



by L A Z B O Y®

## Recommended Cleaning Methods

This chart contains the recommended cleaning methods of iclean™ fabrics for some of the most common household stains. For more specific directions on care and cleaning of fabric, visit: [la-z-boy.com/Support/Fabric-Care](http://la-z-boy.com/Support/Fabric-Care) or call 855-80-COMFORT or (855-802-6636).

Stain	Recommended Cleaning Instructions
Beer	<p>When cleaning a liquid spill, immediately blot the fabric surface with a white cloth/towel to remove the spilled liquid. To spot clean the spilled area, soak a white clean cloth/towel in a soap and water mixture and clean the stained area in a gentle circular motion. If needed, take a damp, clean white cloth and go over the affected area to remove any soap residue from the fabric. Do not over wet the material. Pile fabrics may require additional light brushing in the stained area with a non-metallic, soft bristle brush to restore the appearance of the fabric or to reset the nap/pile direction. If the soap and water mixture does not remove the stain completely, then repeat the above process using a multi-purpose cleaner (such as Woolite Fabric and Upholstery Cleaner). Cushion covers should not be removed and laundered. On pile fabrics, the entire panel may need to be cleaned in a seam to seam fashion to restore the overall appearance of the fabric.</p>
Coffee	
Juices	
Milk	
Soda	
Tea	
Urine	
Wine	
Chocolate Syrup	<p>When cleaning a non-liquid spill, immediately remove the excess spilled material from the fabric by lifting the spilled material off the affected area with a butter knife and accumulating the spilled material onto a white cloth/towel. To spot clean the spilled area, soak a white clean cloth/towel in a soap and water mixture and clean the stained area in a gentle circular motion. If needed, take a damp, clean white cloth and go over the affected area to remove any soap residue from the fabric. Do not over wet the material. Pile fabrics may require additional light brushing in the stained area with a non-metallic, soft bristle brush to restore the appearance of the fabric or to reset the nap/pile direction. If the soap and water mixture does not remove the stain completely, then repeat the above process using a multi-purpose cleaner (such as Woolite Fabric and Upholstery Cleaner). Cushion covers should not be removed and laundered. On pile fabrics, the entire panel may need to be cleaned in a seam to seam fashion to restore the overall appearance of the fabric.</p>
Dirt	
Ice Cream	
Jelly	
Ketchup	
Salsa	
Washable Magic Marker	

<sup>1</sup>- To make the soap and water mixture, take 1 teaspoon of a liquid detergent such as Tide and mix it with 16 oz. of water in a bowl or plastic container.

**Stains that ARE NOT covered include, but are not limited to:** Oil-based products (such as salad dressing and lotion), wax-based products (such as candle wax and crayons), ink marks and mustard.

All La-Z-Boy iclean™ cover names begin with “i-”.



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# Warranty Information

## iclean™ Warranty

iclean™ fabrics are warranted for three (3) years for specific stains. Standard one (1) year fabric warranty for nap loss, seam failure and fabric separation applies. Labor: One (1) Year. Warranty is void if fabric treatment is applied.

### COVERED STAINS INCLUDE:

Beer	Dirt	Ketchup	Tea
Chocolate Syrup	Ice Cream	Milk	Urine
Coffee	Jelly	Salsa	Wine
Washable Magic Marker	Juices	Soda	

### STAINS THAT ARE NOT COVERED INCLUDE, BUT ARE NOT LIMITED TO:

- Oil-based products (such as salad dressing and lotion)
- Wax-based products (such as candle wax and crayons)
- Ink marks
- Mustard

**IMPORTANT:** The customer is responsible for cleaning as outlined in the Fabric and Leather Care section of [www.la-z-boy.com](http://www.la-z-boy.com).

To process Warranty claims for iclean™ fabrics through the ASAP (Automated Service Assistance Program):

**Note:** A Sample is Required of the stained area for reimbursement of part cost under the terms of the warranty

Cleaning claims are performed by the dealer (no part required) within first year of delivery to consumer:

- Select PROBLEM DESCRIPTION = iCLEAN™ STAIN
- Select LABOR OPERATION = CLEANED COVER 1/4 HOUR

Part Replacement claims for years 1-3 of delivery to consumer:

- Select PROBLEM DESCRIPTION = iCLEAN™ STAIN

Send a 20 x 20 sample of the stained area to the address below for part reimbursement and labor credit consideration:

**La-Z-Boy Incorporated**  
 Attn: Fabric Quality  
 One La-Z-Boy Drive  
 Monroe, MI 48162