



MERCHANTS HOUSE
SALCOMBE

The Booty at Merchants House



Dear Guests,

Please accept the warmest welcome to The Booty at Merchants House Salcombe. We trust that you will find the property a home from home to relax in and enjoy with friends and family alike.

Included in this house guide is everything you should need to know, from garden lighting to finding a wine cooler. If you can't find the answer in here, both Andrew or I will be on call to help. Simply get in touch. We wish you a very enjoyable escape here in Salcombe town and trust that you get a chance to kick back, relax and take in the sea air. You deserve it!

Best wishes,

Andrew & Roberta,

“ See the line where the sky meets the sea, it calls me, and no one knows how far it goes ”

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Contact information and incase of emergency

In case the unexpected happens, whether it be a faulty appliance or how to use the heating controls, if you can't find the answer in here, please don't hesitate to contact us by phone or email below.

Name: Roberta and Andrew Taker
Phone number: [07493 881 220](tel:07493881220) / [07507 537 223](tel:07507537223)
Email: info@merchantshousesalcombe.co.uk
House Address: Merchants House, Devon Road, Salcombe, TQ8 8HQ

Emergency services: [999](tel:999)

Dentist: Salcombe Dental Practice [01548 844 844](tel:01548844844) - Unit 6, Hannafords Landing, Island St, Salcombe, TQ8 8FE

Vets: South Moor Vets (Kingsbridge) - [01548 852766](tel:01548852766)

Local doctor: Dr K Leddy - [01548 842284](tel:01548842284) - Redfern Health Centre, Shadycombe Road,

Devon & Cornwall Police: [0845277744](tel:0845277744) - Address - Plymouth, Hampton St, Charles Cross, PL4 8HG England

Fire Extinguisher

There is a fire extinguisher located in the corner of the living room to the right of the fire place.

Fire blankets and Fireplace

There is a log burning stove in the living room. If you light the fire please ensure that the door is shut at all times and no coal is used in the burner, only seasoned wood. a fire blanket is located in the kitchen on the oak shelving unit. It is also prudent to open a window slightly open to ensure that sufficient air following around the room. Carbon monoxide detectors are fitted.

