



Notice of Price Adjustment for Dog Boarding Services

Dear Valued Clients,

We hope this message finds you and your companions in good health and spirits. As part of our ongoing commitment to providing the highest quality care and accommodation for your beloved dogs, we wanted to inform you of the necessity for an adjustment in our pricing.

After careful consideration and assessment of various factors impacting our operations, including rising operational costs and the necessity to address deferred maintenance, we find it imperative to implement an adjustment in our pricing for dog boarding services, effective June 1, 2024. A list of the new rates can be found at: <https://joyfulacres.net/services-rates>.

Over time, the cost of maintaining a safe, clean, and comfortable environment for your pets has increased significantly. We have experienced substantial increases in expenses associated with staffing, supplies, insurance, and repairs, all of which are essential for ensuring the well-being of every dog entrusted to our care. Maintaining an experienced, dedicated and caring staff is critical to providing the best care for our guests and we must offer competitive wages to do so.

Additionally, we have recognized the importance of addressing deferred maintenance and investing in facility improvements to uphold the standards of excellence that you have come to expect from us. These enhancements will not only enhance the overall experience for your dogs but also contribute to their safety, comfort, and happiness during their stay with us.

Please rest assured that despite this adjustment, our commitment to delivering exceptional service remains unwavering. We remain dedicated to providing a nurturing, enriching environment where your pets can thrive, play, and receive the personalized attention they deserve.

We sincerely appreciate your understanding and continued support as we strive to maintain the highest standards of care for your canine companions. If you have any questions or concerns regarding this adjustment, please do not hesitate to reach out to our team, who will be more than happy to assist you.

Thank you for entrusting us with the care of your furry family members.

All the Best,

The Bell Family and the Joyful Acres Team