

Thank you for using HaulGoat.com's logistics services. By using our website, products, and services, you accept and agree to our terms and conditions, so please take a few minutes to read over the Logistics Service Agreement below.

1. DEFINITIONS

"Agreement" means this Logistics Services Agreement.

"Effective Date" means the date on which this agreement is accepted and services are confirmed (the date of consummation).

"You" or "you" refers to the customer.

"HaulGoat" means HaulGoat.com, LLC.

"Vehicle" includes any vehicle transported under this agreement, including its Year, Make, Model, and VIN.

2. ACCEPTANCE OF THIS AGREEMENT

You are entering into a binding legal agreement. This Agreement outlines the terms and conditions under which HaulGoat offers its logistics services. By using HaulGoat's services in any way, you agree to and are bound by this Agreement. If you do not agree to be bound by these terms, do not use our services.

3. PERSONAL AND CONTACT INFORMATION

You agree that HaulGoat may access and use your personal and contact information provided via our website or any referring website.

4. EMAIL AND TELEPHONE COMMUNICATION

You agree to receive communications from HaulGoat via email and telephone (including text messages) using the contact information you provided. You must respond to communications from HaulGoat within two (2) business days. Failure to respond may result in additional fees for which you are liable.

5. PAYMENT AND FEES

5.1 All fees must be paid by credit/debit card or wire transfer at the time of ordering. HaulGoat will not provide services

without full payment.

5.2 Rate changes may apply if vehicle pickup is delayed or documents are not submitted timely.

5.3 Additional fees may include but are not limited to:

- Storage Fees
- Dry Run Fees
- Loading/Unloading Fees
- Restricted Zone Delivery Fees
- Customs Fees
- Cancellation Fees
- Late Fees
- Missing Documentation Fees
- Third-party charges paid by the carrier on your behalf

5.4 Nonpayment may result in forfeiture of the vehicle and HaulGoat pursuing recovery of unpaid fees.

6. HAULGOAT'S DUTY

HaulGoat will use commercially reasonable efforts to locate and arrange a carrier to transport your vehicle.

7. YOUR DUTIES

You are responsible for providing accurate information, obtaining necessary documentation, being available at delivery, and providing equipment needed for offloading.

8. PICKUP AND DELIVERY

HaulGoat does not guarantee specific pickup or delivery dates. Carriers may contact you directly. Residential deliveries are not guaranteed.

9. CANCELLATION

HaulGoat reserves the right to cancel this agreement if a suitable carrier cannot be secured. If canceled by HaulGoat, a

full refund will be issued.

10. IMPORT AND EXPORT

You are responsible for ensuring the legality of import/export of the vehicle and for providing necessary documentation.

Export insurance is optional and must be requested in writing.

11. DISCLAIMERS

HaulGoat provides all services "as is" without warranties. HaulGoat is not liable for third-party services.

12. RELEASE AND INDEMNIFICATION

You release and indemnify any referring websites from liability related to your use of HaulGoat services.

13. LIMITATION OF LIABILITY

HaulGoat's total liability is limited to the amount you paid for services. HaulGoat is not liable for indirect or consequential damages.

14. DISPUTE RESOLUTION

Claims must be filed within one year. Texas law governs this agreement. Claims will be resolved through arbitration in Dallas, Texas. You waive the right to class actions and jury trials. Procedures for arbitration and opt-out are available upon request.

15. GENERAL PROVISIONS

This agreement terminates upon delivery of the vehicle but obligations incurred remain enforceable. Force majeure, confidentiality, severability, waiver, and integration clauses apply.

For questions, email us at support@haulgoat.com.