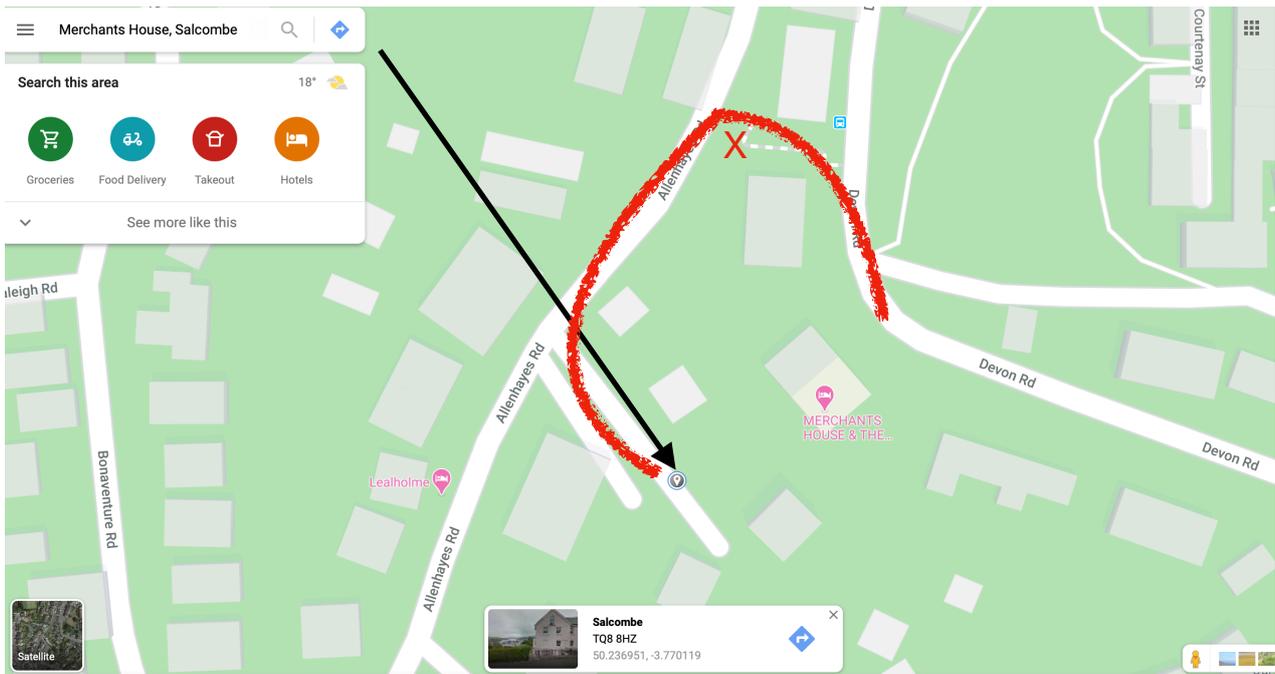
First Aid

There is a basic first aid kit located on the shelving unit in the kitchen. Please report all accidents to info@merchantshousesalcombe.co.uk, explaining the nature of the incident, the date and time, as well as what if any items from the first aid kit were used. There is no charge for this, we just need to ensure that the first aid kit remains fully stocked for future guests.

Keys and Parking

Parking: 2 allocated spaces are available at the rear of the property on the lane. This is accessible from the lane off Allenhayes Road, left of the entrance to Combehaven.(see map below). Please do park considerately and tight to the curb. Access to the property during the Covid-19 national situation will be via the footpath located next to 1 Devon Villas, marked with an X on the map below to avoid sharing garden space with Merchants House above. We thank you in advance for your consideration on this matter. You can however drop off bags at the front of the property and then park on the lane for your convenience. No access to the rear garden is available to The Booty as this is a separate dwelling.

****Please follow the red line to access the property from your car****



Keys: located in the key safe, to the left of the glass front doors.

Key Code: press any button to light up the unit then enter code **31 10 19 78**. The light should go green and the key can be released from the safe.

Please leave the keys in the same box at the end of your stay. In the case of a lost key, please contact us directly. We find it easiest to advise guests to always leave the key in the key safe when out and about in town to avoid accidentally losing a key at sea.

Pre arrival, Concierge and Additional Services

Concierge

Contact Andrew (07507 537 223) or Roberta (07493 881 220)

Champagne on arrival

If you wish to arrive to a chilled bottle of champagne please let you know in advance. We will endeavour to accommodate your request where possible.

Housekeeping

Mid stay freshen up: A 3/6 hour housekeeping service is available by prior booking for a house freshen up during your stay. Washing, making beds, cleaning etc included)@ £90/ per 3hr visit. (<https://mhsalcombe.co.uk/housekeeping>)

Bed linen and towel changeover

Mid stay fresh bed linen/towels changeover service is available at £75 linen and £30 towels (hand and bath towels) for 4 people (*Pro rata prices available for fewer guests*). Quick dry Dock and Bay Beach Towels are available to hire at £8 each. Bookable in advance of your stay via the website or simply call Andrew or Roberta direct (number above). For bookings during your stay please call or text for availability and we will endeavour to accommodate where possible.

Local babysitting

Services are available, just text or get in touch for details. Prices from £25ph. (<https://mhsalcombe.co.uk/concierge>)

In house catering

We have access to local chefs who prepare meals for you to enjoy in the comfort of the house. Due to Covid-19 regulations, it will not be possible for the chefs to prepare the food at The Booty, however, it is possible to have food prepared and ready to serve / or put in the oven. If you are interested please ask for further details. (<https://mhsalcombe.co.uk/in-house-catering>)

Picnics

Please do feel free to use the picnic cool bags and blankets provided. Plastic plates and wine glasses are in the kitchen drawer. They can found in the snug or on the bench in the entrance hall. Cool packs and wine coolers can also be found in the freezer for your convenience. Please do leave them as you found them, clean and ready for the next adventure.

