

Duty of Care – A common law concept that refers to the responsibilities of organisations to provide people with an adequate level of protection against harm and all reasonably foreseeable risk of injury.

In the context of **work place health and safety**, duty of care refers to the responsibility of Clover Care Pty Ltd staff to provide participants, students, volunteers, contractors and anyone visiting the service with an adequate level of care and protection against reasonably foreseeable harm and injury.

In the context of **participant incident management**, duty of care refers to the responsibility Clover Care Pty Ltd has to provide its participants with an adequate level of care and protection against foreseeable harm and injury.

In the context of **emergency management**, Clover Care will respect the homes of participant's who live in the community, whilst balancing the provision of support, their duty of care to participants, and the need to keep participants, staff and volunteers safe whilst they are receiving and delivering services.

In the context of **infection control**, Clover Care Pty Ltd understand it has duty of care to protect the health and wellbeing of service users and to encourage other staff to protect themselves. Clover Care Pty Ltd is committed to preventing and/or minimizing risk to employees, participants and visitors from infectious diseases.