

— CARE & MAINTENANCE

Everyday *care.*

Lifetime beauty.

Viana Quartz and Viana Sintered Stone are engineered to resist stains, scratches, and everyday wear with minimal maintenance. This guide outlines the simple care routine that will keep your surfaces looking brand new for generations.

— DAILY CLEANING

Simple, gentle, effective.

For everyday cleaning of both Viana Quartz and Viana Sintered Stone surfaces, use a **soft cloth or non-abrasive sponge** with **warm water and a pH-neutral soap** (standard dish soap is ideal). Wipe the surface thoroughly and dry with a clean cloth to prevent water spotting. That's the entire daily routine — no sealing, no polishing, no specialty chemicals required.

For stubborn marks:

- Food residue or grease: a mild household degreaser or non-abrasive cleaner
- Dried spills: let a damp cloth sit on the area for 1–2 minutes, then wipe
- Ink, marker, or stubborn dye: a small amount of isopropyl alcohol on a soft cloth
- Mineral/water deposits: a quartz-safe descaler (for quartz) or diluted vinegar (sintered stone only)

— QUICK REFERENCE

What to *do* — and avoid.

DO	AVOID
<ul style="list-style-type: none">— Wipe spills promptly with soap and water— Use cutting boards to protect your knives— Use coasters under glasses with strong pigment (wine, coffee)— Use trivets under hot cookware on Viana Quartz— Clean with pH-neutral products for daily maintenance— Use mild household cleaners for stubborn stains— Dust or rinse outdoor installations periodically	<ul style="list-style-type: none">— Use abrasive scouring pads, steel wool, or gritty cleansers— Apply sealers, waxes, or polishes (not needed, can damage surface)— Use paint strippers, oven cleaner, or drain opener— Place extremely hot cookware directly on Viana Quartz (use trivets)— Use products containing methylene chloride or strong solvents— Stand, sit, or place heavy impact on the edge of unsupported overhangs— Allow long-term contact with permanent markers or highly pigmented dyes

— MATERIAL-SPECIFIC GUIDANCE

Viana Quartz.

Viana Quartz is non-porous and will not absorb liquids, stains, or odors. It does not require sealing — ever. The polymer resin binder makes the surface stain-resistant to wine, coffee, oil, juice, and most household chemicals.

Important for Viana Quartz:

- **Heat tolerance:** avoid direct contact with cookware above ~150°C (300°F). Always use trivets for hot pans, crockpots, and similar items.
- **UV exposure:** Viana Quartz is for interior use only. Prolonged direct sunlight may cause gradual discoloration. For outdoor installations, specify Viana Sintered Stone.
- **Aggressive chemicals:** strong acids (concentrated lemon, lime scale remover at full strength), strong bases (oven cleaner, drain opener), and paint strippers can damage the resin. Always test in an inconspicuous area first.
- **Bleach:** small amounts occasionally are fine for disinfection; avoid prolonged or repeated bleach exposure as it may affect the resin over time.

Viana Sintered Stone.

Viana Sintered Stone is made from 100% natural mineral aggregate compacted at 15,000 tons of pressure at 1,250°C. Zero resins, zero plastics. This makes it exceptionally resistant to heat, UV, chemicals, and abrasion — the most low-maintenance premium surface available.

What Viana Sintered Stone handles without issue:

- **Direct hot cookware** up to 300°C (572°F) — cast iron, baking dishes, pots straight from the stove
- **Outdoor and UV exposure** — Class A+ UV stable, color-fast in full sun, freeze-thaw tested
- **Aggressive cleaning products** — bleach, ammonia, acetone, and commercial disinfectants are all safe
- **Acidic foods and beverages** — red wine, citrus, vinegar, turmeric wipe clean without staining or etching
- **Scratching from daily use** — Mohs 8 hardness resists knives, keys, and abrasive contact

— MYTHS & FACTS

What you *don't* need to do.

"I need to seal my countertop annually."

Not true for Viana products. Both Viana Quartz and Viana Sintered Stone are non-porous — sealing is unnecessary and not recommended. Sealing is required only for natural stone like granite and marble.

"I need specialty stone cleaner."

Not necessary. Viana surfaces are cleaned with standard soap and water. Specialty stone cleaners are formulated for natural stone and offer no advantage on Viana products.

"Dark stones scratch and show wear more easily."

Not on sintered stone. Viana Sintered Stone's Mohs 8 hardness means surface wear is extremely rare across all colors. Enigma (black with copper veining) resists wear identically to the lightest white.

"Water will leave permanent marks."

Only hard-water mineral deposits leave residue — not true stains. Simple wiping prevents buildup; an occasional descaler treatment removes accumulated mineral residue.

— WARRANTY SUMMARY

Both Viana Quartz and Viana Sintered Stone carry a **15-year comprehensive warranty** covering manufacturing defects under normal residential use. Damage caused by improper care, misuse, or non-approved cleaning products is not covered. Following this care guide ensures your warranty remains in effect and your surfaces perform beautifully for generations. For complete warranty terms, contact Viana directly.

— QUESTIONS

Our technical team is available to help with project-specific care questions. Contact **Viana Surfaces** at vianasurfaces.com for fabricator referrals, product specifications, or to report any concerns about your installation.