Beach/House Picnic hamper and BBQ box/winter hot buffet

During July & August it is possible to pre-arrange a lunch picnic hamper or dinner BBQ banquet. Priced from £20pp lunch and £30pp dinner. Seafood platters also available with lobster on request. Please contact Gemma on 07749636607. (<https://mhsalcombe.co.uk/in-house-catering>)

Groceries

If you are ordering food to the property please use the delivery address: **The Booty at Merchants House, Devon Road, Salcombe, Devon TQ8 8HQ.**

Bakery Items (The Bakehouse)

Bakery items can be ordered the night before for collection from The Bakehouse (01548 842 824) (5 min walk).

Butchers (PW Coleman)

Meat can be ordered for collection from PW Coleman Butchers (01548 842 809) (5 min walk).

Supermarkets

Co-op (Island St, Salcombe) 0.5 miles
Spar (Loring Road, Salcombe) 0.3 miles

Cranches Pantry (Union Street, Salcombe) 0.3 miles
Tesco (Cookworthy Road, Kingsbridge) 7 miles
Morrisons (Lime Grove, Kingsbridge) 7 miles
Marks and Spencers (Mayor's Avenue, Dartmouth) 21 miles
Waitrose (Avery Way, Saltash) 31.5 miles

Tea, Coffee & Hot Chocolate

Tea, coffee & hot chocolate are provided in the kitchen cupboard. Numerous cafetières can be found in the kitchen cupboards also.

Cool Bags and Beach Picnic Rug

There is a cool bag and beach picnic set including rug at the property for your convenience. Ice blocks are in the freezer too. Please kindly leave these as you find them. Clean, complete and ready for the next adventure.

House Rules

Additional Note on Cleaning

Cleaning products: I understand some may be tentative with regards to cleaning products given the current COVID-19 pandemic but rest assured everything will have been sanitised with anti viral cleaning products meeting the governments recommendations and regulations as of July 6th 2020. The desire to baste the house in skin stripping bleach its tempting but please note. This house is a bit of a princess and has specialist metal surfaces, limestone floors and other materials old and new which don't take kindly to harsh products. Please only use products supplied in the house and as per recommendations on the bottles. Please do not use bleach or abrasive products on any surfaces. Damage from inappropriate product use will be charged as damages. All laundry has also had an anti bacterial and antiviral wash added to the 60 degree standard washing procedure here.

- ❖ Strictly no smoking at the property.
- ❖ Pets by prior arrangement. Please note that there is a **£50 additional cleaning fee** for a pet. <https://mhsalcombe.co.uk/optional-extras/ols/products/merchants-house-pet-charge>
- ❖ Please leave the property as you find it on arrival
- ❖ No large parties or gatherings (*by all means have dinner and drinks with friends*). PLEASE keep the noise down after 11pm for the consideration and convenience of our neighbours.
- ❖ Please report any damages that occur while you are in residence (*contact info@merchantshousesalcombe.co.uk if any breakages occur or items from the house have been lost*). This will enable us to replace items for your convenience and others.
- ❖ Checkout at 10am on the day of departure. Housekeeping will arrive at 10am with access keys to commence cleaning.
- ❖ Please see cleaning Covid-19 cleaning measures protocol for linen at the end of your stay. All bed linen must be stripped on request of the housekeeping staff for their safety.
- ❖ Non-Recycling bins (black) to be put by front gate on Thursday evening (collection every other Friday). Recycling (blue) sacks found in the utility cupboard. Further recycling for glass can be found at Batson boatyard car park.
- ❖ Accidents happen, we are all human. Whether it's a broken wine glass, chipped sink or stain on the sofa, everything (well most) can be replaced. If you accidentally damage any items please do let us know as soon as possible.

Wifi Network: SKY WIFI

Wifi Password: (See wifi box on coffee table)



- WiFi is available throughout the property. All login codes are also available on the coffee table in the lounge via a wooden box QR code ready to scan for your convenience..

House guide and how things work

Beanbags

An additional beanbag can be found in bedroom 2 for your convenience. They can be used outside but need to be brought in from the rain and at night.

Cooking

Please endeavour to use the extractor fans and open the kitchen window whilst cooking to ventilate the room and when frying, splatter guards can be found in the drawers below the oven. In accordance with building regulations the fire alarm needs to be located in the kitchen and may easily be triggered by burnt toast or poorly ventilated cooking spaces.

