

SPECIFICATIONS FOR HANDSETS AND TABLETS		
GRADE	COSMETIC DESCRIPTION	FUNCTIONAL DESCRIPTION
AA+	<ul style="list-style-type: none">• All surfaces, including the display, appear brand new without any noticeable signs of use.	<ul style="list-style-type: none">• This device was returned within 14 days due to buyer's remorse.• Fully operational with no issues detected during functional testing.• Battery health is 70% or higher.
A+	<ul style="list-style-type: none">• Minor scratches may be present on all surfaces, including the display.	<ul style="list-style-type: none">• Fully functional with no performance issues found during testing.• Battery health is 70% or higher.
A	<ul style="list-style-type: none">• Light scratches may be visible on all surfaces, including the display.	<ul style="list-style-type: none">• Partially functional with key functionalities operational. Display and digitizer are functional with no burn-in.• Passed all of the following tests: rear camera, speaker, microphone, Wi-Fi, and exterior buttons.• Failed on at least one of the following tests: front camera, backlight, Bluetooth, GPS, proximity sensor, vibrator, headset jack, fingerprint/facial recognition, and LDI trip.
B+	<ul style="list-style-type: none">• Heavy scratches may be evident on all surfaces, including the display.• Housing, ports, and display borders may have dents, dings, delamination, or discoloration.	<ul style="list-style-type: none">• Fully functional; passed all functional tests.• May have some minor burn-in.
B	<ul style="list-style-type: none">• Significant scratches may be present on all surfaces, including the display.• Housing, ports, and display borders may show signs of wear.	<ul style="list-style-type: none">• Partially functional; passed all key functionality tests and digitizer that may have minor burn-in.• Failed on at least one of the following tests: Bluetooth, GPS, front camera, rear camera, Wi-Fi, speaker, microphone, exterior buttons, backlight, proximity sensor, vibrator, headset jack, fingerprint/facial recognition, and LDI trip.
C+	<ul style="list-style-type: none">• Heavy scratches, chips, cracks, dents, dings, delamination, or discoloration may be visible on all surfaces, including the display.• The backside may also exhibit heavy damage.	<ul style="list-style-type: none">• Fully functional despite cosmetic flaws.• Display may have minor burn-in.
C	<ul style="list-style-type: none">• Heavy scratches, chips, cracks, dents, dings, delamination, or discoloration may be present on all surfaces, including the display.• The housing may be warped or bent.	<ul style="list-style-type: none">• Passed key functionality tests, but the display or digitizer may be non-functional or exhibit major burn-in.• Failed on at least one of the following tests: Bluetooth, GPS, front camera, rear camera, Wi-Fi, speaker, microphone, exterior buttons, backlight, proximity sensor, vibrator, headset jack, fingerprint/facial recognition, and LDI trip.
RR	<ul style="list-style-type: none">• Heavy scratches, chips, cracks, dents, dings, delamination, or discoloration may be evident on all surfaces, including the display.• The housing may be warped or bent.• The device could be missing the SIM/SD tray(s).	<ul style="list-style-type: none">• Data cleared.• Failed one or more key functionality tests.• Display or digitizer may be non-functional or have major burn-in.• Failed on at least one of the following tests: Bluetooth, GPS, front camera, rear camera, Wi-Fi, speaker, microphone, exterior buttons, backlight, proximity sensor, vibrator, headset jack, fingerprint/facial recognition, and LDI trip.