

Job Title: Food and Beverage Manager

Reporting To: Centre Manager

Location: Gateshead Leisure Centre

Salary: £25,750-£27,560 (37.5 Hours Per Week)

Job Benefits: 28 Days Holiday. Free Centre Membership. Discounts at the Centre. Performance related bonuses.

#### Job Description:

We are seeking a dynamic and experienced Food and Beverage Manager to oversee the operations of our dining facilities at Gateshead Leisure Centre. The successful candidate will be responsible for ensuring the delivery of high-quality food and beverages while providing excellent customer service.

#### Responsibilities:

1. Oversee the day-to-day operations of the food and beverage facilities, ensuring efficient and quality service.
2. Develop, implement, and evaluate menus in accordance with customer preferences and dietary requirements.
3. Train, supervise, and manage food and beverage staff, promoting a positive and professional work environment.
4. Monitor and control inventory, ordering supplies as needed.
5. Ensure compliance with all health and safety regulations.
6. Manage budget to ensure cost-effective operation of the food and beverage facilities.
7. Handle customer inquiries and complaints, ensuring high levels of customer satisfaction.
8. Promote the food and beverage facilities to increase revenue.

#### Qualifications:

1. Previous experience in a managerial role within a food and beverage environment.
2. Food Hygiene Qualification required. Premises Licence desirable or willing to work towards.
3. Excellent knowledge of food and beverage operations and service.
4. Strong leadership and team management skills.
5. Excellent customer service and communication skills.
6. Ability to manage budgets and control costs.
7. Knowledge of health and safety regulations relating to food service.
8. Ability to work flexible hours, including weekends and public holidays.

Gateshead Leisure Centre is an equal opportunity employer. We welcome applications from all qualified individuals regardless of race, gender, disability, religion/belief, sexual orientation or age.