Coasters

It goes without saying really but pretty please do use coasters for all drinks to avoid leaving marks. It is very easy to put a cup of tea or a glass of wine down and leave a mark on the marble (we have all done it).

Cot bed

Cot bed and mattress can be provided on request.

Garden

The Booty benefits from the patio by the front double doors, small BBQ and seating for 6 at the front of the property. Sadly, there is no through access to gardens of Merchants House, nor use of garden sports equipment located in the rear garden. We thank you kindly for adhering to this.

Garden lighting

Wall lights to the front of the property can be operated from the main light switch inside the front door to the left.

Heating

Heating is controlled automatically and adjusted seasonally however, should you wish to amend the heating manually there is a thermostat in each room. simply press up or down only.

Iron and Ironing Board

An iron and ironing board are available for guests in the utility cupboard.

Keys

There is a key safe located to the right of the front door. You will receive a 4 digit key code via text message 48 hours prior to your stay. Please return the key to the same key safe at the end of your stay and when not in the property to avoid keys lost at town or sea.

Light switches

All bedroom lamps are operated from wall switches and there is no need to use the switches on the actual lamp unit for your convenience.

Lost Property

If housekeeping come across any guest item that has been left behind, they will endeavour to send it back to guests as soon as possible. Please do get in touch if you think you have left something behind. We ask guests to cover the cost of the postage.

Miele Oven

Please use tin foil provided to line the oven for protection along with splatter guard and extractor fans where appropriate.

Night Lights

Plug in dusk till dawn lights are supplied in each bedroom

Outdoor cushions

Cushions for the terrace found by the door. They are turquoise. Please endeavour to bring these in each night and if it rains as they are not water proof.

Recycling

There is a Black Bin and Brown Bin Collection once a fortnight. If you need to empty the house bin, please use the Grey Bins by the car parking platform for non-recyclable items and leave it at the front of the house. Brown is for garden waste only.

There is a Bottle-Bank and cardboard recycling at Batson Long Stay Car Park.

Sky TV

Sky TV is available in the main lounge. All main SKY channels are available free of charge. If you wish to watch any paid for movies or box office events these are charged at cost and are payable at the end of your stay. Please enter code 3110. Please contact Andrew/Roberta on 07507537223 / 07493881220 if you have any questions.

Thermostats

Each room has a separate control zone and can be set individually. Just use the up arrow to set a higher temperature and follow the onscreen instructions. Likewise, if you want to turn the heating down or off just press the down arrow until the temperature is set at the correct level.

Tide Times

Please download SALCOMBE APP for up to date tide times. This FREE App is available on Google Play and the Apple App Store.



Salcombe App - <https://apps.apple.com/gb/app/salcombe-app/id657329655>

TV's / Game consoles

The Smart TV's are linked to the internet and you can access Netflix or BBC iPlayer via you regular login details.

Visitors to the property

Eat together, drink together and be merry. That's the spirit of Salcombe. Indulgent and divine it is to invite friends to come over and join the merriment. Please do abide by government regulations in respect of numbers of people at the house at any given time and be considerate of neighbours. Please note that only the registered number of people at the time of the booking may stay over without prior agreement.

Washer Dryer

The machine is a washer dryer. Please try to rinse off sand outside before using the machines where possible.

Windows and doors

Please ensure that the windows and doors are closed and locked when you are not in the property for security and to reduce it raining into the house. Please use the blinds carefully.

Games and Things to do

Games Drawers

The wooden unit located under the TV contains a number of games and children's toys. Please remember to put items back in the boxes. Please note that it is not possible for housekeeping to clean each piece and we do rely on guests discretion. Further baskets of goodies for smaller children can be found in the second bedroom.

Water Sports

Water Sports are available via a number of local operators. These include rib rides, Powerboat courses, sailing, paddle boards, kayaking and coasteering. Please feel free to contact us directly prior to your visit and we shall put you in touch with the operators directly or look on the Salcombe app.

Boat Hire

Boat hire is available via local operators on Island Street and Fore Street. Please contact us if you require any contact details.

Walking guides

There is an OS map in the property and a copy of favourite walks is included in this document.

