







# INFORMED HR EVENT VANCOUVER






Thursday November 20<sup>th</sup>, 2025








Vancouver


#informedhr

Partners

9.00 – 9.10	Introduction from the Chair	
9.05 – 9.30	<p><b>Keynote</b></p> <p><b>The Future of Work: What Could GenAI Help Us Do Better</b></p> <ul style="list-style-type: none"> <li>• How will GenAI make the workplace more efficient?</li> <li>• Whole enterprise use of GenAI versus individual usage</li> <li>• What are the surgical and strategic threats upstream and downstream that should be central to a leadership team's discussion?</li> <li>• How to leverage GenAI for strategic workforce planning</li> </ul> <p><b>Harjeet Chahal</b>, Partner - Workforce Transformation, <b>PwC</b></p>	
9.30 – 10.15	<p><b>Panel</b></p> <p><b>HR at the Helm: Bringing People Strategy into the Boardroom</b></p> <ul style="list-style-type: none"> <li>• Making the business case: HR as a strategic growth partner</li> <li>• Speaking the language of the board: metrics that matter</li> <li>• Aligning DEI, talent, and risk within strategic planning</li> <li>• Empowering HR leaders as executive decision-makers</li> </ul> <p><b>Andrea Cadogan</b>, VP People, <b>FortisBC</b>  <b>Carolynn Ryan</b>, SVP, People &amp; Chief Human Resources Officer, <b>BC Hydro</b>  <b>Keri Fraser</b>, Chief People Officer, <b>Westland Insurance</b>  <b>Chantelle Turton</b>, Chief People Officer, <b>ScalePad</b>  <b>Wendy Strugnell</b>, Head of People and Culture, <b>WorkSafeBC</b></p>	    

10.15 – 10.45	Stop. Pause. Start followed by Coffee and Refreshments Break	
10.45 – 11.15	<b>Recruitment and Retention in Tomorrow's Workplace</b> <ul style="list-style-type: none"> <li>• What are the most efficient and effective ways to find, attract and onboard talent in today's workplace?</li> <li>• How does predictive analytics help retention and performance monitoring plans to lower turnover?</li> <li>• What tools can identify the priorities required to get the talent that matters?</li> <li>• What are the limitations and future directions of innovation over the whole HR lifecycle?</li> </ul> <b>Dr. Mitra Madanchian</b> , Vice Chair, Arts, Communication and Social Sciences (ACSS) Department, <b>University Canada West</b>	
11.15 – 11.30	<b>Gold Partner Insights</b>	
11.30 – 12.10	<b>Panel</b> <b>Building Resilience and Adaptability in Teams</b> <ul style="list-style-type: none"> <li>• Foundations of Resilient HR: What frameworks help teams handle ambiguity, pressure, and disruption with confidence?</li> <li>• From Burnout to Bounce Back: Supporting HR staff emotionally and professionally during prolonged periods of change</li> <li>• Agile HR Practices: How iterative models (like agile and design thinking) can reshape policy-making, recruitment, and L&amp;D</li> <li>• Scenario Planning in Talent Strategy: Building flexible, future-ready workforce plans that adapt to emerging realities</li> <li>• Leadership Through Crisis: Coaching people leaders to foster a culture of psychological safety and adaptive decision-making</li> </ul> <b>Julie Yang</b> , Director of People and Culture, <b>East Side Games</b> <b>Elena Bobyreva</b> , Director, Human Resources Director, <b>Fasken</b> <b>Amreeta Wadhwa</b> , Director of People and Culture, <b>Greenlight Innovation Corp.</b> <b>Claudia Ivanova</b> , Head of Human Resources, <b>FISPAN</b>	     
12.00 – 1.00	Networking Lunch Break	

1.10 – 1.50	<p><b>Panel</b></p> <p><b>From Policy to Culture: Creating Cultures of Belonging</b></p> <ul style="list-style-type: none"> <li>• Going beyond DEI: what belonging means for retention</li> <li>• Designing employee networks and peer communities</li> <li>• How storytelling drives belonging and inclusion</li> <li>• Leadership accountability: who owns belonging?</li> <li>• Measurement tools: what gets measured gets improved</li> </ul> <p><b>Steph Redivo</b>, Employee Experience Director, <b>TransLink</b>  <b>Robyn Dutton</b>, Head of People &amp; Culture, <b>Zanda Health</b>  <b>Jonathan Anthony</b>, Director, Engagement &amp; Culture, <b>Metrie</b>  <b>Arig al Shaibah</b>, Associate Vice-President, Equity and Inclusion, <b>UBC</b>  <b>Catherine Gordon</b>, Chief People &amp; Culture Officer, <b>Canuck Place Children's Hospice</b></p>	       
1.50 – 2.15	<p><b>Driving Meaningful Impact in Workplace Culture Strategy - <i>Building culture that fuels performance, purpose, and belonging</i></b></p> <ul style="list-style-type: none"> <li>• Why Workplace Culture is a strategic lever...</li> <li>• Why diagnosing your company culture matters...</li> <li>• Designing your culture for impact...</li> <li>• What role does leadership play in driving culture...</li> <li>• Lessons to learn in shaping positive workplace cultures</li> </ul> <p><b>Katie Koleszar</b>, Senior Director, Employee Success, <b>Clio</b></p>	
2.15 – 2.30	Afternoon Coffee and Networking Break	
2.35 – 3.15	<p><b>Peer-Peer Roundtables</b></p> <p><i>Choose that <u>ONE</u> burning issue that is keeping you awake at night and join an <b>employer-only</b> roundtable to discuss practical solutions and strategies for overcoming challenges and capitalizing on opportunities*</i></p> <ol style="list-style-type: none"> <li>1. <i>Building Future Leaders: Aligning Talent Attraction, Retention and Development</i></li> <li>2. <i>AI for a More Resilient Workplace</i></li> <li>3. <i>Strategies for Supporting Employee Mental Health and Wellbeing</i></li> <li>4. <i>Upskilling and Reskilling to Future-Proof Your Workforce</i></li> <li>5. <i>Reward and Benefits to Attract and Retain Top Talent</i></li> <li>6. <i>Managing Workplace Menopause</i></li> <li>7. <i>Conflict Resolution – strategies and procedures</i></li> <li>8.</li> </ol> <p>* <b>Note:</b> These are employer-only discussion groups and providers will not be permitted to register or attend these sessions</p>	

3.15- 3.55	<p><b>Decolonizing the Workplace: Redefining a People-First Culture to Drive Engagement and Retention</b></p> <p>What if the key to a thriving, resilient workplace isn't more policies or perks—but a deeper understanding of human needs and the systems that shape them? This session explores how decolonizing our approach to people and culture can unlock authentic engagement, trust, and leadership. You'll learn how to:</p> <ul style="list-style-type: none"> <li>• Expand your framework for understanding what people really need.</li> <li>• Reframe workplace culture through the lens of decolonization to foster deep belonging and shared purpose.</li> <li>• Identify how conventional strategies may unintentionally drive disengagement and attrition.</li> <li>• Apply key principles and practices to build trust, resilience, and community.</li> </ul> <p>This is more than a conversation about culture—it's a call to evolve, together.</p> <p><b>Deb Best</b>, Director, Human Resources, <b>Nch'kay Development Corporation</b></p>	
3.55- 4.20	<b>Closing Rapid Fire Take-Away Session</b>	
4.20 – 4.30	Chair's closing remarks	