public accommodation or public entity may not ask an individual with a disability to pay a surcharge, even if people accompanied by pets are required to pay fees. Entities cannot require anything of people with service animals that they do not require of individuals in general, with or without pets. If a public accommodation normally charges individuals for the damage they cause, an individual with a disability may be charged for damage caused by his or her service animal.

For more information, visit https: / / adata.org/guide/service-animals-and-emotional-support-animals
OUR PUPPIES ARE ALL SORTED OUT INTO ONE OF THESE THREE GROUPS, depending on their temper, parents, lineage and observed dispositions, within the first 2-4 months of their lives.

| Service Dogs |
| :--- | :--- |

## THE VIRTUOUS TRIANGLE TO KEEP YOUR GOLDEN IN GOOD HEALTH: FEED, CARE AND EXERCISE:

## ADAPTING THE FEED:

When your puppy leaves us to live with you, they are vaccinated and dewormed, and we leave you enough food for three day, which you can start mixing with your own brand of dog food. The transition must always be done over a period of at least three days to avoid sickness. Raw food is not always ideal. It is expensive and can cause intolerance and complicate a return to conventional dog feed.

Dry dog food is adapted and easy to manage. You should vary the brand of food at least 4 times a year (with a transition period each time). Be careful of wet food, as it tends to cause diarrhea. We advise the following brands for the first year: ACTR1UM (Holistic) for puppies of large breed, IAMS for puppies of large breed, PURINA ONE for puppies, ROYAL CANIN, or any band recommend by your vet with chicken, lamb, salmon or beef as 1st ingredient, and at least some grain to help their development.
Never give them food, even from renown brands, that have cereals (corn, soy, rice...) or meat meal instead of real meat as first ingredient. We advise you to start giving them senior food from the 7th year of their life. A small amount of very dry baguette given regularly is a good treat and helps with tartar.


## AFFECTION AND VETERINARY CARE :

Affection, attention, love, moderate daily exercise, yearly trip to the vet and daily rub and check up off all of your puppy's body is the secret to keeping them healthy throughout a long life.
Do not be to harsh on them and try to forgive and forget their mistakes as quickly as they do it for you. Accompany and support them all their life, including at the end of it. If you have to give them a dignified death when they get older, stay with them until the last minute (do not leave them alone with the vet if you ever have to euthanize them, that will reduce their). It is the least you can do after life filled with love for you. Do not forget to bring them to the vet at least once a year for a check up and put aside some money for them in case they ever need emergency vet care. Keep a bottle of SUROLAN ear drops at home if your dog likes to bathe.

Dogs who get neutered early tend to live longer lives (lesser risks of mammary tumors for females neutered between 4 and 8 months). Keep in touch with the diseased and illnesses that might go around in your area (rabies, ticks), vaccinate them but avoid the mixes of several big vaccines in the same shot. Do not give them dewormers or vaccines when they are weak or unwell. Give them a dewormer three times a year. Always make sure that they have plenty of fresh water. Give healthy food twice a day and avoid giving them human food, because that causes them to get overweight. Do not give them chicken bones. They break easily and would hurt their throat of stomach. Keep an eye on their teeth and their appetite.

## MODERATE DAILY EXERCISE

We advise you to avoid any violent physical exercise after your dog's 7th birthday (do not play fetch for too long or do not run, swim or take them with you on your bike rides, without taking into account their age, their shape and their weight. Violent physical activities can bring premature death to goldens because of heart attacks. The average lifespan for golden retrievers in Canada is only 8,9 years for that reason. We, as breeders, manage to keep our dog healthy until the age of 13,14
or 15 . Do not damage their internal organs by making them wait for too long periods of time before going out. Their kidneys may suffer from the impossibility to relieve themselves. Spend each day 30 min to an hour walking with them outside, and reduce that duration to 20 min after the age of 9 . Do not leave them in closes spaces that get too hot, even if you give them water (cars, verandas, etc). With all these preventive actions, your fog is going to live a long and healthy life!

## CHOICE OF GENDER :

We cannot guarantee the gender of your future puppy. Families who have no preference regarding the gender of their future puppy often get their animal quicker. People with a fixed preference who happen to find themselves without a puppy in the litter they had previously chosen may change their reservation to a future litter from another mother, or try to negotiate with other families to see if they would be willing to change their own choice of puppy. Keep in mind that whatever fixed opinion we may have before meeting the puppies, it is often the emotional connection you will have with a puppy in particular that will make you choose them. They choose you, not the other way around! It could be love at first sight with a puppy you might not have expected. Focus on personality instead of physical appearance!