Dartmoor is a short drive and offers some wonderful walking and riding experiences including bike riding and horseback as well as the traditional walks.

The coast path runs for miles along this beautiful coastline and really is worth the outing. If you want to cut short, start at Hope Cove and walk to Thurlestone for a bite to eat and a fantastic hot chocolate @thebeachhouse. Miles of sandy beach, geological stacks and wildlife reserves.

Checking out operations and checklist

We trust that you have enjoyed your stay here at The Booty and look forward to welcoming you back. Before you go, please check the following.

As a reminder, check-out on the day of departure is 11am.

Before you leave, we kindly ask that you:

❖ *Remove all bedding and leave all used bedding in the laundry bags provided. Leave protective covers on the bedding, only the top linen to be removed.*

❖ *Leave all used towels in the bath in laundry bags*

❖ *Check that all washing is removed from the washing machine, drawers and cupboards empty and the last toys retrieved from the back of the sofa and under the mattress.*

❖ *Check that all items have been removed from the fridge/freezer*

❖ *Check that you collect all of your belongings from outside too*

❖ *Ensure that the house is left ready for the cleaning staff. (i.e. clean and tidy)*

❖ *Ensure that all rubbish is placed in the black/grey bin*

❖ *Leave keys in the key safe*

❖ **Share your happy memories :**



❖ *[@merchants_house_salcombe](#);*

❖ *[facebook.com/mhsalcombe](https://www.facebook.com/mhsalcombe) or send direct via email.*

❖ *Have a safe journey home and we look forward to welcoming you back soon.*

Places to eat and drink

Within Salcombe and neighbouring villages there are a number of good places to eat and drink from cosy family pubs and dogs friendly cafes to sophisticated waterside bliss and a la carte cuisine. It would be impossible to list them all. So, we have compiled a list of tip top venues which we like and we'd recommend a visit.

Booking in advance, especially in High Season, is advisable.

The Fortescue - *A very popular traditional pub, located on Fore Street near The Quay end of town serving a classic British menu and seafood specials.*

Address: Fore St, Salcombe, TQ8 8BU -el: 01548842868

The Kings Arms - *Popular and under new management serving seaside food and British pub grub in the centre of town. Seasonal specials board*

Address 20 Fore St, Salcombe, TQ8 - Tel: 01548 842202

Dick and Wills - *Sophisticated modern brasserie serving seasonal food on a terrace with panoramic sea views.*

Address: Fore St, Salcombe TQ8 8JG - Tel: 01548 843408

The Winking Prawn and Island Street Bar - *2 venues, one business. A shabby chic beach café on North Sands beach and a lively town bar/restaurant, located on Island Street respectively. Fancy dress box included at the WP.*

Address: Beadon Rd, Salcombe TQ8 8LD - Tel: 01548 842326

Captain Flints - *Great fun for all the family. Pizza, salads and seaside fun.*

Address: 82 Fore St, Salcombe TQ8 8BY - Tel 01548 842357

Gara Rock - *Newly renovated and reaching up market, a fair stop off on the coastal path walk but do consider the ferry times if you venture across the water to East Portlemouth as it's a long walk back. Approximately 50 minutes by car via narrow lanes.*

Address: East Portlemouth, Salcombe TQ8 8FA - Tel 0333 370 0555

The Beach House - *A laid back foodie destination on a stunning stretch of Devon coast. Located next to the National trust car park at South Milton Sounds. Approximately 20 minutes by car via narrow lanes.*

Address: South Milton TQ7 3JY - Tel 01548 561144

Twenty Seven - *A fine dining destination for both takeaway and dining in. Fabulous food and a welcome addition to the local restaurant offerings. Approximately 20 minutes by car. (Delivery available on selected nights).*

Address: 9 Mill Street, Kingsbridge, TQ7 1ED - Tel 01548 288847

South Sands Hotel - *Boutique hotel serving high quality local delicacies. Lovely views across the estuary. Approximately 10 minutes by car.*

Address: South Sands, Bolt Head, Salcombe TQ8 8LL - Tel 01548 845900

Further afield to consider...

The Oyster Shack @Bigbury
The Lobster Pot @Hope Cove
Overbecks National Trust cafe
Rockfish @Dartmouth