## DEPARTURE DAY:

The puppy will be ready to leave at the age of 8 weeks - or around 12 weeks for a service or support puppy who will have to go though tests before. When you come to pick them up, bring a warm blanket, a collar and a leach, as well as a large enough cardboard box to keep them safe during the car ride, if nobody is here to hold them on their lap. Idealy, a safety harness that can can be clipped to the seat belt is ideal. It comes with a protective fabric for the seats and can save your and your dog's life in case of an accident (adult golden retrievers often wear size XL. For temporary use on your puppy, choose a size small (2 months) or medium ( $3-4$ months). We will give you some of the food they will have gotten until then, which you will have to mix with your own to avoid any sickness from transition. We recommend additional glucosamine and omega 3 supplement to help their growth.


GUARANTEES : We offer a two-year guarantee against all severe and debilitating dysplasia. We offer the same guarantees as puppies sold in animal stores: 30 days without any severe health issue that could put in danger the puppy's life (the dog is then taken back and your money refunded). This includes anything related to their locomotion or survival, (but excludes any accident or fall that could have happened at your place) their heart, lungs or internal organs. However, common illnesses like virus, skin problems, kennel cough after being exposed to other dogs, or seasonal colds and coughs are excluded from the guarantee. Please bring your puppy to the vet and offer all required cares to puppies who cough, look weak or have no appetite. A second doses of dewormer and a booster shot

for their vaccines will have to be administrated by a veterinarian within the required time frame for the guarantee to apply.

GUARANTEE AGAINST DYSPLASIA: We refund up to $500 \$$ on the puppy's price (we will pay that amount to the veterinarian who will take care of the operation, once presented with a written diagnosis and radiographies). This guarantee only last for two years after the purchase date. It is not applicable if you choose to euthanise the puppy. So far, in its 22 years of experience and among hundreds of puppies, only baby has had his dysplasia. The parents genetic lines are careful chosen to avoid this genetic defect. Our guarantee require you to keep an updated health record and to follow the plannings of vaccinations.


## DEPOSIT AND CONDITIONS OF RESERVATION:

The puppy is reserved for you once the deposit is confirmed and received. You are then guaranteed to have a puppy. If we have problems reaching you, receive no news from you or if the transaction is not completed in time, we will have to offer the puppy to the people following you on the waiting list. If you really like a puppy, we advise you to make a decision quickly and place a reservation within 48 hours. We have a lot of demand and not many puppies each year. Once the puppy chosen and the sale completed, you may not return the puppy or ask for a refund (expect in the cases previously detailed). You have guarantees on your puppy's health but it does not include potential accidents, mistakes or abuse they may experience under your care. The deposit is not refundable if you cancel the sale before the puppies are born. We recommend you choose your puppy in person, but if it is impossible you may call us on FaceTime (352-502-1712).

The buyer is required to pay the balance of the payment on the day they choose their puppy. If the puppy is not picked up by the buyer one month after the planned date without previous agreement, the sale is canceled, the deposit will be kept buy the breeder and the puppy will be sold to another family.

The deposit (previously agreed on) will have to be payed at the moment of placing the reservation (payable through PayPal, Zelle, cash or bank transfer. Note that the puppy is only reserved upon reception of the deposit and the signed contract, thank you!

DORA AND ONE OF HER LAST LITTERS (INCLUDING LORD SNOW, OUR MAIN SIRE) - 2015



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DORA DU CHEVALIER DE LA TOISON D'OR (60 lb) - Great-greatgrand mother, very healthy with good sight, and no limp until she died at 15 (Here in November 2021)


Our sire LORD SNOW, an exceptional male. Beautiful with great coat, calm, well proportioned, well balanced, focused, very gentle. 33 kg , 59 cm at the withers. Can be coupled with Golden Retrievers, doodles and labradors.

\section*{OUR PREVIOUS LITTERS}


\section*{A FEW TIPS FOR YOUR FIRST DAYS TOGETHER The beginning of a new life, with an animal who will do anything to please you!}

Here is one of out traditional departure photo! Each family gets one with their puppy when they come to pick them up!

The first days are particularly important for you puppy, who will have to adjust to their new environment and human «pack». This is now your turn to continue the training started by the breeder and keep socializing them, loving them and encouraging them. We recommend positive reinforcement, as goldens and golden doodles are gentle breeds who like to please and act out of their instincts and playfulness rather than out of a desire to upset you. Do not hesitate to be a little too lenient at first and giving a lot of rare privileges and encouragements (like letting them sleep in your room, climb on the bed for a moment...) It sill help build their confidence. You will easily be able to refuse a privilege later on when they will trust and listen to you. However, it is within the first days that you will build a bond and a relationship with you puppy. If you miss that opportunity, you might not get it back.


Be generous with your cuddles and caresses, use an enthusiastic voice and encourage them. You can not be too loving at the beginning. The first times you will call them back to you, reinforce their good behavior with treats to help build their confidence. Give them a treat as well when they willingly give you the object they went to fetch (to help avoid any tension related to a feeling of ownership or protection of their resources). If you are the only adult in charge or your family or if you have recently experienced the loss of a close family member, avoid getting a male, who could feel invested in a role alpha male and protector of your family, unless you have a strong natural authority and strong knowledge of canine leadership. The presence of a man in the family is helpful if you take a male puppy, especially if they grow up to breed. We advise you to neuter your puppy within 6 months of their life in order to avoid any behavior issues. Young male who do not receive proper training may start feeling in charge and « boss the children around», bark at visitors, etc. In any case, you have about three months to socialize your puppy to as many situations as you can (street, people, animals...). Just make sure your puppy receives their booster shot before exposing them to other dogs.

Here is an example of health record, to which we advise you to add a micro-chip.


Cages are not necessary and recommended for our puppies. They are easy to educate, especially if you bring them back to their toys and their own bed when they seem to get interested in something else. They will be almost potty trained when you pick them up (trained to go on a pad when left inside the house). You will have to continue that training. If you keep following the same food schedule as us, they will eat at 8 am and 6 pm . You will need to bring them outside a few minutes later, as it will have triggered their instinct to relieve themselves. Similarly, you need to take them outside first thing when they wake up in the morning.

\title{
HOW NOT TO GREET A DOG
}

Most people do this stuff and it strosses some dogs out .
I don't care how cute you (or your kid) think Boogie is. Please show him some respect.


\section*{THE CORRECT WAY:}



Your role is to help your dog gain confidence and adopt the right behavior. If you work during the day, make sure that during the first months someone swill be able to at least take them out for pee and poo at lunch time. That will reduce the stress and feeling of solitude they may get from being alone for 10 hours a day. By training them softly but firmly, you will enable them to live a comfortable and exciting life in our modern society. Golden retrievers are easy to train, loving and friendly and get scared or impressed easily, so it will be easy to correct their bad habits, but be careful not to be too rough, or they might become anxious.

Once they feel more comfortable and confident, you may take them to a puppy training school where they will meet new animals and learn new things. The first lessons are often free or very affordable and the professional teachers will give you a lot of advice on how to build a stonger bond, how to call them back, how to potty train, how to get them to obey or how to teach them new tricks.

Be careful during car rides. Puppies can get sick or very stressed. Stay with them at the back and reassure them the first times. Slow down and do not make sharp turns. They will quickly get used to it! ©

If your puppy becomes ANXIOUS, we recommend the medication RESCUE (a few drops in a bowl of water) to reduce the episodes of stress, before asking the vet to give them hormones or medication. If it is a big anticipated fear (like a long trip) you may give them a few drop 20 min before on a bone.

We regularly share and receive picture from other families, so do not hesitate to send us yours! We also offer dog-sitting services if you ever go on holidays or need someone to take care of them for a time (bring their toys and food).

We trust you with one of our puppies. We loved them, took care of them from the first minutes of the lives. You promise to love them, take care of them, train them and never abandon them... We wish you every happiness together!

\section*{WHO ARE WE?}

Samuelle DUCROCQ-HENRY, Ph. D., is a professor at the university and a professional for trainer. She has a doctorate degree in communication and is an internationally renown ethologist, specialized in rehabilitating horses. She teaches in Canada, France and the United States, as well as during Cavaland's big equestrian shows. She focuses on human - animal communications, particularly with horses and dogs. She has been working with her own pack of golden retriever for over 22 years.

Samuelle is also the owner of both Cavaland Parks, in Canada and in Florida. She trained with the Académie-Chien (dog training school in Ste Thérèse Canada), which delivers trainer and instructor certificates and teaches dog owners. She will be able to answer your many questions and find the best match for you family.

Our dogs in video: https://vimeo.com/241456288!


We wish you every happiness with your puppy for many years! Ask us for your breeding certificate if you need it. It will contain your puppy's family tree (give us your name, address, phone number of your puppy's official owner). Check out pictures of our previous litters and testimonies from our clients : https://www.cavaland.com/contact-presse-1/nos-chiens-golden-retriever/

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